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March 12th, 2026

The following (Q&A) will serve as Amendment #1 to NYSIF's Request for Proposals (RFP) for Specialized Workers Compensation Claims, bid number 2026-27-INS. Material in this Amendment supersedes any contradictory material in the RFP.

The RFP #2026-27-INS Specialized Workers Compensation Claims has been updated and attached as part of Amendment #1. This includes the updated versions of Appendix J and Appendix Z. Bidders should use these versions for their submission. No changes were made to any other document.

Please note that the due date for the submission of bids **remains the same.**

All bids are due March 26th, 2026, by 2:00 p.m.(eastern).

Sincerely,

Chelsa Frost

Chelsa Frost
Contract Management Specialist

Specialized Workers Compensation Claims
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Question #	RFP Page #	RFP Section and Sub-Section Reference #/Heading	Question	NYSIF Response
1	9	1.4 Purpose of this RFP, paragraph 1	Who is the incumbent?	Not material to this RFP.
2	12	1.7 Method of Award/Distribution of Work, last bolded sentence of this section before Section 1.8	How many cases were there for each Category in 2023, 2024, and 2025?	This data is not available to bidders.
3	12	1.7 Method of Award/Distribution of Work, last bolded sentence of this section before Section 1.8	How many catastrophic nurse case management cases from Category C were there in 2023, 2024, and 2025?	This data is not available to bidders.
4	29	2.3.3 Category C: Nurse Case Management Services, #26	Are there any established standards or acceptable percentage ranges for the use of W-2 employees and/or 1099 independent contractors? If applicable, please describe.	N/A
5	36	2.7 Cost / Invoicing, paragraph 1	Bid rates for Categories A, B, C, and D, will be "all-inclusive." Would it be permissible to provide a separate pricing line item for catastrophic cases classified under Category C?	No, the hourly rate provided for Category C will be used for both Nurse Case Management and Catastrophic Claims.
6	36	2.7 Cost / Invoicing, paragraph 1	Bid rates for Categories A, B, C, and D, will be "all-inclusive." Would it be permissible to provide a separate pricing line item for translation services classified under Category C?	No, per the RFP: All prices shall include all direct and indirect costs, including, but not limited to, travel, translation services as needed, direct labor costs, overhead, fee or profit, clerical support, equipment, materials, supplies, managerial (administrative) support, system maintenance, system trouble shooting and modifications, all documents, reports, forms, reproduction and any other costs needed to provide services as described in the RFP.

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Question #	RFP Page #	RFP Section and Sub-Section Reference #/Heading	Question	NYSIF Response
7	20-22	2.1 Mandatory Requirements, p. 20, #3 through p. 22, Letters	The RFP appears to be misnumbered from page 20 through page 22, beginning with #3: Bidder must have a plan in place to implement any WCB statutory and regulatory changes for eClaims FROI reporting - through Letter S: Bidder must during the duration of the contract, if requested by NYSIF, provide a copy of your most recent Type I or Type II SOC1 report or Report on Internal Control Evaluation if a SOC1 report has not been prepared. Please correct numbering in an amended RFP.	Amended RFP is attached.
8	N/A	N/A	We are questioning whether this RFP involves Worker's Compensation claims handling/administration or just "other" WC related services?	No, it is other WC related services.
9	19	2.1 Mandatory Requirements, 2, ii, i	Please clarify if "transfer data" refers to an actual FROI document or only data.	It is both, data and supplemental documents, please refer to Attachment 5 and 6.
10	General	General	Please provide annual referral volume numbers or annual spend for each category (A-D). This information is needed to confirm coverage.	This data is not available to bidders.
11	9	1.4 Purpose of this RFP, Category A: 24/7 Services	[Redacted] provides an integrated model in which all incoming calls include both FROI reporting and Telephonic Nurse Triage. Please confirm this approach meets NYSIF's requirements.	It is the bidder's responsibility to review the requirements and determine whether they meet NYSIF requirements.

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12	45	4.2.4 Technical Experience/Description of Proposed Services	Bidders must complete Attachment 8 Specialized Workers Compensation Claims Questionnaire for the category(s) that they are bidding on. The solicitation also states, " Also include the following:... " which mirrors the questions in Attachment 8. Please clarify whether vendors should submit Attachment 8 with the Administrative response or include the responses in the Technical response.	Attachment 8 can be included with the Administrative response.
13	50	4.2.4 Technical Experience/Description of Proposed Services	"All technical publications cited in the Bidder's proposal should be included at the end of the proposal." Please confirm vendors should cite and respond to RFP sections 2.1 Mandatory Requirements, 2.2 Scope of Services, 2.3 Services to be Provided, and 2.4 Implementation Requirements for Category A and include at the end of the 4.2.4 Technical Experience. If so, should vendors simply state that they will agree and comply with each requirement or is NYSIF looking for a more substantial response?	For Section 2.1 Mandatory Requirements bidders should complete Attachment 7 Mandatory Requirements Certification. For Section 4.2.4 Technical Experience bidders should complete Attachment 8 Specialized Workers Compensation Questionnaire. Section 2.2, 2.3, 2.4, Bidder's proposals must demonstrate how each of the following services to be provided are met AND/OR attest to their ability to meet the requirement. Each proposal response should cite the particular RFP section and paragraph number being addressed.

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14	3	Appendix M, C. Form 101	Please confirm whether Form 101 is due with the bid or after contract award.	Per Appendix M, To ensure compliance with this Section, the Contractor shall submit a staffing plan to document the composition of the proposed workforce to be utilized in the performance of the Contract by the specified categories listed, including ethnic background, gender, and Federal occupational categories. The Contractor shall complete the staffing plan form and submit it as part of their bid or proposal or within a reasonable time, as directed by NYSIF.
15	16	1.10 Participation of NYS Business Enterprises (MWBE)	Please provide a listing of all MWBE vendors currently servicing NYSIFs program.	Not material to this RFP.
16	General	General	Does NYSIF have contracted provider(s) for home health and DME services?	Not material to this RFP.
17	50	4.2.5 Similar Engagements	Please clarify if MWBE subs need to provide references.	Yes, MWBE subcontractors would also be required to provide similar engagements.
18	n/a	n/a	Can NYSIF provide the annual or monthly volume for FROI and number of TNT cases?	Estimated to be 900-1000 annually, about 20% are TNT cases.
19	n/a	n/a	Can NYSIF provide a list of the incumbent vendors broken down by Category?	Not material to this RFP.
20	5	Exhibit B	If additional Terms and Conditions want to be add, what is the process for NYSIF to review for consideration?	Please refer to Section 4.2.7 Comments and Limitations for information on how to address any exceptions, caveats, or additional information to NYSIF's terms

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21	n/a	Attachment 4 & 5	The understanding is that the FROI/FNOL data will be returned to NYSIF via the layouts outlined in Attachment 4 & 5. Is there any expectations of delivering this data to any other entity's?	No
22	pgs. 43, 49	Section 4.2.4 TECHNICAL EXPERIENCE / DESCRIPTION OF PROPOSED SERVICES; Section 4.2.8 APPENDICES	Would NYSIF please clarify whether answers to Attachment 8 Specialized Workers Compensation Claims Questionnaire should be included in: - The Technical Proposal, as noted in section 4.2.4 of the RFP, or - The Administrative Proposal, as listed in section 4.2.8.	Attachment 8 Specialized Workers Compensation Claims Questionnaire should be submitted with the Administrative Proposal.
23	pg. 21	Section 2.1, Item d; Attachment 3 - NDA	If a current partner is selected as a result of this RFP, would NYSIF consider operating under the terms of an existing contract, extending those terms to any new services, or similar?	Any discussions about contract terms will be addressed upon award and during contract negotiations.
24	General	CATEGORY A: 24/7 SERVICES	What is your current annual volume of injury reports? What is your current monthly/annual call volume for nurse triage services?	Estimated to be 900-1000 annually, about 20% are TNT cases.
25	General	CATEGORY C: NURSE CASE MANAGEMENT SERVICES	What is your current annual volume of cases requiring nurse case management? What is your average active caseload at any given time? What is your average case duration from opening to closure?	This data is not available to bidders.
26	General	CATEGORY D: RETURN TO WORK SERVICES	What is your current annual volume of return-to-work cases? What percentage of your claims typically require RTW intervention?	This data is not available to bidders.

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27	19	2.1.2.iii	Will any changes made to the daily/hourly Policy Data File be full refresh files or will the files contain only changes from the prior file transmitted? How often are full refresh files sent if only changes are communicated in a file refresh?	Policy Data File will be a full extract of required policyholder information daily. Please see Attachment 4 for Policy Data File requirements.
28	19	2.1.2.iv.(2)	Can a bidder have multiple <i>designated</i> IT development personnel instead of having <i>dedicated</i> IT personnel to support the program? Work may span IT work streams and NYSIF-related work may not justify full-time dedicated status of all IT professionals who may service the program.	To be discussed with awarded vendor. The intention of this requirement is to have known IT development personnel familiar with the program details to be readily available to support the program.
29	20	2.1.2.iii	Please explain the process and timeline of NYSIF activities that occur after FROI records are transmitted to NYSIF via the FROI data file interface. Are records presented for any type of data validation process, or do they automatically route to the state for FROI filing upon entering the NYSIF FROI system? How much time on average do NYSIF processes take after the FROI data is picked up from the SFTP?	Please see Attachment 5 for FROI data file requirements (including required validations) and process workflow.

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Question #	RFP Page #	RFP Section and Sub-Section Reference #/Heading	Question	NYSIF Response
30	23	2.2.Category A: 24/7 Services	Please provide the total number of annual FROI calls received annually for the past three years and any breakdown in call volume split between awarded bidders. Please provide the total number of 24/7 TNT calls received annually for the past three years and any breakdown in call volume split between awarded bidders.	Estimated to be 900-1000 annually, about 20% are TNT cases.
31	23	2.2.Category A: 24/7 Services	In reference to the requirement to interface with NYSIF's toll-free number(s) (multiple), would an awarded vendor only have to interface with an individual toll-free number, or potentially multiple? Are these toll free numbers assigned to policyholders by region or is this only applicable if multiple vendors are engaged to perform the service simultaneously?	There is only one NYSIF toll free number for all policyholders.
32	23	2.2 Category B: Telehealth Services	Does NYSIF interpret NYS WCB terms as permitting telemedicine for initial treatment, instead of requiring in person care? If telemedicine is initiated for initial treatment, does NYSIF expect the awarded bidder to validate that both intake and TNT have occurred before engaging telemed? Please provide the total volume of annual telemedicine visits utilized over the past three years, or an average volume.	The initial treatment requires in person care. The total volume of annual telemedicine service visits is not material to this RFP.

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33	23	2.2 Category C: Nure Case Management	Please provide the total number of Nurse Case Management, Catastrophic Case Management and Return to Work case management referrals that were worked annually, over the past three years. Please breakout the annual volume to indicate the historical split between awarded bidders.	This data is not available to bidders.
34	24	2.2 Category A: FROI	In regards to the requirement to interface with NYSIF's toll free number(s), multiple, will an awarded vendor need to support multiple toll-free numbers for intake, or will one toll-free number be assigned to each awarded vendor? If work is split between two vendors, how is that split defined? Regionally, by policyholder, etc.?	There is only one NYSIF toll free number for all policyholders.
35	25	2.3.1 - FROI (3)	If an injured worker's employer cannot be validated with the policy data file, what workflow should be initiated?	NYSIF will provide a dummy policy number in order to intake the claim.
36	25	2.3.1 - FROI (7)	Please provide the current workflow in terms of how callers who need to use TNT and also complete intake are being routed to, or between, both solutions if not combined into one phone call. Is telephony prompting the routing to either TNT or intake using a call tree, and can callers initiate TNT first, then complete intake? Does NYSIF desire any changes to the current workflow to intake and/or TNT?	This is dependent on the bidders workflow to separate intake and/or TNT.

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37	25	2.3.1 - FROI (7)	How are misdirected calls (those calling for reasons other than intake or triage - ex. calling to check on status of TTD check) routed? Please provide the average number of misdirected calls the awarded vendor routed annually over the past three years.	Misdirected calls can be referred to NYSIF's customer service number. Data for the average number of misdirected calls is not available.
38	25	2.3.1 - FROI (9)	Attachment 6 appears to be related to the PDF document generated from the TNT encounter, not FROI/intake. Please clarify the content of the 24/7 advocacy report and 24/7 advocacy letter, or provide examples.	Examples of the 24/7 advocacy report and 24/7 advocacy letter can be provided upon awarding of the contract. We anticipate PDF documents for the FROI and TNT encounter to be generated from the awardees system.
39	26	2.3.1 - TNT (4)	Does NYSIF participate in the New York Recommendation of Care (ROC) or New York Direction of Care (DOC) MCO arrangements?	No
40	26	2.3.1 - TNT (6)	Will the awarded bidder always use the insured contact information, transmitted in the policy data feed, to transmit the TNT report at the conclusion of triage, or would the awarded bidder need to take the caller's contact information during the call to transmit the triage report? Would this report need to go out via email to both the caller and the ICT if they are not the same person?	The policyholder should not receive a copy of the TNT report as part of this process.

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41	27	2.3.2 - Telehealth	If a policyholder opts out of telemedicine (or TNT) how does that get communicated to the awarded bidder, or are policyholders not permitted to opt out?	The toll free line is available to all private policyholders and their injured workers that are insured through NYSIF.
42	27	2.3.2 - Telehealth (6)	Are injured workers permitted to engage telemedicine directly, based on information in the required marketing materials, post-TNT or absent a TNT call routing them to telemedicine? Does telemedicine treatment initiated by the injured worker after TNT has made a physician referral require adjuster approval?	No, injured workers must engage telemedicine through our services provided by the vendor.
43	28	2.3.3 - NCM Services (7)	Will the awarded bidder be responsible for authorizing medications or other requests in the OnBoard portal? If so, will this only be the responsibility of the NCM if a case is assigned to NCM, otherwise OnBoard portal management will be the responsibility of NYSIF or another awarded bidder responsible for UR?	No
44	29	2.3.3 - NCM Services (16)	Does NYSIF desire all NCM services to be field case management or would NYSIF be open to a file sharing, or hybrid case management approach, where the telephonic case manager acts as the case "quarterback," with field work for attending activities such as office visits limited to task assignments, and coordinated, as needed, by a telephonic nurse case manager?	This can be a hybrid approach.

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45	30	2.3.3 - Catastrophic CM (4)	Are case managers permitted to engage experts to complete home and vehicle modification assessments? Does the engagement of experts require adjuster approval?	Adjuster approval is required.
46	32	2.3.4 - RTW Services	Does NYSIF permit the use of a transitional work placement program at a not-for-profit/charity if the policyholder is not able to accommodate restrictions for a limited period of time?	This would require adjuster approval.
47	28-32	2.3.3 CATEGORY C: NURSE CASE MANAGEMENT SERVICES (NURSE CASE MANAGEMENT/MANAGED CARE SERVICES FOR CATASPROHIC CLAIMS)	The purpose of the RFP states the following: NYSIF is seeking proposals from qualified firms to provide Specialized Workers' Compensation Claim Services as further described in this RFP. The service categories include 24/7 Services (Category A), Telehealth Services (Category B), Nurse Case Management Services (Category C), and Return to Work Services (Category D). In the detail of the RFP it states that Category C includes Nurse Case Management and Managed Care Services for Catastrophic Claims. Is the intent to include both services in the same category or will they be broken out into different categories as they have been in previous Specialized Workers Compensation Claims RFPs?	Category C includes Nurse Case Management and Managed Care Services for Catastrophic Claims. These are not broken out into different categories.

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Question #	RFP Page #	RFP Section and Sub-Section Reference #/Heading	Question	NYSIF Response
48	28-32	2.3.3 CATEGORY C: NURSE CASE MANAGEMENT SERVICES (NURSE CASE MANAGEMENT/MANAGED CARE SERVICES FOR CATASPROHIC CLAIMS)	If Nurse Case Management and Managed Care Services for Catastrophic Claims are kept under one category the pricing methodology you are asking for is an hourly rate. Is the intent to get hourly pricing for catastrophic claims? Pricing methodology for catastrophic claims is typically not structured in this manner.	Yes, the hourly rate provided for Category C will be used for both Nurse Case Management and Catastrophic Claims.
49	28-32	2.3.3 CATEGORY C: NURSE CASE MANAGEMENT SERVICES (NURSE CASE MANAGEMENT/MANAGED CARE SERVICES FOR CATASPROHIC CLAIMS)	If Nurse Case Management and Managed Care Services for Catastrophic Claims are kept under one category is the intent to go with an Nurse Case Management vendor and have them subcontract for Catastrophic Claims or vice versa?	NYSIF will be awarding Category C to the highest scoring vendor who meets all mandatory requirements for Category C.
50		Attachment 5	Is it expected one EDI file per case or multiple cases can be in one file?	Multiple cases can be in one file.
51		Attachment 5	On file naming convention, it has a File Number or Unique Number (2 chars), is this to always default to "01" (since I see HHMMSS as part of file name)	File Number or Unique Number is not static. It is a sequential number that should increment accordingly.
52	Section 1.4	Category A:24/7 Services	Can you please confirm the current vendors and if there is any specific reasons you are going out to bid?	Not material to this RFP.

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Question #	RFP Page #	RFP Section and Sub-Section Reference #/Heading	Question	NYSIF Response
53	Section 1.4	Category A:24/7 Services	If two vendors are selected, can you please explained the proposed phone routing system for the 24/7 program?	Per RFP Section 1.7 Method of Award/Distribution of Work: For Category A it is anticipated that the assignment of work would occur "as needed", and in a manner that meets the needs of NYSIF and/or the policyholder insured by NYSIF. If necessary, work plans would be solicited and evaluated. Work would be assigned based on multiple factors, including, but not limited to, the vendor's price for the services needed, the vendor's ability to service an anticipated volume of claims, and the vendor's ability to provide services in a particular region.
54	Section 1.4	Category C: Nurse Case Management Services	Can you please confirm the current vendors and if there is any specific reasons you are going out to bid?	Not material to this RFP.
55	Section 1.4	Category D: Return to Work Services	Can you please confirm the current vendors and if there is any specific reasons you are going out to bid?	Not material to this RFP.
56	Section 1.7	Distribution of Work	Please clarify the anticipated monthly volume of claims by category (A, C, D) to assist in staffing and pricing assumptions.	This data is not available to bidders.
57	Section 1.7	Distribution of Work	Can NYSIF provide historical utilization data for the past three years for each category of services?	This data is not available to bidders.
58	Section 1.8	Special Reserved Rights	For supplemental services added via Statement of Work, will pricing be capped at awarded fee schedule rates, or fully renegotiated?	Per Section 1.8 Special Reserved Rights: Rates for supplemental outside services will be subject to negotiation upon final award of the SOW.
59	Section 2.3.3	Catastrophic Claims	Approximately how many catastrophic claims are assigned annually?	This data is not available to bidders.
60	Appendix Z	Fee Schedule	Will pricing be firm for the initial five-year term, or subject to annual adjustments beyond Category C escalation?	Pricing will be firm for the five year term. Only Category C will be subject to escalation adjustments as outlined in the RFP section 2.7.1 Escaltion-Category C

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Question #	RFP Page #	RFP Section and Sub-Section Reference #/Heading	Question	NYSIF Response
61	1	Cover Letter	What is the reason for issuing the RFP? a.Current Program Expiring (Y/N)? b.The Bi-State Development Agency requirements to issue RFP on a periodic basis (Y/N)? c.Issues with current TPA Program (Y/N)?	A. Yes B. Yes C. No
62	9-11	1.4 PURPOSE OF THIS RFP	Who is/are the incumbent TPAs?	Not material to this RFP. This RFP is for Specialized Workers Compensation Services and not TPA services.
63	9-11	1.4 PURPOSE OF THIS RFP	Will the awarded TPA also expect to administer and adjudicate the claim(s) from FROI to claim closure or will the administration and adjudication of the claim process be managed by NYSIF or another TPA?	Not material to this RFP. This RFP is for Specialized Workers Compensation Services and not TPA services.
64	9-11	1.4 PURPOSE OF THIS RFP	How long has/have the incumbent TPA(s) been serving NYSIF?	Not material to this RFP. This RFP is for Specialized Workers Compensation Services and not TPA services.
65	9-11	1.4 PURPOSE OF THIS RFP	How many incumbent TPA adjusters are currently on your program? a.Number of Workers' Compensation Indemnity / Lost Time Adjusters? b.Number of Workers' Compensation Medical Only Adjusters?	Not material to this RFP. This RFP is for Specialized Workers Compensation Services and not TPA services.
66	9-11	1.4 PURPOSE OF THIS RFP	Would you provide the budget for your TPA program?	Not material to this RFP. This RFP is for Specialized Workers Compensation Services and not TPA services.
67	9-11	1.4 PURPOSE OF THIS RFP	How many incumbent TPA adjusters are currently on your program? a.Number of Workers' Compensation Indemnity / Lost Time Adjusters? b.Number of Workers' Compensation Medical Only Adjusters?	Not material to this RFP. This RFP is for Specialized Workers Compensation Services and not TPA services.

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Question #	RFP Page #	RFP Section and Sub-Section Reference #/Heading	Question	NYSIF Response
68	9-11	1.4 PURPOSE OF THIS RFP	Is NYSIF satisfied with the current incumbent's claim administration team (Account Executive, Workers' Comp. Supervisor, Workers' Comp. Indemnity Adjusters, Workers' Comp. Medical Only, etc.) (Y/N)? a.If no, would you elaborate on the issue(s) or challenges?	Not material to this RFP. This RFP is for Specialized Workers Compensation Services and not TPA services.
69	9-11	1.4 PURPOSE OF THIS RFP	Is NYSIF considering having the new TPA hire all or select adjusters from the current incumbent claim team (Y/N)? a.If yes, would the rebranding to the new TPA of the claim team be considered preferred or mandatory? b.Which positions would you consider rebranding to the new TPA? 1.Account Executive (Y/N)? 2.Workers' Comp. Supervisor (Y/N)? 3.Workers' Comp. Indemnity Claim Examiner(s) (Y/N)? 4.Workers' Comp. Medical Only Claim Examiner (Y/N)?	Not material to this RFP. This RFP is for Specialized Workers Compensation Services and not TPA services.

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Question #	RFP Page #	RFP Section and Sub-Section Reference #/Heading	Question	NYSIF Response
70	9-11	1.4 PURPOSE OF THIS RFP	Would you provide a summary listing of all claims for the last 5 years by the following columns of data: (Excel format with all fields in columns would be preferred) a. Policy Year, Calendar Year, or Fiscal Year? b. Claim Count? c. Minor Line of Coverages as indicated immediately below? i. Workers' Compensation Lost Time/Indemnity (WCLT)? ii. Workers' Compensation Medical Only (WCMO)? iii. Workers' Compensation Incident/Report Only? d. Claim Status (Open / Closed)? e. Total Incurred? f. Total Paid?	A-G. Not material to this RFP.
71	9-11	1.4 PURPOSE OF THIS RFP	10. It is understood the TPA may be awarded none, some, or a significant number of claims for any of the Categories. How many claims and types (Workers' Comp. Lost Time vs. Workers' Comp. Medical Only) may be anticipated?	Not material to this RFP. This RFP is for Specialized Workers Compensation Services and not TPA services.

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Question #	RFP Page #	RFP Section and Sub-Section Reference #/Heading	Question	NYSIF Response
72	9-11	1.4 PURPOSE OF THIS RFP	Would you provide a deidentified Loss Detail Listing of your open and closed Claims as follows for the last 5 years? (Excel format with all fields in columns would be preferred) a. Policy Year, Calendar Year, or Fiscal Year? b. Minor Line of Coverages as indicated immediately below? i. Workers' Compensation Lost Time/Indemnity (WCLT)? ii. Workers' Compensation Medical Only (WCMO)? iii. Workers' Compensation Incident/Report Only? c. Claim Status (Open / Closed)? d. Cause of Accident? e. Total Incurred? f. Total Paid? g. Total Outstanding or Reserves?	Not material to this RFP.
73	9-11	1.4 PURPOSE OF THIS RFP	What is working well with your current TPA program?	Not material to this RFP. This RFP is for Specialized Workers Compensation Services and not TPA services.
74	9-11	1.4 PURPOSE OF THIS RFP	What challenges do you have with your current TPA program?	Not material to this RFP. This RFP is for Specialized Workers Compensation Services and not TPA services.
75	9-11	1.4 PURPOSE OF THIS RFP	What are NYSIF's key objectives for your new program over the next 12 to 24 months?	Please refer to Section 2 of the RFP for all of the details about the Technical Specifications.
76	9-11	1.4 PURPOSE OF THIS RFP	What concerns does NYSIF have for using a new TPA?	Not material to this RFP. This RFP is for Specialized Workers Compensation Services and not TPA services.

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Question #	RFP Page #	RFP Section and Sub-Section Reference #/Heading	Question	NYSIF Response
77	95 (8 of 15)	21. CONTRACT BILLINGS	What is your Loss Funding Process with the TPA? a. Is an Escrow Account established by the TPA (Y/N)? b. If not, please explain the NYSIF's Loss Funding Process with the incumbent TPA?	A. Not material to this RFP. This RFP is for Specialized Workers Compensation Services and not TPA services. B. Not material to this RFP. This RFP is for Specialized Workers Compensation Services and not TPA services.
78	9-10	1.4 PURPOSE OF THIS RFP - 24/7 FROI	Claim Intake - First Report of Injury: a. Will an HR Eligibility File be provided (Y/N)? i. If yes, how many and at what frequency (Weekly, Monthly, Quarterly, Other)? ii. What is the name of the system (e.g. PeopleSoft, WorkDay, other)?	A. No
79	10-11	1.4 PURPOSE OF THIS RFP - Category B: Telehealth Services, Nurse Case Management, Managed Care Services for Catastrophic Claims	Medical Management: a. Would you provide the name of your current Medical Management vendor? b. Would you provide your current Medical Bill Review per line fees. c. Would you provide your current Medical Bill Review per bill fee. d. Would you provide your current Medical Bill Review Percent of Savings fee? e. Would you provide the current Fees for Telehealth Services, Nurse Case Management, Managed Care Services for Catastrophic Claims? f. How many medical bills are processed annually? g. Please describe your current provider's network percent of savings fees structure (e.g. 30%, 28%, 25%, other).	A-G. Not material to this RFP.

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Question #	RFP Page #	RFP Section and Sub-Section Reference #/Heading	Question	NYSIF Response
80	9-10	1.4 PURPOSE OF THIS RFP - Category A: 24/7 FROI	Would you provide the incumbent rates for Category A: 24/7 FROI ?	Not material to this RFP.
81	11	1.4 PURPOSE OF THIS RFP - Category D: Return to Work Services	Would you provide the incumbent rates for Category D: Return to Work Services?	Not material to this RFP.
82	11	1.4 PURPOSE OF THIS RFP - Category D: Return to Work Services	What is your Return-to-Work Philosophy? a. Would there be interest in Medical Appointment tracking and Work Status Tracking on all WC claims (includes next office visit and release date & type), Job Offer Tracking, review claim and program level data from the TPA (Y/N)? b. Would there be interest in the TPA providing Return to Work Coordination that works with locations/departments/offices to accommodate injured workers and driving down lost days (Y/N)?	A. Yes B. Yes
83	9-11	1.4 PURPOSE OF THIS RFP	Risk Management Information System (RMIS) Capabilities (on-line access) a. How many users will require online access to monitor the claim process, produce reports, and view analytics? b. Will you require an Output File from the TPA Claim System (Y/N)? i. What Frequency (ex. Monthly, Weekly, Daily, Other)? ii. What files will be required? 1. Claim Summary Level (Y/N)? 2. Transactional/Payment Financials (Y/N)? 3. Adjusters' Notes (Y/N)?	Not material to this RFP. This RFP is for Specialized Workers Compensation Services and not TPA services.

Specialized Workers Compensation Claims
RFP #2026-27-INS
Amendment 1

Question #	RFP Page #	RFP Section and Sub-Section Reference #/Heading	Question	NYSIF Response
84	9-11	1.4 PURPOSE OF THIS RFP	OSHA: a. Would NYSIF require TPA support for OSHA Recordkeeping Determination (Y/N)? b. Would NYSIF require the TPA to produce the OSHA 300 series reports (Y/N)? c. Would NYSIF require TPA support for maintaining DART (Days Away/Restricted/Transferred) (Y/N)?	A. Not material to this RFP. This RFP is for Specialized Workers Compensation Services and not TPA services. B. Not material to this RFP. This RFP is for Specialized Workers Compensation Services and not TPA services. C. Not material to this RFP. This RFP is for Specialized Workers Compensation Services and not TPA services.
85	44 (46 of 58)	4.2.4 TECHNICAL EXPERIENCE / DESCRIPTION OF PROPOSED SERVICES - h.	Will client references be required to complete a questionnaire form or simply a phone interview?	Yes, either method is acceptable.
86	164-167 (1 of 4)	APPENDIX Z FEE SCHEDULE PROPOSAL CATEGORY A - D	Would you provide a copy of the previous winning bidders contract and fees?	Not material to this RFP.
87	40 (42 of 55)	3.4 CONTRACT APPROVAL	What is the anticipated Effective Date (go live date) for the program?	NYSIF estimates the program to begin sometime in early 2027.
88	120	Appendix J	Formatting may be off. Can not enter different data. Copies the first	Amended RFP including the amended Appendix J is attached.
89	164, 166, 167	Appendix Z page 3 of 4	Formatting may be off. Can not enter different data. Copies the first	Amended RFP including the amended Appendix Z is attached.



15 COMPUTER DRIVE WEST; ALBANY, NY 12205
nysif.com

January 23rd, 2026

TO WHOM IT MAY CONCERN:

Attached is the Request for Proposals (RFP) for Specialized Workers Compensation Claims Services for the New York State Insurance Fund (NYSIF).

The due date for submission of proposals is March 26th, 2026.

The attached *No Bid* form should be completed and returned by those Bidders who choose not to bid on this RFP. Please email questions to contracts@nysif.com.

Sincerely,

Chelsa Frost

Chelsa Frost
Contract Management Specialist

Attachments:
No Bid form
RFP



'NO BID' FORM

RFP # 2026-27-INS

DESCRIPTION: Specialized Workers Compensation Claims Services

CONTRACT PERIOD: Five (5) Years with Two (2) One-Year Extension Options

PROPOSALS DUE:		SUBMIT 'NO BIDS' TO:
DATE:	3/26/26	Email: contracts@nysif.com Subject Line: No Bid Form – Bid #2026-27-INS
TIME:	2:00 p.m.	OR *mailed via <u>UPS, USPS, FedEx, or DHL</u> to: NYSIF - Procurement Unit Bid # 2026-27-INS 15 Computer Drive West Albany, NY 12205 *Note, the use of the United States Postal Service (USPS) is <u>PROHIBITED</u> . See Section 4.3 for more information.

Bidders choosing not to bid are requested to complete and return only this page.

- ☐ 1. We do not provide the requested services.
- ☐ 2. We are unable to bid at this time because:

--

- ☐ 3. Please remove our firm from your mailing list.

FAILURE TO RESPOND TO THIS BID SOLICITATION MAY RESULT IN YOUR FIRM BEING REMOVED FROM OUR MAILING LIST. A "NO BID" IS CONSIDERED A RESPONSE.

Name of Firm:	_____	FEIN:	_____
Address:	_____		
Web Page:	_____	Telephone:	_____
Email Address:	_____	Fax:	_____
Signature:	_____	Date:	_____
Typed Name & Title:	_____		



NYSIF

REQUEST FOR PROPOSALS

for

**Specialized Workers Compensation Claims
Services**

2026-27-INS

January 23rd 2026

NYSIF encourages the participation of Minority and Women-Owned Business Enterprises (M/WBE) in its procurement projects. NYSIF is committed to achieving the statewide goal of increasing opportunities for New York State Minority and Women-owned Business Enterprises. Any firm that feels it may meet the state requirements for certification is encouraged to visit the [NYS Empire State Development](#) for more information about the program and how to apply for certification.

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Attachment 8	Specialized Workers Compensation Claims Questionnaire

RFP CALENDAR

DATE	EVENT	COMMENTS
1/23/26	RFP Issued	
2/26/26	Final date for Bidder inquiries <u>Attachment 2 Question Submission Form</u>	<u>Written inquiries only</u> using <u>"Attachment 2 Question Submission Form"</u> by 12:00 p.m. (EST) to: Email: contracts@nysif.com Fax: 518-437-4209
3/12/26	Responses to Inquiries	Written responses will be posted on NYSIF's website
2:00 PM 3/26/26	Final date for submission of bids	Deadline for response to this RFP. All sealed bids MUST be addressed to: Email: contracts@nysif.com Subject Line: Formal Proposal – Bid #2026-27-INS OR: Mail: NYSIF – Procurement Unit Bid # 2026-27-INS 15 Computer Drive West Albany, NY 12205 and received by 2:00 p.m. (EST)
TBD	Bidder Presentations/Interviews	Bidder presentations expected to begin
TBD	Anticipated Start Date	Subject to the required approvals.

SECTION 1 – GENERAL INFORMATION

1.1 OVERVIEW OF THE NEW YORK STATE INSURANCE FUND

NYSIF is the largest workers' compensation insurer in New York State and among the ten largest nationwide. NYSIF covers 2 million workers and insures 200,000 employers in New York State. NYSIF's mission is to guarantee the availability of workers' compensation, disability insurance and paid family leave at the lowest possible cost to New York employers while maintaining a solvent fund. Since its inception 110 years ago, NYSIF has fulfilled this mission by competing with other insurance carriers to ensure a fair marketplace while serving as a guaranteed source of coverage for employers that cannot secure coverage elsewhere. NYSIF strives to achieve the best health outcomes for injured workers and be an industry leader in price, quality, and service for New York employers. For more information, visit nysif.com.

1.2 INQUIRIES/ISSUING OFFICE/DESIGNATED CONTACT

All inquiries concerning this solicitation will be addressed to the following Designated Contacts:

Chelsa Frost	Alicia Dott Jemmott
Contract Management Specialist	Contract Management Specialist
E-Mail: contracts@nysif.com	E-Mail: contracts@nysif.com

For inquiries related specifically to Minority and Woman Owned Business Enterprises (MWBE) and Service Disabled Veteran Owned Business (SDVOB) provisions of this procurement solicitation, the designated contact is:

MWBE/SDVOB Oversight Officer
E-Mail: contracts@nysif.com

All questions related to this RFP or the contract process must be submitted in writing using "Attachment 2 Question Submission Form" to contracts@nysif.com by the date and time indicated in the RFP Calendar, citing the particular bid section and paragraph number. No telephone questions will be answered.

Only questions received during the Question and Answer period (as outlined in the RFP Calendar) will be addressed. **Official answers to the questions will be posted on [NYSIF's website](https://nysif.com), on the date indicated in the RFP Calendar.**

Prospective Bidders should note that all clarifications and exceptions are to be resolved prior to the submission of a bid. Answers may be included in a bid addendum.

All amendments, clarifications and any announcements related to this procurement will be posted on [NYSIF's website](https://nysif.com). It is the sole responsibility of the Bidders to check the website for any amendments, clarifications or updates. All applicable amendment information must be incorporated into the firm's proposal. Failure to include this information in your proposal may result in the proposal being deemed non-responsive.

1.3 SUMMARY OF NYSIF'S POLICY AND PROHIBITIONS REGARDING PERMISSIBLE CONTACTS DURING A COVERED PROCUREMENT

Pursuant to State Finance Law §§139-j and 139-k, this RFP includes and imposes certain restrictions on communications between a Governmental Entity and a Bidder during the procurement process. A Bidder is restricted from making contacts from the earliest notice of intent to solicit bids through final award and approval of the Procurement Contract by the Governmental Entity and, if applicable, Office of the State Comptroller ("restricted period") to other than designated staff unless it is a contact that is included among certain statutory exceptions set forth in State Finance Law §139-j (3)(a). Designated staff, as of the date hereof, is identified in section 1.2 of this RFP. NYSIF employees are also required to obtain certain information when contacted during the restricted period and make a determination of the responsibility of the Bidder pursuant to these two statutes. Certain findings of non-responsibility can result in rejection for contract award and in the event of two findings within a 4-year period, the Bidder is debarred from obtaining governmental Procurement Contracts. Further information about these requirements is available from the designated contact(s).

1.4 PURPOSE OF THIS RFP

NYSIF is seeking proposals from qualified firms to provide Specialized Workers' Compensation Claim Services as further described in this RFP. The service categories include 24/7 Services (Category A), Telehealth Services (Category B), Nurse Case Management Services (Category C), and Return to Work Services (Category D). NYSIF reserves the right to award only one contract to a single vendor in each Category. In the event of multiple awards, the methods of assigning work vary depending on the Category of Services. Please refer to Section 1.7, Method of Award / Distribution of Work for more information.

Final selection is at NYSIF's sole discretion. No amount of work is guaranteed and NYSIF reserves the right to select some, but not all services provided by the Bidders awarded the contract. The intent of the RFP is to award contracts to qualified Bidders who submit proposals, conforming to this RFP, that are most advantageous to NYSIF, with quality, service, cost and other factors being considered. Proposals submitted in response to this solicitation must comply with the instructions and procedures contained herein.

Successful Bidders for each category shall provide Specialized Workers' Compensation Claims Services for claims administered by NYSIF. Bidders must specify which category(ies) they are bidding on; and Bidders may contract in more than one category. Awards for Categories A, B, C, and D are separate and distinct, and are not contingent upon one another.

Category A: 24/7 Services

Bidders for Category A must meet the requirements for each subsection under Category A: 24/7 First Report of Injury Reporting (FROI), and 24/7 Telephonic Nurse Triage (TNT).

24/7 First Report of Injury Reporting (FROI)

This service shall require Bidders to interface with NYSIF's toll-free telephone number(s) from which reports of injury shall be accepted from a NYSIF-insured employer. This category shall be available and accessible to policyholders and NYSIF 24 hours per day, 7 days per week ("24/7"). Calls received with respect to this service may pertain to a broad

scope of injuries, ranging from minor first aid/incidents to injuries that are severe in nature.

24/7 Telephonic Nurse Triage (TNT)

This service shall require Bidders to interface with NYSIF's toll-free telephone number(s) from which the injured worker shall speak with a Registered Nurse who shall assist the injured worker in determining whether self-care or professional treatment is appropriate. This category shall be available and accessible to injured workers, policyholders and NYSIF 24 hours per day, 7 days per week ("24/7"). Calls received with respect to this service may pertain to a broad scope of injuries, ranging from minor first aid/incidents to injuries that are severe in nature.

Category B: Telehealth Services

This service shall require Bidders to provide a Telehealth service option to injured workers that have received FROI and TNT services (under category A described above) and require medical evaluation. Medical evaluation shall be performed by a NYS licensed and Board-Certified Physician, delivered by 2- way, audio and video electronic communication, under the terms set forth under Section 325-1.26 of Title 12 NYCRR, applicable sub-divisions, and NYS WCB Bulletins and Subject numbers pertaining to emergency medical aid and telemedicine.

NOTE: Emergency Medical aid, Telemedicine and Telehealth Services must be provided in accordance with NYS WCB Regulations. If the WCB revises, updates or amends these regulations during the term of the contract the Vendor must revise their process to be in compliance with the newest regulations.

Category C: Nurse Case Management Services

Bidders for Category C must meet the requirements for each subsection under Category C: Nurse Case Management, and Managed Care Services for Catastrophic Claims.

Nurse Case Management

This service shall require Bidders to provide workers' compensation claim services related to nurse case management including, but not limited to, medical and supplemental documentation review, coordination of claimant hospitalization discharge, transportation, home health care and medically necessary equipment, medical cost containment, prescription medication review, periodic narrative reports and return-to-work services.

Managed Care Services for Catastrophic Claims

This service shall require Bidders to provide workers' compensation claim services related to catastrophic claims including, but not limited to, services that achieve the highest quality of life and medical stability for the claimant with a return-to-work goal, if possible. Catastrophic claims result from sudden, traumatic occupational injuries that are severe in nature, occupational diseases incurred over time, or medical complications that are secondary to conditions originally allowed in a claim. Catastrophic injuries may result in, but are not limited to, quadriplegia, paraplegia, brain injury, major extremity or multiple extremity amputations, total industrial blindness, excessive hospitalizations and excessive

burns. Servicing of catastrophic claims requires a multi-disciplinary approach that enables practitioners to assess the impact of injuries, the psychological implications of impact to income stream, the multifaceted health service delivery system, the medical treatment regimens, the disease management protocols and understanding the limitations of the workplace.

Category D: Return to Work Services

This service shall require Bidders to provide workers' compensation claim services related to a return-to-work program, including but not limited to: the review of medical and supplemental documentation, claim assessment, capability assessment, employer job assessment reviews, periodic narrative reports, working with the existing employer to identify job functions that can be modified, along with creating jobs for the future. It might also include providing testimony at hearings before the New York State Workers' Compensation Board (WCB) as may be necessary.

