

Attachment B - Prior Years Volume

WCF Payment Type	2022		2023	
	Transactions	Dollar Amounts	Transactions	Dollar Amounts
Internet eChecks	230,506	\$ 636,849,293	252,334	\$ 681,453,278
Internet Credit Cards(excl Amex)	46,249	\$ 44,763,467	53,109	\$ 55,460,177
Internet Credit Cards (Amex Only)	11,520	\$ 24,777,636	14,369	\$ 30,039,322
Internet Total	288,275	\$ 706,390,396	319,812	\$ 766,952,777
IVR eChecks	24,949	\$ 55,003,095	23,053	55205551.62
IVR (excl Amex)	8,033	\$ 7,022,101	8,241	7432146.73
IVR (Amex Only)	1,235	\$ 2,782,650	1,222	2193787.2
IVR Total	34,217	\$ 64,807,846	32,516.0	\$ 64,831,486
Grand Total	322,492	\$ 771,198,242	352,328	\$ 831,784,262

DBF Payment Type	2022		2023	
	Transactions	Dollar Amounts	Transactions	Dollar Amounts
Internet eChecks	54,236	\$ 41,864,248	60,331	\$ 53,640,630
Internet Credit Cards(excl Amex)	18,595	\$ 6,447,235	20,141	\$ 7,891,488
Internet Credit Cards (Amex Only)	7,348	\$ 2,914,195	8,054	\$ 3,533,618
Internet Total	80,179	\$ 51,225,677	88,526	\$ 65,065,736
IVR eChecks	3,207	\$ 1,637,867	4,552	\$ 2,334,464
IVR (excl Amex)	1,348	\$ 353,717	1,739	\$ 556,043
IVR (Amex Only)	332	\$ 126,023	472	\$ 228,625
IVR Total	4,887	\$ 2,117,607	6,763	\$ 3,119,132
Grand Total	85,066	\$ 53,343,284	95,289	\$ 68,184,868

TOTALS Payment Type	2022		2023	
	Transactions	Dollar Amounts	Transactions	Dollar Amounts
Internet eChecks	284,742	\$ 678,713,541	312,665	\$ 735,093,907
Internet Credit Cards(excl Amex)	64,844	\$ 51,210,701	73,250	\$ 63,351,666
Internet Credit Cards (Amex Only)	18,868	\$ 27,691,831	22,423	\$ 33,572,940
Internet Total	368,454	\$ 757,616,074	408,338	\$ 832,018,513
IVR eChecks	28,156	\$ 56,640,963	27,605	\$ 57,540,015
IVR (excl Amex)	9,381	\$ 7,375,817	9,980	\$ 7,988,190
IVR (Amex Only)	1,567	\$ 2,908,672	1,694	\$ 2,422,412
IVR Total	39,104	\$ 66,925,452	39,279	\$ 67,950,618
Grand Total	407,558	\$ 824,541,526	447,617	\$ 899,969,130
eCheck Chargebacks	5,696	\$ 19,122,198	5,947	\$ 17,634,347
Credit Card Chargebacks	105	\$ 125,025	78	\$ 177,603