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4/2/25

The following (Q&A) will serve as Amendment #1 to NYSIF's Invitation for Bids (IFB) for ServiceNow Software, bid number 2025-21-IT. Material in this Amendment supersedes any contradictory material in the IFB.

Please note that the due date for the submission of bids **remains unchanged.**

All bids are due 4/15/25, by 2:00 p.m. (eastern).

Sincerely,

A handwritten signature in black ink that reads "Allison Lund".

Allison Lund
Contract Management Specialist