This service shall also require Bidders to provide workers' compensation claim services to assist injured workers in identifying new jobs when they are unable to return to their previous employer, including but not limited to: skill analysis and improvement, providing career counseling and assistance to injured workers that includes resume drafting, job searches, interview preparation, interview follow-up and motivational support, conducting labor market surveys, loss of wage earning capacity reports, work search record checks.

Proposals submitted in response to this solicitation must comply with the instructions and procedures contained herein. Bidders are responsible for checking [NYSIF's website](#) for any RFP amendments, addenda, and/or updates.

1.5 BIDDERS' CONFERENCE / SITE VISIT

No Bidder's Conference will be held regarding this RFP. Prospective Bidders may submit questions in an acceptable format (section 1.2 above) by the date listed in the RFP Calendar.

1.6 DUE DATE

The due date for submission of proposals is March 26th, 2026, 2:00 p.m. (Eastern).

1.7 METHOD OF AWARD / DISTRIBUTION OF WORK

Award will be made on the basis of "best value", as determined by the evaluation process. The ability to perform the services will be deemed most important when evaluating bids. Multiple awards may be made for procurement.

Successful Bidders for each category shall provide Specialized Workers' Compensation Claims Services for claims administered by NYSIF. Bidders must specify what category(ies) they are bidding on; and Bidders may contract in more than one category. Awards for Categories A, B, C, and D are separate and distinct, and are not contingent upon one another.

NYSIF reserves the right to award only one contract to a single vendor in each Category. In the event of multiple awards, the methods of assigning work vary depending on the Category of services.

	Maximum Awards
--	-----------------------

Category A: 24/7 Services	2
Category B: Telehealth Services	2
Category C: Nurse Case Management Services	2
Category D: Return to Work Services	2

For Categories A, B, C, and D, it is anticipated that the assignment of work would occur “as needed”, and in a manner that meets the needs of NYSIF and/or the policyholder insured by NYSIF. If necessary, work plans would be solicited and evaluated. Work would be assigned based on multiple factors, including, but not limited to, the vendor’s price for the services needed, the vendor’s ability to service an anticipated volume of claims, and the vendor’s ability to provide services in a particular region.

For Category C, it is also anticipated that in the event of a catastrophic case, NYSIF would, in its sole discretion, assign work from the panel based on factors including, but not limited to, the vendor’s expertise in servicing claimants with particular catastrophic injuries, occupational diseases, or conditions, as well as particular modalities of treatment; the vendor’s ability to provide services in a particular region; the vendor’s affiliation with particular centers of excellence and other service providers; and the vendor’s dedicated medical leadership with physicians with injury expertise and coordination by a team of clinical experts. NYSIF reserves the right to request additional information from the vendors, including but not limited to resumes, recent experience, and other information related to the vendors’ capabilities and expertise.

No amount of work is guaranteed.

1.8 SPECIAL RESERVED RIGHTS

- A. During the term of the contract NYSIF may identify a client(s) that requires special supplemental outside services based upon their unique needs. NYSIF reserves the right to incorporate supplemental outside services within a Statement of Work (SOW) if it is determined to be in the best interest of NYSIF and NYSIF’s client (see section 1.7 above for additional information on “Distribution of Work”). Rates for supplemental outside services will be subject to negotiation upon final award of the SOW.
- B. During the term of the contract NYSIF reserves the right to utilize a Contractor in a category they are not contracted under, for special circumstances, if determined to be in the best interest of NYSIF. In the event NYSIF invokes this right, it will be subject to the SOW process. Rates for these special circumstances will be subject to negotiation upon final award of the SOW.
- C. NYSIF reserves the right to modify and/or update the FROI EDI System, File Layout, and/or the report submittal process (Attachment 5) if it is determined to be in the best interest of NYSIF. NYSIF will provide contracted firms 90 days to transition and comply with the modifications and/or updates to Attachment 5.
- D. NYSIF reserves the right to modify and/or update the NYSIF 24/7 Prog Policy Data Feed File Layout, and/or the submittal process (Attachment 4) if it is determined to be in the best interest of NYSIF. NYSIF will provide contracted firms 90 days to transition and comply with the modifications and/or updates to Attachment 4.

- E. NYSIF reserves the right to modify and/or update the Supplement Documents System, File Layout, and/or the submittal process (Attachment 6) if it is determined to be in the best interest of NYSIF. NYSIF will provide contracted firms 90-days to transition and comply with the modifications and/or updates to Attachment 6.
- F. NYSIF reserves the right to establish and require Vendors to use a Web based universal/enterprise-level document upload portal system. NYSIF may require the use of this portal system for one, multiple, or all Categories under this RFP. At the time this portal system is presented additional guidance would be provided by NYSIF, including but not limited to, the procedure for uploading documents, naming conventions, and login processes. A 30-day transition period would be provided for Vendors to on-board to the new process.

1.9 INSURANCE REQUIREMENTS

Prior to the commencement of the work to be performed by the successful Bidder, the Bidder shall file with NYSIF Certificates of Insurance evidencing compliance with all requirements contained in this RFP. Acceptance and/or approval by NYSIF does not and shall not be construed to relieve Bidder of any obligations, responsibilities or liabilities under the contract awarded by this RFP.

All insurance required by the RFP shall be obtained at the sole cost and expense of the Bidder, shall be maintained with insurance carriers licensed to do business in New York State and acceptable to NYSIF, shall be primary and non-contributing to any insurance or self-insurance maintained by NYSIF, shall be endorsed to provide written notice be given to NYSIF at least thirty (30) days prior to the cancellation, non-renewal, or material alteration of such policies, which notice, evidenced by return receipt of United States Certified Mail, and shall be sent in accordance to the 'Notice' provision of the Agreement.

The Contractor shall cause to be included in each of the liability policies required below, here the Commercial General Liability, the Comprehensive Business Automobile Liability, coverage for on-going and completed operations naming as additional insured on a primary and non-contributory basis (via ISO coverage forms CG 20 10 11 85 or the combination of CG 20 10 04 13 or 20 38 04 13 and CG 20 37 04 13 and form CA 20 48 10 13, or a form or forms that provide equivalent coverage) NYSIF, its officers, agents, and employees. An Additional Insured Endorsement evidencing such coverage shall be provided to NYSIF after renewal and/or upon request. For Contractors who are self-insured, the Contractor shall be obligated to defend and indemnify the above-named additional insureds with respect to Commercial General Liability and Business Automobile Liability, in the same manner that the Contractor would have been required had the Contractor obtained such insurance policies.

The Bidder shall be solely responsible for the payment of all deductibles and self-insured retentions to which such policies are subject. Deductibles and self-insured retentions must be approved by NYSIF. Such approval shall not be unreasonably withheld.

If NYSIF allows subcontracting, the Bidder shall require that any subcontractors hired carry insurance with the same limits and provisions provided herein.

Each insurance carrier must be rated at least "A-" Class "VII" in the most recently published Best's Insurance Report. If, during the term of the policy, a carrier's rating falls below "A-" Class "VII", the insurance must be replaced no later than the renewal date of the policy with an

insurer acceptable to NYSIF and rated at least "A-" Class "VII" in the most recently published Best's Insurance Report.

The Bidder shall cause all insurance to be in full force and effect as of the commencement date of the contract awarded as a result of this RFP, and to remain in full force and effect continuously throughout the term of the contract and as further required by this RFP. The Bidder shall not take any action, or omit to take any action that would suspend or invalidate any of the required coverages during the period of time such coverages are required to be in effect.

Not less than thirty (30) days prior to the expiration date or renewal date, the Bidder shall supply NYSIF with updated replacement Certificates of Insurance, and amendatory endorsements.

The Bidder, throughout the term of the contract, or as otherwise required by this RFP, shall obtain and maintain in full force and effect, the following insurance with limits not less than those described below and as required by the terms of this RFP, or as required by law, whichever is greater (limits may be provided through a combination of primary and umbrella/excess policies):

1. Workers Compensation and NYS Disability Benefits, as required by New York State. Visit the [Workers' Compensation Coverage website](#) and the [Disability Benefits Coverage website](#) for further information.
 - a. Proof of Compliance with Workers' Compensation Coverage Requirements:
 - i. Form CE-200, *Certificate of Attestation for New York Entities With No Employees and Certain Out of State Entities*, That New York State Workers' Compensation and/or Disability Benefits Insurance Coverage is Not Required, which is available on the [New York State Workers' Compensation Board's website](#);
 - ii. Form C-105.2 (9/17 or most current version), *Certificate of Workers' Compensation Insurance*, sent to NYSIF by the Contractor's insurance carrier upon request, or if coverage is provided by the New York State Insurance Fund, they will provide Form U-26.3 to NYSIF upon request from the Contractor; or
 - iii. Form SI-12, *Certificate of Workers' Compensation Self-Insurance*, available from the New York State Workers' Compensation Board's Self-Insurance Office, or Form SIG-105.2, *Certificate of Participation in Workers' Compensation Group Self-Insurance*, available from the Contractor's Group Self-Insurance Administrator.
 - b. Proof of Compliance with Disability Benefits Coverage Requirements:
 - i. Form CE-200, *Certificate of Attestation for New York Entities With No Employees and Certain Out of State Entities*, That New York State Workers' Compensation and/or Disability Benefits Insurance Coverage is Not Required, which is available on the [New York State Workers' Compensation Board's website](#);
 - ii. Form DB-120.1, *Certificate of Disability Benefits Insurance*, sent to NYSIF by the Contractor's insurance carrier upon request; or
 - iii. Form DB-155, *Certificate of Disability Benefits Self-Insurance*, available from the New York State Workers' Compensation Board's Self-Insurance Office.

2. Commercial General Liability Insurance with a limit of not less than \$2,000,000 each occurrence, with a limit of not less than \$2,000,000 aggregate. Such liability shall be written on the ISO occurrence form CG 00 01, or a substitute form providing equivalent coverages. Policy shall include bodily injury, property damage and broad form contractual liability coverage. In addition, such policy shall cover liability arising from premises operations, independent contractors, products-completed operations, broad form property damage, personal & advertising injury, cross liability coverage, liability assumed in a contract (including the tort liability of another assumed in a contract) and explosion, collapse & underground coverage.
3. Comprehensive Business Automobile Liability Insurance with a limit of not less than \$1,000,000 each accident. Such insurance shall cover liability arising out of any automobile used in connection with performance under the Contract resulting from this RFP, including owned, leased, hired and non-owned automobiles bearing or, under the circumstances under which they are being used, required by the Motor Vehicle Laws of the State of New York to bear, license plates.

In the event that the Contractor does not own, lease or hire any automobiles used in connection with performance under the Contract resulting from this RFP, the Contractor does not need to obtain Business Automobile Liability Insurance, but must attest to the fact that the Contractor does not own, lease or hire any automobiles used in connection with performance under any Contract resulting from this RFP on a form provided by NYSIF. If, however, during the term of the Contract resulting from this RFP, the Contractor acquires, leases or hires any automobiles that will be used in connection with performance under the Contract resulting from this RFP, the Contractor must obtain Business Automobile Liability Insurance that meets all of the requirements of this section and provide proof of such coverage to NYSIF.

In the event that the Contractor does not own or lease any automobiles used in connection with performance under the Contract resulting from this RFP, but the Contractor does hire and/or utilize non-owned automobiles in connection with performance under the Contract resulting from this RFP, the Contractor must: (i) obtain Business Automobile Liability Insurance as required by this RFP, except that such insurance may be limited to liability arising out of hired and/or non-owned automobiles, as applicable; and (ii) attest to the fact that the Contractor does not own or lease any automobiles used in connection with performance under the Contract resulting from this RFP, on a form provided by NYSIF. If, however, during the term of the Contract resulting from this RFP, the Contractor acquires or leases any automobiles that will be used in connection with performance under the Contract resulting from this RFP, the Contractor must obtain Business Automobile Liability Insurance that meets all of the requirements of this section and provide proof of such coverage to NYSIF.

4. Professional Liability Insurance, covering actual or alleged negligent acts, errors or omissions committed by the Contractor, its agents or employees, arising out of the work performed under this Agreement. The policy shall have limits of liability of not less than \$2,000,000 each occurrence, with a limit not less than \$2,000,000 aggregate. The Contractor shall be responsible for payment of all claim expenses and loss payments with the deductible.

Waiver of Subrogation. Bidder shall cause to be included in each of its policies insuring against loss, damage or destruction by fire or other insured casualty a waiver of the insurer's right of subrogation against NYSIF, or, if such waiver is unobtainable (i) an express agreement

that such policy shall not be invalidated if Bidder waives or has waived before the casualty, the right of recovery against NYSIF or (ii) any other form of permission for the release of NYSIF.

Awarded Bidder shall furnish evidence of all policies to NYSIF, before any work is started. Certificates of Insurance may be supplied as evidence of such aforementioned policies; however, if requested by the Agency, the Bidder shall deliver to NYSIF within forty-five (45) days of the request a copy of such policies, certified by the insurance carrier as being true and complete. If a Certificate of Insurance is submitted it must: (1) be signed by an authorized representative of the insurance carrier or producer and notarized; (2) disclose any deductible, self-insured retention, aggregate limit or any exclusions to the policy that materially change the coverage; (3) indicate the Additional Insureds and Named Insureds as required herein; (4) reference the Agreement by number on the face of the certificate; and (5) expressly reference the inclusion of all required endorsements.

If, at any time during the term of the resulting contract, insurance as required is not in effect, or proof thereof is not provided to NYSIF, NYSIF shall have the option to: (i) direct the Contractor to suspend work with no additional cost or extension of time due on account thereof, or (ii) treat such failure as a breach in contract.

1.10 PARTICIPATION OF NYS BUSINESS ENTERPRISES (MWBE)

It is the policy of NYSIF to encourage the greatest possible participation by Minority and Women-Owned Business Enterprises (MWBE) as Bidders, subcontractors and suppliers on its procurement contracts, consistent with New York State laws. NYSIF has established a goal of 30% MWBE participation for its contracts.

Bidders are required to complete the forms contained within Appendix M and submit those with the bid proposal. Failure to properly complete and provide these documents may result in rejection of the bid.

The Awarded Contractor(s) will be required to demonstrate its ability to meet NYSIF's goals for MWBE participation by documenting all subcontracted work related to this contract for which MWBE participation will take place. If a waiver (or partial waiver) from meeting NYSIF's MWBE goals is being sought, the contractor **MUST** complete the waiver form (Form 104 of Appendix M) and provide supporting documentation as listed on the form's instructions detailing extensive efforts taken to seek and sub-contract MWBE vendors for this procurement.

The awarded contractor may be required to submit subcontractor and payment information in the New York State Contract System on a regular basis throughout the term of the contract. Subcontractors may also be required to verify such payments through this system.

Proof of utilization and payment to MWBE subcontractors is required.

Please see Appendix M for further information.

1.11 PARTICIPATION OF SERVICE-DISABLED VETERAN OWNED BUSINESSES (SDVOB)

Article 3 of the New York State Veterans' Services Law provides for more meaningful participation in public procurement by certified Service-Disabled Veteran-Owned Businesses ("SDVOBs"), thereby further integrating such businesses into New York State's economy. NYSIF recognizes the need to promote the employment of service-disabled veterans and to ensure that certified service-disabled veteran-owned businesses have opportunities for maximum feasible participation in the performance of NYSIF contracts.

In recognition of the service and sacrifices made by service-disabled veterans and in recognition of their economic activity in doing business in New York State, Bidders/Contractors are strongly encouraged and expected to consider SDVOBs in the fulfillment of the requirements of the Contract. Such participation may be as subcontractors or suppliers, as protégés, or in other partnering or supporting roles.

For purposes of this procurement, NYSIF conducted a comprehensive search and determined that the Contract does not offer sufficient opportunities to set specific goals for participation by SDVOBs as subcontractors, service providers, and suppliers to Contractor. Nevertheless, Bidder/Contractor is encouraged to make good faith efforts to promote and assist in the participation of SDVOBs on the Contract for the provision of services and materials. The directory can be viewed at the [New York State Certified SDVOBs website](#).

Bidder/Contractor is encouraged to contact the Office of General Services' Division of Service-Disabled Veteran's Business Development at 518-474-2015 or VeteransDevelopment@ogs.ny.gov to discuss methods of maximizing participation by SDVOBs on the Contract.

SDVOB SET ASIDE

Article 3 of the New York State Veterans' Services Law provides for more meaningful participation in public procurement by certified Service-Disabled Veteran-Owned Businesses ("SDVOBs"), thereby further integrating such businesses into New York State's economy. NYSIF recognizes the need to promote the employment of service-disabled veterans and to ensure that certified service-disabled veteran-owned businesses have opportunities for maximum feasible participation in the performance of NYSIF contracts.

In recognition of the service and sacrifices made by service-disabled veterans and in recognition of their economic activity in doing business in New York State, Bidders/Contractors are strongly encouraged and expected to consider SDVOBs in the fulfillment of the requirements of the Contract. Such participation may be as subcontractors or suppliers, as protégés, or in other partnering or supporting roles.

NYSIF established this procurement as a set aside contract pursuant to 9 NYCRR § 252.2(j). Nevertheless, Bidder/Contractor is encouraged to make good faith efforts to promote and assist in the participation of other SDVOBs on the Contract for the provision of services and materials. The directory of New York State Certified SDVOBs can be viewed at: <https://ogs.ny.gov/veterans/>.

Bidder/Contractor is encouraged to contact the Office of General Services' Division of Service-Disabled Veteran's Business Development at 518-474-2015 or VeteransDevelopment@ogs.ny.gov to discuss methods of maximizing participation by SDVOBs on the Contract.

Bidders are required to complete the forms contained within **Appendix S** and submit those with the bid proposal. Failure to properly complete and provide these documents may result in rejection of the bid.

Please see Appendix S for further information.

**1.12 USE OF GENERATIVE ARTIFICIAL INTELLIGENCE (GenAI) BY
BIDDERS/CONTRACTORS**

Bidders/Contractors may not use any GenAI technology, tool or solution, including GenAI transcription or recording tools without prior written approval from NYSIF. This provision applies to any and all technology systems that deploy GenAI technology. For the purposes of this provision, GenAI is defined as any form of Artificial Intelligence (AI) that is capable of creating and/or generating text, images, or other media, using generative models or otherwise simulating human intelligence through learning, reasoning, and/or self-correction. This includes any GenAI technology that is composed of, uses, or implements machine learning algorithms to generate wholly new content, whether supervised, unsupervised or partially supervised by a human being. It also includes any GenAI models that learn from the patterns and structure of their input training data and then generate new data that has similar characteristics based on those inputs.

If a Bidder/Contractor will be using GenAI technology, tool or solution, either directly or indirectly, to provide any part of the services under this solicitation, the Bidder/Contractor must disclose this within their proposal submission. Failure to disclose the use of GenAI in your proposal may result in the disqualification of your proposal.

1.13 USE OF NYSIF TRADEMARK AND LOGO

Bidders/Contractors may not use NYSIF, its name, trademarks, or logo in any marketing, advertising or similar material without prior written approval from NYSIF. NYSIF will need to approve any website content with NYSIF's name, trademarks or logo and should be notified of any website content change with the aforementioned criteria. NYSIF shall display the vendor contact information on the NYSIF website with approval from the vendor.

SECTION 2 – TECHNICAL SPECIFICATIONS

No oral statements of any person shall modify or otherwise affect the terms, conditions or specifications noted herein or in the contract for the service. Any amendments to this RFP that may be necessary will be issued in writing and posted to [NYSIF's website](#).

2.1 MANDATORY REQUIREMENTS

Bidder's proposals must demonstrate how each of the following mandatory requirements are met AND/OR attest to their ability to meet the mandatory requirements. Each proposal response should cite the particular RFP section and paragraph number being addressed. Unless otherwise specified, the following mandatory requirements apply to **ALL** categories.

1. Bidder must complete the attached Appendix T, Vendor Security Survey. Appendix T, and any substantiating documents, even if included or referenced elsewhere in a Bidder's response, must be submitted as one file and labeled separately in the electronic copy.
2. Bidders must be willing to enter into a Non-Disclosure Agreement (hereinafter "NDA") with NYSIF. NDA is attached as Attachment 3. The NDA will be required after an award has been issued to the Bidder.
3. Bidders must be authorized to do business in the State of New York.
4. To the extent required by law or regulation, Bidders must be licensed, certified, or otherwise authorized to perform the services in the category(ies) for which Bidder is bidding.
5. Bidders must submit, with their bid responses, audited financial statements for each of the past two fiscal years and the most recent interim financial statements (audited or unaudited).
6. Bidders must be currently providing the services required in each category they bid on, and such services must be currently provided for workers' compensation claims in the State of New York.
7. Substitutions of key staff must be approved by NYSIF. Bidder may not delegate any responsibility performed pursuant to any contract resulting from this RFP to anyone not identified in its proposal, without prior written approval from NYSIF.
8. Bidder must designate a specific individual to serve as the key liaison with NYSIF in contract matters.
9. Bidder must certify that they have performed a conflict-of-interest check and determined that there is no potential or actual conflict with any current or reasonably foreseeable future client. If any conflict of interest arises during the performance of work herein, Bidder must notify NYSIF immediately and follow such steps as directed by NYSIF.
10. Bidder must disclose to NYSIF if any license of Bidder or of any of Bidder's affiliates has ever been revoked by the state of New York or by any other state.
11. Bidder must disclose to NYSIF if Bidder or any of Bidder's owners or principal officers have ever been convicted of a felony, a securities law violation, or has been subject to any regulatory or disciplinary action.

12. Bidder must disclose to NYSIF if Bidder, Bidder's parent company, or any of Bidder's affiliates or subsidiaries have ever filed for bankruptcy law protection.
13. Bidder must disclose to NYSIF if Bidder, Bidder's parent company, or any of Bidder's affiliates or subsidiaries have ever been subject to any regulatory action by the federal, state, or securities authorities, including insurance departments.
14. Bidder must understand and acknowledge that NYSIF makes no representation about the volume of work assigned to any Bidder and that assignment of work is within NYSIF's discretion.
15. Bidder must understand and acknowledge that upon NYSIF's request, Bidder must immediately remove an employee from performing work on behalf of NYSIF.
16. Bidder must understand and acknowledge that Bidder may be disqualified if NYSIF determines Bidder lacks sufficient technical, operational or financial stability to provide the services required under this RFP.
17. Bidder must During the duration of the contract, if requested by NYSIF, provide a copy of your most recent Type I or Type II SOC1 report or Report on Internal Control Evaluation if a SOC1 report has not been prepared.

NOTE: SSAE 18 Reports:

If Contractor utilizes a Statement on Standards for Attestation Engagements (SSAE) No. 16, or Statement on Standards for Attestation Engagements (SSAE) No. 18, as developed by the American Institute of Certified Public Accountants (AICPA), within the past twenty-four months prior to the Agreement, Contractor shall provide NYSIF with a copy of Contractor's Service Organization Control (SOC) Report types 1, 2, or 3, on an annual basis. Such Report(s) shall be used for information purposes only. NYSIF reserves the right to request a copy of the Report(s) during the Agreement duration (including option periods). Production of Contractor SSAE 16 or 18 Report(s), or SOC Reports shall not take the place of NYSIF's right under the Agreement to independently audit Contractor.

Bidders responding to Category A

1. Must possess a minimum of two (2) years' experience performing 24/7 First Report of Injury Reporting (FROI) and Telephonic Nurse Triage (TNT).
2. Must meet the following requirements for the NYSIF FROI EDI System (see Attachment 5 for details):
 - i. Must have the capability to transfer data with NYSIF through NYSIF's FROI EDI System and must adhere to all the processes and file layouts requirements outlined in Attachment 5 to submit FROI data.
 - ii. Process requirements
 - 1) Bidder must have the capability to validate all the data elements outlined in FROI EDI system prior to submission.
 - 2) Bidder must have the capability to implement NYSIF-Specific data validation rules and data capture including but not limited to validating body parts, nature of injury, and cause of injury.
 - 3) Bidder must have the ability to identify possible duplicate submissions prior to submission to NYSIF.

- 4) Bidder must meet with NYSIF to review errors in submissions, develop process improvements, and implement changes within timeframes as designated by NYSIF.
 - 5) Must have the capability to validate NYSIF Policyholders when a call is received from a NYSIF-insured employer or injured worker. Refer to the file requirements in Attachment 4.
 - iii. Quality control
 - 1) Bidder must have quality control process implemented.
 - 2) Bidder must have dedicated personnel, including IT development personnel, assigned to the NYSIF account.
 - 3) Bidder must have a plan in place that NYSIF will be notified of any changes to vendor systems or business process.
 - (a) Bidder must have a plan in place that NYSIF will be notified of any software updates.
 - (b) Bidder must have a plan in place that changes will be developed in a time period that is mutually agreed upon at the time of the change request.
 - (c) Bidder must have a plan in place to complete three successful test cycles before any change is implemented in production. If any changes are to be made to the vendor's system, NYSIF must be notified in advance, and integration testing, including but not limited to three successful consecutive cycles, must be completed before production implementation.
 - (d) Bidder must not manipulate test files or production files.
 - 4) Bidder must have a plan in place to implement any WCB statutory and regulatory changes for eClaims FROI reporting.
 - (a) Bidder must have a plan in place that changes will be developed in a time period that is mutually agreed upon, and meet the WCB statutory and regulatory deadline, at the time of the change request.
 - (b) Bidder must have a plan in place to complete three successful test cycles before any change is implemented in production
 - (c) Bidder must not manipulate test files or production files.
 - 5) Bidder must maintain separate development, testing, and production environments; testing should mirror the production environment, and production must be secure.
 - 6) Bidder must have a test environment that will be capable of ingesting NYSIF's test data to facilitate proper integration testing.
 3. NYS Workers Compensation Law Section 25(3)(e) requires payors, including NYSIF, to file a First Report of Injury (FROI) with the WCB within a time period consistent with the 18 and 10 Rule. Failure to comply with the timing requirements can result in a compliance penalty. Bidder shall reimburse NYSIF for these penalty fees if the delay was caused, for any reason, by the Bidder due to (a) loss or corruption of data, and/or (b) disruption of any business process, where such loss or disruption is attributable to vendor's actions or inactions.

Bidders responding to Category B:

1. Must have a panel of Telehealth Physicians licensed/certified by the NYS WCB.
2. Must have Telehealth Physicians that are in good standing with the NYS WCB.
3. Telehealth services must be compatible with the common operating systems of smartphones, tablets, and computers.
4. Telehealth Physicians must be available 24 hours, 7 days per week.
5. If Bidder provides payments to vendors, issue and file appropriate 1099 Forms in compliance with applicable federal regulations, including, but not limited to vendors and medical providers under the Bidder's Federal Tax ID Number.
6. Within 30 days of the Telehealth visit, a CMS1500 (or comparable form prescribed by the WCB) shall be submitted, electronically, through NYSIF's clearinghouse, or in an alternative manner acceptable to NYSIF. Medical reports shall include: a narrative description of the injured worker's medical history, a description of how and where the injury occurred, what body parts were injured, and work status/ disability.

Bidders responding to Category C:

1. Must possess a minimum of five (5) years' experience performing the services required in Category C.
2. All nurse case managers servicing claims under this RFP and any contract awarded under this RFP must meet the minimum qualifications required of nurse case managers in Category C.
3. If the claimant is represented by legal counsel on the WC claim, from point of referral or anytime thereafter and/or during service provision, acquisition of attorney consent prior to providing or continuing to provide services is required. This consent shall be confirmed in writing with a copy to all interested parties as required in Category C.

Bidders responding to Category D:

1. Must possess a minimum of three (3) years' experience performing the services required in Category D.
2. All return-to-work coordinators servicing claims under this RFP and any contract awarded under this RFP must meet the minimum qualifications required of a return-to-work coordinator in Category D.

2.2 SCOPE OF SERVICES

Bidder's proposals must demonstrate how each of the following services to be provided are met AND/OR attest to their ability to meet the requirement. Each proposal response should cite the particular RFP section and paragraph number being addressed. Eligible Bidders must have the following expertise and experience within the category(ies) for which they bid:

Category A: 24/7 Services

24/7 First Report of Injury Reporting (FROI)

This service shall require Bidders to interface with NYSIF's toll-free telephone number(s) from which reports of injury shall be accepted from a NYSIF-insured employer (FROI). This category shall be available and accessible to policyholders and NYSIF 24 hours per day, 7 days per week ("24/7"). Calls received with respect to this service may pertain to a broad scope of injuries, ranging from minor first aid/incidents to injuries that are severe in nature.

24/7 Telephonic Nurse Triage (TNT)

This service shall require Bidders to interface with NYSIF's toll-free telephone number(s) from which the injured worker shall speak with a Registered Nurse who shall assist the injured worker in determining if self-care or professional treatment is appropriate. This category shall be available and accessible to injured workers and NYSIF 24 hours per day, 7 days per week ("24/7"). Calls received with respect to this service may pertain to a broad scope of injuries, ranging from minor first aid/incidents to injuries that are severe in nature.

Category B: Telehealth Services

This service shall require Bidders to provide a Telehealth service option to injured workers that have received FROI and TNT services (under category A described above) and require medical evaluation. Medical evaluation shall be performed by a NYS licensed and Board-Certified Physician, delivered by 2- way, audio and video electronic communication, under the terms set forth under Section 325-1.26 of Title 12 NYCRR, applicable sub-divisions, and NYS WCB Bulletins and Subject numbers pertaining to emergency medical aid and telemedicine.

NOTE: Emergency Medical aid, Telemedicine and Telehealth Services must be provided in accordance with NYS WCB Regulations. If the WCB revises, updates or amends these regulations during the term of the contract the Vendor must revise their process to be in compliance with the newest regulations.

Category C: Nurse Case Management Services

Nurse Case Management

This service shall require Bidders to provide workers' compensation claim services related to nurse case management including, but not limited to, medical and supplemental documentation review, coordination of claimant hospitalization discharge, transportation, home health care and medically necessary equipment, medical cost containment, prescription medication review, periodic narrative reports and return-to-work services

Managed Care Services for Catastrophic Claims

This service shall require Bidders to provide workers' compensation claim services related to catastrophic claims including, but not limited to, services that achieve the highest quality of life and medical stability for the claimant with a return-to-work goal, if possible. Catastrophic claims result from sudden, traumatic occupational injuries that are severe in nature, occupational diseases incurred over time, or medical complications that are secondary to conditions originally allowed in a claim. Catastrophic injuries may result in, but are not limited to, quadriplegia, paraplegia, brain injury, major extremity or multiple extremity amputations, total industrial blindness, excessive hospitalizations and excessive burns. Servicing of catastrophic claims requires a multi-disciplinary approach that enables practitioners to assess the impact of injuries, the psychological implications of impact to income stream, the multifaceted health service delivery system, the medical treatment regimens, the disease management protocols and understanding the limitations of the workplace.

Category D: Return to Work Services

This service shall require Bidders to provide workers' compensation claim services related to a return-to-work program, including but not limited to: the review of medical and supplemental documentation, claim assessment, capability assessment, employer job assessment reviews, periodic narrative reports, working with the existing employer to identify job functions that can be modified, along with creating jobs for the future. It might also include providing testimony at hearings before the New York State Workers' Compensation Board (WCB) as may be necessary.

This service shall also require Bidders to provide workers' compensation claim services to assist injured workers in identifying new jobs when they are unable to return to their previous employer, including but not limited to: skill analysis and improvement, providing career counseling and assistance to injured workers that includes resume drafting, job searches, interview preparation, interview follow-up and motivational support, conducting labor market surveys, loss of wage earning capacity reports, work search record checks.

2.3 SERVICES TO BE PROVIDED

Bidder's proposals must demonstrate how each of the following services to be provided are met AND/OR attest to their ability to meet the requirement. Each proposal response should cite the particular RFP section and paragraph number being addressed.

2.3.1 CATEGORY A: 24/7 SERVICES

The following is a list of services that shall be required of the successful Bidder for each subsection under Category A: 24/7 First Report of Injury Reporting (FROI), and 24/7 Telephonic Nurse Triage (TNT).

24/7 FIRST REPORT OF INJURY REPORTING (FROI)

The following is a list of services that shall be required of the successful Bidder under this category. The FROI component shall require:

1. That a call from a NYSIF-insured employer or injured worker be answered by a representative who shall, in the performance of all work-related tasks, exercise reasonable care and skill and at a level of competence attributable to individuals performing the same or substantially similar services (including by reference to any documented industry standards);
2. That such representative shall secure details of an accident/injury and document this information in a comprehensive accident/injury report;
3. That a call received from a NYSIF-insured employer or injured worker belongs to an active NYSIF policyholder. Refer to the file requirements in Attachment 4.
4. The data in that such report shall be transferred to NYSIF in a manner prescribed in Attachment 5 (Note: NYS Workers Compensation Law Section 25(3)(e) requires payors, including NYSIF, to file a First Report of Injury (FROI) with the WCB within a time period consistent with the 18 and 10 Rule. Failure to comply with the timing requirements can result in a compliance penalty. Bidder shall reimburse NYSIF for these penalty fees if the delay was caused, for any reason, by the bidder due to (a)

- loss or corruption of data, and/or (b) disruption of any business process, where such loss or disruption is attributable to vendor's actions or inactions.);
5. If Bidder provides payments to vendors, issue and file appropriate 1099 Forms in compliance with applicable federal regulations, including, but not limited to vendors and medical providers under the Bidders Federal Tax ID Number;
 6. An Interface with NYSIF's toll-free number(s) for a NYSIF-insured employer or injured workers making a FROI;
 7. A customer service-friendly call routing system that is acceptable to NYSIF;
 8. A language support service for callers with limited English proficiency;
 9. Provide a report for each call of the questions asked and the provided answers, along with any additional information obtained during the call, to be uploaded in a format that is acceptable to NYSIF. Refer to the file requirements in Attachment 6;
 10. The creation and maintenance of electronic audio recordings and the ability to transcribe the telephone calls and provide same to NYSIF in a file format that is acceptable to NYSIF upon request;
 11. Provide NYSIF with invoices for services performed on NYSIF's behalf and call logs and data in a format that is acceptable to NYSIF and on a regular schedule to be mutually agreed upon;
 12. During the duration of the contract, if requested by NYSIF, provide resumes and/or bios of all employees of the Bidder who are providing FROI services for NYSIF;
 13. During the duration of the contract, be and remain authorized to do business in NYS;
 14. Comply with all state regulatory and statutory requirements including, but not limited to, the WCL;
 15. During the duration of the contract, if requested by NYSIF, provide audited financial statements, for each fiscal year, reflecting your financial condition; and
 16. Comply with all NYS and Federal file retention and destruction requirements and further agrees that all Claim files and records are the sole property of NYSIF.

24/7 TELEPHONIC NURSE TRIAGE (TNT)

The following is a list of services that shall be required of the successful Bidder under this category, inclusive of the 24/7 First Report of Injury Reporting (FROI) services provided above. The TNT component shall require an injured worker's call to be answered by a licensed and registered nurse who shall:

1. Prepare a detailed report of the accident/injury;
2. Make a preliminary assessment as to the severity of the injury;
3. Offer advice on first aid, if applicable;
4. Make a referral to a medical doctor or for emergency treatment when appropriate (Using NYSIF's website to search for providers when applicable);

5. Assist with scheduling a medical appointment as necessary;
6. Provide to NYSIF and its Policyholder a comprehensive accident/ injury report in a format and manner prescribed by, or otherwise acceptable to, NYSIF. Refer to the file requirements in Attachment 6;
7. If Bidder provides payments to vendors, issue and file appropriate 1099 Forms in compliance with applicable federal regulations, including, but not limited to vendors and medical providers under the Bidders Federal Tax ID Number;
8. A customer service-friendly call routing system that is acceptable to NYSIF;
9. A language support service for callers with limited English proficiency;
10. The creation and maintenance of electronic audio recordings and the ability to transcribe the telephone calls and provide same to NYSIF in a file format that is acceptable to NYSIF upon request;
11. A NYSIF specific Treatment Authorization letter should be sent to the injured worker when applicable. NYSIF will provide template to awarded vendor;
12. Provide NYSIF with invoices for services performed on NYSIF's behalf and call logs and data in a format that is acceptable to NYSIF and on a regular schedule to be mutually agreed upon;
13. For nurses providing the TNT component of this service, during the duration of the contract, ensure compliance with the minimum education level and professional experience as required;
14. During the duration of the contract, if requested by NYSIF, provide resumes and/or bios of all nurses and other employees of the Bidder who are providing services for NYSIF;
15. During the duration of the contract, be and remain authorized to do business in NYS and, to the extent required by law or regulation, be and remain licensed, certified, or otherwise authorized to provide the services required for Category A (including but not limited to any and all licensure and registration requirements applicable to nurses providing the TNT component of this service) and provide appropriate proof of compliance upon NYSIF's request;
16. Comply with all state regulatory and statutory requirements including, but not limited to, the WCL;
17. During the duration of the contract, if requested by NYSIF, provide audited financial statements, for each fiscal year, reflecting your financial condition; and
18. Comply with all NYS and Federal file retention and destruction requirements and further agrees that all Claim files and records are the sole property of NYSIF.

2.3.2 CATEGORY B: TELEHEALTH SERVICES

The following is a list of services that shall be required of the successful Bidder under this category.

1. During the duration of the contract, provide a Telehealth service option to injured workers that have received FROI and TNT services (under category A described above) and require medical evaluation. Medical evaluation shall be provided by a NYS licensed and Board-Certified Physician, delivered by 2-way, audio and video electronic communication, under the terms set forth under Section 325-1.26 of Title 12 NYCRR, applicable sub-divisions, and NYS WCB Bulletins and Subject numbers pertaining to emergency medical aid and telemedicine.

NOTE: Emergency Medical aid, Telemedicine and Telehealth Services must be provided in accordance with NYS WCB Regulations. If the WCB revises, updates or amends these regulations during the term of the contract the Vendor must revise their process to be in compliance with the newest regulations.

2. Telehealth services must be compatible with the common operating systems of smartphones, tablets, and computers.
3. Telehealth Physicians must be trained in urgent care, occupational medicine, general medicine and workers' compensation.
4. Telehealth Physicians must be available 24 hours, 7 days per week.
5. If Bidder provides payments to vendors, issue and file appropriate 1099 Forms in compliance with applicable federal regulations, including, but not limited to vendors and medical providers under the Bidders Federal Tax ID Number.
6. Create marketing material, specific and acceptable to an employer (to be determined), which provides clear instructions on how to initiate and utilize the service.
7. If a "link", "application" or software download is needed to initiate Telehealth, Bidder must guide the injured worker through the process and provide clear instructions and means of connecting to the medical provider.
8. Provide prompt IT/ Technical support to resolve issues.
9. In situations where language may be a barrier to communication, translation services must be made available (see section 2.5 for additional details).
10. All correspondence, data stored and exchanged must be secure, confidential and in compliance with HIPAA requirements.
11. Maintain controls to ensure that: quality customer service standards are met, wait/ appointment times are minimal, and complaints, delays/and disruptions in service are resolved quickly.
12. Within 30 days of the Telehealth visit, a CMS1500 (or comparable form prescribed by the WCB) shall be submitted, electronically, through NYSIF's clearinghouse, or in an alternative manner acceptable to NYSIF. Medical reports shall include: a narrative description of the injured worker's medical history, a description of how and where the injury occurred, what body parts were injured, and work status/ disability.
13. Monitor and comply with Telehealth legislative and regulatory requirements, and workers' compensation rules and regulations.

14. In the event there is a dispute on a medical fee, Bidder shall actively work with the provider to amicably resolve said issue. Payment made to medical providers must not exceed NYS WCB Health Care Provider Medical Fee Schedules.
15. Bidder shall discontinue the utilization of a Telehealth Physician, on NYSIF administered claims, if requested by NYSIF.

2.3.3 CATEGORY C: NURSE CASE MANAGEMENT SERVICES

The following is a list of services that shall be required of the successful Bidder for each subsection under Category C: Nurse Case Management, and Managed Care Services for Catastrophic Claims.

NURSE CASE MANAGEMENT

This service shall not require comprehensive administration of a claim, but rather, the services required for Nurse Case Management. The following is a list of nurse case management services that shall be required of the successful Bidder:

1. Upon receipt of a nurse case management assignment, review of all medical and supplemental documentation provided.
2. Coordinate claimant's discharge from in-patient facility or transfer to rehabilitation facility or residence.
3. Work with NYSIF's contracted vendor, if applicable, to arrange for Claimant's necessary transportation.
4. Coordinate medically necessary home healthcare, including, but not limited to RN, HHA, PCA, OT and PT.
5. Ensure that medically necessary durable medical equipment is appropriately authorized and provided to Claimant.
6. In coordination with NYSIF's Claim Staff, assist in the management and cost containment of medically complex claims.
7. In coordination with NYSIF's Claim Staff, assist in the review, authorization and utilization of prescription medication.
8. Prepare and submit periodic detailed narrative reports reflecting the work performed on each assignment, the outcome, along with clear billing in a format that is acceptable to NYSIF. Frequency of reporting shall be determined by NYSIF.
9. Communicate process with the claimant, the physician, other health care providers, the employer, and NYSIF.
10. Develop an individual medical treatment plan for each NYSIF claimant.
11. Assess, plan, implement and evaluate the claimant's progress.
12. Evaluate claimant's individual medical treatment plan and prescription medications for appropriateness, medical necessity, and cost effectiveness.

13. Implement care such as negotiating the delivery of durable medical equipment and nursing services.
14. Devise cost-effective strategies for medical care.
15. Attend visits with doctors and other health care providers.
16. Attend hospital and/or long-term facility discharge planning conferences for the purpose of determining appropriateness of care and developing an effective long-term care strategy.
17. Attend home visit for initial evaluation.
18. Assess rehabilitation facilities for appropriateness.
19. Coordinate architectural assessment of patient's home.
20. Research community resources for patients with catastrophic or chronic diagnoses, such as but not limited to, AIDS, cancer, spinal cord injury, diabetes, head injury, back injury, hand injury, burns and mental illness.
21. Contact claimant's employer, medical provider(s) and NYSIF Claims Staff to gather information necessary to assess the claimant's capacity to return-to-work.
22. Interview claimant regarding work status, job duties, medical needs, desire to return-to-work, etc. Advance permission from claimant's attorney, if represented, is required.
23. Secure a detailed job description from employer that shall include all physical duties and requirements and further determine if the employer shall make available to the claimant light/modified/ alternate duties.
24. Promptly forward to NYSIF all legal pleadings, documents and notices of claim relating to claimant.
25. Promptly forward to NYSIF all documents related to claimant's history.
26. Ensure that all case managers servicing services to NYSIF under the contract are nurses who have a minimum of two years of nurse case management experience and have at least one of the following national certifications:
 - a) Certified Disability Management Specialist (CDMS)
 - b) Certified Case Manager (CCM)
 - c) Certified Rehabilitation Registered Nurse (CRRN)
 - d) Case Manager-Certified (CMC)
 - e) Certified Occupational Health Nurse (COHN)
 - f) Certified Occupational Health Nurse Specialists (COHN-S)
27. During the duration of the contract ensure compliance with the minimum education level and professional experience required for nurse case managers that are servicing claims for NYSIF as required in Section 2.3.3(26) above.
28. During the duration of the contract, if requested by NYSIF, provide resumes and/or bios of all nurse case managers and supervisors, who are servicing claims for NYSIF.

29. Provide experienced staff and office locations necessary to ensure proper handling of claims.
30. During the duration of the contract, be and remain authorized to do business in NYS and, to the extent required by law or regulation, be and remain licensed, certified, or otherwise authorized to provide the services required for Category C (including but not limited to any and all licensure and registration requirements applicable to nurses providing any component of this service) and shall provide appropriate proof of compliance upon request by NYSIF.
31. Comply with all state regulatory and statutory requirements including, but not limited to, the WCL.
32. During the duration of the contract, if requested by NYSIF, provide audited financial statements, for each fiscal year, reflecting your financial condition.
33. If Bidder provides payments to vendors, issue and file appropriate 1099 Forms in compliance with applicable federal regulations, including, but not limited to vendors and medical providers under the Bidders Federal Tax ID number.
34. Allow on-site or remote claim audits of all claims by NYSIF personnel or by qualified independent auditors appointed by NYSIF.
35. Comply with all NYS and Federal file retention and destruction requirements and further agrees that all Claim files and records are the sole property of NYSIF.

MANAGED CARE SERVICES FOR CATASTROPHIC CLAIMS

The following is a list of managed care services for catastrophic claims that shall be required of the successful Bidder:

1. Enter into an Outcome Plan Contract (OPC) for each NYSIF catastrophic claimant that Bidder is assigned. The OPC shall include goals, barriers and a target return-to-work, if applicable. The OPC shall include, if applicable, onsite visits, adjustment counseling, vocational rehabilitation services and community support services. The OPC may include, if applicable, assessment of home and vehicle modifications.
2. Comply with all requirements set forth in the OPC.
3. Ensure that all procedures and protocols for determining treatment and services to be rendered are in adherence with applicable federal and state laws and regulations.
4. Assess for home and vehicle modifications, if applicable, and submit to NYSIF any proposed plans, blueprints and/or bids, as the case may be, for NYSIF's evaluation and approval and in its sole discretion. For the avoidance of doubt, NYSIF shall have the sole authority to determine whether a home or vehicle modification should be undertaken.
5. Have in place adequate medical and professional providers and a network of health care facilities, suppliers and services.
6. Require that case managers supporting the OPC are nurses who have a minimum of two years of catastrophic case management experience and have at least one of the following national certifications:

- a) Certified Disability Management Specialist (CDMS)
 - b) Certified Case Manager (CCM)
 - c) Certified Rehabilitation Registered Nurse (CRRN)
 - d) Case Manager-Certified (CMC)
 - e) Certified Occupational Health Nurse (COHN)
 - f) Certified Occupational Health Nurse Specialists (COHN-S)
7. Ensure protocols and methodologies reflect the utilization of expert physician consultation with attending physicians and ongoing case management oversight.
 8. Ensure ability to provide on-site case management throughout the United States.
 9. Provide monthly progress reports on all OPC claimants that shall include, but not be limited to, treatment plan and updates, return-to-work activity, barriers to treatment, short term goal progress, long term goal progress, planned action steps in an electronic format determined by NYSIF. NYSIF, at its sole discretion, reserves the right to require more frequent OPC progress reports, if claimant condition warrants more frequent reporting.
 10. Promptly forward to NYSIF all legal pleadings, documents and notices of claim relating to claimant.
 11. Promptly forward to NYSIF all documents related to claimant's history.
 12. Ensure compliance with the minimum education level and professional experience required for nurse case managers that are servicing claims for NYSIF as required in subsection, Managed Care Services for Catastrophic Claims, (6) above.
 13. Provide experienced staff and office locations necessary to ensure proper handling of claims.
 14. During the duration of the contract, be and remain authorized to do business in NYS and, to the extent required by law or regulation, be and remain licensed, certified, or otherwise authorized to provide the services required for Category C (including but not limited to any and all licensure and registration requirements applicable to nurses providing any component of this service) and shall provide appropriate proof of compliance upon request by NYSIF.
 15. For the duration of the contract, if requested by NYSIF, provide resumes and/or professional bios for nurse case managers and supervisors assigned to NYSIF.
 16. Comply with all state regulatory and statutory requirements including, but not limited to, the WCL.
 17. Ensure that all services are provided based upon the stated cost in the OPC and guarantee that the intended results of such services are achieved.
 18. For the duration of the contract, if requested by NYSIF, provide audited financial statements, for each fiscal year, reflecting your financial condition.

19. If Bidder provides payments to vendors, issue and file appropriate 1099 Forms in compliance with applicable federal regulations, including, but not limited to vendors and medical providers under the Bidders Federal Tax ID Number.
20. Allow on-site or remote claim audits of all Claims by NYSIF personnel or by qualified independent auditors appointed by NYSIF.
21. Comply with all NYS and Federal file retention and destruction requirements and further agrees that all Claim files and records are the sole property of NYSIF.

2.3.4 CATEGORY D: RETURN TO WORK SERVICES

The following is a list of managed care services for return-to-work coordinators that shall be required of the successful Bidder:

1. Require that return-to-work coordinators have a minimum of two years of return-to-work case management experience and either two years' experience in Vocational Rehabilitation or a Bachelor's degree in Vocational Rehabilitation or a related field. They should also have exposure to medical conditions/ terminology with knowledge as to how those medical conditions can affect work functioning. Knowledge of job task analysis and worksite accommodations is also necessary.
2. Upon receipt of assignment, review of all provided medical and supplemental documentation.
3. Initiate telephone contact with the employer, medical provider(s) and NYSIF Claims Staff to gather information necessary to assess the claimant's capacity to return-to-work.
4. Interview claimant regarding matters including but not limited to work status, job duties, medical needs, employability and desire to return-to-work (requires advance permission from claimant's attorney, if represented).
5. Secure a detailed job description from employer that shall include all physical duties and requirements and further determine if the employer shall make available to the claimant light/modified/alternate duties.
6. Work with employer(s) to identify job functions that can be modified along with creating jobs for injured workers.
7. In coordination w/ NYSIF's Claim Staff, provide job descriptions to the claimant's treating physician.
8. Prepare and submit detailed periodic narrative reports reflecting the work performed on each assignment, the outcome, along with clear billing in a format that is acceptable to NYSIF.
9. If not returning to work for the prior employer, identify job opportunities for injured workers in consideration of their education, professional experience, disability, transferable skills, available transportation modes, and geographical limitations.
10. If not returning to work for the prior employer, analyze injured workers' skills and provide skill improvement and expansion opportunities.

11. If not returning to work for the prior employer, draft and edit resumes tailored to identified positions for which injured workers are deemed to be qualified candidates.
12. If not returning to work for the prior employer, provide career counseling that educates injured workers on the job search process, prepare them for job interviews with research and coaching, including post-interview follow-up, while motivating the injured worker throughout all stages of the process.
13. If not returning to work for the prior employer, provide reports assessing wage earning capacity of injured workers in current profession or identified alternative professions for which they qualify. Assessments should consider disability level, age, professional experience, education and other transferable skills.
14. If not returning to work for the prior employer, assist injured workers in providing valid proof of job market search to show attachment to the labor market that includes a comprehensive follow-up with each employer listed on completed job search logs.
15. Be available for and provide testimony, as required, at hearings before the WCB.
16. Provide experienced staff and office locations necessary to ensure proper handling of claims.
17. During the duration of the contract, be and remain authorized to do business in NYS and, to the extent required by law or regulation, be and remain licensed, certified, or otherwise authorized to provide the services required for Category D (including but not limited to any and all licensure and registration requirements applicable to return-to-work coordinators providing any component of this service) and shall provide appropriate proof of compliance upon request by NYSIF.
18. For the duration of the contract, if requested by NYSIF, provide resumes and/or professional bios for return-to-work coordinators assigned to NYSIF.
19. Comply with all state regulatory and statutory requirements including, but not limited to, the WCL.
20. For the duration of the contract, if requested by NYSIF, provide audited financial statements, for each fiscal year, reflecting your financial condition.
21. If Bidder provides payments to vendors, issue and file appropriate 1099 Forms in compliance with applicable federal regulations, including, but not limited to vendors and medical providers under the Bidders Federal Tax ID Number.
22. Allow on-site or remote claim audits of all Claims by NYSIF personnel or by qualified independent auditors appointed by NYSIF.
23. Comply with all NYS and Federal file retention and destruction requirements and further agrees that all Claim files and records are the sole property of NYSIF.

2.4 IMPLEMENTATION REQUIREMENTS FOR CATEGORY A

Bidders must respond to the implementation requirements for Category A, subsection 24/7 First Report of Injury Reporting (FROI) Services under this RFP as outlined in this section in their proposal. The responses should provide NYSIF with an understanding of the roles,

responsibilities and staffing plan for all aspects of this project. Each proposal response should cite the particular RFP section and paragraph number being addressed.

FROI EDI System (Attachment 5)

A. Development

1. The Bidder must develop a computer system to utilize the NYSIF FROI EDI system to submit the First Report of Injury information to NYSIF, based on the specifications outlined in Attachment 5.

B. Testing

1. The Bidder must plan, document and execute comprehensive test plans including at a minimum unit, integration, system and other testing for the system components for which they are responsible.
2. The Bidder must develop and execute test plans that include test scenarios that will not only pass but also fail the NYSIF defined requirements. A comprehensive list of test scenarios will be provided upon vendor selection
3. The Bidder will be responsible for the performance for all tests with the exception of end-to-end user acceptance testing.

C. End-To-End User Acceptance Testing

1. The NYSIF team will be responsible for the scheduling and coordinating the execution of end-to-end user acceptance testing. The NYSIF team will identify and document any issues discovered during the end-to-end user acceptance test process. The Bidder will be responsible for evaluating the occurrence, documenting the cause and planned resolution, implementing the resolution, re-presenting the item to NYSIF for acceptance, and documenting the resolution of the issue and the final acceptance by NYSIF.
2. In support of the End-to-End User Acceptance Testing, the Bidder must:
 - i. Have a dedicated test environment;
 - ii. Have a dedicated test and production SFTP site with the ability to use PGP encryption;
 - iii. Use non-production data to conduct testing; and
 - iv. Pre edit data to ensure that records that violate NYSIF edits are not transmitted to NYSIF.
3. A minimum of three consecutive successful end-to-end tests must be executed successfully prior to production system implementation.
4. There will be no more than 5 attempts for the first successful end-to-end test.

D. Implementation

1. The Bidder will work with NYSIF's technical staff to develop an implementation strategy to ensure the smooth and successful deployment of their system to integrate with NYSIF FROI EDI system.

E. Support Services

1. The Bidder must allow access to support staff provided by the Bidder. This support staff must be capable of answering questions and mitigating any issues that arise once the system is implemented.

2. The Bidder must respond to failures within one hour.

F. System Acceptance

1. NYSIF will accept the system 60 days after the production implementation provided the system has been error-free in the final 30 days. In the event this level was not attained due to issues for which the Bidder is responsible, NYSIF reserves the right to withhold the system acceptance until the availability level is attained over an additional 30-day period. The Bidder must attach a system acceptance plan with their proposal.

G. Post Implementation

1. Throughout the life of this contract, the vendor will proactively monitor the system to ensure the continuity of deliverables, and to maintain the required and expected level of point-in-time accuracy with respect to data processing. The vendor must report any technical issue, including but not limited to system failures to NYSIF within one hour of discovery, and ensure availability of the support staff resources.
2. The Bidder must notify NYSIF of any system changes that would impact NYSIF processing and engage in additional End-To-End User Acceptance Testing before moving to production.

2.5 INTERPRETATION/TRANSLATION SERVICES

Bidders must provide interpretation and/or translation services when warranted by the assignment or requested by NYSIF. Please note: Governor Cuomo's Executive Order 26 requires state agencies to provide translation/interpretation to members of the public who receive or utilize agency services.

2.6 TERM

NYSIF anticipates awarding a five (5) year with two (2) one-year extensions contract covering the services detailed in this RFP.

Note: This contract may be terminated at any time by NYSIF for convenience upon sixty (60) days written notice or other specified period without penalty or other early termination charges due. Such termination of the contract shall not affect any project or Purchase Order that has been issued under the contract prior to the date of such termination. If the contract is terminated pursuant to this subdivision, NYSIF shall remain liable for all accrued but unpaid charges incurred through the date of the termination. Contractor shall use due diligence and provide any outstanding deliverables.

2.7 COST/INVOICING

Bidder must provide a complete pricing/fee schedule for workers' compensation administration of services only in a sealed Appendix Z Fee Schedule at the time of submission. Bidder may be disqualified if they include their pricing and fee schedule in the body of the proposal. Bid rates for Categories A, B, C, and D, will be "all-inclusive". All prices shall include all direct and indirect costs, including, but not limited to, travel, translation services as needed, direct labor costs, overhead, fee or profit, clerical support, equipment, materials, supplies, managerial (administrative) support, system maintenance, system trouble shooting and modifications, all documents, reports, forms, reproduction and any other costs needed to provide services as described in the RFP.

For Bidders responding to Category C, NYSIF requires that pricing be provided in the form of an hourly rate as set forth more fully in the Appendix Z for Category C. Billing for services required in Category C must be billed in 6-minute increments (i.e., increments of 1/10th of an hour).

NYSIF uses electronic funds transfer for payments to contractors and vendors, consistent with the NYS Taxpayer Accountability Office initiative to reduce payment processing costs. NYSIF's EFT policy and Vendor Authorization form are located on [NYSIF's website](#).

2.7.1 ESCALATION – CATEGORY C

NOTE: This provision is only applicable for Fees under Category C. Fees for Categories A, B, and D must remain fixed for the full term of the contract

Bid rates shall remain fixed for the first five years of the contract. For years six and seven, if opted, the Contractor will be permitted to request an increase in bid rates not to exceed 4% or CPI – whichever is less – effective on the renewal start date. The Contractor must submit their request, in writing, at least 60 days prior to the contract anniversary date.

CPI means the annual rate of increase in the US City Average Index for all urban consumers (CPI-U) for the category of all items before seasonal adjustments, as reported by the [U.S. Department of Labor, Bureau of Labor Statistics](#). CPI increase will be determined by using the most recently released index as of 60 days prior to the contract anniversary date, compared to the same month's index from the prior year, as written in the "Consumer Price Index Summary. For example, a contract has an anniversary date of 6/1/2025. NYSIF would use the index available on 4/1/2025, which would be the March 2025 index, and compare it to the March 2024 index.

2.8 SUBCONTRACTING

SUBCONTRACTOR should be defined as any individual or legal entity (including but not limited to sole proprietor, partnership, limited liability company, firm or corporation) who has entered into a contract, express or implied, for the performance of a portion of a Contract with a Contractor.

Bidders intending to subcontract portions of services under this procurement must complete and submit Appendix Y, "Subcontractor Utilization" with their bid. Prior to the commencement of the work to be performed by the successful Bidder, the Bidder must agree to the following provisions:

The Bidder agrees not to subcontract any of its services, unless as indicated in its proposal, without the prior written approval of NYSIF. Approval shall not be unreasonably withheld upon written receipt of written request to subcontract.

The Bidder may arrange for a portion/s of its responsibilities under a Contract to be subcontracted to qualified, responsible subcontractors, subject to approval of NYSIF. If the Bidder determines to subcontract a portion of the services, the subcontractors must be clearly identified and the nature and extent of its involvement in and/or proposed performance under the Contract must be fully explained by the Bidder to NYSIF. As part of this explanation, the subcontractor must submit to NYSIF a completed Vendor Assurance of No Conflict of Interest or Detrimental Effect form- Appendix V, as required by the Bidder prior to execution of a Contract.

The Bidder retains ultimate responsibility for all services performed under a Contract.

All subcontracts shall be in writing and shall contain provisions, which are functionally identical to, and consistent with, the provisions of the Contract. Unless waived in writing by NYSIF, all subcontracts between the Bidder and subcontractors shall expressly name NYS, through NYSIF, as the sole intended third party beneficiary of such subcontract. NYSIF reserves the right to review and approve or reject any subcontract, as well as any amendment to said subcontract(s), and this right shall not make NYSIF or NYS a party to any subcontract or create any right, claim, or interest in the subcontractor or proposed subcontractor against NYSIF.

NYSIF reserves the right, at any time during the term of the Contract, to verify that the written subcontract between the Bidder and subcontractors is in compliance with all of the provisions of this Section and any subcontract provisions contained in the Contract.

The Bidder shall give NYSIF immediate notice in writing of the initiation of any legal action or suit which relates in any way to a subcontract with a subcontractor or which may affect the performance of the Bidder's duties under the Contract. Any subcontract shall not relieve the Bidder in any way of any responsibility, duty and/or obligation of the Contract.

If at any time during performance under the Contract total compensation to a subcontractor exceeds or is expected to exceed \$100,000, that subcontractor shall be required to submit and certify a Vendor Responsibility Questionnaire.

2.9 LOCATION AND TRAVEL

The rates provided in the Fee Schedule (Appendix Z) will be inclusive of all costs, including any and all travel expenses. For purposes of any contract resulting from this RFP, NYSIF will not be liable for any expense incurred by the Contractor for any parking fees or as a consequence of any traffic infraction or parking violations attributable to employees of the Contractor. It is understood that travel expenses are not allowed and will not be billed to NYSIF.

SECTION 3 – METHOD OF EVALUATION & CRITERIA

As required by New York State Finance Law § 163, the award will be made on the basis of best value (the proposal which optimizes quality, cost and efficiency) to the responsive and responsible Bidder, as determined in the evaluation process. The contract will not be awarded solely on the basis of low bid. However, the Bidder with the low bid may be awarded the contract if it provides the best value, as defined above.

All proposals received will be reviewed and evaluated by a committee of NYSIF personnel. The committee will recommend the award be made to the Bidder whose proposal receives the highest overall evaluation score based on the criteria stated herein.

NYSIF reserves the right to award the contract based solely on section 3.1 below. However, NYSIF may request, at its sole discretion, that evaluators interview the Bidder's staff, as stated in section 3.2 below.

Bidder may be requested by NYSIF to clarify the contents of their proposals. Other than to provide such information as may be requested by NYSIF, no Bidder will be allowed to alter its proposal or add new information after the final filing date and time.

The ability to perform the services is most important in evaluating proposals. The evaluation criteria are listed below in order of importance to NYSIF.

3.1 EVALUATION CRITERIA

The evaluation criteria will consist of three (3) separate parts: (1) a Technical Proposal, (2) a Financial Proposal, and (3) a Quantitative Factor for Business Certification as described below. Each component will be evaluated separately and independently in accordance with the RFP as further described below. The relative weights of each part of the Proposal are as follows:

1. Technical Proposal: 70% for all categories.
 - a. Category A
 - b. Category B
 - c. Category C
 - d. Category D
2. Financial Proposal: 25% for all categories.
 - a. Category A
 - b. Category B
 - c. Category C
 - d. Category D
3. Minority and Woman-Owned Business Enterprises (MWBE) Certification, Small Business Enterprise (SBE) status, Service Disabled Veteran Owned Business (SDVOB) Certification (per section 3.1.3): 5%

3.1.1 TECHNICAL

Capability of Bidder to perform the required services at the time of the bid, demonstrated ability to recruit and retain qualified staff for similar services, and the Bidder's experience in providing services of a similar scope. Includes references for Bidder as outlined in Section 4.2.4(h) and 4.2.5 below. This process consists of the following steps:

1. Pass / Fail Evaluation: the technical evaluation team will inspect each Technical Proposal to determine if it contains responses to all of the mandatory requirements as described in section 2.1 of the RFP. Additional information regarding Appendix T, Vendor Security Survey, is included below in Section 3.3.

Please Note: Should a Bidder fail to meet any of the mandatory requirements (section 2.1), the Bidder will be disqualified, and no further evaluation or scoring will be completed.

2. Qualifications and Technical Evaluation: This phase of the Technical evaluation reviews the Bidders capability to meet NYSIF's needs as described in this RFP.

3.1.2 FINANCIAL EVALUATION

The Financial evaluation will be handled as follows for the Categories defined within this RFP. For Bidders responding to Categories A, B, C, and D the Bidder shall provide pricing in the format outlined and requested under the Appendix Z Fee Schedule.

3.1.3 QUANTITATIVE FACTOR FOR NYS CERTIFIED MINORITY AND WOMEN OWNED BUSINESSES, SMALL BUSINESSES, AND SERVICE DISABLED VETERAN OWNED BUSINESSES AS DEFINED IN NYS EXECUTIVE LAW

State Finance Law section 163(1)(j) allows, when making a Best Value determination, for the inclusion of a quantitative factor for Bidders that are Small Businesses, or certified Minority or Women-owned Business Enterprises (MWBEs), as defined in NYS Executive Law subdivisions 310(7), 310(15) and 310(20) or Service Disabled Veteran Owned Businesses (SDVOBs) as defined in Section 40 of NYS Veterans' Services Law.

In accordance with such authority, five percent (5%) of the overall evaluation scale (referred to herein as the "quantitative factor") will be awarded to any responsive Bidder who meets one of the following criteria (NOTE: Although a Bidder may meet more than one of the criteria, credit is to be awarded for only one category, not multiple categories):

- a. The bidder is a New York State Certified Minority- Owned Business Enterprise (MBE) as defined in Executive Law 310(7) *or*
- b. The bidder is a New York State Certified Woman- Owned Business Enterprise (WBE) as defined in Executive Law 310(15) *or*
- c. The bidder is a Small Business Enterprise as defined in Executive Law Section 310(20) *or*
- d. The bidder is a Service Disabled Veteran Owned Business Enterprise (SDVOB as defined in Veterans' Services Law Section 40.

3.1.4 EVALUATION PREROGATIVES

In addition, proposals will be evaluated for existing or potential conflicts of interest, for financial and operational stability, for adequacy and completeness, and to determine that all requirements of the RFP have been met. NYSIF reserves the right to disqualify a Bidder if, in NYSIF's sole opinion, the proposal does not pass the evaluation for any or all of the evaluation criteria.

For the purpose of ensuring the completeness and comparability of offers, NYSIF reserves the right to analyze submissions and make adjustments or normalize submissions in the bid proposal, including the Bidder's technical assumptions, and underlying calculations and assumptions used to support the Bidder's computation of costs, or to apply such other methods, as it deems necessary to make level comparisons across bids.

3.2 PRESENTATION/INTERVIEW

NYSIF, at its own discretion, may require Bidders to attend an interview. NYSIF reserves the right to hold interviews for select Categories depending upon NYSIF's needs. The number of interviews per Category will be equal to two more than the total number of awards anticipated for the Category as established in Section 1.7 of the RFP, plus any vendors within 10% of the first-place Bidder. The top Bidders will be determined by total score as outlined in section 3.1. NYSIF evaluators may use the information gathered during this process to revise the scores from the technical evaluation, based on the merits and clarifications provided.

NYSIF will provide a list of subjects to be covered in the presentation/interview and questions to be addressed. Presentations should include how the Bidder would perform the services required in the contract. Contributions of the proposed lead personnel should be included.

Presentations may be up to 45 minutes. Questions may be asked by the evaluation committee based on material covered in the presentation/interview and/or in the proposal.

Presentation/interviews will be conducted in New York City or Albany. It will be the responsibility of the Bidder to present the proposed staff at the scheduled time. Bidders will be responsible for any and all costs associated with the presentation. Appointments will be made at least one week prior to the scheduled presentation/interview date. NYSIF reserves the right to conduct interviews using remote video teleconferencing.

3.3 APPENDIX T, VENDOR SECURITY SURVEY

NYSIF will review and evaluate the bidder's response to Appendix T, NYSIF Vendor Security Survey as a Prequalification Criteria on a pass/fail basis. The minimum required implementation levels are defined in Appendix T, NYSIF Vendor Security Survey. Bidders who do not meet the minimum required implementation levels will be disqualified.

- a. **Pass:** Meets or exceeds minimum implementation levels
- b. **Fail:** Does not meet minimum implementation levels

NYSIF reserves the right to seek non-material clarifications to the bidder's IT Data Security procedures if determined to be in NYSIF's best interest.

3.4 CONTRACT APPROVAL

The contract between NYSIF and the successful Bidder will not be binding until it has been approved in accordance with NYSIF's contract approval process.

SECTION 4 – BID/PROPOSAL FORMAT

IMPORTANT NOTICE TO POTENTIAL BIDDERS: Receipt of these bid documents does not indicate that NYSIF has pre-determined your company's qualifications to receive a contract award. Such determination will be made after the bid opening and will be based on our evaluation of your bid submission compared to the specific requirements and qualifications contained in these bid documents.

NOTICE TO BIDDERS: NYSIF will receive bids pursuant to the provisions of Article XI of the State Finance Law or the provisions of the State Printing and Public Documents Law. The following procedures shall be used for bid submissions:

4.1 BID PREPARATION

- Prepare your proposal on the forms provided.
- Proposals and other forms must be signed by an official of your firm authorized to sign contracts and bind the firm.
- NYSIF can accept proposals in either of the following submission formats. Note, see Section 4.2 for details on the Bid Format.
 - Via email to the address included under Section 4.3 with digital files attached. **The maximum file size NYSIF can receive via email is 35 mb.** Note, it is acceptable to NYSIF for Bidders to send in proposals through multiple emails if the proposal file size is prohibitively large; however, it is the responsibility of the Bidder to ensure the proposal broken up into clearly labeled and well-organized parts, and the proposal is sent & received prior to the due date & time. The electronic copy of your proposal & fee schedule **may not be password protected.** **Note, NYSIF is unable to open “.Zip” files.**
 - A hard copy proposal can be mailed to the address found under Section 4.3. Should a Bidder choose to submit a hard copy proposal, the submission must also include one (1) exact electronic copy on a USB flash drive of both the proposal and fee schedule.
- Bidders must submit each of the complete Administrative, Technical, and Cost Proposals **as separate electronic files** on a single USB flash drive *OR* within the email submission. One example of an acceptable format for the files is unlocked Adobe PDF. NYSIF prefers that such files be searchable. The files must be representative of the original documents, **including signatures/notaries.** Electronic signatures will be accepted in lieu of original signature on the electronic version.
- The Fee Schedule Proposal must be **a separate electronic file** on the USB flash drive *OR* within the email submission. An Electronic copy of Appendix Z fee schedule must be submitted in both Excel and PDF format. **No references to costs are to be included in the Administrative and Technical proposal files.**
- Bidders must respond to each and every specification stated in this RFP. Moreover, Bidders must list and clearly explain any and all exceptions and/or alternatives and/or caveats to any item contained in this RFP in the *Comments and Limitations* section of their Proposal.

A proposal that does not comply with the requirements and that does not include all the information requested – in the format required – may be negatively affected in the overall evaluation and could be subject to rejection.

4.2 BID FORMAT

- Bidders must submit each of the complete Administrative, Technical, and Cost Proposals **as separate electronic files** on a single USB flash drive *OR* within the email submission. One example of an acceptable format for the files is unlocked Adobe PDF. NYSIF prefers that such files be searchable. The files must be representative copies of the original documents, **including signatures/notaries**. Electronic signatures will be accepted in lieu of original signature on the electronic version. The electronic copy of your proposal & fee schedule **may not be password protected**. Bids/Proposals are to be submitted with each numbered item listed below as a separate section. Each proposal must follow the provided format, or the bid may be deemed non-responsive.
- Appendix T, the *Vendor Security Survey*, and any substantiating documents, even if included or referenced elsewhere in a bidder's response, should be submitted as one file and labeled separately in the electronic copy.
- The Fee Schedule Proposal must be **a separate electronic file** on the USB flash drive *OR* within the email submission. **No references to costs are to be included in the Administrative and Technical proposal files**. An Electronic copy of Appendix Z fee schedule must be submitted in both Excel and PDF format.
- Use the following format as your Table of Contents.

PLEASE PROVIDE THE INFORMATION IN THE SAME ORDER IN WHICH IT IS REQUESTED.

4.2.1 TITLE PAGE AND TABLE OF CONTENTS

The *Title Page* should identify the RFP for which the proposal is being submitted; the Bidder's name, as well as the name, title, address, telephone number, and e-mail address of the bidder's contact person(s). Bidders should specify each of the following categories they are bidding on:

- Category A: 24/7 Services
- Category B: Telehealth Services
- Category C: Nurse Case Management Services
- Category D: Return to Work Services

Please also include the name, title, address, telephone number, and e-mail address of the person(s) authorized to make representations for the bidder and bind the firm, if other than the contact person identified above.

The *Table of Contents* should identify each major (numbered) section of the proposal, according to this proposal format.

4.2.2 BIDDER CERTIFICATIONS

Each Bidder is required to submit the Bidder Certifications form, found after Section 4 of the RFP.

4.2.3 COMPANY BACKGROUND

Provide a background description of the bidder's firm, including, but not limited to, the date the company was organized, and, if a corporation, when and where incorporated.

Include the size and number of staff in the company. Briefly describe any prior experience in performing similar assignments and bidder's staffing capability and competency to complete the work within established deadlines. Include the following information for the Bidder:

- a. Other city, state or federal government agencies *previously* under contract with the Bidder's firm within the last five (5) years.
- b. Other city, state or federal government agencies *currently* under contract with the Bidder's firm.
- c. History and client overview should include, but not be limited to:
 - 1. For Category A Bidders, for each state in which you provide these services, where, the length of time (including start date) you have been providing TNT and FROI services for workers' compensation programs, the service(s) provided and volume served; and
 - 2. For Category C and D Bidders, the length of time (including start date) you have been providing NYS workers' compensation claim services; and
 - 3. The amount of workers' compensation claims you are currently servicing in NYS.
- d. A list of all staff being proposed by Bidder.
- e. A copy of Bidder's certification to do business in New York State.

4.2.4 TECHNICAL EXPERIENCE / DESCRIPTION OF PROPOSED SERVICES

Bidders must complete Attachment 8 Specialized Workers Compensation Claims Questionnaire for the category(s) that they are bidding on.

Also include the following:

- a. Provide information about the Bidder's organization, such as day-to-day operations and services, including the location of the office from which the assignments will be managed.
- b. Provide escalation procedures NYSIF can use for reporting problems to higher levels of management within the Bidder's organization.
- c. A detailed description of your quality assurance program and internal controls including, but not limited to:
 - 1. Description of quality assurance program;
 - 2. Peer review structure to modify quality standards;
 - 3. Mechanism to continually review and update quality assurance program;
 - 4. Process to identify, evaluate and resolve issues and inquiries;
 - 5. Customer satisfaction feedback loop;
 - 6. Quality improvement results;
 - 7. Supervisory reviews;
 - 8. Key performance indicators; and
 - 9. Internal/external procedural audits.
- d. Explain your organization's structure including a description of the reporting relationships of everyone involved in the contract and the home office of each staff member.
- e. Your audited financial statements for each of the past two fiscal years.

- f. Your most recent interim financial statements (audited or unaudited).
- g. Evidence that your business is licensed, certified, or otherwise authorized, to the extent required by law or regulation, to perform the services in the category(ies) for which you are bidding.
- h. For each Category the Bidder is bidding under, provide References as follows:
 - 1. At least three (3) references for entities for which Bidder has performed services similar to those required for the project in the last five (5) years. See section 4.2.5 for additional information. *NOTE WELL: NYSIF reserves the right to contact past and present clients from the lists provided in this section to confirm any information provided by the Bidder.*
- i. Organization overview for Bidders responding to Category A, subsection 24/7 First Report of Injury Reporting should include, but not be limited to:
 - 1. A description of where and when the bidder has provided FROI services for workers' compensation programs, the service provided and volume served in each state.
 - 2. A description of the process by which calls are answered, routed and resolved;
 - 3. A description of the average length of time that a caller utilizing either component of this service must wait before his or her call is answered by a live representative.
 - 4. A description of the language support service(s) used to communicate with callers with limited English proficiency;
 - 5. A description of how calls are recorded and how narratives are made available to NYSIF;
 - 6. A description of the Bidder's capability of generating detailed call logs and reports, as well as a description of the Bidder's system(s) used for generating such logs and reports;
 - 7. A description of the process for evaluating the accuracy and thoroughness of information obtained and documented by the representatives.
 - 8. The minimum education level and professional experience required for employees who would be providing FROI services for NYSIF;
 - 9. A description of the process and methodology for providing to NYSIF and the policyholder injured worker's report of injury or accident.
 - 10. A description of the process for monitoring and evaluating all of the Bidder's employees in areas including, but not limited to, customer service, professionalism and information gathering;
 - 11. Sample telephone scripts;
 - 12. Sample call logs
 - 13. Outline proposed Service Level Agreement (SLA) and System Acceptance Plan as it relates to the Implementation Requirement for Category A under Section 2.4. Bidder must also address the other items outlined under Section 2.4 within their proposal submission.
- j. Organization overview for Bidders responding to Category A, subsection 24/7 Telephonic Nurse Triage should include, but not be limited to:

1. A description of where and when the bidder has provided TNT services for workers' compensation programs, the service provided, and volume served in each state.
 2. A description of the process by which calls are answered, routed and resolved;
 3. A description of the average length of time that a caller utilizing either component of this service must wait before his or her call is answered by a licensed and registered nurse;
 4. A description of the language support service(s) used to communicate with callers with limited English proficiency;
 5. A description of how calls are recorded and how narratives are made available to NYSIF;
 6. A description of the process by which a follow-up call(s) is made to an injured worker and/or to a medical provider;
 7. A description of the Bidder's capability of generating detailed call logs and reports, as well as a description of the Bidder's system(s) used for generating such logs and reports;
 8. The minimum education level, professional license(s) and professional experience required by the Bidder for nurses;
 9. A description of the Bidder's process of verifying that all professional nursing licenses are valid and current;
 10. Sample resumes of nurses employed by the Bidder;
 11. A description of the process by which such nurses are trained and kept informed of statutes, regulations, guidelines and client requirements related to the services to be provided;
 12. A description of the process for evaluating the accuracy and thoroughness of information obtained and documented by the Bidder's nurses;
 13. A description of the process for assessing the severity of an injury and making appropriate recommendations regarding medical treatment;
 14. A description of the process and methodology for providing to NYSIF and the policyholder an injured worker's report of injury;
 15. A description of the process for monitoring and evaluating all of the Bidder's employees in areas including, but not limited to, customer service, professionalism and information gathering;
 16. Sample TNT reports;
 17. Sample telephone scripts;
 18. Sample call logs
- k. Organization overview for Bidders responding to Category B Telehealth Services, should include but not be limited to:
1. A detailed description on how the medical evaluation shall be delivered under the terms set forth under Section 325-1.26 of Title 12 NYCRR , applicable sub-divisions, and NYS WCB Bulletins and Subject numbers pertaining to emergency medical aid and telemedicine.
 2. A detailed description of your technical platform (software/application) which must be compatible with common operating systems of smartphones, tablets, and computers.

3. Information as to how your participating Telehealth Physicians are trained in urgent care, occupational medicine, general medicine and workers' compensation.
 4. Details as to how your Telehealth Physicians are available 24 hours, 7 days per week.
 5. Information regarding how marketing material shall be created and made available to NYSIF's policyholder(s).
 6. A detailed description as to how an injured worker initiates Telehealth, and how the injured connects to the medical provider.
 7. Details as to how IT/Technical support resolve issues.
 8. Details as to translation services available.
 9. Details as to how confidential data is kept secure and HIPAA requirements met.
 10. Details as to how good customer service is maintained and customer complaints are addressed/ resolved.
 11. Details as to how quality customer service standards are met, wait/appointment times are minimal, and complaints, delays and/or disruptions in service are resolved quickly.
 12. Details as to how bills & reports shall be provided to NYSIF.
 13. Details on controls/reports on call/appointment wait times.
 14. Details as to how disputes in medical billing are resolved.
 15. Details as to how Telehealth Physicians maintain WCB certification eligibility, and what monitoring/evaluation takes place to ensure exams and reports are of high quality.
- I. Organization overview for Bidders responding to Category C, subsection Nurse Case Management, should include but not be limited to:
1. The required minimum education level, professional experience required, average years of nurse case management experience and national certifications enumerated in Services to Be Provided, Section 2.3.3(26) above, if any, for nurse case managers that would be servicing claims for NYSIF;
 2. The process on how nurse case managers are informed of new statutes, regulations and guidelines related to the WCL and claims administration;
 3. A description of the process for communications with the claimant, the physician, other health care providers, the employer, and NYSIF;
 4. A description of the development of individual medical treatment plans;
 5. A description on the process of assessing, planning, implementing and evaluating the claimant's progress;
 6. A description of the process of evaluating claimant's treatment plan for appropriateness, medical necessity, and cost effectiveness;
 7. A description of the process of implementing care such as negotiating the delivery of durable medical equipment and nursing services;
 8. A description of the process of devising cost-effective strategies for medical care;
 9. A description of the process of assessing rehabilitation facilities for appropriateness;
 10. A description of the process for providing return-to-work services;
 11. A description of the process of an assessment of claimant's home/vehicles to determine modification needs;

12. A description of the workflow for the referral process;
 13. Sample reports on activities completed; and
 14. Examples of successful case studies.
- m. Organization overview for Bidders responding to Category C, subsection Managed Care Services for Catastrophic Claims, should include, but not be limited to:
1. The required minimum education level, professional experience, average years of catastrophic claims experience and national certifications enumerated in Services To Be Provided, Section below, for nurse case managers who would be servicing claims for NYSIF;
 2. The resumes of all nurse case managers who would be servicing claims for NYSIF;
 3. A description of the process on how nurse case managers are informed of new statutes, regulations and guidelines related to the WCL and claims administration;
 4. A description of the Bidder's established provider network and related agreements with, including, but not limited to, medical, professional and pharmacy providers;
 5. A description of the full range of medical services and supplies available to NYSIF claimants;
 6. A description of the process of performing an assessment of claimant's home/vehicles to determine modification needs; and
 7. A description of the services provided for in-hospital management, on-site visits, management throughout post acute rehabilitation, home and vehicle modifications, permanent placement return to home with home services, vocational rehabilitation or return-to-work, medical stability, prosthetic purchases and trainings and claim resolution for catastrophic injuries resulting in, but not limited to, quadriplegia, paraplegia, brain injury, major extremity or multiple extremity amputations, total industrial blindness, excessive hospitalizations and excessive burns.
- n. Organization overview for Bidders responding to Category D Return to Work Services, should include, but not be limited to:
1. The required minimum education level, professional experience required, average years of return-to-work case management experience for return-to-work coordinators that would be servicing claims for NYSIF;
 2. The process on how return-to-work coordinators are informed of new statutes, regulations and guidelines related to the WCL and claims administration;
 3. A description of the workflow for the referral process;
 4. A description of the process for communications with the claimant, the physician, other health care providers, the employer, and NYSIF;
 5. A description of the development of individual return-to-work plans;
 6. A description on the process of assessing, planning, implementing and evaluating the claimant's return-to-work progress;
 7. A description of the process of identifying job opportunities for injured workers not returning to work for their former employer in consideration of their education, professional experience, disability, transferable skills, available transportation modes and geographical limitations;
 8. A description of the process of drafting/ editing resumes, along with providing career counseling;
 9. Sample reports on activities completed; and
 10. Examples of successful case studies.

All technical publications cited in the Bidder's proposal should be included at the end of the proposal.

4.2.5 SIMILAR ENGAGEMENTS

Bidders must provide Similar Engagements under each Category they are bidding under as further described in this section.

The bidder shall provide a minimum of three (3) Similar Engagements of similar scope which best represents their abilities to satisfy the requirements of this RFP (Appendix I). Similar Engagements from current clients (those with which the bidder has an existing contractual relationship) are preferred. A minimum of three (3) Similar Engagements shall also be provided for any subcontractors listed as part of the bidder's proposal. Please note, NYSIF cannot be used as a reference. Similar Engagements will be used for verification purposes only. Similar Engagements must verify:

- a. The bidder's ability to manage a project of similar size and scope;
- b. The following information:
 1. Name of the client;
 2. Name, title, telephone number and email for the contact at the client;
 3. Value, type and duration of contract with the client; and
 4. Services provided, including geographic area involved; a description of how the bidder satisfied the client's requirements and improvements made to the client's systems as a result of the bidder's efforts.

4.2.6 STATEMENT OF COMPETING COMMITMENTS

Each Bidder must provide a *Statement of Competing Commitments*, a list of any contractual obligations they have entered into which requires effort on the part of their key personnel during the period in which these personnel will be working on the contract resulting from this RFP.

Note well: If a Bidder has no Competing Commitments under this procurement, the Bidder must reference this in their proposal and make a statement such as "*(Bidder name) has no Competing Commitments for this procurement.*"

4.2.7 COMMENTS AND LIMITATIONS

Any exceptions, caveats or additional information to NYSIF's terms, clauses, provisions and/or contractual specifications specified in this RFP must be listed, cross referenced to the response to which it applies and clearly explained. This information will be reviewed by NYSIF upon award of a contract. NYSIF reserves the right to reject any requested changes during contract negotiations with the awarded firm(s).

Note well: No comments, limitations or changes are permitted with respect to any of the terms and conditions contained in Exhibit A, *Standard Clauses*

Note well 2: If a Bidder has no Comments and Limitations under this procurement, the Bidder must reference this in their proposal and make a statement such as "*Bidder name has no Comments and Limitations for this procurement.*"

4.2.8 APPENDICES

The following appendices must be completed and returned as the Administrative section of your proposal:

- ***MacBride Questionnaire, Appendix D***
- ***Vendor Responsibility Questionnaire, Appendix E:***

NYSIF recommends that vendors file the required Vendor Responsibility Questionnaire online via the New York State VendRep System. To enroll in and use the New York State VendRep System, see the VendRep System Instructions available at [Office of the State Comptroller's \(OSC\) website](#) or to enroll, go directly to the [VendRep System online](#).

OSC provides direct support for the VendRep System through user assistance, documents, online help, and a help desk. Visit the [OSC Help Desk webpage](#) for direct contact information. Proposers opting to complete the paper questionnaire are directed to the Appendix E Vendor Responsibility Questionnaire included within this RFP.

- ***NYS Certification, Appendix F***
- ***Encouraging Use of NYS Businesses in Contract Performance, Appendix G***
- ***Disclosure of Prior Non-Responsibility Determinations, Appendix H***
- ***Similar Engagements, Appendix I***
- ***EO 16 Certification: Prohibiting State Agencies and Authorities from Contracting with Businesses Conducting Business in Russia, Appendix J***
- ***Gender-Based Violence and the Workplace Certification, Appendix K***
- ***MWBE/EEO Requirements and Procedures, Appendix M*** requires Bidders to submit (i) form 101; (ii) form 103 or a copy of bidders current NYSED MWBE certification; and (iii) form 106 or a copy of bidders EEO policy.
- ***Use of Service-Disabled Veteran-Owned Business Enterprises in Contract Performance, Appendix S*** requires Bidders to submit form S-100, Utilization Plan and/or a copy of bidders current SDVOB certification.
- ***Vendor Security Survey, Appendix T***
- ***Vendor Assurance of No Conflict of Interest or Detrimental Effect, Appendix V***
- ***EO 177 Certification: Prohibiting State Contracts With Entities That Support Discrimination, Appendix X***
- ***Subcontractor Utilization, Appendix Y (if applicable)***
- ***Fee Schedule, Appendix Z*** The Fee Schedule Proposal must be a separate electronic file on the USB flash drive OR within the email submission. An electronic copy of Appendix Z fee schedule must be submitted in both Excel and PDF format.
- ***Attachment 1 Appendix M, Form 102, Work Force Employment Utilization (Excel)***
- ***Attachment 3 Non-Disclosure Agreement (NDA)***
- ***Attachment 7 Mandatory Requirement Certification***
- ***Attachment 8 Specialized Workers Compensation Claims Questionnaire***

- *Exhibits A, B and C should be retained by the Bidder for future reference. Do not return to NYSIF as part of the bid submission.*

Any other appendices referenced in this RFP but not indicated above as being required at time of submission are included for informational purposes only. The awarded contractor(s) will be required to complete these forms prior to contract execution.

4.3 BID SUBMISSION & DELIVERY

Bidders assume all risks for timely, properly submitted deliveries. Bidders are strongly encouraged to arrange for delivery of bids to NYSIF prior to the date of the bid opening.

- **Emailed Bids**

An email to contracts@nysif.com containing the bid must clearly outline the following information:

Email Subject line: Formal Proposal – Bid # 2026-27-INS

OR

- **Hand Deliveries / Parcel Service / Courier**

An envelope and/or package containing a bid should be clearly marked as follows, and shall be delivered to:

**NYSIF – Procurement Unit
Bid # 2026-27-INS
15 Computer Drive West
Albany, NY 12205**

Bidders assume all risks for timely, properly submitted deliveries.

Hand Deliveries, Parcel Service, Courier, and/or Emailed bids must be received by 2:00 PM on March 26th, 2026. Bids received after the due date & time will be considered late and handled in accordance with Exhibit B, Clause 9.

Please be advised, the use of the United States Postal Service (USPS) for delivery of a proposal is PROHIBITED, as the bid will not be properly delivered to the Procurement Unit. Acceptable Parcel Services would include but are not limited to United Parcel Service (UPS), USPS, FedEx, and DHL. Hand Deliveries and the use of other Courier services are acceptable.

4.4 BID OPENING

All bids received by the due date and time established on the RFP calendar will be opened and recorded in accordance with NYSIF's procurement procedures. The results of the bid will be posted on the NYSIF procurement page.

BIDDER CERTIFICATIONS

Please initial where indicated for each item. Failure to complete and return this form will result in your bid being deemed non-responsive.

Certifications:

- _____ 1. The person or persons signing below is (are) duly authorized to sign the proposal and the contract, and is (are) identified on the *Title Page*.
- _____ 2. Bidder is willing to enter into a contractual agreement containing, at a minimum, those terms and provisions identified in this RFP. *Any exceptions to these terms and conditions must be explicitly stated in a separate section of the proposal.*
- _____ 3. The Bidder agrees to comply with all terms of Exhibit A, Standard Clauses
- _____ 4. The Bidder is in compliance with or meets all Bidder Certification Requirements (Exhibit B, clause 39).
- _____ 5. The fee(s) quoted in the Fee Proposal Schedule is a firm and irrevocable offer for 180 days.
- _____ 6. The Bidder meets or exceeds all Mandatory Bidder Qualifications and has provided evidence of such in its bid/proposal.
- _____ 7. The Bidder understands the work to be done, and is committed to performing the work as expeditiously as possible.
- _____ 8. The Bidder assures that NYSIF's information or data is NOT transmitted outside of or accessed from outside the United States. *Any exceptions to these terms and conditions must be explicitly stated in a separate section of the proposal. NYSIF reserves the right to seek non-material clarifications to this provision if determined to be in NYSIF's best interest. Bidders who do not meet the minimum required data security levels will be disqualified.*
- _____ 9. The Bidder is in compliance with all laws, statutes, rules and regulations or any federal, state or local governmental authority in the United States of America applicable to Bidder and all beneficial owners of Bidder, including, without limitation, the requirements contained in the rules and regulations of the Office of Foreign Asset Control of the Department of the Treasury ("OFAC") and in any enabling legislation or other Executive Orders in respect thereof.

Freedom of Information Law (FOIL):

Please indicate whether you believe that any of the information supplied herein constitutes a trade secret or that disclosure of the information would cause substantial injury to the Bidder's competitive position and should be exempt from disclosure under the Freedom of Information Law (see Exhibit B, clause 15 for additional information):

☐ No

☐ Yes

BIDDER CERTIFICATIONS

Non-collusion:

_____ I hereby attest that I am the person responsible within my firm for the final decision as to the price(s) and amount of this bid or, if not, that I have written authorization, enclosed herewith, from that person to make the statements set out below on his or her behalf and on behalf of my firm:

- _____1. The price(s) and amount of this bid have been arrived at independently, without consultation, communication or agreement for the purpose of restricting competition with any other contractor, bidder or potential bidder.
- _____2. Neither the price(s) nor the amount of this bid have been disclosed to any other firm or person who is a bidder or potential bidder on this project, and will not be disclosed prior to bid opening.
- _____3. No attempt has been made nor will be made to solicit, cause or induce any firm or person to refrain from bidding on this project, or to submit a bid higher than the bid of this firm, or any intentionally high or non-competitive bid, or other form of complementary bid.
- _____4. The bid of my firm is made in good faith and not pursuant to any agreement or discussion with, or inducement from, any firm or person to submit a complementary bid.
- _____5. My firm has not offered nor entered into a subcontract or agreement regarding the purchase of materials or services from any firm or person, or offered, promised or paid cash or anything of value to any firm or person, whether in connection with this or any other project, in consideration for an agreement or promise by any firm or person to refrain from bidding or to submit a complementary bid on this project.
- _____6. My firm has not accepted nor been promised any subcontract or agreement regarding the sale of materials or services to any firm or person, and has not been promised or paid cash or anything of value by any firm or person, whether in connection with this or any other project, in consideration for my firm's submitting a complementary bid, or agreeing to do so, on this project.
- _____7. I have made a diligent inquiry of all members, officers, employees and agents of my firm with responsibilities relating to the preparation, approval or submission of my firm's bid on this project and have been advised by each of them that he or she has not participated in any communication, consultation, discussion, agreement, collusion, act or other conduct inconsistent with any of the statements and representations made in this affidavit.

BIDDER CERTIFICATIONS

Conflicts of Interest:

- _____1. Bidder has provided "Appendix V – Vendor Assurance of No Conflict of Interest or Detrimental Effect", signed by an authorized executive or legal representative attesting that the Bidder's performance of the services does not and will not create a conflict of interest with, nor position Bidder to breach any other contract currently in force with, the State of New York, and that Bidder will not act in any manner that is detrimental to any State of New York project on which Bidder is rendering services.
- _____2. Bidder hereby reaffirms the attestations made in its proposal and covenants, and represents that there is and shall be no actual or potential conflict of interest that could prevent Bidder's satisfactory or ethical performance of duties required to be performed pursuant to the terms of the RFP or subsequent Contract. Bidder shall have a duty to notify NYSIF immediately of any actual or potential conflicts.
- _____3. In conjunction with any subcontract under this RFP or subsequent Contract, the Bidder shall obtain and deliver to NYSIF, prior to entering into a subcontract, an "Appendix V- Vendor Assurance of No Conflict of Interest or Detrimental Effect", signed by an authorized executive or legal representative of the subcontractor. Bidder shall also require in any subcontracting agreement that the subcontractor, in conjunction with any further subcontracting agreement, obtain and deliver to NYSIF a signed and completed Appendix V for each of its subcontractors prior to entering into a subcontract.
- _____4. NYSIF and Bidder recognize that conflicts may occur in the future because the Bidder may have existing, or may establish new relationships. NYSIF will review the nature of any relationships and reserves the right to terminate any contract for any reason, or for cause, if, in the judgement of NYSIF, a real or potential conflict of interest cannot be cured.
- _____5. Bidder must disclose any existing or contemplated relationship with any other person or entity, including relationships with any of its members, shareholders of 5% or more, parents, subsidiary, or affiliated firm, which would constitute an actual or potential conflict of interest or appearance of impropriety, relating to other clients/customers of the Respondent or former officers and employees of the NYSIF, in connection with your rendering services enumerated in this RFP. If a conflict does or might exist, please describe how your firm would eliminate or prevent it. Indicate in the bid what procedures will be followed to detect, notify the NYSIF of, and resolve such conflicts.
- _____6. Bidder must disclose whether it, or any of its members, shareholders of 5% or more, parents, affiliates, or subsidiaries, have been the subject of any investigation or disciplinary action by the New York State Commission on Ethics and Lobbying in Government or its predecessor State entities (collectively, "Commission") and, if so, a brief description must be included indicating how any matter before the Commission was resolved or whether it remains unresolved.

BIDDER CERTIFICATIONS

Public Officers Law:

- _____ 1. As a general rule and in accordance with New York Public Officers law, former employees of NYSIF may neither appear nor practice before NYSIF, nor receive compensation for services rendered on a matter before NYSIF, for a period of two years following their separation from NYSIF. In addition, former NYSIF employees are subject to a "lifetime bar" from appearing before NYSIF receiving compensation for services regarding any transaction in which they personally participated or which was under their active consideration during their tenure with NYSIF.
- _____ 2. Bidder and its Subcontractors shall not engage any person who is, or has been at any time, in the employ of the State to perform services in violation of the provisions of the New York Public Officers Law; other laws applicable to the service of State employees; and the rules, regulations, opinions, guidelines or policies promulgated or issued by the New York State Commission on Ethics and Lobbying in Government, or its predecessors (collectively, the "Ethics Requirements"). Bidder certifies that all of its employees and those of its Subcontractors who are former employees of the State and who are assigned to perform services under this RFP or subsequent contract shall be assigned in accordance with all Ethics Requirements. During the Term, no person who is employed by Bidder or is Subcontractors and who is disqualified from providing services under the RFP or subsequent contract pursuant to any Ethics Requirements may share in any net revenues of the Contractor or its Subcontractors derived from a Contract. Bidder shall identify and provide the State with notice of those employees of Bidder and its Subcontractors who are former employees of the State that will be assigned to perform services under this RFP or subsequent Contract, and make sure that such employees comply with all applicable laws and prohibitions. The State may request that Bidder provide it with whatever information that State deems appropriate about each such person's engagement, work cooperatively with the State to solicit advice from the New York State Commission on Ethics and Lobbying in Government, and, if deemed appropriate by the State, instruct any such person to seek the opinion of the New York State Commission on Public Ethics and Lobbying Government. The State shall have the right to withdraw or withhold approval of any Subcontractor if utilizing such Subcontractor for any work performed hereunder would be conflict with any of the Ethics Requirements. The State shall have the right to terminate the Contract at any time if any work performed hereunder is in conflict with any of the Ethics Requirements.

Subcontracting:

- _____ 1. Bidder agrees not to subcontract any of its services, unless, as indicated in its proposal, without the prior written approval of NYSIF.

BIDDER CERTIFICATIONS

Sexual Harassment Prevention:

_____ 1.* By submission of this bid, pursuant to NY State Finance Law § 139-L, each bidder and each person signing on behalf of any bidder certifies, and in the case of a joint bid and/or subcontracting each party thereto certifies as to its own organization, under penalty of perjury, that the bidder has and has implemented a written policy addressing sexual harassment prevention in the workplace and provides annual sexual harassment prevention training to all of its employees. Such policy shall, at a minimum, meet the requirements of section two hundred one-g of the NYS Labor Law.

**Further information is set forth in NYSIF's Exhibit B, General Specifications, Clause 39.aa.*

Signature of Officer

Sworn to before me this

Typed/Printed Name

_____ **Day of** _____, **20** _____

Title

Notary Public

Company Name

Registration No:
State:

Date Signed



NYSIF EXHIBIT A

STANDARD CLAUSES

**PLEASE RETAIN THIS DOCUMENT
FOR FUTURE REFERENCE.**

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STANDARD CLAUSES FOR NYS CONTRACTS

The parties to the attached contract, license, lease, amendment or other agreement of any kind (hereinafter, "the contract" or "this contract") agree to be bound by the following clauses which are hereby made a part of the contract (the word "Contractor" herein refers to any party other than the State, whether a contractor, licensor, licensee, lessor, lessee or any other party):

1. EXECUTORY CLAUSE.

In accordance with Section 41 of the State Finance Law, the State shall have no liability under this contract to the Contractor or to anyone else beyond funds appropriated and available for this contract.

2. NON-ASSIGNMENT CLAUSE.

In accordance with Section 138 of the State Finance Law, this contract may not be assigned by the Contractor or its right, title or interest therein assigned, transferred, conveyed, sublet or otherwise disposed of without the State's previous written consent, and attempts to do so are null and void. Notwithstanding the foregoing, such prior written consent of an assignment of a contract let pursuant to Article XI of the State Finance Law may be waived at the discretion of the contracting agency and with the concurrence of the State Comptroller where the original contract was subject to the State Comptroller's approval, where the assignment is due to a reorganization, merger or consolidation of the Contractor's business entity or enterprise. The State retains its right to approve an assignment and to require that any Contractor demonstrate its responsibility to do business with the State. The Contractor may, however, assign its right to receive payments without the State's prior written consent unless this contract concerns Certificates of Participation pursuant to Article 5-A of the State Finance Law.

3. WORKERS' COMPENSATION BENEFITS.

In accordance with Section 142 of the State Finance Law, this contract shall be void and of no force and effect unless the Contractor shall provide and maintain coverage during the life of this contract for the benefit of such employees as are required to be covered by the provisions of the Workers' Compensation Law.

4. NON-DISCRIMINATION REQUIREMENTS.

To the extent required by Article 15 of the Executive Law (also known as the Human Rights Law) and all other State and Federal statutory and constitutional non-discrimination provisions, the Contractor will not discriminate against any employee or applicant for employment, nor subject any individual to harassment, because of age, race, creed, color, national origin, citizenship or immigration status, sexual orientation, gender identity or expression, military status, sex, disability, predisposing genetic characteristics, familial status, marital status, or domestic violence victim status or because the individual has opposed any practices forbidden under the Human Rights Law or has filed a complaint, testified, or assisted in any proceeding under the Human Rights Law. Furthermore, in accordance with Section 220-e of the Labor Law, if this is a contract for the construction, alteration or repair of any public building or public work or for the manufacture, sale or distribution of materials, equipment or supplies, and to the extent that this contract shall be performed within the State of New York, Contractor agrees that neither it nor its subcontractors shall, by reason of race, creed, color, disability, sex, or national origin: (a) discriminate in hiring against any New York State citizen who is qualified and available to perform the work; or (b) discriminate against or intimidate any employee hired for the performance of work under this contract. If this is a building service contract as defined in Section 230 of the Labor Law, then, in accordance with Section 239 thereof, Contractor agrees that neither it nor its subcontractors shall by reason of race, creed, color, national origin, age, sex or disability: (a) discriminate in hiring against any New York State citizen who is qualified and available to perform the work; or (b) discriminate against or intimidate any employee hired for the performance of work under this contract. Contractor is subject to fines of \$50.00 per person per day for any violation of Section 220-e or Section 239 as well as possible termination of this contract and forfeiture of all moneys due hereunder for a second or subsequent violation.

5. WAGE AND HOURS PROVISIONS.

If this is a public work contract covered by Article 8 of the Labor Law or a building service contract covered by Article 9 thereof, neither Contractor's employees nor the employees of its subcontractors may be required or permitted to work more than the number of hours or days stated in said statutes, except as otherwise provided in the Labor Law and as set forth in prevailing wage and supplement schedules issued by the State Labor Department. Furthermore, Contractor and its subcontractors must pay at least the prevailing wage rate and pay or provide the prevailing supplements, including the premium rates for overtime pay, as determined by the State Labor Department in accordance with the Labor Law. Additionally, effective April 28, 2008, if this is a public work contract covered by Article 8 of the Labor Law, the Contractor understands and agrees that the filing of payrolls in a manner consistent with Subdivision 3-a of Section 220 of the Labor Law shall be a condition precedent to payment by the State of any State approved sums due and owing for work done upon the project.

6. NON-COLLUSIVE BIDDING CERTIFICATION.

In accordance with Section 139-d of the State Finance Law, if this contract was awarded based upon the submission of bids, Contractor affirms, under penalty of perjury, that its bid was arrived at independently and without collusion aimed at restricting competition. Contractor further affirms that, at the time Contractor submitted its bid, an authorized and responsible person executed and delivered to the State a non-collusive bidding certification on Contractor's behalf.

7. INTERNATIONAL BOYCOTT PROHIBITION.

In accordance with Section 220-f of the Labor Law and Section 139-h of the State Finance Law, if this contract exceeds \$5,000, the Contractor agrees, as a material condition of the contract, that neither the Contractor nor any substantially owned or affiliated person, firm, partnership or corporation has participated, is participating, or shall participate in an international boycott in violation of the federal Export Administration Act of 1979 (50 USC App. Sections 2401 et seq.) or regulations thereunder. If such Contractor, or any of the aforesaid affiliates of Contractor, is convicted or is otherwise found to have violated said laws or regulations upon the final determination of the United States Commerce Department or any other appropriate agency of the United States subsequent to the contract's execution, such contract, amendment or modification thereto shall be rendered forfeit and void. The Contractor shall so notify the State Comptroller within five (5) business days of such conviction, determination or disposition of appeal (2 NYCRR § 105.4).

8. SET-OFF RIGHTS.

The State shall have all of its common law, equitable and statutory rights of set-off. These rights shall include, but not be limited to, the State's option to withhold for the purposes of set-off any moneys due to the Contractor under this contract up to any amounts due and owing to the State with regard to this contract, any other contract with any State department or agency, including any contract for a term commencing prior to the term of this contract, plus any amounts due and owing to the State for any other reason including, without limitation, tax delinquencies, fee delinquencies or monetary penalties relative thereto. The State shall exercise its set-off rights in accordance with normal State practices including, in cases of set-off pursuant to an audit, the finalization of such audit by the State agency, its representatives, or the State Comptroller.

9. RECORDS.

The Contractor shall establish and maintain complete and accurate books, records, documents, accounts and other evidence directly pertinent to performance under this contract (hereinafter, collectively, the "Records"). The Records must be kept for the balance of the calendar year in which they were made and for six (6) additional years thereafter. The State Comptroller, the Attorney General and any other person or entity authorized to conduct an examination, as well as the agency or agencies involved in this contract, shall have access to the Records during normal business hours at an office of the Contractor within the State of New York or, if no such office is available, at a mutually agreeable and reasonable venue within the State, for the term specified above for the purposes of inspection, auditing and copying. The State shall take reasonable steps to protect from public disclosure any of the Records which are exempt from disclosure

under Section 87 of the Public Officers Law (the "Statute") provided that: (i) the Contractor shall timely inform an appropriate State official, in writing, that said records should not be disclosed; and (ii) said records shall be sufficiently identified; and (iii) designation of said records as exempt under the Statute is reasonable. Nothing contained herein shall diminish, or in any way adversely affect, the State's right to discovery in any pending or future litigation.

10. IDENTIFYING INFORMATION AND PRIVACY NOTIFICATION.

- (a) Identification Number(s). Every invoice or New York State Claim for Payment submitted to a New York State agency by a payee, for payment for the sale of goods or services or for transactions (e.g., leases, easements, licenses, etc.) related to real or personal property must include the payee's identification number. The number is any or all of the following: (i) the payee's Federal employer identification number, (ii) the payee's Federal social security number, and/or (iii) the payee's Vendor Identification Number assigned by the Statewide Financial System. Failure to include such number or numbers may delay payment. Where the payee does not have such number or numbers, the payee, on its invoice or Claim for Payment, must give the reason or reasons why the payee does not have such number or numbers.
- (b) Privacy Notification. (1) The authority to request the above personal information from a seller of goods or services or a lessor of real or personal property, and the authority to maintain such information, is found in Section 5 of the State Tax Law. Disclosure of this information by the seller or lessor to the State is mandatory. The principal purpose for which the information is collected is to enable the State to identify individuals, businesses and others who have been delinquent in filing tax returns or may have understated their tax liabilities and to generally identify persons affected by the taxes administered by the Commissioner of Taxation and Finance. The information will be used for tax administration purposes and for any other purpose authorized by law. (2) The personal information is requested by the purchasing unit of the agency contracting to purchase the goods or services or lease the real or personal property covered by this contract or lease. The information is maintained in the Statewide Financial System by the Vendor Management Unit within the Bureau of State Expenditures, Office of the State Comptroller, 110 State Street, Albany, New York 12236.

11. EQUAL EMPLOYMENT OPPORTUNITIES FOR MINORITIES AND WOMEN.

In accordance with Section 312 of the Executive Law and 5 NYCRR Part 143, if this contract is: (i) a written agreement or purchase order instrument, providing for a total expenditure in excess of \$25,000.00, whereby a contracting agency is committed to expend or does expend funds in return for labor, services, supplies, equipment, materials or any combination of the foregoing, to be performed for, or rendered or furnished to the contracting agency; or (ii) a written agreement in excess of \$100,000.00 whereby a contracting agency is committed to expend or does expend funds for the acquisition, construction, demolition, replacement, major repair or renovation of real property and improvements thereon; or (iii) a written agreement in excess of \$100,000.00 whereby the owner of a State assisted housing project is committed to expend or does expend funds for the acquisition, construction, demolition, replacement, major repair or renovation of real property and improvements thereon for such project, then the following shall apply and by signing this agreement the Contractor certifies and affirms that it is Contractor's equal employment opportunity policy that:

- (a) The Contractor will not discriminate against employees or applicants for employment because of race, creed, color, national origin, sex, age, disability or marital status, shall make and document its conscientious and active efforts to employ and utilize minority group members and women in its work force on State contracts and will undertake or continue existing programs of affirmative action to ensure that minority group members and women are afforded equal employment opportunities without discrimination. Affirmative action shall mean recruitment, employment, job assignment, promotion, upgradings, demotion, transfer, layoff, or termination and rates of pay or other forms of compensation;
- (b) at the request of the contracting agency, the Contractor shall request each employment agency, labor union, or authorized representative of workers with which it has a collective bargaining or other agreement or understanding, to furnish a written statement that such employment agency, labor union

or representative will not discriminate on the basis of race, creed, color, national origin, sex, age, disability or marital status and that such union or representative will affirmatively cooperate in the implementation of the Contractor's obligations herein; and

- (c) the Contractor shall state, in all solicitations or advertisements for employees, that, in the performance of the State contract, all qualified applicants will be afforded equal employment opportunities without discrimination because of race, creed, color, national origin, sex, age, disability or marital status.

Contractor will include the provisions of "(a), (b), and (c)" above, in every subcontract over \$25,000.00 for the construction, demolition, replacement, major repair, renovation, planning or design of real property and improvements thereon (the "Work") except where the Work is for the beneficial use of the Contractor. Section 312 does not apply to: (i) work, goods or services unrelated to this contract; or (ii) employment outside New York State. The State shall consider compliance by a contractor or subcontractor with the requirements of any federal law concerning equal employment opportunity which effectuates the purpose of this clause. The contracting agency shall determine whether the imposition of the requirements of the provisions hereof duplicate or conflict with any such federal law and if such duplication or conflict exists, the contracting agency shall waive the applicability of Section 312 to the extent of such duplication or conflict. Contractor will comply with all duly promulgated and lawful rules and regulations of the Department of Economic Development's Division of Minority and Women's Business Development pertaining hereto.

12. CONFLICTING TERMS.

In the event of a conflict between the terms of the contract (including any and all attachments thereto and amendments thereof) and the terms of this Exhibit A, the terms of this Exhibit A shall control.

13. GOVERNING LAW.

This contract shall be governed by the laws of the State of New York except where the Federal supremacy clause requires otherwise.

14. LATE PAYMENT.

Timeliness of payment and any interest to be paid to Contractor for late payment shall be governed by Article 11-A of the State Finance Law to the extent required by law.

15. NO ARBITRATION.

Disputes involving this contract, including the breach or alleged breach thereof, may not be submitted to binding arbitration (except where statutorily authorized), but must, instead, be heard in a court of competent jurisdiction of the State of New York.

16. SERVICE OF PROCESS.

In addition to the methods of service allowed by the State Civil Practice Law & Rules ("CPLR"), Contractor hereby consents to service of process upon it by registered or certified mail, return receipt requested. Service hereunder shall be complete upon Contractor's actual receipt of process or upon the State's receipt of the return thereof by the United States Postal Service as refused or undeliverable. Contractor must promptly notify the State, in writing, of each and every change of address to which service of process can be made. Service by the State to the last known address shall be sufficient. Contractor will have thirty (30) calendar days after service hereunder is complete in which to respond.

17. PROHIBITION ON PURCHASE OF TROPICAL HARDWOODS.

The Contractor certifies and warrants that all wood products to be used under this contract award will be in accordance with, but not limited to, the specifications and provisions of Section 165 of the State Finance Law, (Use of Tropical Hardwoods) which prohibits purchase and use of tropical hardwoods, unless specifically exempted, by the State or any governmental agency or political subdivision or public benefit corporation. Qualification for an exemption under this law will be the responsibility of the contractor to establish to meet with the approval of the State.

In addition, when any portion of this contract involving the use of woods, whether supply or installation, is

to be performed by any subcontractor, the prime Contractor will indicate and certify in the submitted bid proposal that the subcontractor has been informed and is in compliance with specifications and provisions regarding use of tropical hardwoods as detailed in § 165 State Finance Law. Any such use must meet with the approval of the State; otherwise, the bid may not be considered responsive. Under bidder certifications, proof of qualification for exemption will be the responsibility of the Contractor to meet with the approval of the State.

18. MACBRIDE FAIR EMPLOYMENT PRINCIPLES.

In accordance with the MacBride Fair Employment Principles (Chapter 807 of the Laws of 1992), the Contractor hereby stipulates that the Contractor either (a) has no business operations in Northern Ireland, or (b) shall take lawful steps in good faith to conduct any business operations in Northern Ireland in accordance with the MacBride Fair Employment Principles (as described in Section 165 of the New York State Finance Law), and shall permit independent monitoring of compliance with such principles.

19. OMNIBUS PROCUREMENT ACT OF 1992.

It is the policy of New York State to maximize opportunities for the participation of New York State business enterprises, including minority- and women-owned business enterprises as bidders, subcontractors and suppliers on its procurement contracts.

Information on the availability of New York State subcontractors and suppliers is available from:

NYS Department of Economic Development
Division for Small Business and Technology Development
625 Broadway
Albany, New York 12245
Telephone: 518-292-5100

A directory of certified minority- and women-owned business enterprises is available from:

NYS Department of Economic Development
Division of Minority and Women's Business Development
633 Third Avenue 33rd Floor
New York, NY 10017
Telephone: 646-846-7364
email: mwbebusinessdev@esd.ny.gov
<https://ny.newnycontracts.com/FrontEnd/searchcertifieddirectory.asp>

The Omnibus Procurement Act of 1992 (Chapter 844 of the Laws of 1992, codified in State Finance Law § 139-i and Public Authorities Law § 2879(3)(n)–(p)) requires that by signing this bid proposal or contract, as applicable, Contractors certify that whenever the total bid amount is greater than \$1 million:

(a) The Contractor has made reasonable efforts to encourage the participation of New York State Business Enterprises as suppliers and subcontractors, including certified minority- and women-owned business enterprises, on this project, and has retained the documentation of these efforts to be provided upon request to the State;

(b) The Contractor has complied with the Federal Equal Opportunity Act of 1972 (P.L. 92-261), as amended;

(c) The Contractor agrees to make reasonable efforts to provide notification to New York State residents of employment opportunities on this project through listing any such positions with the Job Service Division of the New York State Department of Labor, or providing such notification in such manner as is consistent with existing collective bargaining contracts or agreements. The Contractor agrees to

document these efforts and to provide said documentation to the State upon request; and
(d) The Contractor acknowledges notice that the State may seek to obtain offset credits from foreign countries as a result of this contract and agrees to cooperate with the State in these efforts.

20. RECIPROCITY AND SANCTIONS PROVISIONS.

Bidders are hereby notified that if their principal place of business is located in a country, nation, province, state or political subdivision that penalizes New York State vendors, and if the goods or services they offer will be substantially produced or performed outside New York State, the Omnibus Procurement Act 1994 and 2000 amendments (Chapter 684 and Chapter 383, respectively, codified in State Finance Law § 165(6) and Public Authorities Law § 2879(5)) require that they be denied contracts which they would otherwise obtain. NOTE: As of May 2023, the list of discriminatory jurisdictions subject to this provision includes the states of South Carolina, Alaska, West Virginia, Wyoming, Louisiana and Hawaii.

21. COMPLIANCE WITH BREACH NOTIFICATION AND DATA SECURITY LAWS.

Contractor shall comply with the provisions of the New York State Information Security Breach and Notification Act (General Business Law §§ 899-aa and 899-bb and State Technology Law § 208).

22. COMPLIANCE WITH CONSULTANT DISCLOSURE LAW.

If this is a contract for consulting services, defined for purposes of this requirement to include analysis, evaluation, research, training, data processing, computer programming, engineering, environmental, health, and mental health services, accounting, auditing, paralegal, legal or similar services, then, in accordance with Section 163 (4)(g) of the State Finance Law (as amended by Chapter 10 of the Laws of 2006), the Contractor shall timely, accurately and properly comply with the requirement to submit an annual employment report for the contract to the agency that awarded the contract, the Department of Civil Service and the State Comptroller.

23. PROCUREMENT LOBBYING.

To the extent this agreement is a "procurement contract" as defined by State Finance Law §§ 139-j and 139-k, by signing this agreement the contractor certifies and affirms that all disclosures made in accordance with State Finance Law §§ 139-j and 139-k are complete, true and accurate. In the event such certification is found to be intentionally false or intentionally incomplete, the State may terminate the agreement by providing written notification to the Contractor in accordance with the terms of the agreement.

24. CERTIFICATION OF REGISTRATION TO COLLECT SALES AND COMPENSATING USE TAX BY CERTAIN STATE CONTRACTORS, AFFILIATES AND SUBCONTRACTORS.

To the extent this agreement is a contract as defined by Tax Law § 5-a, if the contractor fails to make the certification required by Tax Law § 5-a or if during the term of the contract, the Department of Taxation and Finance or the covered agency, as defined by Tax Law § 5-a, discovers that the certification, made under penalty of perjury, is false, then such failure to file or false certification shall be a material breach of this contract and this contract may be terminated, by providing written notification to the Contractor in accordance with the terms of the agreement, if the covered agency determines that such action is in the best interest of the State.

25. IRAN DIVESTMENT ACT.

By entering into this Agreement, Contractor certifies in accordance with State Finance Law § 165-a that it is not on the "Entities Determined to be Non-Responsive Bidders/Offerers pursuant to the New York State Iran Divestment Act of 2012" ("Prohibited Entities List") posted at: <https://ogs.ny.gov/iran-divestment-act-2012>

Contractor further certifies that it will not utilize on this Contract any subcontractor that is identified on the Prohibited Entities List. Contractor agrees that should it seek to renew or extend this Contract, it must provide the same certification at the time the Contract is renewed or extended. Contractor also agrees that any proposed Assignee of this Contract will be required to certify that it is not on the Prohibited Entities List before the contract assignment will be approved by the State.

During the term of the Contract, should the state agency receive information that a person (as defined in State Finance Law § 165-a) is in violation of the above-referenced certifications, the state agency will review such information and offer the person an opportunity to respond. If the person fails to demonstrate that it has ceased its engagement in the investment activity which is in violation of the Act within 90 days after the determination of such violation, then the state agency shall take such action as may be appropriate and provided for by law, rule, or contract, including, but not limited to, imposing sanctions, seeking compliance, recovering damages, or declaring the Contractor in default.

The state agency reserves the right to reject any bid, request for assignment, renewal or extension for an entity that appears on the Prohibited Entities List prior to the award, assignment, renewal or extension of a contract, and to pursue a responsibility review with respect to any entity that is awarded a contract and appears on the Prohibited Entities list after contract award.

26. ADMISSIBILITY OF REPRODUCTION OF CONTRACT.

Notwithstanding the best evidence rule or any other legal principle or rule of evidence to the contrary, the Contractor acknowledges and agrees that it waives any and all objections to the admissibility into evidence at any court proceeding or to the use at any examination before trial of an electronic reproduction of this contract, in the form approved by the State Comptroller, if such approval was required, regardless of whether the original of said contract is in existence.



NYSIF EXHIBIT B

GENERAL SPECIFICATIONS

PLEASE RETAIN THIS DOCUMENT FOR FUTURE REFERENCE

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GENERAL**1. APPLICABILITY**

The terms and conditions set forth in this NYSIF Exhibit B are expressly incorporated in and applicable to the resulting procurement contracts let by NYSIF where incorporated by reference in its Bid Documents. Captions are intended as descriptive and are not intended to limit or otherwise restrict the terms and conditions set forth herein.

2. GOVERNING LAW

This procurement, the resulting contract and any purchase orders issued hereunder shall be governed by the laws of the State of New York except where the Federal supremacy clause requires otherwise, and actions or proceedings arising from the contract shall be heard in a court of competent jurisdiction in the State of New York.

3. ETHICS COMPLIANCE

All Bidders/Contractors and their employees must comply with the requirements of §§ 73 and 74 of the Public Officers Law, other State codes, rules, regulations and executive orders establishing ethical standards for the conduct of business with New York State. In signing the Bid, Bidder certifies full compliance with those provisions for any present or future dealings, transactions, sales, contracts, services, offers, relationships, etc., involving New York State and/or its employees. Failure to comply with those provisions may result in disqualification from the Bidding process, termination of contract, and/or other civil or criminal proceedings as required by law.

4. CONFLICT OF TERMS

Unless otherwise set forth in the procurement or contract documents, conflicts among documents shall be resolved in the following order of precedence:

- a. **NYSIF Exhibit A** Standard Clauses
- b. **Contract and other writing(s)** setting forth the final agreements, clarifications and terms between the Bid Documents and Contractor's Bid. Clarifications must be specifically noted in writing as to what was offered by the Contractor and what was accepted by the State. If not, such clarifications shall be considered last in the order of precedence under this paragraph.
- c. **Bid Documents** (Other than Exhibit A).
- d. **NYSIF Exhibit B** (General Specifications).
- e. **Contractor's Bid or Proposal.**

BID SUBMISSION**5. NOTIFICATION TO ALL BIDDERS**

NYSIF is responsible for providing addenda or responding to questions from prospective Bidders. If it is necessary to revise the Bid Documents before the due date for bids, amendments will be posted on NYSIF's website: www.nysif.com/procurement.

By submitting a bid, Bidders are certifying they are qualified to perform the proposed work. Bidders shall have the necessary staff, equipment, compliance, etc. as set forth in the Bid Documents.

6. INTERNATIONAL BIDDING

All offers (tenders), and all information and Product required by the solicitation or provided as explanation thereof, shall be submitted in English. All prices shall be expressed, and all payments shall be made, in United States Dollars (\$US). Any offers (tenders) submitted which do not meet the above criteria will be rejected.

7. BID OPENING

Bids may, as applicable, be opened publicly. The Bid Opening procedure will be outlined and handled in accordance with the Bid Specifications. NYSIF reserves the right at any time to postpone or cancel a scheduled Bid opening.

8. BID SUBMISSION

All Bids are to be packaged, sealed and submitted in accordance with the Bid Specifications. Bidders are solely responsible for timely delivery of their Bids to the location set forth in the Bid Specifications prior to the stated Bid opening date and time. For the purposes of Bid Submission, "sealed bids" shall include bids submitted in an electronic format only if electronic format is listed as an acceptable means of bid submittal in the Bid Specifications. The timely submission of an electronic bid or offer must be in compliance with instructions provided within the Bid Specifications and shall be the sole responsibility of each Bidder.

In the event that a Bidder fails to provide such information on the electronic bid, return Bid envelope or shipping material, the receiving entity reserves the right to open the shipping package or envelope to determine the proper Bid number or Product group, and the date and time of Bid opening. Bidder shall have no claim against the receiving entity arising from such opening and such opening shall not affect the validity of the Bid or the procurement.

Notwithstanding the receiving agency's right to open a Bid to ascertain the foregoing information, Bidder assumes all risk of late delivery associated with the Bid not being identified, packaged or labeled in accordance with the foregoing requirements.

All Bids must be signed by a person authorized to commit the Bidder to the terms of the Bid Documents and the content of the Bid (offer).

9. LATE BIDS

For purposes of Bid openings held and conducted by NYSIF, a Bid must be received in such place as may be designated in the Bid Documents at or before the date and time established in the Bid Specifications for the Bid opening.

Any Bid received at the specified location after the time specified will be considered a late Bid. A late Bid shall not be considered for award unless: (i) no timely Bids meeting the requirements of the Bid Documents are received or, (ii) in the case of a multiple award, an insufficient number of timely Bids were received to satisfy the multiple awards; and acceptance of the late Bid is in the best interests of NYSIF. Bids submitted for continuous or periodic recruitment contract awards must meet the submission requirements associated with their specifications. Delays in United States mail deliveries or any other means of transmittal, including couriers or agents of NYSIF shall not excuse late Bid submissions. Similar types of delays, including but not limited to, bad weather or security procedures for parking and building admittance shall not excuse late Bid submissions. Determinations by NYSIF relative to Bid timeliness shall be final.

10. BID CONTENTS

Bids must be complete and legible. All Bids must have original signatures or electronic signatures; however, where necessary documents must be notarized. All information required by the Bid Specifications must be supplied by the Bidder on the forms or in the format specified. No alteration, erasure or addition is to be made to the Bid Documents. Changes may be ignored by NYSIF or may be grounds for rejection of the Bid. Changes, corrections and/or use of white-out in the Bid or Bidder's response portion of the Bid Document must be initialed by an authorized representative of the Bidder. Bidders are cautioned to verify their Bids before submission, as amendments to Bids or requests for withdrawal of Bids received by NYSIF after the time specified for the Bid opening, will not be considered.

11. ERRORS AND OMISSIONS

If a Bidder discovers any ambiguity, conflict, discrepancy, omission or other error in Bid Documents, immediately notify one of the Designated Contacts of such error and request the clarification or modification thereof. Notice to NYSIF of any problems described above must be made in writing and received at NYSIF on or before the date and time shown as the final date for Bidder inquiries. Any modifications deemed

necessary by NYSIF shall be given by written notice and posted on NYSIF's Procurement website (www.nysif.com/procurement).

If prior to the final filing date for submission of a bid, a Bidder fails to notify NYSIF of a known error or an error that reasonably should have been known, the Bidder shall assume the risk. If awarded the contract, the Bidder shall not be entitled to additional compensation or time by reason of the error or its late correction.

12. EXTRANEOUS TERMS

Bids must conform to the terms set forth in the Bid Documents, as extraneous terms or material deviations (including additional, inconsistent, conflicting or alternative terms) may render the Bid non-responsive and may result in rejection of the Bid.

Extraneous term(s) submitted on standard, pre-printed forms (including but not limited to: product literature, order forms, license agreements, contracts or other documents) that are attached or referenced with submissions shall not be considered part of the Bid or resulting Contract, but shall be deemed included for informational or promotional purposes only.

Only those extraneous terms that meet all the following requirements may be considered as having been submitted as part of the Bid:

- a. Each proposed extraneous term must be specifically enumerated in the "Comments and Limitations" section of the proposer's bid response; and
- b. The Bidder must identify the particular specification requirement (if any) that Bidder rejects or proposes to modify by inclusion of the extraneous term; and
- c. The Bidder shall enumerate the proposed addition, deletion, counteroffer, modification or deviation from the Bid Document, and the reasons therefore.

No extraneous term(s), whether or not deemed "material," shall be incorporated into a Contract or Purchase Order unless submitted in accordance with the above and NYSIF expressly accepts each such term(s) in writing. Acceptance and/or processing of the Bid shall not constitute such written acceptance of Extraneous Term(s).

13. CONFIDENTIAL/TRADE SECRET MATERIALS

Trade secret or proprietary materials as defined by the laws of the State of New York must be clearly marked and identified as such upon submission by the Bidder. Marking the Bid as "confidential" or "proprietary" on its face or in the document header or footer shall not be considered by NYSIF to be sufficient without specific justification as to why disclosure of particular information in the Bid would cause substantial injury to the competitive position of the Bidder. Bidders/Contractors intending to seek an exemption from disclosure of these materials under the Freedom of Information Law must request the exemption in writing at the time of bid submission, setting forth the reasons for the claimed exemption. Acceptance of the claimed materials does not constitute a determination on the exemption request, which determination will be made in accordance with statutory procedures. Properly identified information that has been designated confidential, trade secret, or proprietary by the Bidder will not be disclosed except as may be required by the Freedom of Information Law or other applicable State and federal laws.

Contractor further warrants, covenants and represents that any confidential information obtained by Contractor, its agents, Subcontractors, officers, distributors, resellers or employees in the course of performing its obligations, including without limitation, security procedures, business operations information, or commercial proprietary information in the possession of the State or NYSIF hereunder or received from another third party, will not be divulged to any third parties. Contractor shall not be required to keep confidential any such material that is publicly available through no fault of Contractor, independently developed by Contractor without reliance on confidential information of NYSIF, or otherwise obtained under the Freedom of Information Act or other applicable New York State laws and regulations. This warranty shall survive termination of this Contract. Contractor further agrees to take appropriate steps as to its agents, Subcontractors, officers, distributors, resellers or employees regarding the obligations arising under this clause to insure such confidentiality.

14. RELEASE OF BID EVALUATION MATERIALS

Requests concerning the evaluation of Bids may be submitted under the Freedom of Information Law. Information, other than statistical or factual tabulations or data such as the Bid Tabulation, shall only be released as required by law after Contract award. Bid Tabulations are not maintained for all procurements. Names of Bidders may be disclosed after Bid opening upon request. Written requests should be directed to contracts@nysif.com.

15. FREEDOM OF INFORMATION LAW

During the evaluation process, the content of each Bid will be held in confidence and details of any Bid will not be revealed (except as may be required under the Freedom of Information Law or other State law). The Freedom of Information Law provides for an exemption from disclosure for trade secrets or information the disclosure of which would cause injury to the competitive position of commercial enterprises. This exception would be effective both during and after the evaluation process. If the Bid contains any such trade secret or proprietary information, a written request to NYSIF to not disclose such information must accompany the Bid. Such request must state with particularity the reasons why the information should not be available for disclosure and must be provided at the time of submission of the Bid. Notations in the header, footer or watermark of the Bid Document will not be considered sufficient to constitute a request for non-disclosure of trade secret or proprietary information. Where a Freedom of Information request is made for a trade secret or proprietary information, NYSIF reserves the right to determine upon written notice to the Bidder whether such information qualifies for the exemption for disclosure under the law. Notwithstanding the above, where a Bid tabulation is prepared and Bids publicly opened, such Bid tabulation shall be available upon request.

For additional information please see NYSIF's Freedom of Information Law [website](#). Freedom of Information Law requests must be submitted in accordance with the procedure established on the aforementioned website.

16. PREVAILING WAGE RATES - PUBLIC WORKS AND BUILDING SERVICES CONTRACTS

If any portion of work being solicited is subject to the prevailing wage rate provisions of the Labor Law, the following shall apply:

- a. PREVAILING WAGE RATE APPLICABLE TO BIDS** A copy of the applicable prevailing wage rate schedule is incorporated into the Solicitation and may also be obtained by visiting www.labor.ny.gov and typing in the search box: Prevailing Wage Schedule Request. Bidders must submit Bids which are based upon the prevailing hourly wages, and supplements in cash or equivalent benefits (e.g., fringe benefits and any cash or non-cash compensation which are not wages, as defined by law) that equal or exceed the applicable prevailing wage rates for the location where the work is to be performed. Bidders may not submit Bids based upon hourly wage rates and supplements below the applicable prevailing wage rates as established by the New York State Department of Labor. Bids that fail to comply with this requirement will be disqualified.
- b. WAGE RATE PAYMENTS/CHANGES DURING CONTRACT TERM** The wages to be paid under any resulting Contract shall not be less than the prevailing rate of wages and supplements as set forth by law. It is required that the Contractor keep informed of all changes in the prevailing wage rates during the Contract term that apply to the classes of individuals supplied by the Contractor on any projects resulting from this Contract, subject to the provisions of the Labor Law. Contractor is solely liable for and must pay such required prevailing wage adjustments during the Contract term for its employees as required by law and is responsible for ensuring any Subcontractors utilized on the Contract also comply with the prevailing wage provisions of the New York State Labor Law.
- c. ARTICLE 8 CONSTRUCTION/PUBLIC WORKS CONTRACTS** In compliance with Article 8, Section 220 of the New York State Labor Law:
 - i. Posting** The Contractor must publicly post on the work Site, in a prominent and accessible place, a legible schedule of the prevailing wage rates and supplements.
 - ii. Payroll Records** Contractors and Subcontractors must keep original payrolls or transcripts subscribed and affirmed as true under the penalties of perjury as required by law. For public works

contracts over \$25,000 where the Contractor maintains no regular place of business in the State, such records must be kept at the work Site. For building services contracts, such records must be kept at the work Site while work is being performed.

- iii. **Submission of Certified Payroll Transcripts for Public Works Contracts Only** Contractors and Subcontractors on public works Contracts must submit monthly payroll transcripts to the Authorized User issuing the Purchase Order for the work. This provision does not apply to Article 9 of the Labor Law building services contracts.
- iv. **Day's Labor** No laborers, workmen or mechanics in the employ of the Contractor, Subcontractor or other person doing or contracting to do all or part of the work contemplated by the Contract shall be permitted or required to work more than eight hours in any one calendar day or more than five calendar days in any one week except in cases of extraordinary emergency including fire, flood or danger to life or property. "Extraordinary emergency" shall be deemed to include situations in which sufficient laborers, workers and mechanics cannot be employed to carry on public work expeditiously as a result of such restrictions upon the number of hours and days of labor and the immediate commencement or prosecution or completion without undue delay of the public work is necessary in the judgment of the NYS Commissioner of Labor for the preservation of the Contract Site or for the protection of the life and limb of the persons using the Contract Site.
- d. **ARTICLE 9 BUILDING SERVICES CONTRACTS** In compliance with Article 9, Section 230 of the New York State Labor Law:
 - i. **Payroll Records** Contractors and Subcontractors must keep original payrolls or transcripts subscribed and affirmed as true under the penalties of perjury as required by law. Where the Contractor or Subcontractor maintains no regular place of business in New York State, such records must be kept at the work Site while work is being performed.
 - ii. **Overtime** Employees of Contractors and Subcontractors who work in excess of eight hours in a day or forty hours in a week shall be paid at the overtime rate identified by the New York State Department of Labor.

17. TAXES

- a. Unless otherwise specified in the Bid Specifications or Contract, the quoted Bid price includes all taxes applicable to the transaction.
- b. Purchases made by NYSIF are exempt from New York State and local sales taxes and, with certain exceptions, federal excise taxes. To satisfy the requirements of the New York State Sales tax exemption, either the Purchase Order issued by NYSIF or the invoice forwarded to authorize payment for such purchases will be sufficient evidence that the sale by the Contractor was made to the State, an exempt organization under § 1116 (a) (1) of the Tax Law. No person, firm or corporation is, however, exempt from paying the State Truck Mileage and Unemployment Insurance or Federal Social Security taxes, which remain the sole responsibility of the Bidder/Contractor.
- c. Pursuant to Revised Tax Law 5-a, Contractor will be required to furnish sales tax certification on its behalf and for its affiliates, and subcontractors for Contracts with a value greater than \$100,000 in accordance with provisions of the law.

18. EXPENSES PRIOR TO CONTRACT EXECUTION

NYSIF is not liable for any costs incurred by a Vendor, Bidder or Contractor in the preparation and production of a Bid, Mini-Bid or best-and-final offers or for any work performed prior to Contract execution.

19. ADVERTISING RESULTS

The prior written approval of NYSIF is required in order for results of the Bid to be used by the Contractor as part of any commercial advertising. The Contractor shall also obtain the prior written approval of NYSIF relative to the Bid or Contract for press or other media releases.

20. PRODUCT REFERENCES

- a. **"Or Equal":** In all Bid Specifications the words "or equal" are understood to apply where a copyrighted, brand name, trade name, catalog reference, or patented Product is referenced. References to such specific Product are intended as descriptive, not restrictive, unless otherwise stated. Comparable Product will be considered if proof of compatibility is provided, including appropriate catalog excerpts, descriptive literature, specifications and test data, etc. NYSIF's decision as to acceptance of the Product as equal shall be final.
- b. **Discrepancies in References:** In the event of a discrepancy between the model number referenced in the Bid Specifications and the written description of the Products which cannot be reconciled, with respect to such discrepancy, then the written description shall prevail.

21. REMANUFACTURED, RECYCLED, RECYCLABLE OR RECOVERED MATERIALS

Upon the conditions specified in the Bid Specifications and in accordance with the laws of the State of New York, Contractors are encouraged to use recycled, recyclable or recovered materials in the manufacture of Products and packaging to the maximum extent practicable without jeopardizing the performance or intended end use of the Product or packaging unless such use is precluded due to health, welfare, safety requirements or in the Bid Specifications. Contractors are further encouraged to offer remanufactured Products to the maximum extent practicable without jeopardizing the performance or intended end use of the Product and unless such use is precluded due to health, welfare, safety requirements or by the Bid Specifications. Where such use is not practical, suitable, or permitted by the Bid Specifications, Contractor shall deliver new materials in accordance with the "Warranties" set forth below.

Items with recycled, recyclable, recovered, refurbished or remanufactured content must be identified in the Bid or Bidder will be deemed to be offering new Product.

22. WARRANTIES

Where Contractor, product manufacturer or service provider generally offers additional or more advantageous warranties than set forth below, Contractor shall offer or pass through any such warranties to NYSIF. Contractor hereby warrants and represents:

- a. **Product Performance:** Contractor warrants and represents that Products delivered pursuant to this Contract conform to the manufacturer's specifications, performance standards and documentation, and the documentation fully describes the proper procedure for using the Products.
- b. **Title and Ownership Warranty:** Contractor warrants, represents and conveys (i) full ownership, clear title free of all liens, or (ii) the right to transfer or deliver perpetual license rights to any Products transferred to NYSIF under this Contract. Contractor shall be solely liable for any costs of acquisition associated therewith. Contractor fully indemnifies the NYSIF for any loss, damages or actions arising from a breach of said warranty without limitation.
- c. **Contractor Compliance:** Contractor represents and warrants to pay, at its sole expense, for all applicable permits, licenses, tariffs, tolls and fees to give all notices and comply with all laws, ordinances, rules and regulations of any governmental entity in conjunction with the performance of obligations under the Contract. Prior to award and during the Contract term and any renewals thereof, Contractor must establish to the satisfaction of the Commissioner that it meets or exceeds all requirements of the Bid/Contract and any applicable laws, including but not limited to, permits, insurance coverage, licensing, proof of coverage for worker's compensation and disability benefits (form C-105.2 and form DB-120.1, respectively), and shall provide such proof as required by the Commissioner. Failure to do so may constitute grounds for the Commissioner to cancel or suspend this Contract, in whole or in part, or to take any other action deemed necessary by the Commissioner.
- d. **Product Warranty:** Unless recycled or recovered materials are available in accordance with the "Recycled or Recovered Materials" clause herein, Product offered shall be standard new equipment, current model or most recent release of regular stock product with all parts regularly used with the type of equipment offered; and no attachment or part has been substituted or applied contrary to the manufacturer's recommendations and standard practice.

Contractor further warrants and represents that components or deliverables specified and furnished by or through Contractor shall individually, and where specified and furnished as a system, be substantially uninterrupted or error-free in operation and guaranteed against faulty material and workmanship for the warranty period, or for a minimum of one (1) year from the date of acceptance, whichever is longer ("Project warranty period"). During the Project warranty period, defects in the materials or workmanship of components or deliverables specified and furnished by or through Contractor shall be repaired or replaced by Contractor at no cost or expense to NYSIF. Contractor shall extend the Project warranty period for individual component(s), or for the System as a whole, as applicable, by the cumulative period(s) of time, after notification, during which an individual component or the System requires servicing or replacement (down time) or is in the possession of the Contractor, its agents, officers, Subcontractors, distributors, resellers or employees ("extended warranty").

Where Contractor, the Independent Software Vendor ("ISV"), or other third party manufacturer markets any Project Deliverable delivered by or through Contractor with a standard commercial warranty, such standard warranty shall be in addition to, and not relieve the Contractor from, Contractor's warranty obligations during the project warranty and extended warranty period(s). Where such standard commercial warranty covers all or some of the Project warranty or extended warranty period(s), Contractor shall be responsible for the coordination during the Project warranty or extended warranty period(s) with ISV or other third party manufacturer(s) for warranty repair or replacement of ISV or other third party manufacturer's Product.

Where Contractor, ISV or other third party manufacturer markets any Project Deliverable with a standard commercial warranty which goes beyond the Project warranty or extended warranty period(s), Contractor shall notify NYSIF and pass through the manufacturer's standard commercial warranty to NYSIF at no additional charge; provided, however, that Contractor shall not be responsible for coordinating services under the third party extended warranty after expiration of the Project warranty and extended warranty period(s).

- e. **Replacement Parts Warranty:** If during the regular or extended warranty period's faults develop, the Contractor shall promptly repair or, upon demand, replace the defective unit or component part affected. All costs for labor, material and transportation incurred to repair or replace defective Product during the warranty period shall be borne solely by the Contractor, and the State or NYSIF shall in no event be liable or responsible for such costs.

Any part of component replaced by the Contractor under the Contract warranty shall be replaced at no cost to NYSIF and guaranteed for the greater of: a) the warranty period under paragraph (d) above; or b) if a separate warranty for that part or component is generally offered by the manufacturer, the standard commercial warranty period offered by the manufacturer for the individual part or component.

- f. **Virus Warranty:** The Contractor represents and warrants that Licensed Software contains no known viruses. Contractor is not responsible for viruses introduced at Licensee's site.
- g. **Date/Time Warranty:** Contractor warrants that Product(s) furnished pursuant to this Contract shall, when used in accordance with the Product documentation, be able to accurately process date/time data (including, but not limited to, calculating, comparing, and sequencing) transitions, including leap year calculations. Where a Contractor proposes or an acquisition requires that specific Products must perform as a package or system, this warranty shall apply to the Products as a system.

Where Contractor is providing ongoing services, including but not limited to: i) consulting, integration, code or data conversion, ii) maintenance or support services, iii) data entry or processing, or iv) contract administration services (e.g., billing, invoicing, claim processing), Contractor warrants that services shall be provided in an accurate and timely manner without interruption, failure or error due to the inaccuracy of Contractor's business operations in processing date/time data (including, but not limited to, calculating, comparing, and sequencing) various date/time transitions, including leap year calculations. Contractor shall be responsible for damages resulting from any delays, errors or untimely performance resulting therefrom, including but not limited to the failure or untimely performance of such services.

This Date/Time Warranty shall survive beyond termination or expiration of this contract through: a) ninety (90) days or b) the Contractor's or Product manufacturer/developer's stated date/time warranty term, whichever is longer. Nothing in this warranty statement shall be construed to limit any rights or remedies otherwise available under this Contract for breach of warranty.

- h. **Workmanship Warranty:** Contract warrants that all components or deliverables specified and furnished by or through Contractor under the Project Definition/Work Order meet the completion criteria set forth in the Project Definition/Work Order and any subsequent statement(s) of work, and that services will be provided in a workmanlike manner in accordance with industry standards.
- i. **Survival of Warranties:** All warranties contained in this Contract shall survive the termination of this Contract.

23. PRODUCTS MANUFACTURED IN PUBLIC INSTITUTIONS

Bids offering Products that are manufactured or produced in public institutions will be rejected.

24. PRICING

- a. **Unit Pricing** If required by the Bid Specifications, the Bidder should insert the price per unit specified and the price extensions in decimals, not to exceed four places for each item unless otherwise specified, in the Bid. In the event of a discrepancy between the unit price and the extension, the unit price shall govern unless, in the sole judgment of NYSIF, such unit pricing is obviously erroneous.
- b. **Net Pricing** Unless otherwise required by the Bid Specifications, prices shall be net, including transportation, customs, tariff, delivery and other charges fully prepaid by the Contractor to the destination(s) indicated in the Bid Specifications, subject to the cash discount.
- c. **"No Charge" Bid** When Bids are requested on a number of Products as a Group or Lot, a Bidder desiring to Bid "no charge" on a Product in the Group or Lot must clearly indicate such. Otherwise, such Bid may be considered incomplete and be rejected, in whole or in part, at the discretion of NYSIF.
- d. **Third Party Financing** If Product acquisitions are financed through any third-party financing, Contractor may be required as a condition of Contract Award to agree to the terms and conditions of a "Consent & Acknowledgment Agreement" in a form acceptable to NYSIF.
- e. **Best Pricing Offer** During the Contract term, if substantially the same or a smaller quantity of a Product is sold by the Contractor outside of this Contract upon the same or similar terms and conditions as that of this Contract at a lower price to a federal, state or local governmental entity, the price under this Contract, at the discretion of NYSIF, shall be immediately reduced to the lower price.
- f. **Price Decreases** Price decreases shall take effect automatically during the Contract term and apply to Purchase Orders submitted on or after:
 - i. **GSA Changes:** Where NYS Net Prices are based on an approved GSA Schedule, the date the approved GSA Schedule pricing decreases during the Contract term; or
 - ii. **Commercial Price List Reductions:** Where NYS Net Prices are based on a discount from Contractor's list prices, the date Contractor lowers its pricing to its customers generally or to similarly situated government customers during the Contract term; or

Unless otherwise specified in the Bid Specifications, Contractor may offer lower prices or better terms (see Modification of Contract Terms) on any specific Purchase Order(s) without being in conflict with, or obligation to comply on a global basis, with the terms of this clause.

- g. **Best and Final Prices** As specified in the Bid Documents and Contract, a Contractor may be solicited at the time of issuance of a Purchase Order or Mini-Bid award for best and final pricing for the Product or service to be delivered. Contractors are encouraged to reduce their pricing upon receipt of such request.

25. DRAWINGS

- a. **Drawings Submitted With Bid** When the Bid Specifications require the Bidder to furnish drawings and/or plans, such drawings and/or plans shall conform to the mandates of the Bid Documents and shall, when approved by NYSIF, be considered a part of the Bid and of any resulting Contract. All symbols and other representations appearing on the drawings shall be considered a part of the drawing.
- b. **Drawings Submitted During the Contract Term** Where required to develop, maintain and deliver diagrams or other technical schematics regarding the scope of work, Contractor shall do so on an ongoing basis at no additional charge, and must, as a condition of payment, update drawings and plans during the Contract term to reflect additions, alterations, and deletions. Such drawings and diagrams shall be delivered to the Commissioner's representative.
- c. **Accuracy of Drawings Submitted** All drawings shall be neat and professional in manner and shall be clearly labeled as to locations and type of product, connections and components. Drawings and diagrams are to be in compliance with accepted drafting standards. Acceptance or approval of such plans shall not relieve the Contractor from responsibility for design or other errors of any sort in the drawings or plans, or from its responsibility for performing as required, furnishing product, services or installation, or carrying out any other requirements of the intended scope of work.

26. SITE INSPECTION

Where a site inspection is required by the Bid Specifications or Project Definition, Bidder shall be required to inspect the site, including environmental or other conditions for pre-existing deficiencies that may affect the installed Product, equipment, or environment or services to be provided and, which may affect Bidder's ability to properly deliver, install or otherwise provide the required Product/Services. All inquiries regarding such conditions shall be made in writing. Bidder shall be deemed to have knowledge of any deficiencies or conditions which such inspection or inquiry might have disclosed. Bidder must provide a detailed explanation with its Bid if additional work is required under this clause in order to properly complete the delivery and installation of the required Product or provide the requested service.

27. SAMPLES

- a. **Standard Samples:** Bid Specifications may indicate that the Product to be purchased must be equal to a standard sample on display in a place designated by NYSIF and such sample will be made available to the Bidder for examination prior to the opening date. Failure by the Bidder to examine such sample shall not entitle the Bidder to any relief from the conditions imposed by the Bid Specifications.
- b. **Bidder Supplied Samples:** NYSIF reserves the right to request from the Bidder/Contractor a representative sample(s) of the Product offered at any time prior to or after award of a contract. Unless otherwise instructed, samples shall be furnished within the time specified in the request. Untimely submission of a sample may constitute grounds for rejection of Bid or cancellation of the Contract. Samples must be submitted free of charge and be accompanied by the Bidder's name and address, any descriptive literature relating to the Product and a statement indicating how and where the sample is to be returned. Where applicable, samples must be properly labeled with the appropriate Bid or Contract reference.

A sample may be held by NYSIF during the entire term of the Contract and for a reasonable period thereafter for comparison with deliveries. At the conclusion of the holding period the sample, where feasible, will be returned as instructed by the Bidder, at the Bidder's expense and risk. Where the Bidder has failed to fully instruct NYSIF as to the return of the sample (i.e., mode and place of return, etc.) or refuses to bear the cost of its return, the sample shall become the sole property of the receiving entity at the conclusion of the holding period.

- c. **Enhanced Samples:** When an approved sample exceeds the minimum specifications, all Product delivered must be of the same enhanced quality and identity as the sample. Thereafter, in the event of a Contractor's default, NYSIF may procure a Product substantially equal to the enhanced sample from other sources, charging the Contractor for any additional costs incurred.

- d. **Conformance with Sample(s):** Submission of a sample (whether or not such sample is tested by, or for, NYSIF) and approval thereof shall not relieve the Contractor from full compliance with all terms and conditions, performance related and otherwise, specified in the Bid Specifications. If in the judgment of NYSIF the sample or product submitted is not in accordance with the specifications or testing requirements prescribed in the Bid Specifications, NYSIF may reject the Bid. If an award has been made, NYSIF may cancel the Contract at the expense of the Contractor.
- e. **Testing:** All samples are subject to tests in the manner and place designated by NYSIF, either prior to or after Contract award. Unless otherwise stated in the Bid Specifications, Bidder samples consumed or rendered useless by testing will not be returned to the Bidder. Testing costs for samples that fails to meet Contract requirements may be at the expense of the Contractor.

BID EVALUATION

28. BID EVALUATION

NYSIF reserves the right to accept or reject any and all Bids, or separable portions of offers, and waive technicalities, irregularities, and omissions if NYSIF determines the best interests of the State will be served. NYSIF, in its sole discretion, may accept or reject illegible, incomplete or vague Bids and its decision shall be final. A conditional or revocable Bid which clearly communicates the terms or limitations of acceptance may be considered, and Contract award may be made in compliance with the Bidder's conditional or revocable terms in the offer.

29. CONDITIONAL BID

Unless the Bid Specifications provides otherwise, a Bid is not rendered non-responsive if the Bidder specifies that the award will be accepted only on all or a specified group of items or Product included in the specification. It is understood that nothing herein shall be deemed to change or alter the method of award contained in the Bid Documents.

30. CLARIFICATIONS / REVISIONS

Prior to award, NYSIF reserves the right to seek clarifications from Bidders on the contents of the bid/proposals. Other than to provide such information as may be requested by NYSIF, no Bidder will be allowed to alter its proposal or add new information after the final filing date and time. Failure to provide requested information may result in rejection of the Bid.

31. PROMPT PAYMENT DISCOUNTS

While prompt payment discounts will not be considered in determining the low Bid, NYSIF may consider any prompt payment discount in resolving Bids which are otherwise tied. However, any notation indicating that the price is net, (e.g., net 30 days), shall be understood to mean only that no prompt payment discount is offered by the Bidder. The imposition of service, interest, or other charges, except pursuant to the provisions of Article 11-A of the State Finance Law, which are applicable in any case, may render the Bid non-responsive and may be cause for its rejection.

32. EQUIVALENT OR IDENTICAL BIDS

In the event two offers are found to be substantially equivalent, price shall be the basis for determining the award recipient. If two or more Bidders submit substantially equivalent Bids as to pricing or other factors, the decision of NYSIF to award a Contract to one or more of such Bidders shall be final.

33. PERFORMANCE AND RESPONSIBILITY QUALIFICATIONS

NYSIF reserves the right to investigate or inspect at any time whether or not the Product, services, qualifications or facilities offered by the Bidder/Contractor meet the requirements set forth in the Bid Specifications/Contract or as set forth during Contract negotiations. Contractor shall at all times during the Contract term remain responsible and responsive. A Bidder/Contractor must be prepared to present evidence of legal authority to do business in New York State, integrity, experience, ability, prior performance, organizational and financial capacity as well as where applicable, a statement as to supply,

plant, machinery and capacity of the manufacturer or source for the production, distribution and servicing of the Product offered/Bid. If NYSIF determines that the conditions and terms of the Bid Documents, Bid Specifications or Contract are not complied with, or that items, services or Product proposed to be furnished do not meet the specified requirements, or that the legal authority, integrity experience, ability, prior performance, organization and financial capacity or facilities are not satisfactory, NYSIF may reject such Bid or terminate the Contract.

34. DISQUALIFICATION FOR PAST PERFORMANCE AND FINDINGS OF NON-RESPONSIBILITY

Bidder may be disqualified from receiving awards if Bidder, or anyone in Bidder's employment, has previously failed to perform satisfactorily in connection with public bidding or contracts or is deemed non-responsible.

35. QUANTITY CHANGES PRIOR TO AWARD

NYSIF reserves the right, at any time prior to the award of a specific quantity Contract, to alter in good faith the quantities listed in the Bid Specifications. In the event such right is exercised, the lowest responsible Bidder meeting Bid Specifications will be advised of the revised quantities and afforded an opportunity to extend or reduce its Bid price in relation to the changed quantities. Refusal by the low Bidder to so extend or reduce its Bid price may result in the rejection of its Bid and the award of such Contract to the lowest responsible Bidder who accepts the revised qualifications.

36. TIMEFRAME FOR OFFERS

NYSIF reserves the right to make awards within one hundred eighty (180) days after the date of the Bid opening or such other period of time as set forth in the Bid Documents, during which period, Bids must remain firm and cannot be withdrawn. Pursuant to § 163(9)(e) of the State Finance Law and § 2-205 of the Uniform Commercial Code when applicable, where an award is not made within the one hundred eighty (180) day period or other time specified as set forth in the Bid Documents, the Bids shall remain firm until such later time as either a Contract is awarded or the Bidder delivers to NYSIF written notice of the withdrawal of its Bid. Any Bid which expressly states therein that acceptance must be made within a shorter specified time, may at the sole discretion of NYSIF, be accepted or rejected.

ADMINISTRATIVE

37. NYSIF PREROGATIVES

The contract award is subject to the availability of funds. Moreover, NYSIF is not liable for any costs incurred by any firm for work performed to prepare its proposal or for any travel and/or other expenses incurred in the preparation and/or submission of its proposal or with respect to any presentation/interview that may be required by NYSIF. Further, NYSIF is not liable for any costs incurred by the successful Bidder for services performed or costs incurred until the contracting process has been completed and all required approvals obtained.

NYSIF reserves the right to exercise the following:

- a. Withdraw the IFB/RFP at any time, at NYSIF's sole discretion;
- b. Make an award under the IFB/RFP in whole or in part;
- c. Reject any or all bids received in response to the solicitation;
- d. Cancel or limit the scope of the contract for any reason;
- e. To not award a contract;
- f. Seek clarifications and revisions of proposals;
- g. Accept a bid for the contract other than the lowest cost;
- h. Make multiple contract awards pursuant to the solicitation;
- i. Waive any requirements that are not material;

- j.** Eliminate mandatory requirements unmet by all Bidders;
- k.** Change any of the scheduled dates;
- l.** Waive or modify minor irregularities in bids received after prior notification to the Bidder;
- m.** Consider modifications to bids at any time before the award is made, if such action is in the best interest of NYSIF;
- n.** Amend and modify the specifications after their release and post to NYSIF's procurement website (www.nysif.com/procurement);
- o.** Disqualify any Bidder whose conduct and/or proposal fails to conform to the requirements of the IFB/RFP;
- p.** Reject/disqualify a bid if, in NYSIF's sole opinion, the bid price is determined to be excessive;
- q.** Require clarification at any time during the procurement process and/or require correction of arithmetic or other apparent errors for the purpose of assuring a full and complete understanding of a Bidder's proposal and/or to determine a Bidder's compliance with the requirements of the solicitation;
- r.** Use proposal information obtained through site visits, management interviews and the state's investigation of a Bidder's qualifications, experience, ability or financial standing, and any material or information submitted by the Bidder in response to the agency's request for clarifying information in the course of evaluation and/or selection under the IFB/RFP;
- s.** Review Bidder's records used in determining bid;
- t.** Require the Bidder to demonstrate to the satisfaction of NYSIF any feature(s) presented as a part of its bid;
- u.** Investigate or make any inquiry into the capabilities of any Bidder to properly perform under any resultant contract;
- v.** Make inquiries, at NYSIF's discretion and by means which it may choose, into the Bidder's background or statements made in the bid to determine the truth and accuracy of all statements made therein;
- w.** Adjust or correct Bidders' mathematical errors and waive or modify other minor irregularities in proposals received, after prior notification to the Bidder;
- x.** Request any additional information deemed necessary for proper evaluation of bids;
- y.** Adopt as NYSIF property all submitted bids and to use any portions thereafter which are not specifically noted as proprietary by the submitting firms;
- z.** Utilize any and all ideas submitted in the proposals received;
- aa.** Adopt all or any part of a Bidder's proposal in selecting the optimum configuration;
- bb.** In any case where a question of non-performance of a contract arises, payment may be withheld in whole or in part at the discretion of NYSIF. Should the amount withheld be finally paid, a cash discount originally offered may be taken by NYSIF as if no delay in payment had occurred;
- cc.** Submission of an invoice and payment, or electronic transmission, thereof by NYSIF shall not preclude NYSIF from obtaining reimbursement or demanding a price adjustment in any case where the service delivered is found to deviate from the terms and conditions of the bid and award documents. Any delivery made which does not meet such terms and conditions may be rejected, or accepted on an adjusted price basis as may be determined by NYSIF;
- dd.** Reject an obviously unbalanced bid or to make "NO AWARD" on individual listings or sub-items if individual bid prices are deemed to be unbalanced or excessive or if an error in the solicitation becomes evident. In such case, ranking and evaluation of bids may be made on remaining items. Award would be made on the remaining items. The determination of an unbalanced bid shall be at the sole discretion of NYSIF. Options contained in this paragraph shall also be at NYSIF's sole discretion;

- ee.** Terminate the contract(s) if it deems the price adjustment pursuant to the solicitation or contract is not in the best interests of NYSIF or the State;
- ff.** Implement changes in price based on unforeseen factors such as dramatic changes in availability, delivery, costs, etc., for product, supplies, etc., that substantively affect the contractor's business processes or that may impact contract pricing. Such changes may be based on information from the U.S. Bureau of Labor Statistics, industry data, or other sources;
- gg.** After an unsuccessful attempt to speak with the contact person noted on the reference form, survey another person knowledgeable and familiar with the Bidder from the submitted reference due to time constraints;
- hh.** Review and consider other known clients of the Bidder in addition to those provided, including NYSIF, and to disqualify based on unsatisfactory reports and/or records of services provided;
- ii.** Reject all bids which do not comply with the bid specifications. However, NYSIF may elect to award to the Bidder who receives the highest overall combined evaluation score providing that the Bidder's non-compliance is deemed by NYSIF to be non-material to overall performance of the services;
- jj.** Invalidate a Bidder's scores at any time during the evaluation process if the Bidder's bid is deemed non-responsive or is disqualified;
- kk.** Evaluate, accept and/or reject any and all bids, in whole or in part, and waive technicalities, irregularities and omissions if, in NYSIF's considered judgment, the best interests of NYSIF will be served. Separable portions of offers may also be accepted or rejected. In the event compliant bids are not received, NYSIF reserves the right to consider late or non-conforming bids as offers;
- ll.** Stop the work covered by this solicitation and any contract(s) resulting there from at any time that it is deemed the successful Bidder is unable or incapable of performing the work to NYSIF's satisfaction;
- mm.** Disqualify a Bidder from receiving the award if the Bidder, or anyone in the Bidder's employ, has previously failed to perform satisfactorily in connection with public bidding or contracts;
- nn.** Negotiate with Bidders to serve the best interests of the State and NYSIF;
- oo.** Begin contract negotiations with another Bidder in order to serve the best interests of NYSIF in the event that NYSIF is unsuccessful in negotiating a contract with the selected Bidder;
- pp.** Split the contract between several Bidders;
- qq.** If a contract is not approved by the State Comptroller or the Department of Financial Services, where applicable, or if a contract is awarded but terminated within 120 days, NYSIF reserves the right to contract with the next lowest Bidder (IFB)/next highest ranking offer (RFP);
- rr.** If two or more bids are found to be substantially equivalent, NYSIF, at its sole discretion, will determine award;
- ss.** Unless otherwise specified in the solicitation, every offer is firm and not revocable for a period of 180 days from the bid opening;
- tt.** Accept or reject any of the Bidder's employees assigned to this contract and to require their replacement at any time;
- uu.** Consider amendments which are not specifically covered by the terms of the contract but are judged to be in the best interest of NYSIF and/or the State;
- vv.** Have any service completed via separate competitive bid or other means, as determined to be in the best interest of NYSIF;
- ww.** Adjust any Bidder's expected costs of the bid price based on a determination of the evaluation committee that the selection of the said Bidder will cause the State to incur additional costs.

38. NEW YORK STATE PROCUREMENT RIGHTS

To enable the State to acquire commodities, technology and services at the lowest price or best value from responsible and responsive bids, the State reserves the rights to:

- a. Define requirements to meet Agency needs and to modify, correct and clarify requirements at any time during the process provided the changes are justified and maintain fairness in contracting with the business community;
- b. Accept and/or reject any or all bids, and waive technicalities or portions of the bids in the best interest of the State;
- c. Establish terms and conditions which must be met by all Bidders and/or, where permitted by the solicitation, eliminate mandatory requirements that are not met by any Bidder;
- d. Establish, where permitted by solicitation, conditions under which the scope of the contract can be expanded and criteria for price increases or decreases during the contract period;
- e. Award contracts for any or all parts of the bid solicitation in accordance with the Method of Award;
- f. Consider every bid as firm and not revocable for a period of up to one hundred eighty (180) days from the bid opening or such other period of time specified in the solicitation. Subsequent to such one hundred eighty (180) day or other specified period, a bid may be withdrawn in writing.
- g. Have the option to require a bond or other guarantee of performance, and to approve the amount, form and sufficiency thereof.

39. BIDDER CERTIFICATION REQUIREMENTS

Any company submitting a bid in response to this solicitation *must certify in writing* acceptance of the following contract conditions which relate to consideration of the bid:

- a. NYSIF reserves the sole right of judgment and acceptance of a company's written bid.
- b. The submitted bid must remain in effect for one hundred-eighty (180) days from the bidding deadline. However, a non-successful Bidder may withdraw its bid any time after the selection of the successful Bidder, upon written notice to NYSIF. Bidders whose bids have been rejected by NYSIF shall be notified of such rejection.
- c. Compensation shall be paid by the State of New York, in accordance with its standard payment practices.
- d. The Bidder certifies that, if selected, all services described in the bid document can and will be provided.
- e. The successful Bidder agrees to submit an Equal Employment Opportunity Policy Statement and Staffing Plan to NYSIF, upon request, as outlined under Participation of New York State Business Enterprises.
- f. The Bidder warrants that, if selected, it will not delegate, assign, encumber or subcontract, in whole or in part, its agreement and/or its responsibilities under the contract without prior written approval from NYSIF.

For any bid that includes services to be provided by subcontract with a third party, the Bidder will be responsible for the conduct and performance of the third party. NYSIF will consider the Bidder to be the prime contractor and the sole point of contact in regard to any contractual items specified or required in the bid documents.

The Bidder should obtain the consent of the proposed subcontractor and include it in the bid.

The bidder agrees not to subcontract any of its services, unless as indicated in its proposal, without prior written approval of NYSIF. Approval shall not be unreasonably withheld upon receipt of written request to subcontract.

- g.** The Bidder warrants that all information provided by it in connection with this bid is true and accurate.
- h.** The Bidder agrees not to make any claims for or have any right to damages because of any misinterpretation or misunderstanding of the specifications or because of any lack of information.
- i.** The Bidder warrants that the prices in this bid have been arrived at independently without collusion, consultation, communication, or agreement, for the purpose of restricting competition, as to any matter relating to such prices with any other Bidder or with any competitor. Unless otherwise required by law, the Bidder certifies that the prices which have been quoted in this bid have not been knowingly disclosed by the Bidder and will not knowingly be disclosed by the Bidder prior to the opening, directly or indirectly, to any Bidder or competitor and no attempt has been made or will be made by the Bidder to induce any other person, partnership, or corporation to submit or not submit a bid for the purpose of restricting competition. In addition, a Bidder is prohibited from making multiple bids in a different form (e.g., as prime Bidder and as a subcontractor to another prime Bidder).

A Bidder must include a statement in the bid describing all actual or potential relationships which may be considered to be a "conflict of interest." The "conflict of interest" will be taken under consideration by NYSIF's Bid Evaluation Committee. The Committee's determination of a disqualifying "conflict of interest" is final.

- j.** Disclose any existing or contemplated relationship with any other person or entity, including relationships with any member, shareholders of 5% or more, parent, subsidiary, or affiliated firm, which would constitute an actual or potential conflict of interest or appearance of impropriety, relating to other clients/customers of the Respondent or former officers and employees of the Agencies and their Affiliates, in connection with your rendering services enumerated in this RFP. If a conflict does or might exist, please describe how your Staffing Firm would eliminate or prevent it. Indicate what procedures will be followed to detect, notify the Agencies of, and resolve any such conflicts.
- k.** The Bidder must disclose whether it, or any of its members, shareholders of 5% or more, parents, affiliates, or subsidiaries, have been the subject of any investigation or disciplinary action by the New York State Commission on Public Integrity or its predecessor State entities (collectively, "Commission"), and if so, a brief description must be included indicating how any matter before the Commission was resolved or whether it remains unresolved.

A Bidder must include a statement in the bid describing all actual or potential relationships which may be considered to be a "conflict of interest." The "conflict of interest" will be taken under consideration by NYSIF's Bid Evaluation Committee. The Committee's determination of a disqualifying "conflict of interest" is final.

- l.** The Bidder will conform to all provisions of NYSIF Exhibit A, *Standard Clauses*.
- m.** The Bidder agrees that no New York State or local sales tax, transportation tax or Federal excise tax will be charged on any part of this project since NYSIF is an agency of the State of New York and tax exempt by statute.
- n.** The Bidder will save and hold harmless NYSIF and its management from all claims, suits, litigation and legal liability from any acts or omissions committed by the Bidder during the course of the contract.
- o.** The contractor is an independent contractor of the State and may not hold itself out nor claim to be an officer, employee or subdivision of the State nor may contractor make any claim, demand or application to or for any right based upon any different status.
- p.** Contractor represents and warrants that it shall secure all notices and comply with all laws, ordinances, rules and regulations of any governmental entity in conjunction with the performance of obligations under the Contract, at the contractor's expense. Prior to award and during the Contract term and any renewals thereof, Contractor must establish to the satisfaction of NYSIF that it meets or exceeds all requirements of the Bid and Contract and any applicable laws, including but not limited to, permits, licensing, and shall provide such proof as required by NYSIF. Failure to comply or failure to

provide proof may constitute grounds for NYSIF to cancel or suspend the Contract, in whole or in part, or to take any other action deemed necessary by NYSIF. Furthermore:

- Contractor agrees to disclose information and provide affirmations and certifications to comply with §§ 139-j and 139-k of the State Finance Law.
 - Contractor agrees to cooperate with NYSIF's periodic risk assessment of Contractor and the continued adequacy of its cybersecurity practices, in accordance with 23 NYCRR 500.11(a)(4) of the *Cybersecurity Requirements for Financial Services Companies*, as promulgated by the Department of Financial Services.
 - Contractor agrees to comply with Executive Law § 170-f, *Website accessibility; contractors and vendors*. Each contractor, subcontractor, vendor, consultant, or other person providing services pursuant to a state contract shall be required to conform any website provided by such contractor, subcontractor, vendor, consultant, or person in relation to and for the purpose of the provision of such services to the most current version of the Web Content Accessibility Guidelines adopted by the World Wide Web Consortium for accessibility, or any successor standards.
- q.** All contractors and contractor employees must be aware of and comply with the requirements of the New York State Public Officers Law, all other appropriate provisions of New York State Law, and all resultant codes, rules and regulations from State laws establishing the standards for business and professional activities of State employees, and governing the conduct of employees of firms, associations and corporations in business with the State. In signing the bid, each Bidder has guaranteed knowledge and full compliance with those provisions for this and any other dealings, transactions, sales, contracts, services, offers or relationships involving the State and/or State employees. Failure to comply with those provisions may result in disqualification from the bidding process and in other civil or criminal proceedings as required by law.
- r.** As a general rule and in accordance with New York Public Officers law, former employees of NYSIF may neither appear nor practice before NYSIF, nor receive compensation for services rendered on a matter before NYSIF, for a period of two years following their separation from NYSIF. In addition, former NYSIF are subject to a "lifetime bar" from appearing before NYSIF receiving compensation for services regarding any transaction in which they personally participated or which was under their active consideration during their tenure with NYSIF.
- s.** Bidder and its Subcontractors shall not engage any person who is, or has been at any time, in the employ of the State to perform services in violation of the provisions of the New York Public Officers Law; other laws applicable to the service of State employees; and the rules, regulations, opinions, guidelines or policies promulgated or issued by the New York State Commission on Ethics and Lobbying in Government, or its predecessors (collectively, the "Ethics Requirements"). Bidder certifies that all of its employees and those of its Subcontractors who are former employees of the State and who are assigned to perform services under this RFP or subsequent contract shall be assigned in accordance with all Ethics Requirements. During the Term, no person who is employed by Bidder or is Subcontractors and who is disqualified from providing services under the RFP or subsequent contract pursuant to any Ethics Requirements may share in any net revenues of the Contractor or its Subcontractors derived from a Contract. Bidder shall identify and provide the State with notice of those employees of Bidder and its Subcontractors who are former employees of the State that will be assigned to perform services under this RFP or subsequent Contract, and make sure that such employees comply with all applicable laws and prohibitions. The State may request that Bidder provide it with whatever information that State deems appropriate about each such person's engagement, work cooperatively with the State to solicit advice from the New York State Commission on Ethics and Lobbying in Government, and, if deemed appropriate by the State, instruct any such person to seek the opinion of the New York State Commission on Ethics and Lobbying in Government s. The State shall have the right to withdraw or withhold approval of any Subcontractor if utilizing such Subcontractor for any work performed hereunder would be conflict with any of the Ethics Requirements. The State shall have the right to terminate the Contract at any time if any work performed hereunder is in conflict with any of the Ethics Requirements.

- t.** Bidder hereby reaffirms the attestations made in its proposal and covenants, and represents that there is and shall be no actual or potential conflict of interest that could prevent Bidder's satisfactory or ethical performance of duties required to be performed pursuant to the terms of the RFP or subsequent Contract. Bidder shall have a duty to notify NYSIF immediately of any actual or potential conflicts.
- u.** If NYSIF impedes or causes any delay in the completion of the Contractor's work, then NYSIF should be notified immediately in writing of the delay and the reason(s) for such delay.
- v.** Tax Law 5-a is in effect for all solicitations to purchase issued by covered agencies on or after January 1, 2005. It applies to contracts where (1) the total amount of such persons' sales delivered into New York State are in excess of \$300,000 for the four quarterly periods immediately preceding the quarterly period in which the certification is made, and with respect to any affiliates, subcontractors, or affiliates of subcontractors whose sales delivered into New York State exceeded \$300,000 for the four quarterly periods immediately preceding the quarterly period in which the certification is made, and (2) the contracts or agreements with state agencies or public authorities for the sale of commodities or services having a value in excess of \$100,000. The law imposes upon certain contractors the obligation to certify whether or not the contract, its affiliates, its subcontractors and affiliates of the subcontractors are required to register to collect state sales and compensating use tax.
- w.** Pursuant to State Finance Law §§ 139-j and 139-k, this solicitation includes and imposes certain restrictions on communications between NYSIF and a Bidder during the procurement process. A Bidder is restricted from making contacts from the earliest notice of a solicitation release through final award and approval of the Procurement Contract by NYSIF and, if applicable, Office of the State Comptroller or Department of Financial Services ("restricted period") to other than designated staff unless it is a contact that is included among certain statutory exceptions set forth in State Finance Law § 139-j (3)(a). Designated staff, as of the date hereof, is identified in the solicitation document (see INQUIRIES/ISSUING OFFICE/DESIGNATED CONTACT). NYSIF employees are also required to obtain certain information when contacted during the restricted period and make a determination of the responsibility of the Bidder pursuant to these two statutes. Certain findings of non-responsibility can result in rejection for contract award, and in the event there are two findings within a 4 year-period, the Bidder is debarred from obtaining governmental Procurement Contracts.
- x.** Bidder has provided "Appendix V – Vendor Assurance of No Conflict of Interest or Detrimental Effect", signed by an authorized executive or legal representative attesting that the Bidder's performance of the services does not and will not create a conflict of interest with, nor position Bidder to breach any other contract currently in force with, the State of New York, and that Bidder will not act in any manner that is detrimental to any State of New York project on which Bidder is rendering services.
- y.** In conjunction with any subcontract under this RFP or subsequent Contract, the Bidder shall obtain and deliver to NYSIF, prior to entering into a subcontract, an "Appendix V- Vendor Assurance of No Conflict of Interest or Detrimental Effect", signed by an authorized executive or legal representative of the subcontractor. Bidder shall also require in any subcontracting agreement that the subcontractor, in conjunction with any further subcontracting agreement, obtain and deliver to NYSIF a signed and completed Appendix V for each of its subcontractors prior to entering into a subcontract.
- z.** NYSIF and Bidder recognize that conflicts may occur in the future because the Bidder may have existing, or may establish new relationships. The NYSIF will review the nature of any relationships and reserves the right to terminate any contract for any reason, or for cause, if, in the judgement of NYSIF, a real or potential conflict of interest cannot be cured.
- aa.** By submission of this bid, pursuant to NY State Finance Law § 139-L, each bidder and each person signing on behalf of any bidder certifies, and in the case of a joint bid and/or subcontracting each party thereto certifies as to its own organization, under penalty of perjury, that the bidder has and has implemented a written policy addressing sexual harassment prevention in the workplace and provides annual sexual harassment prevention training to all of its employees. Such policy shall, at a minimum, meet the requirements of N.Y. State Labor Law § 201-g.

N.Y. State Labor Law § 201-g provides requirements for such policy and training and directs the Department of Labor, in consultation with the Division of Human Rights, to create and publish a model sexual harassment prevention guidance document, sexual harassment prevention policy and sexual harassment prevention training program that employers may utilize to meet the requirements of N.Y. State Labor Law § 201-g. The model sexual harassment prevention policy, model sexual harassment training materials, and further guidance for employers, can be found online at the following URL: <https://www.ny.gov/combating-sexual-harassment-workplace/employers>.

Pursuant to N.Y. State Finance Law § 139-L, any bid by a corporate bidder containing the certification required above shall be deemed to have been authorized by the board of directors of such bidder, and such authorization shall be deemed to include the signing and submission of such bid and the inclusion therein of such statement as the act and deed of the bidder.

If the Bidder cannot make the required certification, such Bidder shall so state and shall furnish with the bid a signed statement that sets forth in detail the reasons that the Bidder cannot make the certification. After review and consideration of such statement, NYSIF may reject the bid or may decide that there are sufficient reasons to accept the bid without such certification.

The certification required above can be found on NYSIF's Bidder Certification Form, which Bidder must submit with its bid.

40. PARTICIPATION OF NYS BUSINESS ENTERPRISES

It is the policy of New York State to maximize the opportunities for the participation of New York State business enterprises, including minority and women-owned business enterprises, as Bidders, subcontractors and suppliers on its procurement contracts.

For all contracts estimated to be \$25,000 or more:

- a.** Contractors and subcontractors shall undertake or continue existing programs of affirmative action to ensure that minority group members and women are afforded equal employment opportunities without discrimination because of race, creed, color, national origin, sex, age, disability or marital status. For these purposes, affirmative action shall apply in the areas of recruitment, employment, job assignment, promotion, upgrading, demotion, transfer, layoff or termination and rates of pay or other forms of compensation.
- b.** Prior to the award of a State contract, the contractor shall submit an Equal Employment Opportunity Policy Statement to NYSIF within the time frame established by NYSIF.
- c.** The contractor's EEO Policy Statement shall contain, but not necessarily be limited to, and the contractor, as a precondition to entering into a valid and binding State contract, shall, during the performance of the State contract, agree to the following:
 - i.** The contractor will not discriminate against any employee or applicant for employment because of race, creed, color, national origin, sex, age, disability or marital status, will undertake or continue existing EEO programs to ensure that minority group members and women are afforded equal employment opportunities without discrimination, and shall make and document its conscientious and active efforts to employ and utilize minority group members and women in its work force.
 - ii.** The contractor shall state in all solicitations or advertisements for employees that, in the performance of the contract, all qualified applicants will be afforded equal employment opportunities without discrimination because of race, creed, color, national origin, sex, age, disability or marital status.
 - iii.** ONLY FOR CONTRACTS WITH A TOTAL EXPENDITURE IN EXCESS OF \$250,000: The Contractor shall request each employment agency, labor union, or authorized representative of workers with which it has a collective bargaining or other agreement or understanding, to furnish a written statement that such employment agency, labor union, or representative will not discriminate on the basis of race, creed, color, national origin, sex age, disability or marital status and that such

union or representative will affirmatively cooperate in the implementation of the Contractor's obligations herein.

- iv. The Contractor shall comply with the provisions of the Human Rights Law, all other State and Federal statutory and constitutional non-discrimination provisions. The Contractor and Subcontractors shall not discriminate against any employee or applicant for employment because of race, creed (religion), color, sex, national origin, sexual orientation, military status, age, disability, predisposing genetic characteristic, marital status or domestic violence victim status, and shall also follow the requirements of the Human Rights Law with regard to non-discrimination on the basis of prior criminal conviction and prior arrest.
- v. The Contractor will include the provisions of Subdivisions (i) through (iv) of this Subsection c, which provides for relevant provisions of the Human Rights Law, in every subcontract in such a manner that the requirements of the subdivisions will be binding upon each Subcontractor as to work in connection with the Contract.
- vi. At the request of NYSIF, the contractor shall request each employment agency, labor union or authorized representative of workers with which it has a collective bargaining or other agreement or understanding, to furnish a written statement that such employment agency, labor union or representative will not discriminate on the basis of race, creed, color, national origin, sex, age, disability or marital status and that such union or representative will affirmatively cooperate in the implementation of the contractor's obligations herein.
- d. Except for construction contracts, prior to award of a State contract, the contractor shall submit to NYSIF a staffing plan of the anticipated work force to be utilized on the State contract or, where required, information on the contractor's total work force, including apprentices, broken down by specified ethnic background, gender and Federal Occupational Categories or other appropriate categories specified by NYSIF. The form of the staffing plan shall be supplied by NYSIF.
- e. After an award of a State contract, the contractor shall submit to the contracting agency a work force utilization report, in a form and manner required by the agency, of the work force actually utilized on the State contract, broken down by specified ethnic background, gender and Federal Occupational Categories or other appropriate categories specified by the contracting agency.

(Note: The contractor shall include the language of the above provisions in every subcontract in such a manner that the requirements of the provisions will be binding upon each subcontractor as to work in connection with the State contract. This includes the requirement that subcontractors shall undertake or continue existing programs of affirmative action to ensure that minority group members and women are afforded equal employment opportunities without discrimination, and, when requested, provide to the contractor information on the ethnic background, gender and Federal Occupational Categories of the employees to be utilized on the State contract.)

41. DEBRIEFING

Pursuant to § 163(9)(c) of the State Finance Law, any unsuccessful Bidder may request a debriefing regarding the reasons that the Bid submitted by the Bidder was not selected for award. Requests for a debriefing must be made within 15 calendar days of notification by NYSIF that the Bid submitted by the Bidder was not selected for award. Requests must be submitted in writing to contracts@nysif.com to a designated contact identified in the Solicitation.

A debriefing will be limited to a review of an unsuccessful Bidder's own submission and the scoring of that submission. An unsuccessful bidder is not entitled to review the submission of the successful Bidder.

42. NYSIF'S VENDOR PROTEST PROCEDURE

NYSIF's Vendor Protest Procedure (Protest), which provides vendors with an opportunity to administratively resolve disputes related to NYSIF's procurement decisions, is as follows:

a. Protesting NYSIF's Procurement Decisions

i. Protest PhasesSolicitation Phase Protest

A prospective proposer, Offeror or Bidder may, during the procurement solicitation phase, protest the content of a Request for Proposal (RFP) or Invitation for Bid (IFB) or any aspect of NYSIF's conduct of the solicitation phase of the procurement.

Such protests must be submitted in writing to NYSIF's Director of Administration or designee, via email, and must be received by NYSIF no later than 1:00 p.m. on the 7th (seventh) business day prior to the date when proposals or bids are due. Solicitation phase protests are to be addressed as follows:

Email: contracts@nysif.com

Subject Line: Attn Vendor Protest – NYSIF Bid # ____ – [Bid Title]

Post Award Protest

An actual proposer, Offeror or Bidder that has submitted a bid or proposal in response to a solicitation may protest the award of the contract for that solicitation. Such protest must be submitted in writing to NYSIF's Director of Administration or designee, via email, and must be received by NYSIF no later than 1:00 p.m. on the 10th (tenth) business day following: 1) NYSIF's issuance of a Notice of Contract Award or Bid Tab Certification or; 2) NYSIF's issuance of a letter to the Bidder indicating that its proposal was not selected. Post award protests are to be addressed as follows:

Email: contracts@nysif.com

Subject Line: Director of Administration Attn Vendor Protest – NYSIF Bid # ____ – [Bid Title]

ii. Protest Contents

Written protests must contain all the detail necessary for the Director of Administration or designee to evaluate the protester's issue and make a determination. The written protest must, at a minimum, include the following:

- Name and title of person(s) filing the protest;
- Company name and address, telephone and fax numbers, and email address;
- The solicitation title and number;
- A detailed statement of all legal and/or factual grounds for disagreement with a specification or a procurement determination;
- A statement as to the form of relief requested; and
- Copies of all applicable supporting documentation.

b. Protest Determination

NYSIF's Director of Administration or designee shall make a determination for every solicitation phase and post award protest submitted in accordance with this Procedure. A copy of the decision, stating the reason(s) upon which it is based and informing the protester of the right to appeal an unfavorable decision to the General Attorney of NYSIF, shall be sent to the protester or its agent by email within thirty (30) days of receipt of the protest, except that upon notice to the protester such period may be extended.

NYSIF shall include the protest and all determinations thereon in the Procurement Record relevant to the bid being protested."

c. Appeal Process

Should the protester be dissatisfied with NYSIF's Director of Administration or designee's determination, the protester may file a written appeal. Such written appeal must be sent email and must be received by NYSIF no later than 1:00 p.m. of the 10th (tenth) business day following the protester's receipt of the determination. The appeal should be directed to NYSIF's General Attorney at the following address:

Email: contracts@nysif.com

Subject Line: General Attorney Attn Vendor Protest – NYSIF Bid # ____ – [*Bid Title*]

An appeal of the decision shall not include any new facts and information unless requested in writing by the General Attorney.

The final determination on the appeal shall be issued within thirty (30) days of receipt of the appeal, except that upon notice to the protester such period may be extended. The decision of the General Attorney shall be a final and conclusive agency determination.

d. Legal Appeals

Nothing contained in these provisions is intended to limit or impair the rights of any vendor or contractor to seek and pursue remedies of law through the judicial process.



NYSIF EXHIBIT C

CONTRACT PROVISIONS

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1. CONTRACT DOCUMENTS

The contract documents consist of the contract agreement, proposal, bid document specifications, addenda issued prior to receipt of bids, and all subsequent modifications and changes issued pursuant to the bid documents.

The contract represents the agreement between the parties and supersedes all prior negotiations, representations and agreements, whether written or oral, including the bidding documents which may have resulted from the Bid Documents.

The contract may be revised, modified and/or amended by mutual written consent of both parties and where applicable the approval of the NYS Attorney General (AG), Office of the State Comptroller (OSC) or the Department of Financial Services (DFS). The contract is made in accordance with the laws of New York State.

2. TERM

In addition to any stated renewal periods in the Contract, any Contract or unit portion thereof let by NYSIF may be extended by NYSIF for an additional period(s) of up to one year with the written concurrence of the Contractor and, where required, OSC or DFS approval. Such extension may be exercised on a month to month basis or in other stated periods of time during the one year extension.

3. TERMINATION OF CONTRACT

- a. **For Cause:** For a material breach that remains uncured for more than thirty (30) days or other specified period after written notice to the Contractor, the Contract may be terminated by NYSIF at the Contractor's expense where Contractor becomes unable or incapable of performing, or meeting any requirements or qualifications set forth in the Contract, or for non-performance, or upon a determination that Contractor is non-responsible. Such termination shall be upon written notice to the Contractor. In such event, NYSIF may complete the contractual requirements in any manner it may deem advisable and pursue available legal or equitable remedies for breach. NYSIF shall have the right to award a new contract to a third party. In the event of termination for cause, NYSIF shall seek recovery damage incurred by NYSIF and the reasonable re-procurement costs associated in reassigning the contract.
- b. **For Convenience:** This Contract may be terminated at any time by NYSIF for convenience upon sixty (60) days written notice or other specified period without penalty or other early termination charges due. Such termination of the Contract shall not affect any project or Purchase Order that has been issued under the Contract prior to the date of such termination. If the Contract is terminated pursuant to this subdivision, NYSIF shall remain liable for all accrued but unpaid charges incurred through the date of the termination. Contractor shall use due diligence and provide any outstanding deliverables.
- c. **For Non-Responsibility:** Upon written notice to the Contractor, and a reasonable opportunity to be heard with appropriate NYSIF officials or staff, the contract may be terminated by NYSIF at the Contractor's expense where the Contractor is determined by NYSIF to be non-responsible. In such event, NYSIF may complete the contractual requirements in any manner it may deem advisable and pursue available legal or equitable remedies for breach.
- d. **For Violation of the Sections 139-j and 139-k of the State Finance Law:** NYSIF reserves the right to terminate the Contract in the event it is found that the certification filed by the Bidder in accordance with Section 139-k of the State Finance Law was intentionally false or intentionally incomplete. Upon such finding, NYSIF may exercise its termination right by providing written notification to the Contractor in accordance with the written notification terms of the Contract.
- e. **For Violation of Revised Tax Law 5a:** NYSIF reserves the right to terminate the contract in the event it is found that the certification filed by the Contractor in accordance with §5-a of the Tax Law is not timely filed during the term of the Contract or the certification furnished was intentionally false or intentionally incomplete. Upon such finding, NYSIF may exercise its termination right by providing written notification to the Contractor.

- f. **Conflicts of Interest:** NYSIF reserves the right to review the nature of relationships and reserves the right to terminate the contract for any reason, or for cause, if, in the judgement of NYSIF, a real or potential conflict of interest cannot be cured.

4. SUSPENSION OF WORK

- a. **For Convenience:** NYSIF may order the contractor in writing to suspend performance of all or any part of the work for a reasonable period of time, not to exceed thirty (30) days, as determined by NYSIF.

Upon receipt of a suspension order, the contractor shall, as soon as practicable, cease performance of the work as ordered.

The contractor specifically agrees that a suspension, interruption or delay of the performance of the work pursuant to this proposal shall not increase the cost of performance of the work of this contract.

- b. **For Non-Responsibility:** NYSIF, in its sole discretion, reserves the right to suspend any or all activities under this contract, at any time, when NYSIF discovers information that calls into questions the responsibility of the Contractor. In the event of such suspension, the Contractor will be given written notice outlining the particulars of such suspension. Upon issuance of such notice, the Contractor must comply with the terms of the suspension order. Contract activity may resume at such time as NYSIF issues a written notice authorizing a resumption of performance under the contract.

5. VENDOR RESPONSIBILITY

The contractor shall at all times during the contract term remain responsible. The Contractor agrees, if requested by NYSIF, to present evidence of its continuing legal authority to do business in New York State, integrity, experience, ability, prior performance, and organizational and financial capacity.

6. SAVINGS/FORCE MAJEURE

A force majeure occurrence is an event or effect that cannot be reasonably anticipated or controlled. Force majeure includes, but is not limited to, acts of God, acts of war, acts of public enemies, strikes, fires, explosions, actions of the elements, floods, or other similar causes beyond the control of the Contractor or NYSIF in the performance of the Contract which non-performance, by exercise of reasonable diligence, cannot be prevented. Contractor shall provide NYSIF with written notice of any force majeure occurrence as soon as the delay is known.

Neither the Contractor nor NYSIF shall be liable to the other for any delay in or failure of performance under the Contract due to a force majeure occurrence. Any such delay in or failure of performance shall not constitute default or give rise to any liability for damages. The existence of such causes of such delay or failure shall extend the period for performance to such extent as determined by the Contractor and NYSIF to be necessary to enable complete performance by the Contractor if reasonable diligence is exercised after the cause of delay or failure has been removed.

Notwithstanding the above, at the discretion of NYSIF where the delay or failure will significantly impair the value of the Contract to the State, NYSIF may:

- a. Accept allocated performance or deliveries from the Contractor. The Contractor, however, hereby agrees to grant preferential treatment to NYSIF with respect to Product subjected to allocation; and/or
- b. Purchase from other sources (without recourse to and by the Contractor for the costs and expenses thereof) to replace all or part of the Products which are the subject of the delay, which purchases may be deducted from the Contract quantities without penalty or liability to NYSIF; or
- c. Terminate the Contract or the portion thereof which is subject to delays, and thereby discharge any unexecuted portion of the Contract or the relative part thereof.

In addition, NYSIF reserves the right, in its sole discretion, to make an equitable adjustment in the Contract terms and/or pricing should extreme and unforeseen volatility in the marketplace affect pricing or the availability of supply. "Extreme and unforeseen volatility in the marketplace" is defined as market

circumstances which meet the following criteria: (i) the volatility is due to causes outside the control of Contractor; (ii) the volatility affects the marketplace or industry, not just the particular Contract source of supply; (iii) the effect on pricing or availability of supply is substantial; and (iv) the volatility so affects Contractor's performance that continued performance of the Contract would result in a substantial loss.

7. DISASTER RECOVERY PLAN

A. Disaster Recovery Plan

Contractor shall develop and deliver, upon request, to NYSIF on or before a date as reasonably determined by NYSIF, and at no additional cost to NYSIF, a Disaster Recovery Plan for the services which is acceptable to NYSIF and all appropriate regulatory organizations having jurisdiction over Contractor. The Disaster Recovery Plan, which will apply specifically and exclusively to the services under this Agreement, shall provide a description of the Plan Assumptions, Recovery Strategy, Disaster Declaration, Plan Notification and Activation, and Recovery Resources. Contractor shall make available at its premises its Master Disaster Recovery Plan applicable to all of its operations for review by NYSIF. NYSIF's approval of the disaster Recovery Plan shall not be unreasonably withheld. Review and acceptance of any Disaster Recovery Plan as may be required by any such regulatory organization shall be the responsibility of Contractor. The Disaster Recovery Plan shall provide, at a minimum, for Contractor to provide alternate electrical power for uninterrupted service. The Disaster Recovery Plan shall also designate one or more facilities (each a "Disaster Recovery Site") or separate computer resources to which Contractor shall move the Services (or affected portion of such services) upon the declaration of a Disaster requiring such a relocation (including a Disaster at a Disaster Recovery Site). Each Disaster Recovery Site must be appropriately equipped with data processing equipment which the parties reasonably believe should be sufficient to provide the Services in compliance with the contracted services. The Disaster Recovery Plan must also specify all procedures for the determination or declaration of a Disaster, which determination or declaration may not be unreasonably withheld or delayed by either party.

B. Access to Disaster Recovery Plans

1. Contractor shall make available to NYSIF any reports or findings of any regulatory agency dealing with Contractor's disaster recovery capabilities to provide services hereunder, unless it is prohibited from making such disclosure by law or by any such agency, together with any reports of its independent auditors relating to such plans. Contractor shall also make available to NYSIF results of any tests of Contractor's disaster recovery facilities conducted by Contractor or any third party with respect to the services provided under the Agreement. Contractor shall provide an annual briefing to NYSIF related to its disaster recovery strategy.
2. NYSIF acknowledges that Contractor's Master Disaster Recovery Plan providing disaster recovery for these services contains highly sensitive and confidential business information. It is understood and agreed that NYSIF may examine and approve the Master Disaster Recovery Plan; however, such examination shall be limited to that portion of the plan(s) which relates to the providing of services under this Agreement. Contractor may in its discretion limit NYSIF's review of its Master Disaster Recovery Plan(s) to a review of a copy maintained at Contractor's Capital Region office and not permit any copies to be made.

C. Disaster Event Notification

Contractor shall no later than twenty-four (24) hours after the occurrence of an event requiring activation of the Disaster Recovery Plan inform NYSIF that the plan has been activated. At that time, Contractor shall provide NYSIF with a description of the nature and extent of the disaster, an assessment of the impact on all services provided pursuant to this Agreement and a description of the specific recovery actions with their associated timeframes that have been or will be taken as part of the plan. Contractor will provide appropriate periodic updates of the recovery process as required by NYSIF.

8. PRODUCT DELIVERY

Delivery must be made as ordered to the address specified on the Purchase Order and in accordance with the terms of the Contract. Unless otherwise specified in the Bid Documents, delivery shall be made within thirty calendar days after receipt of a Purchase Order by the Contractor. The decision of NYSIF as to compliance with delivery terms shall be final. The burden of proof for delay in receipt of Purchase Order shall rest with the Contractor. In all instances of a potential or actual delay in delivery, the Contractor shall immediately notify NYSIF and confirm in writing the explanation of the delay, and take appropriate action to avoid any subsequent late deliveries. Any extension of time for delivery must be requested in writing by the Contractor and approved in writing by NYSIF. Failure to meet such delivery time schedule may be grounds for cancellation of the order or, in NYSIF's discretion, the Contract.

9. WEEKEND AND HOLIDAY DELIVERY

Unless otherwise specified in the Bid Specifications, deliveries will be scheduled for ordinary business hours, Monday through Friday (excluding legal holidays observed by the State of New York). Deliveries may be scheduled by mutual agreement for Saturdays, Sundays or legal holidays observed by the State of New York where the Product is for daily consumption, an emergency exists, the delivery is a replacement, delivery is late, or other reasonable circumstance, in which event the convenience of NYSIF shall govern.

10. SHIPPING / RECEIPT OF PRODUCT

- a. **Packaging** Tangible Product shall be securely and properly packed for shipment, storage and stocking in appropriate, clearly labeled shipping containers and according to accepted commercial practice, without any extra charges for packing materials, cases or other types of containers. The container shall become and remain the property of NYSIF User unless otherwise specified in the Contract documents.
- b. **Shipping Charges** Unless otherwise stated in the Bid Specifications, all deliveries shall be deemed to be freight on board (FOB) destination tailgate delivery at the dock. Contractor shall be responsible for ensuring that the Bill of Lading states "charges prepaid" for all shipments.
- c. **Receipt of Product** The Contractor shall be solely responsible for assuring that deliveries are made to personnel authorized to accept delivery on behalf of NYSIF. Any losses resulting from the Contractor's failure to deliver Product to authorized personnel shall be borne exclusively by the Contractor.

11. PRODUCT SUBSTITUTION

In the event a specified manufacturer's Product listed in the Contract becomes unavailable or cannot be supplied by the Contractor for any reason (except as provided for in the Savings/Force Majeure Clause) a Product deemed in writing by NYSIF to be equal to or better than the specified Product must be substituted by the Contractor at no additional cost or expense to NYSIF. Unless otherwise specified, any substitution of Product prior to NYSIF's written approval may be cause for cancellation of Contract.

12. REJECTED PRODUCT

When Product is rejected, it must be removed by the Contractor from the premises of NYSIF within ten calendar days of notification of rejection by NYSIF. Upon notification of rejection, risk of loss of rejected or non-conforming Product shall remain with Contractor. Rejected items not removed by the Contractor within ten calendar days of notification shall be regarded as abandoned by the Contractor, and NYSIF shall have the right to dispose of Product as its own property. The Contractor shall promptly reimburse NYSIF for any and all costs and expenses incurred in storage or effecting removal or disposition after the ten-calendar day period.

13. INSPECTION AND ACCEPTANCE OF THE WORK

NYSIF will, from time-to-time, inspect the products being provided and/or the services being performed under the terms of the contract.

All products/work shall be subject to the approval of NYSIF. In the event that any of the products provided/work performed are not acceptable to NYSIF in its sole judgment, the contractor shall replace the

product/correct that work in an expeditious manner at no additional cost to NYSIF.

The contractor shall, without charge, promptly correct any problems NYSIF finds do not conform to the contract documents, unless in the public interest NYSIF consents to accept such product or work with an appropriate adjustment to the contract price.

If the contractor does not promptly correct rejected product/work, NYSIF may replace such product/correct such work and charge the cost thereof to the contractor, or terminate the contract in accordance with the Agreement.

14. TITLE AND RISK OF LOSS

Notwithstanding the form of shipment, title or other property interest, risk of loss shall not pass from the Contractor to NYSIF until the Products have been received, inspected and accepted by the receiving entity. Acceptance shall occur within a reasonable time or in accordance with such other defined acceptance period as may be specified in the Bid Specifications or Purchase Order. Mere acknowledgment by NYSIF personnel of the delivery or receipt of goods (e.g., signed bill of lading) shall not be deemed or construed as acceptance of the Products received. Any delivery of Product that is substandard or does not comply with the Bid Specifications or Contract terms and conditions, may be rejected or accepted on an adjusted price basis, as determined by NYSIF.

15. EMERGENCY CONTRACTS

In the event that a disaster emergency is declared by Executive Order under Section 28 of Article 2-B of the Executive Law, or NYSIF determines pursuant to its authority under Section 163 (10) (b) of the State Finance Law that an emergency exists requiring the prompt and immediate delivery of Product, NYSIF reserves the right to obtain such Product from any source, including but not limited to this Contract(s), if NYSIF in its sole discretion determines it will meet the needs of such emergency. Contractor shall not be entitled to any claim or lost profits for Product procured from other sources pursuant to this paragraph. The reasons underlying the finding that an emergency exists shall be included in the procurement record.

16. ASSIGNMENT

The Contractor shall not assign, transfer, convey, sublet, or otherwise dispose of the contract or its right, title or interest therein, or its power to execute such contract to any other person, company, firm or corporation in performance of the contract without the prior written consent of NYSIF. Failure to obtain consent to assignment from NYSIF shall revoke and annul such Contract. Notwithstanding the foregoing, the State shall not hinder, prevent or affect assignment of money by a Contractor for the benefit of its creditors. Prior to a consent to assignment of monies becoming effective, the Contractor shall file a written notice of such monies assignment(s) with NYSIF. Prior to a consent to assignment of a Contract, or portion thereof, becoming effective, the Contractor shall submit the request to assignment to NYSIF and seek written agreement from NYSIF. The assignment agreement may be subject to the approval of AG and OSC or DFS. NYSIF reserves the right to reject any proposed assignee at its discretion.

Upon notice to the Contractor, the Contract may be assigned without the consent of the Contractor to another State Agency or subdivision of the State pursuant to a governmental reorganization or assignment of functions under which the functions are transferred to a successor Agency or to another Agency that assumes NYSIF responsibilities for the Contract.

17. ASSIGNMENT OF CLAIM

Contractor hereby assigns to the State any and all claims for overcharges associated with this Contract which may arise under the antitrust laws of the United States, 15 USC Section 1, et. seq. and the antitrust laws of the State of New York, General Business Law Section 340, et. seq.

18. RIGHT TO AUDIT

Contractor shall maintain accurate records and accounts of services performed and money expended under this agreement and shall furnish or make available such supplemental accounts, records or other information as are required to substantiate any estimate, expenditures or report as required by NYSIF (or its designee),

or as may be necessary for auditing purposes or to verify that expenditures were made only for the purpose authorized by this agreement and consistent with all requirements as stated in the Request for Proposal. Such records and accounts and all supportive documentation shall be kept for at least six (6) years subsequent to dates of final payment hereunder, or until a final audit has been made by NYSIF (or its designee).

In case all or a part of such records are not made available for audit purposes, Contractor agrees that any cost items claimed but not supported by such records shall be disallowed, or if payment has already been made, Contractor shall, upon written demand of NYSIF, refund to NYSIF the amount disallowed.

SSAE 18 Reports:

If Contractor utilizes a Statement on Standards for Attestation Engagements (SSAE) No. 16, or Statement on Standards for Attestation Engagements (SSAE) No. 18, as developed by the American Institute of Certified Public Accountants (AICPA), within the past twenty-four months prior to the Agreement, Contractor shall provide NYSIF with a copy of Contractor's Service Organization Control (SOC) Report types 1, 2, or 3, on an annual basis. Such Report(s) shall be used for information purposes only. NYSIF reserves the right to request a copy of the Report(s) during the Agreement duration (including option periods). Production of Contractor SSAE 16 or 18 Report(s), or SOC Reports shall not take the place of NYSIF's right under the Agreement to independently audit Contractor.

19. POLICY COMPLIANCE

Contractor warrants, covenants and represents that it will comply fully with all policies and procedures of NYSIF in performance of the Contract including but not limited to security, physical, facility, documentary and cyber security rules, policies, procedures and protocols.

20. SUBCONTRACTORS / SUPPLIERS

NYSIF reserves the right to reject any proposed Subcontractor or supplier for bona fide business reasons, which may include, but are not limited to: they are on the Department of Labor's list of companies with which New York State cannot do business; NYSIF determines that the company is not qualified; NYSIF determines that the company is not responsible; the company has previously provided unsatisfactory work or services; the company failed to solicit minority and women's business enterprises (MWBE) Bidders as required by prior Contracts.

21. CONTRACT BILLINGS

Contractor shall provide complete and accurate billing invoices to NYSIF in order to receive payment. Invoices must contain all information required by the Contract. All invoices must be sent to:

NYSIFAPVNDRINV@nysif.com

Submission of an invoice and payment thereof shall not preclude NYSIF from reimbursement or demanding a price adjustment in any case where the Product delivered is found to deviate from the terms and conditions of the Contract or where the billing was inaccurate.

Payments for invoices submitted by the Contractor shall be rendered electronically. Such electronic payment shall be made in accordance with ordinary State procedures and practices. The Contractor shall comply with NYSIF's procedures to authorize electronic payments. Contractor acknowledges that it will not receive payment on any invoices submitted under this Contract if it does not comply with NYSIF's electronic payment procedures. NYSIF's policy may be found on NYSIF's website at www.nysif.com/procurement. To request NYSIF's authorization form, please contact contracts@nysif.com

Contractor shall provide, upon request of NYSIF, any and all information necessary to verify the accuracy of the billings. Such information shall be provided in the format requested by NYSIF and in a media commercially available from the Contractor. NYSIF may direct the Contractor to provide the information to the State Comptroller (OSC).

22. REMEDIES FOR BREACH

It is understood and agreed that all rights and remedies afforded below shall be in addition to all remedies or actions otherwise authorized or permitted by law:

- a. **Cover/Substitute Performance** In the event of Contractor's material breach, NYSIF may, with or without formally Bidding:
(i) Purchase from other sources; or (ii) If NYSIF is unsuccessful after making reasonable attempts, under the circumstances then existing, to timely obtain acceptable service or acquire replacement Product of equal or comparable quality, NYSIF may acquire acceptable replacement Product of lesser or greater quality.

Such purchases may, in the discretion of NYSIF, be deducted from the Contract quantity and payments due to Contractor.
- b. **Withhold Payment** In any case where a question of non-performance by Contractor arises, payment may be withheld in whole or in part at the discretion of NYSIF. Should the amount withheld be finally paid, a cash discount originally offered may be taken as if no delay in payment had occurred.
- c. **Bankruptcy** In the event that the Contractor files a petition under the U.S. Bankruptcy Code during the term of this Centralized Contract, NYSIF may, at its discretion, make application to exercise its right to set-off against monies due the Debtor or, under the Doctrine of Recoupment, credit NYSIF the amounts owed by the Contractor arising out of the same transactions.
- d. **Reimbursement of Costs Incurred** The Contractor agrees to reimburse NYSIF promptly for any and all additional costs and expenses incurred for acquiring acceptable services, and/or replacement Product. Should the cost of cover be less than the Contract price, the Contractor shall have no claim to the difference. The Contractor covenants and agrees that in the event suit is successfully prosecuted for any default on the part of the Contractor, all costs and expenses expended or incurred by NYSIF in connection therewith, including reasonable attorney's fees, shall be paid by the Contractor.

Where the Contractor fails to timely deliver pursuant to the guaranteed delivery terms of the Contract, NYSIF may rent substitute equipment temporarily. Any sums expended for such rental shall, upon demand, be reimbursed to NYSIF promptly by the Contractor or deducted by NYSIF from payments due or to become due the Contractor on the same or another transaction.
- e. Deduction/Credit Sums due as a result of these remedies may be deducted or offset by NYSIF from payments due, or to become due, the Contractor on the same or another transaction. If no deduction or only a partial deduction is made in such fashion the Contractor shall pay to NYSIF the amount of such claim or portion of the claim still outstanding, on demand. NYSIF reserves the right to determine the disposition of any rebates, settlements, restitution, liquidated damages, etc., which arise from the administration of the Contract.

23. INSTALLATION

Where installation is required, Contractor shall be responsible for placing and installing the Product in the required locations. All materials used in the installation shall be of good quality and shall be free from any and all defects that would mar the appearance of the Product or render it structurally unsound. Installation includes the furnishing of any equipment, rigging and materials required to install or place the Product in the proper location. The Contractor shall protect the site from damage for all its work and shall repair damages or injury of any kind caused by the Contractor, its employees, officers or agents. If any alteration, dismantling or excavation, etc. is required to effect installation, the Contractor shall thereafter promptly restore the structure or site. Work shall be performed to cause the least inconvenience to NYSIF and with proper consideration for the rights of other Contractors or workers. The Contractor shall promptly perform its work and shall coordinate its activities with those of other Contractors. The Contractor shall clean up and remove all debris and rubbish from its work as required or directed. Upon completion of the work, the building and surrounding area of work shall be left clean and in a neat, unobstructed condition, and everything in satisfactory repair and order.

24. PRODUCT ACCEPTANCE – HARDWARE AND SOFTWARE

Unless otherwise provided by mutual agreement, NYSIF shall have thirty (30) days from the date of delivery to accept hardware products and sixty (60) days from the date of delivery to accept all other Product. Where the Contractor is responsible for installation, acceptance shall be from completion of installation. Unless otherwise provided by mutual agreement, NYSIF shall have the option to run testing on the Product prior to acceptance. Costs and liabilities associated with a failure of the Product to perform in accordance with the functionality tests or product specifications during the acceptance period shall be borne fully by Contractor to the extent that said costs or liabilities shall not have been caused by negligent or willful acts or omissions by NYSIF's agents or employees. Said costs shall be limited to the amounts set forth in the Limitation of Liability Clause for any liability for costs incurred at the direction or recommendation of Contractor.

Failure to provide notice of acceptance or rejection or a deficiency statement to the Contractor by the end of the period provided for under this clause constitutes acceptance by NYSIF as of the expiration of that period.

25. TOXIC SUBSTANCES

Each Contractor furnishing a toxic substance as defined by Section 875 of the Labor Law, shall provide NYSIF with not less than two copies of a material safety data sheet, which shall include for each such substance the information outlined in Section 876 of the Labor Law.

Before any chemical product is used or applied on or in any building, a copy of the product label and Material Safety Data Sheet must be provided to and approved by NYSIF's agency representative.

26. COOPERATION WITH THIRD PARTIES

The Contractor shall be responsible for fully cooperating with any third party, including but not limited to other Contractors or Subcontractors of NYSIF, as necessary to ensure delivery of Product or coordination of performance of services.

27. INDEPENDENT CONTRACTOR

It is understood and agreed that the legal status of the Contractor, its agents, officers and employees under this Contract is that of an independent Contractor, and in no manner shall they be deemed employees of NYSIF, and therefore are not entitled to any of the benefits associated with such employment. The Contractor agrees, during the term of this Contract, to maintain at Contractor's expense those benefits to which its employees would otherwise be entitled by law, including health benefits, and all necessary insurance for its employees, including worker's compensation, disability and unemployment insurance, and to provide NYSIF with certification of such insurance upon request. The Contractor remains responsible for all applicable federal, state and local taxes, and all FICA contributions.

28. EMPLOYEES, SUBCONTRACTORS AND AGENTS

All employees, Subcontractors or agents performing work under the Contract must be trained staff or technicians who meet or exceed the professional, technical and training qualifications set forth in the Bid Specifications or the Bid Documents, whichever is more restrictive, and must comply with all security and administrative requirements of NYSIF. NYSIF reserves the right to conduct a security background check or otherwise approve any employee, Subcontractor or agent furnished by Contractor and to refuse access to or require replacement of any personnel for cause based on, including but not limited to, professional, technical or training qualifications, quality of work or change in security status or non-compliance with NYSIF's security or other requirements. Such approval shall not relieve the Contractor of the obligation to perform all work in compliance with the Contract terms. NYSIF reserves the right to reject and/or bar from the facility for cause any employee, Subcontractor, or agents of the Contractor.

29. OWNERSHIP OF DOCUMENTS

All drawings, specifications, computations, sketches, test data, survey results, reports and other documents including models, photographs, renderings and other material prepared for or relating to the project,

including any material furnished by NYSIF are the property of NYSIF.

30. INFORMATION SECURITY CLAUSE

In the event of a Breach of Security as defined in NY CLS Gen Bus §899-aa and NY CLS State Technology Law §208, or in any other applicable statute, involving NYSIF supplied Personal Information or Private Information from systems owned, operated, sub-contracted or otherwise routed through Contractor's systems or networks, Offeror shall notify NYSIF immediately, without unreasonable delay, pursuant to the NOTICE provision of this Agreement. "Breach of Security" shall mean the unauthorized access to or unauthorized acquisition of, or access to or acquisition without valid authorization of computerized data that compromises the security, confidentiality, or integrity of Personal Information or Private Information maintained by a business. "Personal Information" shall mean any NYSIF supplied information concerning a person which, because of name, number, mark or other identifier, can be used to identify such person. "Private Information" shall mean any NYSIF provided information that is either (a) personal information in combination with any one or more of the following data elements, when either the data element or the combination of personal information plus the data element is not encrypted or encrypted with an encryption key that has also been accessed or acquired: (i) social security number; (ii) driver's license number or non-driver identification cards number; or (iii) account number, credit or debit card number, in combination with any required security code, access code, or password which would permit access to an individual's financial account; (iv) account number, credit or debit card number, if circumstances exist wherein such number could be used to access an individual's financial account without additional identifying information, security code, access code, or password; or (v) biometric information, meaning data generated by electronic measurements of an individual's unique physical characteristics, such as a fingerprint, voice print, retina or iris image, or other unique physical representation or digital representation of biometric data which are used to authenticate or ascertain the individual's identity; or (b) a user name or e-mail address in combination with a password or security question and answer that would permit access to an online account. Notwithstanding the foregoing, Private Information does not include publicly available information which is lawfully made available to the general public from federal, state, or local government records. Additionally, Contractor undertakes to, solely at its own cost and expense, provide any requisite notices that either Contractor or NYSIF would have to provide pursuant to NY CLS Gen Bus §899-aa and NY CLS State Technology Law §208, or any other applicable statute, both on behalf of Contractor and on behalf of NYSIF. Offeror's notification shall include, but not be limited to a description of the categories of information that were, or are reasonably believed, to have been acquired by a person without valid authorization, including specification of which of the elements of personal information and private information were, or are reasonably believed to have been, so acquired, or as otherwise provided for by applicable law.

For information security incidents, please email infosec@nysif.com

31. USE OF GENERATIVE ARTIFICIAL INTELLIGENCE (GenAI) BY CONTRACTORS

Contractor(s) may not use any GenAI technology, tool or solution, including GenAI transcription or recording tools without prior written approval from NYSIF. This provision applies to any and all technology systems that deploy GenAI technology. For the purposes of this provision, GenAI is defined as any form of Artificial Intelligence (AI) that is capable of creating and/or generating text, images, or other media, using generative models or otherwise simulating human intelligence through learning, reasoning, and/or self-correction. This includes any GenAI technology that is composed of, uses, or implements machine learning algorithms to generate wholly new content, whether supervised, unsupervised or partially supervised by a human being. It also includes any GenAI models that learn from the patterns and structure of their input training data and then generate new data that has similar characteristics based on those inputs.

If a Contractor will be using GenAI technology, tool or solution, either directly or indirectly, to provide any part of the services under this Contract, the Contractor must immediately disclose this to NYSIF by emailing contracts@nysif.com for NYSIF approval. Failure to disclose the use of GenAI to NYSIF could lead to a contract suspension or termination of the contract in accordance with the terms set forth in the Termination of Contract Clause and the Suspension of Work Clause.

32. CONFIDENTIALITY CLAUSE

NYSIF Confidential Information includes but is not limited to: (i) the meaning ascribed to "*Nonpublic Personal Information*" in Title V of the Gramm-Leach-Bliley Act of 1999 or any successor federal statute, and the rules and regulations thereunder, all as may be amended or supplemented from time to time ("*GLBA*"), as it relates to NYSIF's consumers, (ii) "*Protected Health Information (PHI)*" as such term is defined in the Health Insurance Portability and Accountability Act of 1996, or any successor federal statute, and the rules and regulations thereunder, all as may be amended or supplemented from time to time ("*HIPAA*") and (iii) any personally identifiable information protected under any other applicable state or federal statute, rule or regulation.

All material made available to the contractor or its staff will remain the property of NYSIF. In addition, the contractor, subcontractor and staff shall maintain the confidentiality of all material, including the identity of any parties and content of any material to which they are exposed or have access. All improvements to applications and processes developed at NYSIF's expense and within the scope of the services provided to NYSIF shall be the sole and exclusive property of NYSIF.

The contractor will not divulge, disclose or furnish to any other party the information or processes utilized at NYSIF, disclosed to the contractor or developed by the contractor or another during the course of the project unless such information is in the public domain.

The contractor will advise NYSIF if it is engaged in a project for any other insurance company, or subsidiary, that has a Workers' Compensation or Disability Benefits product line.

Any request for information from third parties shall be reported to NYSIF in writing within 24 hours. News releases pertaining to this project will not be made without prior NYSIF approval.

33. INDEMNIFICATION

Contractor shall be fully liable for the actions of its agents, employees, partners or Subcontractors and shall fully indemnify and save harmless NYSIF from suits, actions, damages and costs of every name and description relating to personal injury and damage to real or personal tangible property and intellectual property caused by any intentional act or negligence of Contractor, its agents, employees, partners or Subcontractors, without limitation; provided, however, that the Contractor shall not indemnify for that portion of any claim, loss or damage arising hereunder due to the negligent act or failure to act of NYSIF.

34. INDEMNIFICATION RELATING TO THIRD PARTY RIGHTS

The Contractor will also indemnify and hold NYSIF harmless from and against any and all damages, expenses (including reasonable attorneys' fees), claims, judgments, liabilities and costs that may be finally assessed against NYSIF in any action for infringement of a United States Letter Patent, or of any copyright, trademark, trade secret or other third party proprietary right except to the extent such claims arise from NYSIF's gross negligence or willful misconduct, provided that the State shall give Contractor: (i) prompt written notice of any action, claim or threat of infringement suit, or other suit, (ii) the opportunity to take over, settle or defend such action, claim or suit at Contractor's sole expense, and (iii) assistance in the defense of any such action at the expense of Contractor.

If usage shall be enjoined for any reason or if Contractor believes that it may be enjoined, Contractor shall have the right, at its own expense and sole discretion to take action in the following order of precedence: (i) to procure for NYSIF the right to continue Usage (ii) to modify the service or Product so that Usage becomes non-infringing, and is of at least equal quality and performance; or (iii) to replace said service or Product or part(s) thereof, as applicable, with non-infringing service or Product of at least equal quality and performance. If the above remedies are not available, the parties shall terminate the Contract, in whole or in part as necessary and applicable, provided NYSIF is given a refund for any amounts paid for the period during which Usage was not feasible.

35. LIMITATION OF LIABILITY

Except as otherwise set forth in the Indemnification Paragraphs above, the limit of liability shall be as

follows:

- a. Contractor's liability for any claim, loss or liability arising out of, or connected with the Products and services provided, and whether based upon default, or other liability such as breach of contract, warranty, negligence, misrepresentation or otherwise, shall in no case exceed direct damages in: (i) an amount equal to two (2) times the charges specified in the contract, or (ii) one million dollars (\$1,000,000), whichever is greater.
- b. NYSIF may retain such monies from any amount due Contractor as may be necessary to satisfy any claim for damages, costs and the like asserted against NYSIF unless Contractor at the time of the presentation of claim shall demonstrate to the NYSIF's satisfaction that sufficient monies are set aside by the Contractor in the form of a bond or through insurance coverage to cover associated damages and other costs.
- c. Notwithstanding the above, neither the Contractor nor NYSIF shall be liable for any consequential, indirect or special damages of any kind which may result directly or indirectly from such performance, including, without limitation, damages resulting from loss of use or loss of profit by NYSIF, the Contractor, or by others.

36. NON-SOLICITATION

The Contractor shall contact NYSIF employees, including employees designated by NYSIF to receive marketing material and negotiate contracts only in connection with the transaction of business set forth herein. The Contractor shall be cognizant of sections 73 and 74 of the NYS Public Officers Law, which govern the conduct of the state employees, and sections 139-j and 139-k of the NYS Finance Law which governs the conduct of the state employees and their relations with outside parties.

The Contractor shall not contact or solicit NYSIF employees in connection with any contests, lotteries, challenges, or competitions, whether or not prizes, awards, gifts, remuneration or items of value are awarded. The Contractor shall neither solicit nor market directly to any NYSIF employees in their individual capacities. If the Contractor maintains identifiable records of NYSIF employees in connection with its performance hereunder, such records shall not commercially exploit its relationship with NYSIF nor use NYSIF, its name, trademarks or logo for any advertising, marketing or other commercial purpose without prior written approval. This clause shall survive termination of any awarded contract.

37. CONTRACTOR CONSULTANT LAW

Effective June 19, 2006, Chapter 10 of the Laws of 2006 amended the Civil Service and State Finance Laws, relative to maintaining certain information on contract employees working under State agency service and consulting contracts. State agency consultant contracts are defined as "contracts entered into by a state agency for *analysis, evaluation, research, training, data processing, computer programming, engineering, environmental health and mental health services, accounting, auditing, paralegal, legal, or similar services*". The amendments require that certain contract employee information be provided to the state agency awarding such contracts, the Office of the State Comptroller (OSC), the Division of the Budget (DOB) and the Department of Civil Service (CS).

To meet these new requirements, the awarded contractor agrees to complete Form A - Contractor's Planned Employment Form, and Form B – Contractor's Annual Employment Report.

For more information on this requirement, please see the NYS Office of the State Comptroller's [Guide to Financial Operations](#) Section [XI.18.C Consultant Disclosure Legislation](#).

38. INSURANCE

Prior to the commencement of the work, Contractor shall file with NYSIF Certificates of Insurance evidencing compliance with all requirements contained in the Bid Documents. Acceptance and/or approval by NYSIF do not and shall not be construed to relieve Contractor of any obligations, responsibilities or liabilities under this Agreement.

Contractor shall cause all insurance to be in full force and effect as of the commencement date of this

Agreement and to remain in full force and effect throughout the term of this Agreement and as further required by this Agreement. Contractor shall not take any action, or omit to take any action that would suspend or invalidate any of the required coverages during the period of time such coverages are required to be in effect.

39. PERFORMANCE / BID BOND

NYSIF reserves the right to require a Bidder or Contractor to furnish without additional cost, a performance, payment or Bid bond or negotiable irrevocable letter of credit or other form of security for the faithful performance of the Contract. Where required, such bond or other security shall be in the form prescribed by NYSIF.

40. NOTICE

Any communications between NYSIF and Contractor and notices provided herein, to be given or made, shall be in writing and shall be transmitted either by:

- a. UPS (United Parcel Service), FedEx, or DHL
- b. e-mail
- c. facsimile transmission
- d. personal delivery
- e. expedited delivery service
- f. United States Postal Service (USPS)*

**Use of United States Postal Service (USPS) is not recommended as the notice will not be directly delivered to NYSIF's Procurement Unit. If USPS is used, it must be sent via certified or registered United States mail with return receipt requested.*

Such notices shall be addressed to:

New York State Insurance Fund
Procurement Unit
15 Computer Drive West
Albany, New York 12205
Email: contracts@nysif.com
Fax: 518-437-4209

or to such addressee as may be hereafter designated by notice.

Any such notice shall be deemed to have been given either at the time of personal delivery, or in the case of expedited delivery service or certified or registered US mail, as of the date of the first attempted delivery at the address and in the manner provided herein, or in the case of facsimile transmission or email, upon receipt.

The parties may, from time to time, specify any new or different address in the United States as their address for the purpose of receiving notice under this Agreement by giving fifteen (15) days written notice to the other party sent in accordance herewith. The parties agree to mutually designate individuals as their respective representatives for the purposes of receiving notices under this Agreement. Additional individuals may be designated in writing by the parties for purposes of implementation and administration/billing, resolving issues and problems and/or for dispute resolution.

For Public Works Agreements, Contractor must provide notice to NYSIF within 15 calendar days of the date that the contractor knew or should have known of the facts that form the basis of the claim, unless a different time frame is provided elsewhere in this Agreement. Notice should be as factually complete as possible. Further, Contractor has a continuing duty to promptly provide NYSIF with information about the condition and the claim. NYSIF shall provide Contractor with written acknowledgement of its receipt of notice, but NYSIF's failure to provide written acknowledgement shall not be a breach of contract or in any way alter the Contractor's obligation to provide timely notice.

41. MODIFICATIONS TO THE AGREEMENT

This Agreement may not be modified, renewed or discharged, except as herein specifically provided, or by an agreement in writing signed by both parties and, if applicable, approved by the Office of the State Comptroller or Department of Financial Services.

During the term of the contract, the contract may be amended as changes occur within the industry. NYSIF reserves the right to consider amendments which are not specifically covered by the terms of the contract but are judged to be in the best interest of NYSIF and the State. Examples of amendments may include but are not limited to new job titles under the Department of Labor Prevailing Wages, new categories of expertise, ancillary job classifications, on-going services, etc. NYSIF or the contractor may suggest changes. If the contractor offers new job titles or services, these services may be made available under this contract and may be offered at maximum not to exceed prices. It shall be the contractor's responsibility to submit to NYSIF service changes for consideration for contract amendment. These changes, if approved, shall take effect upon written notification by NYSIF and may be subject to approval by the Office of the State Comptroller or Department of Financial Services.

42. SEVERABILITY

In the event that any provision of this Agreement shall be considered void, voidable, illegal or invalid for any reason, such provision shall be of no force and effect only to the extent that it is so declared void, voidable, illegal or invalid. All of the provisions of this Agreement not specifically found to be so deficient shall remain in full force and effect.

43. CHOICE OF LAW: VENUE

This Agreement shall be governed by and construed under the laws of the State of New York, without giving effect to the choice of law or conflict of law provisions thereof.

44. COUNTERPARTS / SIGNATURES

This Agreement may be executed in counterparts, each of which when so executed will be deemed to be an original. Such counterparts together will constitute one agreement.



APPENDIX D

MACBRIDE QUESTIONNAIRE

YOU ARE REQUIRED TO ANSWER THE QUESTIONS BELOW IN ORDER TO BE CONSIDERED FOR SELECTION IN THE AWARD OF A CONTRACT WITH AN AGENCY OF THE STATE OF NEW YORK:

**"NONDISCRIMINATION IN EMPLOYMENT IN NORTHERN IRELAND:
MACBRIDE FAIR EMPLOYMENT PRINCIPLES"**

In accordance with Chapter 807 of the Laws of 1992, the bidder, by submission of this bid, certifies that it or any individual or legal entity in which the bidder holds a 10% or greater ownership interest, or any individual or legal entity that holds a 10% or greater ownership interest in the bidder, either:

(Answer YES or NO to one or both of the following, as applicable:)

(1) have business operations in Northern Ireland:

☐ YES

☐ NO

If yes,

(2) shall take lawful steps in good faith to conduct any business operations they have in Northern Ireland in accordance with the MacBride Fair Employment principles relating to nondiscrimination in employment and freedom of workplace opportunity regarding such operations in Northern Ireland, and shall permit independent monitoring of their compliance with such Principles.

☐ YES

☐ NO

This questionnaire should be signed by a person authorized to enter into contracts on behalf of the bidder.

Signature

Typed Name

Company Position

Company Name

Date Signed

APPENDIX E
NEW YORK STATE
VENDOR RESPONSIBILITY QUESTIONNAIRE
FOR-PROFIT BUSINESS ENTITY

You have selected the For-Profit Non-Construction questionnaire which may be printed and completed in this format or, for your convenience, may be completed online using the New York State VendRep System.

COMPLETION & CERTIFICATION

The person(s) completing the questionnaire must be knowledgeable about the vendor's business and operations. An owner or owner's official representative authorized to legally bind the Reporting Entity must certify the truth of the questionnaire answers.

NEW YORK STATE VENDOR IDENTIFICATION NUMBER (VENDOR ID)

The Vendor ID is a ten-digit identifier issued by New York State when the vendor is registered on the Statewide Vendor File. This number must now be included on the questionnaire. If the business entity has not obtained a Vendor ID, contact the IT Service Desk at ITServiceDesk@osc.state.ny.us or call 866-370-4672.

DEFINITIONS

All underlined terms are defined in the "New York State Vendor Responsibility Definitions List," found at <https://www.osc.state.ny.us/files/vendors/2017-11/vendor-questionnaire-definitions.pdf>. These terms may not have their ordinary, common or traditional meanings. Each vendor must read the respective definitions for any and all underlined terms. By submitting this questionnaire, the vendor agrees to be bound by the terms as defined in the "New York State Vendor Responsibility Definitions List" existing at the time of certification.

RESPONSES

Every question must be answered fully. Each response must provide all relevant information to appropriately explain the answer. If you have concerns as to the legal requirements behind your answers, please seek clarification from your counsel. However, information regarding a determination or finding made in error which was subsequently corrected or overturned, and/or was withdrawn by the issuing government entity is not required to be identified. Individuals and Sole Proprietors may use a Social Security Number but are encouraged to obtain and use a federal Employer Identification Number (EIN).

REPORTING ENTITY

Each vendor must indicate if the questionnaire is filed on behalf of the entire Legal Business Entity or an Organizational Unit within or operating under the authority of the Legal Business Entity and having the same EIN. Generally, the Organizational Unit option may be appropriate for a vendor that meets the definition of "Reporting Entity" but due to the size and complexity of the Legal Business Entity, is best able to provide the required information for the Organizational Unit, while providing more limited information for other parts of the Legal Business Entity and Associated Entities.

ASSOCIATED ENTITY

An Associated Entity is one that owns or controls the Reporting Entity, or any entity owned or controlled by the Reporting Entity. However, the term Associated Entity does **not** include "sibling organizations" (i.e., entities owned or controlled by a parent company that owns or controls the Reporting Entity), unless such sibling entity has a direct relationship with or impact on the Reporting Entity. Please refer to the Definitions List for the complete definition.

STRUCTURE OF THE QUESTIONNAIRE

The questionnaire is organized into eleven sections. Section I is to be completed for the Legal Business Entity. Section II requires the vendor to specify the Reporting Entity for the questionnaire. Section III refers to the individuals of the Reporting Entity, while Sections IV-VIII require information about the Reporting Entity. Section IX pertains to any Associated Entities, with one question about their Officials/Owners. Section X relates to disclosure under the Freedom of Information Law (FOIL). Section XI requires an authorized contact for the questionnaire information.

APPENDIX E
NEW YORK STATE
VENDOR RESPONSIBILITY QUESTIONNAIRE
FOR-PROFIT BUSINESS ENTITY

I. LEGAL BUSINESS ENTITY INFORMATION			
<u>Legal Business Entity Name*</u>		<u>EIN</u>	
Address of the <u>Principal Place of Business</u> (street, city, state, zip code)		<u>New York State Vendor Identification Number</u>	
		Telephone Ext.	Fax
Email		Website	
Additional <u>Legal Business Entity</u> Identities: If applicable, list any other <u>DBA</u> , <u>Trade Name</u> , <u>Former Name</u> , Other Identity, or <u>EIN</u> used in the last five (5) years and the status (active or inactive).			
Type	Name	EIN	Status
1.0 <u>Legal Business Entity</u> Type – Check appropriate box and provide additional information:			
☐ <u>Corporation</u> (including <u>PC</u>)		Date of Incorporation	
☐ <u>Limited Liability Company</u> (LLC or PLLC)		Date of Organization	
☐ <u>Partnership</u> (including <u>LLP</u> , <u>LP</u> or <u>General</u>)		Date of Registration or Establishment	
☐ <u>Sole Proprietor</u>		How many years in business?	
☐ Other		Date Established	
If Other, explain:			
1.1 Was the <u>Legal Business Entity</u> formed or incorporated in New York State?			☐ Yes ☐ No
If 'No,' indicate jurisdiction where <u>Legal Business Entity</u> was formed or incorporated and attach a <u>Certificate of Good Standing</u> from the applicable jurisdiction or provide an explanation if a <u>Certificate of Good Standing</u> is not available.			
☐ United States State _____			
☐ Other Country _____			
Explain, if not available:			
1.2 Is the <u>Legal Business Entity</u> publicly traded?			☐ Yes ☐ No
If "Yes," provide <u>CIK Code</u> or Ticker Symbol			
1.3 Does the <u>Legal Business Entity</u> have a <u>DUNS</u> Number?			☐ Yes ☐ No
If "Yes," Enter <u>DUNS</u> Number			

*All underlined terms are defined in the "New York State Vendor Responsibility Definitions List," which can be found at <https://www.osc.state.ny.us/files/vendors/2017-11/vendor-questionnaire-definitions.pdf>

NEW YORK STATE

VENDOR RESPONSIBILITY QUESTIONNAIRE FOR-PROFIT BUSINESS ENTITY

I. LEGAL BUSINESS ENTITY INFORMATION

1.4 If the Legal Business Entity's Principal Place of Business is not in New York State, does the Legal Business Entity maintain an office in New York State?
(Select "N/A," if Principal Place of Business is in New York State.)

☐ Yes ☐ No
☐ N/A

If "Yes," provide the address and telephone number for one office located in New York State.

1.5 Is the Legal Business Entity a New York State certified Minority-Owned Business Enterprise (MBE), Women-Owned Business Enterprise (WBE), Service-Disabled Veteran-Owned Business (SDVOB), New York State Small Business (SB) or a federally certified Disadvantaged Business Enterprise (DBE)?

☐ Yes ☐ No

If "Yes," check all that apply:

- ☐ New York State certified Minority-Owned Business Enterprise (MBE)
☐ New York State certified Women-Owned Business Enterprise (WBE)
☐ New York State certified Service-Disabled Veteran-Owned Business (SDVOB)
☐ New York State Small Business (SB)
☐ Federally certified Disadvantaged Business Enterprise (DBE)

1.6 Identify Officials and Principal Owners of the Reporting Entity, if applicable. For each person, include name, title, date of birth, and percentage of ownership. For each Business Entity that is a Principal Owner, include name, address, EIN, and percentage ownership. Identify all Business Entities owning 25% or more of the Reporting Entity and include name, address, EIN and percentage of ownership. Attach additional pages if necessary. If applicable, reference to relevant SEC filing(s) containing the required information is optional. Each Business Entity identified as a Principal Owner must also submit a vendor responsibility questionnaire.

If there is no person or Business Entity that owns 25% or more of the Reporting Entity (or 10% or more if the Reporting Entity is publicly traded), check here. ☐

Name of Officials and Principal Owners (for each person, please include a middle initial)	Title	Date of Birth	Percentage Ownership (Enter 0% if not applicable)
Name of each Business Entity owning 25% or more of Reporting Entity	Address	EIN	Percentage Ownership

NEW YORK STATE

VENDOR RESPONSIBILITY QUESTIONNAIRE FOR-PROFIT BUSINESS ENTITY

II. REPORTING ENTITY INFORMATION

2.0 The Reporting Entity for this questionnaire is:

Note: Select only one.

☐ Legal Business Entity

Note: If selecting this option, “Reporting Entity” refers to the entire Legal Business Entity for the remainder of the questionnaire. (SKIP THE REMAINDER OF SECTION II AND PROCEED WITH SECTION III.)

☐ Organizational Unit within and operating under the authority of the Legal Business Entity

SEE DEFINITIONS OF “REPORTING ENTITY” AND “ORGANIZATIONAL UNIT” FOR ADDITIONAL INFORMATION ON CRITERIA TO QUALIFY FOR THIS SELECTION.

Note: If selecting this option, “Reporting Entity” refers to the Organizational Unit within the Legal Business Entity for the remainder of the questionnaire. (COMPLETE THE REMAINDER OF SECTION II AND ALL REMAINING SECTIONS OF THIS QUESTIONNAIRE.)

IDENTIFYING INFORMATION

a) Reporting Entity Name

Address of the Primary Place of Business (street, city, state, zip code)

Telephone

ext.

b) Describe the relationship of the Reporting Entity to the Legal Business Entity

c) Attach an organizational chart

d) Does the Reporting Entity have a DUNS Number?

☐ Yes ☐ No

If “Yes,” enter DUNS Number

e) Identify the designated manager(s) responsible for the business of the Reporting Entity.
For each person, include name and title. Attach additional pages if necessary.

Name	Title

APPENDIX E
NEW YORK STATE
VENDOR RESPONSIBILITY QUESTIONNAIRE
FOR-PROFIT BUSINESS ENTITY

INSTRUCTIONS FOR SECTIONS III THROUGH VII

For each “Yes,” provide an explanation of the issue(s), relevant dates, the government entity involved, any remedial or corrective action(s) taken and the current status of the issue(s). For each “Other,” provide an explanation which provides the basis for not definitively responding “Yes” or “No.” Provide the explanation at the end of the section or attach additional sheets with numbered responses, including the Reporting Entity name at the top of any attached pages.

III. LEADERSHIP INTEGRITY

Within the past five (5) years, has any current or former reporting entity official or any individual currently or formerly having the authority to sign, execute or approve bids, proposals, contracts or supporting documentation on behalf of the reporting entity with any government entity been:

3.0 <u>Sanctioned</u> relative to any business or professional permit and/or license?	☐ Yes ☐ No ☐ Other
3.1 <u>Suspended, debarred, or disqualified</u> from any <u>government contracting process</u> ?	☐ Yes ☐ No ☐ Other
3.2 The subject of an <u>investigation</u> , whether open or closed, by any <u>government entity</u> for a civil or criminal violation for any business-related conduct?	☐ Yes ☐ No ☐ Other
3.3 Charged with a misdemeanor or felony, indicted, granted immunity, convicted of a crime or subject to a <u>judgment</u> for: a) Any business-related activity; or b) Any crime, whether or not business-related, the underlying conduct of which was related to truthfulness?	☐ Yes ☐ No ☐ Other

For each “Yes” or “Other” provide an explanation for the response and attach additional sheets with numbered responses if necessary:

IV. INTEGRITY – CONTRACT BIDDING

Within the past five (5) years, has the reporting entity:

4.0 Been <u>suspended or debarred</u> from any <u>government contracting process</u> or been <u>disqualified</u> on any government procurement, permit, license, concession, franchise or lease, including, but not limited to, <u>debarment</u> for a violation of New York State Workers’ Compensation or Prevailing Wage laws or New York State Procurement Lobbying Law?	☐ Yes ☐ No
4.1 Been subject to a denial or revocation of a government prequalification?	☐ Yes ☐ No
4.2 Been denied a contract award or had a bid rejected based upon a <u>non-responsibility finding</u> by a <u>government entity</u> ?	☐ Yes ☐ No
4.3 Had a bid rejected on a <u>government contract</u> for failure to <u>make good faith efforts</u> on any <u>Minority-Owned Business Enterprise, Women-Owned Business Enterprise, Service-Disabled Veteran-Owned Business or Disadvantaged Business Enterprise</u> goal or <u>statutory affirmative action requirements</u> on a previously held contract?	☐ Yes ☐ No
4.4 Agreed to a voluntary exclusion from bidding/contracting with a <u>government entity</u> ?	☐ Yes ☐ No
4.5 Initiated a request to withdraw a bid submitted to a <u>government entity</u> in lieu of responding to an information request or subsequent to a formal request to appear before the <u>government entity</u> ?	☐ Yes ☐ No

For each “Yes,” provide an explanation for the response and attach additional sheets with numbered responses if necessary:

NEW YORK STATE

VENDOR RESPONSIBILITY QUESTIONNAIRE FOR-PROFIT BUSINESS ENTITY

V. INTEGRITY – CONTRACT AWARD

Within the past five (5) years, has the reporting entity:

- | | |
|---|--|
| 5.0 Been <u>suspended</u> , cancelled or <u>terminated for cause</u> on any <u>government contract</u> including, but not limited to, a <u>non-responsibility finding</u> ? | ☐ Yes ☐ No |
| 5.1 Been subject to an <u>administrative proceeding</u> or civil action seeking specific performance or restitution in connection with any <u>government contract</u> ? | ☐ Yes ☐ No |
| 5.2 Entered into a formal monitoring agreement as a condition of a contract award from a <u>government entity</u> ? | ☐ Yes ☐ No |

For each “Yes,” provide an explanation for the response and attach additional sheets with numbered responses if necessary:

VI. CERTIFICATIONS/LICENSES

Within the past five (5) years, has the reporting entity:

- | | |
|--|--|
| 6.0 Had a revocation, <u>suspension</u> or <u>disbarment</u> of any business or professional permit and/or license? | ☐ Yes ☐ No |
| 6.1 Had a denial, decertification, revocation or forfeiture of New York State certification of <u>Minority-Owned Business Enterprise</u> , <u>Women-Owned Business Enterprise</u> , <u>Service-Disabled Veteran-Owned Business</u> or federal certification of <u>Disadvantaged Business Enterprise</u> status for other than a change of ownership? | ☐ Yes ☐ No |

For each “Yes,” provide an explanation for the response and attach additional sheets with numbered responses if necessary:

VII. LEGAL PROCEEDINGS

Within the past five (5) years, has the reporting entity:

- | | |
|--|--|
| 7.0 Been the subject of an <u>investigation</u> , whether open or closed, by any <u>government entity</u> for a civil or criminal violation? | ☐ Yes ☐ No |
| 7.1 Been the subject of an indictment, grant of immunity, <u>judgment</u> or conviction (including entering into a plea bargain) for conduct constituting a crime? | ☐ Yes ☐ No |
| 7.2 Received any OSHA citation and Notification of Penalty containing a violation classified as <u>serious or willful</u> ? | ☐ Yes ☐ No |
| 7.3 Had a <u>government entity</u> find a willful prevailing wage or supplemental payment violation or any other willful violation of New York State Labor Law? | ☐ Yes ☐ No |
| 7.4 Entered into a consent order with the New York State Department of Environmental Conservation, or received an enforcement determination by any <u>government entity</u> involving a violation of federal, state or local environmental laws? | ☐ Yes ☐ No |
| 7.5 Other than previously disclosed:
a) Been subject to fines or penalties imposed by <u>government entities</u> which in the aggregate total \$25,000 or more; or
b) Been convicted of a criminal offense pursuant to any administrative and/or regulatory action taken by any <u>government entity</u> ? | ☐ Yes ☐ No |

For each “Yes,” provide an explanation for the response and attach additional sheets with numbered response if necessary:

NEW YORK STATE

VENDOR RESPONSIBILITY QUESTIONNAIRE FOR-PROFIT BUSINESS ENTITY

VIII. FINANCIAL AND ORGANIZATIONAL CAPACITY

8.0 Within the past five (5) years, has the Reporting Entity received any formal unsatisfactory performance assessment(s) from any government entity on any contract? ☐ Yes ☐ No

If "Yes," provide an explanation of the issue(s), relevant dates, the government entity involved, any remedial or corrective action(s) taken and the current status of the issue(s). Provide answer below or attach additional sheets with numbered responses.

8.1 Within the past five (5) years, has the Reporting Entity had any liquidated damages assessed over \$25,000 for any reason, including failure to meet Minority-Owned Business Enterprise, Women-Owned Business Enterprise, Service-Disabled Veteran-Owned Business, or Disadvantaged Business Enterprise goals? ☐ Yes ☐ No

If "Yes," provide an explanation of the issue(s), relevant dates, contracting party involved, the amount assessed and the current status of the issue(s). Provide answer below or attach additional sheets with numbered responses.

8.2 Within the past five (5) years, have any liens, claims or judgments (not including UCC filings) over \$25,000 been filed against the Reporting Entity which remain undischarged? ☐ Yes ☐ No

If "Yes," provide an explanation of the issue(s), relevant dates, the Lien holder or Claimant's name(s), the amount of the lien(s), the current status of the issue(s), and the balance of the lien or judgment not yet paid. Provide answer below or attach additional sheets with numbered responses.

8.3 In the last seven (7) years, has the Reporting Entity initiated or been the subject of any bankruptcy proceedings, whether or not closed, or is any bankruptcy proceeding pending? ☐ Yes ☐ No

If "Yes," provide the bankruptcy chapter number, the court name and the docket number. Indicate the current status of the proceedings as "Initiated," "Pending" or "Closed." Provide answer below or attach additional sheets with numbered responses.

8.4 During the past three (3) years, has the Reporting Entity failed to file or pay any tax returns required by federal, state or local tax laws? ☐ Yes ☐ No

If "Yes," provide the taxing jurisdiction, the type of tax, the liability year(s), the tax liability amount the Reporting Entity failed to file/pay and the current status of the tax liability. Provide answer below or attach additional sheets with numbered responses.

8.5 During the past three (3) years, has the Reporting Entity failed to file or pay any New York State unemployment insurance returns? ☐ Yes ☐ No

If "Yes," provide the years the Reporting Entity failed to file/pay the insurance, explain the situation and any remedial or corrective action(s) taken and the current status of the issue(s). Provide answer below or attach additional sheets with numbered responses.

8.6 During the past three (3) years, has the Reporting Entity had any government audit(s) completed? ☐ Yes ☐ No

a) If "Yes," did any audit of the Reporting Entity identify any reported significant deficiencies in internal control, fraud, illegal acts, significant violations of provisions of contract or grant agreements, significant abuse or any material disallowance? ☐ Yes ☐ No

If "Yes" to 8.6 a), provide an explanation of the issue(s), relevant dates, the government entity involved, any remedial or corrective action(s) taken and the current status of the issue(s). Provide answer below or attach additional sheets with numbered responses.

NEW YORK STATE

VENDOR RESPONSIBILITY QUESTIONNAIRE FOR-PROFIT BUSINESS ENTITY

IX. ASSOCIATED ENTITIES

This section pertains to any entity(ies) that either controls or is controlled by the reporting entity.

(See definition of "associated entity" for additional information to complete this section.)

9.0 Does the <u>Reporting Entity</u> have any <u>Associated Entities</u>? Note: All questions in this section must be answered if the <u>Reporting Entity</u> is either: – An <u>Organizational Unit</u>; or – The entire <u>Legal Business Entity</u> which controls, or is controlled by, any other entity(ies). If “No,” SKIP THE REMAINDER OF SECTION IX AND PROCEED WITH SECTION X. If “Yes,” provide the name, address and EIN of each Associated Entity and its relationship to the <u>Reporting Entity</u>.	☐ Yes ☐ No
9.1 Within the past five (5) years, has any <u>Associated Entity Official</u> or <u>Principal Owner</u> been charged with a misdemeanor or felony, indicted, granted immunity, convicted of a crime or subject to a <u>judgment</u> for: a) Any business-related activity; or b) Any crime, whether or not business-related, the underlying conduct of which was related to truthfulness?	☐ Yes ☐ No
If “Yes,” provide an explanation of the issue(s), the individual involved, their title and role in the <u>Associated Entity</u>, identify the <u>Associated Entity</u>’s name(s), <u>EIN</u>(s), primary business activity, the individual’s relationship to the <u>Reporting Entity</u>, relevant dates, the <u>government entity</u> involved, any remedial or corrective action(s) taken and the current status of the issue(s).	
9.2 Does any <u>Associated Entity</u> have any currently undischarged <u>federal</u>, New York State, New York City or New York local government <u>liens</u> or <u>judgments</u> (not including UCC filings) over \$50,000?	☐ Yes ☐ No
If “Yes,” provide an explanation of the issue(s), identify the <u>Associated Entity</u>’s name(s), <u>EIN</u>(s), primary business activity, relationship to the <u>Reporting Entity</u>, relevant dates, the Lien holder or Claimant’s name(s), the amount of the <u>lien</u>(s) and the current status of the issue(s). Provide answer below or attach additional sheets with numbered responses.	
9.3 Within the past five (5) years, has any <u>Associated Entity</u>:	
a) Been <u>disqualified</u>, <u>suspended</u> or <u>debarred</u> from any <u>federal</u>, New York State, New York City or other New York local <u>government contracting process</u>?	☐ Yes ☐ No
b) Been denied a contract award or had a bid rejected based upon a <u>non-responsibility finding</u> by any <u>federal</u>, New York State, New York City, or New York local <u>government entity</u>?	☐ Yes ☐ No
c) Been <u>suspended</u>, <u>cancelled</u> or <u>terminated for cause</u> (including for <u>non-responsibility</u>) on any <u>federal</u>, New York State, New York City or New York local <u>government contract</u>?	☐ Yes ☐ No
d) Been the subject of an <u>investigation</u>, whether open or closed, by any <u>federal</u>, New York State, New York City, or New York local <u>government entity</u> for a civil or criminal violation with a penalty in excess of \$500,000?	☐ Yes ☐ No
e) Been the subject of an indictment, grant of immunity, <u>judgment</u>, or conviction (including entering into a plea bargain) for conduct constituting a crime?	☐ Yes ☐ No
f) Been convicted of a criminal offense pursuant to any administrative and/or regulatory action taken by any <u>federal</u>, New York State, New York City, or New York local <u>government entity</u>?	☐ Yes ☐ No
g) Initiated or been the subject of any bankruptcy proceedings, whether or not closed, or is any bankruptcy proceeding pending?	☐ Yes ☐ No

NEW YORK STATE

VENDOR RESPONSIBILITY QUESTIONNAIRE FOR-PROFIT BUSINESS ENTITY

IX. ASSOCIATED ENTITIES

This section pertains to any entity(ies) that either controls or is controlled by the reporting entity.

(See definition of "associated entity" for additional information to complete this section.)

For each "Yes," provide an explanation of the issue(s), identify the Associated Entity's name(s), EIN(s), primary business activity, relationship to the Reporting Entity, relevant dates, the government entity involved, any remedial or corrective action(s) taken and the current status of the issue(s). Provide answer below or attach additional sheets with numbered responses.

X. FREEDOM OF INFORMATION LAW (FOIL)

10. Indicate whether any information supplied herein is believed to be exempt from disclosure under the Freedom of Information Law (FOIL).

☐ Yes ☐ No

Note: A determination of whether such information is exempt from FOIL will be made at the time of any request for disclosure under FOIL.

If "Yes," indicate the question number(s) and explain the basis for the claim.

XI. AUTHORIZED CONTACT FOR THIS QUESTIONNAIRE

Name	Telephone ext.	Fax
Title	Email	

APPENDIX E
NEW YORK STATE
VENDOR RESPONSIBILITY QUESTIONNAIRE
FOR-PROFIT BUSINESS ENTITY

Certification

The undersigned: (1) recognizes that this questionnaire is submitted for the express purpose of assisting New York State government entities (including the Office of the State Comptroller (OSC)) in making responsibility determinations regarding award or approval of a contract or subcontract and that such government entities will rely on information disclosed in the questionnaire in making responsibility determinations; (2) acknowledges that the New York State government entities and OSC may, in their discretion, by means which they may choose, verify the truth and accuracy of all statements made herein; and (3) acknowledges that intentional submission of false or misleading information may result in criminal penalties under State and/or federal law, as well as a finding of non-responsibility, contract suspension or contract termination.

It being acknowledged and agreed that all responses included in this questionnaire are to the knowledge, information and belief of the Business Entity, the undersigned certifies under penalties of perjury that they:

The undersigned certifies that he/she:

- are knowledgeable about the submitting Business Entity's business and operations;
- have legal authority to bind the Business Entity;
- have read and understand all of the questions contained in the questionnaire, including all definitions;
- have not altered the content of the questionnaire in any manner;
- have reviewed and/or supplied full and complete responses to each question;
- have provided true, accurate and complete responses, including all attachments, if applicable;
- understand that New York State government entities will rely on the information disclosed in the questionnaire when entering into a contract with the Business Entity; and
- are under an obligation to update the information provided herein to include any material changes to the Business Entity's responses at the time of bid/proposal submission through the contract award notification, and may be required to update the information at the request of the New York State government entities or OSC prior to the award and/or approval of a contract, or during the term of the contract.

Signature of Owner/Official _____

Printed Name of Signatory _____

Title _____

Name of Business _____

Address _____

City, State, Zip _____

Date _____



APPENDIX F
NYS CERTIFICATIONS

Company Name: _____

Is your firm a New York resident business?

☐ Yes ☐ No

Total number of people employed by your firm:

company-wide: _____

in New York City: _____

Is your firm a NYSESD certified MINORITY ENTERPRISE as defined in Executive Law Article 15-A?

☐ Yes ☐ No

(If yes, attach a copy of your current New York State certification letter.)

Is your firm a NYSESD certified WOMEN-OWNED ENTERPRISE as defined in Executive Law Article 15-A?

☐ Yes ☐ No

(If yes, attach a copy of your current New York State certification letter.)

Does your firm purchase goods or services or subcontract with any New York State certified minority or women-owned enterprises?

☐ Yes ☐ No

Is your firm a NYSOGS certified SERVICE DISABLED VETERAN OWNED BUSINESS as defined in Veterans' Services Law Article 3?

☐ Yes ☐ No

(If yes, attach a copy of your current New York State certification letter.)

Is your firm a SMALL BUSINESS as defined in Executive Law Section Article 15-A?

"Small Business" shall be defined as a business which:

- A. Has a significant business presence in New York demonstrated through one of the following;
 - 1. Pays taxes in New York State
 - 2. Purchases New York State products or materials, or
 - 3. Has any payroll in New York State
- B. Is independently owned and operated;
- C. Not dominant in its field; and,
- D. Employs less than three hundred persons

In accordance with New York State Finance Law, Section 165, the contractor certifies that it:

☐ IS a Small Business as defined in New York State Executive Law Section 310(20).

☐ IS NOT a Small Business as defined in New York State Executive Law Section 310(20).

Signature: _____

Typed Name: _____

Company Position: _____

Company Name: _____

Date Signed: _____

ACKNOWLEDGEMENT

STATE OF _____)

) ss.:

COUNTY OF _____)

On this ____ day of _____, 20 ____, before me personally came _____, to me known and known to me to be the person who executed the above instrument, who, being duly sworn by me, did for themselves depose and say that they are a member of the firm of and that they executed the foregoing instrument in the firm name of _____, and that they had authority to sign same, and they did duly acknowledge to me that they executed the same as the act and deed of said firm of _____, for the uses and purposes mentioned therein.

Notary Public



APPENDIX G

ENCOURAGING USE OF NEW YORK STATE BUSINESSES IN CONTRACT PERFORMANCE

New York State businesses have a substantial presence in State contracts and strongly contribute to the economies of the state and the nation. In recognition of their economic activity and leadership in doing business in New York State, bidders/proposers for this contract for commodities, services or technology are strongly encouraged and expected to consider New York State businesses in the fulfillment of the requirements of the contract. Such partnering may be as subcontractors, suppliers, protégés or other supporting roles.

Bidders/proposers need to be aware that all authorized users of the contract will be strongly encouraged, to the maximum extent practical and consistent with legal requirements, to use responsible and responsive New York State businesses in purchasing commodities that are of equal quality and functionality and in utilizing services and technology. Furthermore, bidders/proposers are reminded that they must continue to utilize small, minority and women- owned businesses, consistent with current State law.

Utilizing New York State businesses in State contracts will help create more private sector jobs, rebuild New York's infrastructure, and maximize economic activity to the mutual benefit of the contractor and its New York State business partners. New York State businesses will promote the contractor's optimal performance under the contract, thereby fully benefiting the public sector programs that are supported by associated procurements.

Public procurements can drive and improve the State's economic engine through promotion of the use of New York businesses by its contractors. The State therefore expects bidders/proposers to provide maximum assistance to New York businesses in their use of the contract. The potential participation by all kinds of New York businesses will deliver great value to the State and its taxpayers.

Bidders/proposers can demonstrate their commitment to the use of New York State businesses by responding to the question below:

Will New York State businesses be used in the performance of this contract? ☐ Yes ☐ No

If yes, identify New York State businesses that will be used and enter identifying information below. Include the name, FEIN, and estimated expenditures.

<u>Business Name</u>	<u>FEIN</u>	<u>Dollar Value</u>	<u>Description of Work</u>

5. Has any Governmental Entity or other governmental agency terminated or withheld a Procurement Contract with the above-named individual or entity due to the intentional provision of false or incomplete information? (Please circle):

☐ No ☐ Yes

6. If yes, please provide details below.

Governmental Entity: _____

Date of Termination or Withholding of Contract:_____

Basis of Termination or Withholding:

--

(Add additional pages as necessary)

Bidder certifies that all information provided to the Governmental Entity with respect to State Finance Law §139-k is complete, true and accurate.

By: _____

Name: _____

Title: _____

Date: _____



APPENDIX I

BIDDER REFERENCES

Bidder / Subcontractor Name _____

Bid # _____

List three (3) verifiable references receiving service similar in scope to the services required.

Company Name _____

Address _____

Contact Name _____

Contact Title _____

Phone Number _____

Date Services Provided _____

Type of Services Provided _____

Company Name _____

Address _____

Contact Name _____

Contact Title _____

Phone Number _____

Date Services Provided _____

Type of Services Provided _____

Company Name _____

Address _____

Contact Name _____

Contact Title _____

Phone Number _____

Date Services Provided _____

Type of Services Provided _____

APPENDIX J

**Certification Under Executive Order No. 16
Prohibiting State Agencies and Authorities from Contracting with
Businesses Conducting Business in Russia**

Executive Order No. 16 provides that “all Affected State Entities are directed to refrain from entering into any new contract or renewing any existing contract with an entity conducting business operations in Russia.” The complete text of Executive Order No. 16 can be found [here](#).

The Executive Order remains in effect while sanctions imposed by the federal government are in effect. Accordingly, vendors who may be excluded from award because of current business operations in Russia are nevertheless encouraged to respond to solicitations to preserve their contracting opportunities in case the sanctions are lifted during a solicitation or even after award in the case of some solicitations.

As defined in Executive Order No. 16, an “entity conducting business operations in Russia” means an institution or company, wherever located, conducting any commercial activity in Russia or transacting business with the Russian Government or with commercial entities headquartered in Russia or with their principal place of business in Russia in the form of contracting, sales, purchasing, investment, or any business partnership.

Is Vendor an entity conducting business operations in Russia, as defined above? Please answer by checking one of the following boxes:

1. No, Vendor does not conduct business operations in Russia within the meaning of Executive Order No. 16.
- 2.a. Yes, Vendor conducts business operations in Russia within the meaning of Executive Order No. 16 but has taken steps to wind down business operations in Russia or is in the process of winding down business operations in Russia. (Please provide a detailed description of the wind down process and a schedule for completion.)
- 2.b. Yes, Vendor conducts business operations in Russia within the meaning of Executive Order No. 16 but only to the extent necessary to provide vital health and safety services within Russia or to comply with federal law, regulations, executive orders, or directives. (Please provide a detailed description of the services being provided or the relevant laws, regulations, etc.)
3. Yes, Vendor conducts business operations in Russia within the meaning of Executive Order No. 16.

The undersigned certifies under penalties of perjury that they are knowledgeable about the Vendor’s business and operations and that the answer provided herein is true to the best of their knowledge and belief.

Vendor Name: _____
(legal entity)

By: _____
(signature)

Name: _____

Title: _____

Date: _____

APPENDIX K

Gender-Based Violence and the Workplace Certification

New York State Finance Law §139-M requires bidders on competitive state procurements to certify that they have a written policy addressing gender-based violence and the workplace and that such policy meets the following minimum requirements:

- **Share Information:** Employers must provide information regarding gender-based violence where employees can see and access it, including displaying the NYS Domestic and Sexual Violence Hotline information and a gender-based violence and the workplace poster.
- **Refer Employee-Survivors to Services:** The policy must require that the employer refer employees who disclose current or past victim status to the NYS Domestic and Sexual Violence Hotline and/or a local service provider. For bidders outside of New York State, referrals should be made to a local provider or statewide hotline. While referrals are required to be provided by the employer, it is not required for the employee to access services.
- **Prohibit Retaliation:** The policy must clearly state that discrimination or retaliation against employees who identify as victims or survivors of gender-based violence is prohibited.
- **Comply with Laws:** Ensure your policy follows State law. For employers based in New York State, this means that the policy must follow the SAFE Leave Act, New York State Human Rights Law, and any other relevant laws and regulations.
- **Offer Implementation Support:** OPDV is able to assist employers in developing and implementing this policy. Employers must provide information to supervisors and human resources, where available, about this technical assistance from OPDV. OPDV can be contacted at workplace@opdv.ny.gov.

By submission of this bid, each bidder and each person signing on behalf of any bidder certifies, and in the case of a joint bid each party thereto certifies as to its own organization, under penalty of perjury, that the bidder has and has implemented a written policy addressing gender-based violence and the workplace and has provided such policy to all of its employees, directors and board members. Such policy shall, at a minimum, meet the requirements of subdivision 11 of section five hundred seventy-five of the executive law.

Organization's signature below certifies its compliance with State Finance Law §139-M.

Organization: _____

By (signature): _____

Name (Please Print): _____

Title: _____

Date: _____

This form must be signed by an authorized executive or legal representative.

If the organization cannot make the above certification, they must provide an attached statement with their bid detailing the reasons therefor.



APPENDIX M

PARTICIPATION BY MINORITY AND WOMEN-OWNED BUSINESS ENTERPRISES: REQUIREMENTS AND PROCEDURES

I. General Provisions

- A. The NYS Insurance Fund (NYSIF) is required to implement the provisions of New York State Executive Law Article 15-A and Parts 140-145 of Title 5 of the New York Codes, Rules and Regulations ("NYCRR") for all State contracts, as defined therein, with a value (1) in excess of \$25,000 for labor, services, equipment, materials, or any combination of the foregoing or (2) in excess of \$100,000 for real property renovations and construction.
- B. The contractor to the subject contract (the "Contractor" and the "Contract," respectively) agrees, in addition to any other nondiscrimination provision of the Contract and at no additional cost to NYSIF, to fully comply and cooperate with NYSIF in the implementation of New York State Executive Law Article 15-A and the regulations promulgated thereunder. These requirements include equal employment opportunities for minority group members and women ("EEO") and contracting opportunities for New York State- certified minority and women-owned business enterprises ("MWBEs"). The Contractor's demonstration of "good faith efforts" pursuant to 5 NYCRR § 142.8 shall be a part of these requirements. These provisions shall be deemed supplementary to, and not in lieu of, the nondiscrimination provisions required by New York State Executive Law Article 15 (the "Human Rights Law") and other applicable federal, state, and local laws.
- C. Failure to comply with all of the requirements herein may result in a finding of non-responsiveness, non-responsibility and/or a breach of contract, leading to the assessment of liquidated damages pursuant to Section VII of this Appendix and such other remedies are available to NYSIF pursuant to the Contract and applicable law.

II. Contract Goals

- A. For purposes of this Contract, NYSIF hereby establishes an overall goal of 30% for MWBE participation, 18% for New York State-certified minority-owned business enterprise ("MBE") participation and 12% for New York State-certified women-owned business enterprise ("WBE") participation (collectively, "MWBE Contract Goals") based on the current availability of MBEs and WBEs.
- B. For purposes of providing meaningful participation by MWBEs on the Contract and achieving the MWBE Contract Goals established in Section II-A hereof, the Contractor should reference the directory of MWBEs at the following internet address: <https://ny.newnycontracts.com>.
Additionally, the Contractor is encouraged to contact the Division of Minority and Women's Business Development at (212) 803-2414 to discuss additional methods of maximizing participation by MWBEs on the Contract.
- C. The Contractor understands that only sums paid to MWBEs for the performance of a commercially useful function, as that term is defined in 5 NYCRR § 140.1, may be applied towards the achievement of the applicable MWBE participation goal. [FOR CONSTRUCTION CONTRACTS – The portion of a contract with an MWBE serving as a supplier that shall be deemed to represent the commercially useful function performed by the MWBE shall be 60% of the total value of the contract. The portion of a contract with an MWBE serving as a broker that shall be deemed to represent the commercially useful function performed by the MWBE

shall be the monetary value for fees, or the markup percentage, charged by the MWBE]. [FOR ALL OTHER CONTRACTS - The portion of a contract with an MWBE serving as a broker that shall be deemed to represent the commercially useful function performed by the MWBE shall be 25% of the total value of the contract]

- D. The Contractor must document "good faith efforts," pursuant to 5 NYCRR § 142.8, to provide meaningful participation by MWBEs as subcontractors and suppliers in the performance of the Contract. Such documentation shall include, but not necessarily be limited to:
1. Evidence of outreach to MWBEs;
 2. Any responses by MWBEs to the Contractor's outreach;
 3. Copies of advertisements for participation by MWBEs in appropriate general circulation, trade, and minority or women-oriented publications;
 4. The dates of attendance at any pre-bid, pre-award, or other meetings, if any, scheduled by NYSIF with MWBEs; and,
 5. Information describing specific steps undertaken by the Contractor to reasonably structure the Contract scope of work to maximize opportunities for MWBE participation.

III. Equal Employment Opportunity ("EEO")

- A. The provisions of Article 15-A of the Executive Law and the rules and regulations promulgated thereunder pertaining to equal employment opportunities for minority group members and women shall apply to the Contract.
- B. In performing the Contract, the Contractor shall:
1. Ensure that each contractor and subcontractor performing work on the Contract shall undertake or continue existing EEO programs to ensure that minority group members and women are afforded equal employment opportunities without discrimination because of race, creed, color, national origin, sex, age, disability or marital status. For these purposes, EEO shall apply in the areas of recruitment, employment, job assignment, promotion, upgrading, demotion, transfer, layoff, or termination and rates of pay or other forms of compensation.
 2. The Contractor shall submit an EEO policy statement to NYSIF within seventy-two (72) hours after the date of the notice by NYSIF to award the Contract to the Contractor.
 3. If the Contractor, or any of its subcontractors, does not have an existing EEO policy statement, NYSIF may require the Contractor or subcontractor to adopt a model statement (see Form 106 – Equal Employment Opportunity Policy Statement).
 4. The Contractor's EEO policy statement shall include the following language:
 - a. The Contractor will not discriminate against any employee or applicant for employment because of race, creed, color, national origin, sex, age, disability, or marital status, will undertake or continue existing EEO programs to ensure that minority group members and women are afforded equal employment opportunities without discrimination, and shall make and document its conscientious and active efforts to employ and utilize minority group members and women in its work force.
 - b. The Contractor shall state in all solicitations or advertisements for employees that, in the performance of the contract, all qualified applicants will be afforded equal employment opportunities without discrimination because of race, creed,

color, national origin, sex, age, disability or marital status.

- c. ONLY FOR CONTRACTS WITH A TOTAL EXPENDITURE IN EXCESS OF \$250,000: The Contractor shall request each employment agency, labor union, or authorized representative of workers with which it has a collective bargaining or other agreement or understanding, to furnish a written statement that such employment agency, labor union, or representative will not discriminate on the basis of race, creed, color, national origin, sex age, disability or marital status and that such union or representative will affirmatively cooperate in the implementation of the Contractor's obligations herein.
- d. The Contractor will include the provisions of Subdivisions (a) through (c) of this Subsection 4 and Paragraph "E" of this Section III, which provides for relevant provisions of the Human Rights Law, in every subcontract in such a manner that the requirements of the subdivisions will be binding upon each subcontractor as to work in connection with the Contract.

C. Form 101 - Staffing Plan

To ensure compliance with this Section, the Contractor shall submit a staffing plan to document the composition of the proposed workforce to be utilized in the performance of the Contract by the specified categories listed, including ethnic background, gender, and Federal occupational categories. The Contractor shall complete the staffing plan form and submit it as part of their bid or proposal or within a reasonable time, as directed by NYSIF.

D. Form 102 - Workforce Utilization Report

1. The Contractor shall submit a Workforce Utilization Report, and shall require each of its subcontractors to submit a Workforce Utilization Report, in such form as shall be required by NYSIF on a Quarterly basis during the term of the Contract, with the exception of Construction Contracts. For Construction Contracts, the Contractor is required to submit a Workforce Utilization Report on a Monthly basis.
 2. Separate forms shall be completed by the Contractor and any subcontractors.
 3. Pursuant to Executive Order #162, contractors and subcontractors are also required to report the gross wages paid to each of their employees for the work performed by such employees on the contract on a quarterly basis.
- E. The Contractor shall comply with the provisions of the Human Rights Law, and all other State and Federal statutory and constitutional non-discrimination provisions. The Contractor and its subcontractors shall not discriminate against any employee or applicant for employment because of race, creed (religion), color, sex, national origin, sexual orientation, military status, age, disability, predisposing genetic characteristic, marital status or domestic violence victim status, and shall also follow the requirements of the Human Rights Law with regard to non-discrimination on the basis of prior criminal conviction and prior arrest.

IV. MWBE Utilization Plan

- A. The Contractor represents and warrants that the Contractor has submitted an MWBE Utilization Plan, or shall submit an MWBE Utilization Plan at such time as shall be required by NYSIF, to the designated contacts at mwbe_sdvob@nysif.com, provided, however, that the Contractor may arrange to provide such evidence via a non-electronic method to NYSIF, either prior to, or at the time of, the execution of the contract.
- B. The Contractor agrees to adhere to such MWBE Utilization Plan in the performance of the

Contract.

- C. The Contractor further agrees that failure to submit and/or adhere to such MWBE Utilization Plan shall constitute a material breach of the terms of the Contract. Upon the occurrence of such a material breach, NYSIF shall be entitled to any remedy provided herein, including but not limited to, a finding that the Contractor is non-responsive.

V. Waivers

- A. If the Contractor, after making good faith efforts, is unable to achieve the MWBE Contract Goals stated herein, the Contractor may submit a request for a waiver to contracts@nysif.com or a non-electronic method provided by NYSIF. Such waiver request must be supported by evidence of the Contractor's good faith efforts to achieve the maximum feasible MWBE participation towards the applicable MWBE Contract Goals. If the documentation included with the waiver request is complete, NYSIF shall evaluate the request and issue a written notice of approval or denial within twenty (20) business days of receipt.
- B. If NYSIF, upon review of the MWBE Utilization Plan, quarterly MWBE Contractor Compliance Reports described in Section VI, or any other relevant information, determines that the Contractor is failing or refusing to comply with the MWBE Contract Goals, and no waiver has been issued in regard to such non-compliance, NYSIF may issue a notice of deficiency to the Contractor. The Contractor must respond to the notice of deficiency within seven (7) business days of receipt. Such response may include a request for partial or total waiver of MWBE Contract Goals.

VI. Quarterly MWBE Contractor Compliance Report

The Contractor is required to submit a quarterly MWBE Contractor Compliance Report to mwbe_sdvob@nysif.com, provided, however, that the Contractor may arrange to provide such report via a non-electronic method to NYSIF by the 10th day following the end of each quarter during the term of the Contract.

VII. Liquidated Damages - MWBE Participation

- A. Where NYSIF determines that the Contractor is not in compliance with the requirements of this Appendix and the Contractor refuses to comply with such requirements, or if the Contractor is found to have willfully and intentionally failed to comply with the MWBE participation goals, the Contractor shall be obligated to pay to NYSIF liquidated damages.
- B. Such liquidated damages shall be calculated as an amount equaling the difference between:
 - 1. All sums identified for payment to MWBEs had the Contractor achieved the contractual MWBE goals; and
 - 2. All sums actually paid to MWBEs for work performed or materials supplied under the Contract.
- C. In the event a determination has been made which requires the payment of liquidated damages and such identified sums have not been withheld by NYSIF, the Contractor shall pay such liquidated damages to NYSIF within sixty (60) days after they are assessed. Provided, however, that if the Contractor has filed a complaint with the Director of the Division of Minority and Women's Business Development pursuant to 5 NYCRR § 142.12, liquidated damages shall be payable only in the event of a determination adverse to the Contractor following the complaint process.

General Instructions: All Offerors and each subcontractor identified in the bid or proposal must complete an EEO Staffing Plan (Form 101) and submit it as part of the bid or proposal package. Where the work force to be utilized in the performance of the State contract can be separated out from the contractor's and/or subcontractor's total work force, the Offeror shall complete this form only for the anticipated work force to be utilized on the State contract. Where the work force to be utilized in the performance of the State contract cannot be separated out from the contractor's and/or subcontractor's total work force, the Offeror shall complete this form for the contractor's and/or subcontractor's total work force.

Instructions for completing:

1. Enter the Solicitation number that this report applies to along with the name and address of the Offeror.
2. Check off the appropriate box to indicate if the Offeror completing the report is the contractor or a subcontractor.
3. Check off the appropriate box to indicate work force to be utilized on the contract or the Offerors' total work force.
4. Enter the total work force by EEO job category.
5. Break down the anticipated total work force by gender and enter under the heading 'Work force by Gender'
6. Break down the anticipated total work force by race/ethnic identification and enter under the heading 'Work force by Race/Ethnic Identification'. Contact the MWBE Permissible contact(s) for the solicitation if you have any questions.
7. Enter information on disabled or veterans included in the anticipated work force under the appropriate headings.
8. Enter the name, title, phone number and email address for the person completing the form. Sign and date the form in the designated boxes.

RACE/ETHNIC IDENTIFICATION

Race/ethnic designations as used by the Equal Employment Opportunity Commission do not denote scientific definitions of anthropological origins. For the purposes of this form, an employee may be included in the group to which he or she appears to belong, identifies with, or is regarded in the community as belonging. However, no person should be counted in more than one race/ethnic group. The race/ethnic categories for this survey are:

- **WHITE** (Not of Hispanic origin) All persons having origins in any of the original peoples of Europe, North Africa, or the Middle East.
- **BLACK** a person, not of Hispanic origin, who has origins in any of the black racial groups of the original peoples of Africa.
- **HISPANIC** a person of Mexican, Puerto Rican, Cuban, Central or South American or other Spanish culture or origin, regardless of race.
- **ASIAN & PACIFIC ISLANDER** a person having origins in any of the original peoples of the Far East, Southeast Asia, the Indian subcontinent or the Pacific Islands.
- **NATIVE INDIAN (NATIVE AMERICAN/ALASKAN NATIVE)** a person having origins in any of the original peoples of North America, and who maintains cultural identification through tribal affiliation or community recognition.

OTHER CATEGORIES

- **DISABLED INDIVIDUAL** any person who:
 - has a physical or mental impairment that substantially limits one or more major life activity(ies)
 - has a record of such an impairment; or
 - is regarded as having such an impairment.
- **VIETNAM ERA VETERAN** a veteran who served at any time between and including January 1, 1963 and May 7, 1975.
- **GENDER** Male, Female, or X

Submit with Bid or Proposal – Instructions on page 5

Solicitation No.:	Reporting Entity:	Report includes Contractor's/Subcontractor's: ☐ Work force to be utilized on this contract ☐ Total work force
Offeror's Name:		☐ Offeror
Offeror's Address:		☐ Subcontractor Subcontractor's name _____

Enter the total number of employees for each classification in each of the EEO-Job Categories identified

EEO - Job Category	Total Work force	Work force by Gender			Work force by Race/Ethnic Identification																				
		Total Male	Total Female	Total X	White			Black			Hispanic			Asian			Native American			Disabled			Veteran		
		(M)	(F)	(X)	(M)	(F)	(X)	(M)	(F)	(X)	(M)	(F)	(X)	(M)	(F)	(X)	(M)	(F)	(X)	(M)	(F)	(X)	(M)	(F)	(X)
Officials/Administrators																									
Professionals																									
Technicians																									
Sales Workers																									
Office/Clerical																									
Craft Workers																									
Laborers																									
Service Workers																									
Temporary/Apprentices																									
Totals																									

PREPARED BY (Signature):	TELEPHONE NO.:	DATE:
	EMAIL ADDRESS:	
NAME AND TITLE OF PREPARER (Print or Type):	Submit completed with bid or proposal Form 101 (Rev 01/2023)	

The Workforce Utilization Report ("Report") is to be submitted on a monthly basis for construction contracts¹, and a quarterly basis for all other contracts, during the life of the contract to report the actual workforce utilized in the performance of the contract broken down by job title. When the workforce utilized in the performance of the contract can be separated out from the contractor's and/or subcontractor's total workforce, the contractor and/or subcontractor shall submit a Report of the workforce utilized on the contract. When the workforce to be utilized on the contract cannot be separated out from the contractor's and/or subcontractor's total workforce, information on the contractor's and/or subcontractor's total workforce may be included in the Report.

Reports are to be submitted electronically, using the provided Report worksheet, to mwbe_sdovb@nysif.com within ten (10) days following the end of each month or quarter, whichever is applicable.

Instructions for Completing the Workforce Utilization Report

1. REPORTING ENTITY: Check off the appropriate box to indicate if the entity completing the Report is the contractor or a subcontractor.
2. FEDERAL EMPLOYER IDENTIFICATION NUMBER: Enter the Federal Employer Identification Number (FEIN) assigned by the IRS. Contractors utilizing their social security number in lieu of an FEIN should leave this field blank.
3. CONTRACTOR NAME and CONTRACTOR ADDRESS: Enter the primary business address for the entity completing the Report.
4. PROJECT NAME/NUMBER OR CONTRACT NUMBER: Enter the number of the contract to which the Report applies.
5. REPORTING PERIOD: Check off the box that corresponds to the applicable quarterly or monthly reporting period for this Report. Only select one box.
6. WORKFORCE IDENTIFIED IN REPORT: Check off the appropriate box to indicate if the workforce being reported is just for the contract or the contractor's or subcontractor's total workforce.
7. OCCUPATION CLASSIFICATIONS and SOC JOB TITLE: Select the occupation classification and job title that best describes each group of employees performing work on the state contract under columns A and B.
8. EEO JOB TITLE and SOC CODE: These fields will populate automatically based upon the Occupation Classifications and SOC Job Titles selected. Do not modify the results generated in these fields.
9. NUMBER OF EMPLOYEES and NUMBER OF HOURS: Enter the number of employees and total number of hours worked by such employees for each job title under the columns corresponding to the gender and racial/ethnic groups with which the employees most closely identify. See below for additional guidance on Race/Ethnic Identification.
10. TOTAL GROSS WAGES: **[TO BE REPORTED QUARTERLY]** Enter the total gross wages paid to all employees for each job code, and each gender and racial/ethnic group, identified in the Report. Contractors and subcontractors should report only gross wages for work on the contract paid to employees during the period covered by the Report. "Gross wages" are those reported by employers to employees on their wage statements. Gross wages are defined more specifically by 20 NYCRR §2380.4 and typically include every form of compensation for employment paid by an employer to his, her or its employees, whether paid directly or indirectly by the employer, including salaries, commissions, bonuses, tips and the reasonable value of board, rent, housing, lodging or similar advantage received.
11. PREPARER'S INFORMATION: Enter the name and title for the person completing the form, enter the date upon which the Report was completed, and check the box accepting the name entered into the Report as the digital signature of the preparer.

¹ The Gross Wages column is only required to be completed on a quarterly basis commencing 1/1/2018.

RACE/ETHNIC IDENTIFICATION

Race/ethnic designations as used by the Equal Employment Opportunity Commission do not denote scientific definitions of anthropological origins. For the purposes of this form, an employee may be included in the group to which he or she appears to belong, identifies with, or is regarded in the community as belonging. However, no person should be counted in more than one race/ethnic group. The race/ethnic categories for this survey are:

- **WHITE** (Not of Hispanic origin) All persons having origins in any of the original peoples of Europe, North Africa, or the Middle East.
- **BLACK** a person, not of Hispanic origin, who has origins in any of the black racial groups of the original peoples of Africa.
- **HISPANIC** a person of Mexican, Puerto Rican, Cuban, Central or South American or other Spanish culture or origin, regardless of race.
- **ASIAN & PACIFIC ISLANDER** a person having origins in any of the original peoples of the Far East, Southeast Asia, the Indian subcontinent or the Pacific Islands.
- **NATIVE INDIAN (NATIVE AMERICAN/ALASKAN NATIVE)** a person having origins in any of the original peoples of North America, and who maintains cultural identification through tribal affiliation or community recognition.

OTHER CATEGORIES

- **DISABLED INDIVIDUAL** any person who: - has a physical or mental impairment that substantially limits one or more major life activity(ies)
- has a record of such an impairment; or
- is regarded as having such an impairment.
- **VIETNAM ERA VETERAN** a veteran who served at any time between and including January 1, 1963 and May 7, 1975.
- **GENDER** Male, Female, or X

Resources

If you have questions regarding these requirements, are unsure of the appropriate job titles to include in your Report, or otherwise require assistance in preparing or submitting the Report, please contact mwbe_sdvob@nysif.com or contact Carrell Clarke-Europe at (212) 312-0089.

FORM 103 – M/WBE UTILIZATION PLAN
APPENDIX M

INSTRUCTIONS: This form must be submitted with any bid, proposal, or proposed negotiated contract or within a reasonable time thereafter, but prior to contract award. This Utilization Plan must contain a detailed description of the supplies and/or services to be provided by each certified Minority and Women-owned Business Enterprise (M/WBE) under the contract. Attach additional sheets if necessary.

Offeror's Name: _____
Address: _____
City, State, Zip Code: _____
Telephone No.: _____
Region/Location of Work: _____

Federal Identification No.: _____
Solicitation No.: _____
Project No.: _____
M/WBE Goals in the Contract: MBE _____% WBE _____%

1. Certified M/WBE Subcontractors/Suppliers Name, Address, Email Address, Telephone No.	2. Classification	3. Federal ID No.	4. Detailed Description of Work (Attach additional sheets, if necessary)	5. Dollar Value of Subcontracts/ Supplies/Services and intended performance dates of each component of the contract.
A.	NYS ESD CERTIFIED MBE WBE			
B.	NYS ESD CERTIFIED MBE WBE			

6. IF UNABLE TO FULLY MEET THE MBE AND WBE GOALS SET FORTH IN THE CONTRACT, OFFEROR MUST SUBMIT A REQUEST FOR WAIVER FORM (M/WBE 104).

PREPARED BY (Signature): _____ DATE: _____ NAME AND TITLE OF PREPARER (Print or Type): _____ _____ SUBMISSION OF THIS FORM CONSTITUTES THE OFFEROR'S ACKNOWLEDGEMENT AND AGREEMENT TO COMPLY WITH THE M/WBE REQUIREMENTS SET FORTH UNDER NYS EXECUTIVE LAW, ARTICLE 15-A, 5 NYCRR PART 143, AND THE ABOVE-REFERENCED SOLICITATION. FAILURE TO SUBMIT COMPLETE AND ACCURATE INFORMATION MAY RESULT IN A FINDING OF NONCOMPLIANCE AND POSSIBLE TERMINATION OF YOUR CONTRACT.	TELEPHONE NO.:	EMAIL ADDRESS:			
	FOR M/WBE USE ONLY				
	REVIEWED BY:		DATE:		
	UTILIZATION PLAN APPROVED:		YES	NO	DATE:
	Contract No.:		_____		
Project No. (if applicable):		_____			
Contract Award Date:		_____			
Estimated Date of Completion:		_____			
Amount Obligated Under the Contract:		_____			
Description of Work		_____			
NOTICE OF DEFICIENCY ISSUED:		YES	NO	DATE: _____	
NOTICE OF ACCEPTANCE ISSUED:		YES	NO	DATE: _____	

When completing the Request for Waiver Form please check all boxes that apply. To be considered, the Request for Waiver Form must be accompanied by documentation for items 1 – 11, as listed below. If box # 3 has been checked above, please see item 11. Copies of the following information and all relevant supporting documentation must be submitted along with the request:

1. A statement setting forth your basis for requesting a partial or total waiver.
2. The names of general circulation, trade association, and M/WBE-oriented publications in which you solicited certified M/WBEs for the purposes of complying with your participation goals.
3. A list identifying the date(s) that all solicitations for certified M/WBE participation were published in any of the above publications.
4. A list of all certified M/WBEs appearing in the NYS Directory of Certified Firms that were solicited for purposes of complying with your certified M/WBE participation levels.
5. Copies of notices, dates of contact, letters, and other correspondence as proof that solicitations were made in writing and copies of such solicitations, or a sample copy of the solicitation if an identical solicitation was made to all certified M/WBEs.
6. Provide copies of responses made by certified M/WBEs to your solicitations.
7. Provide a description of any contract documents, plans, or specifications made available to certified M/WBEs for purposes of soliciting their bids and the date and manner in which these documents were made available.
8. Provide documentation of any negotiations between you, the Offeror/Contractor, and the M/WBEs undertaken for purposes of complying with the certified M/WBE participation goals.
9. Provide any other information you deem relevant which may help us in evaluating your request for a waiver.
10. Provide the name, title, address, telephone number, and email address of offeror/contractor's representative authorized to discuss and negotiate this waiver request.
11. Copy of notice of application receipt issued by Empire State Development (ESD).

Note: Unless a Total Waiver has been granted, the Offeror/Contractor will be required to submit all reports and documents pursuant to the provisions set forth in the Contract, as deemed appropriate by NYSIF, to determine M/WBE compliance.

INSTRUCTIONS: SEE APPENDIX M FOR REQUIREMENTS AND DOCUMENT SUBMISSION INSTRUCTIONS.			
Offeror/Contractor Name:		Federal Identification No.:	
Address:		Solicitation/Contract No.:	
City, State, Zip Code:		M/WBE Goals:	
		MBE	%
		WBE	%
By submitting this form and the required information, the offeror/contractor certifies that every Good Faith Effort has been taken to promote M/WBE participation pursuant to the M/WBE requirements set forth under the contract.			
Contractor is requesting a:			
1.	MBE Waiver – A waiver of the MBE Goal for this procurement is requested.	Total	Partial
2.	WBE Waiver – A waiver of the WBE Goal for this procurement is requested.	Total	Partial
3.	Waiver Pending ESD Certification – (Check here if subcontractors or suppliers of Contractor are not certified M/WBE, but an application for certification has been filed with Empire State Development). Date of such filing with Empire State Development:		
PREPARED BY (Signature):		Date: _____	
SUBMISSION OF THIS FORM CONSTITUTES THE OFFEROR/CONTRACTOR'S ACKNOWLEDGEMENT AND AGREEMENT TO COMPLY WITH THE M/WBE REQUIREMENTS SET FORTH UNDER NYS EXECUTIVE LAW, ARTICLE 15-A AND 5 NYCRR PART 143. FAILURE TO SUBMIT COMPLETE AND ACCURATE INFORMATION MAY RESULT IN A FINDING OF NONCOMPLIANCE AND/OR TERMINATION OF THE CONTRACT.			
Name and Title of Preparer (Printed or Typed):		Telephone Number:	Email Address:
Submit with the bid or proposal or if submitting after award submit to:		*****FOR M/WBE USE ONLY *****	
New York State Insurance Fund Attn: Procurement Unit Email: contracts@nysif.com		REVIEWED BY:	DATE:
		Waiver Granted:	Yes MBE % WBE % Total Waiver Partial Waiver ESD Certification Waiver *Conditional Notice of Deficiency Issued _____ *Comments:

PRODUCT KEY CODE

A	=	Agriculture/ Landscaping (e.g., all forms of landscaping services)
B	=	Mining (e.g., geological investigations)
C	=	Construction
C15	=	Building Construction – General Contractors
C16	=	Heavy Construction (e.g., highway, pipe laying)
C17	=	Special Trade Contractors (e.g., plumbing, heating, electrical, carpentry)
D	=	Manufacturing
E	=	Transportation, Communication and Sanitary Services (e.g., delivery services, warehousing, broadcasting and cable systems)
F/G	=	Wholesale/Retail Goods (e.g. hospital supplies and equipment, food stores, computer stores, office supplies)
G52	=	Construction Materials (e.g., lumber, paint, law supplies)
H	=	Financial, Insurance and Real Estate Services
I	=	Services
I73	=	Business Services (e.g., copying, advertising, secretarial, janitorial, rental services of equipment, computer programming, security services)
I81	=	Legal Services
I82	=	Education Services (e.g., AIDS education, automobile safety, tutoring, public speaking)
I83	=	Social Services (Counselors, vocational training, child care)
I87	=	Engineering, architectural, accounting, research, management and related services

FORM 105 – M/WBE QUARTERLY REPORT
APPENDIX M

NYS AGENCY Contract No. _____ Project No. _____

Is this the final report?
Check one:

Yes: No:

The following information indicates the payment amounts made by the grantee/contractor to the NYS Certified M/WBE subcontractor on this project. The payments as shown made are in compliance with contract documents for the above referenced project.

Contractors Name and Address		Federal ID#	Goals/\$ Amt.		Contract Type:					
			MBE	% =	Paid to Contractor This Quarter:					
			WBE	% =	Total Paid to Contractor To Date:					
		Project Completion Date	Work Location		Reporting Period (Check One):					
					1st Quarter (4/1-6/30) 3rd Quarter (10/1-12/31) 2nd Quarter (7/1-9/30) 4th Quarter (1/1-3/31)					
M/WBE Subcontractor/Vendor	Product Code*	Work Status This Report	Total Subcontractor Contract Amount		Payments this Quarter		Previous Payments		Total Payment Made to Date	
			MBE	WBE	MBE	WBE	MBE	WBE	MBE	WBE
Name:		Active								
FED ID#		Inactive								
		Complete								
Name:		Active								
FED ID#		Inactive								
		Complete								
Name:		Active								
FED ID#		Inactive								
		Complete								
Name:		Active								
FED ID#		Inactive								
		Complete								
Name:		Active								
FED ID#		Inactive								
		Complete								
Total										

*See ABOVE for Product Codes

Date _____ Name _____ Title _____ Signature _____

M/WBE AND EEO POLICY STATEMENT

I, _____, the (awardee/contractor) _____ agree to adopt the following policies with respect to the project being developed or services rendered at _____.

M/WBE

This organization will and will cause its contractors and subcontractors to take good faith actions to achieve the M/WBE contract participations goals set by the State for that area in which the State-funded project is located, by taking the following steps:

- (1) Actively and affirmatively solicit bids for contracts and subcontracts from qualified State certified MBEs or WBEs, including solicitations to M/WBE contractor associations.
- (2) Request a list of State-certified M/WBEs from AGENCY and solicit bids from them directly.
- (3) Ensure that plans, specifications, request for proposals and other documents used to secure bids will be made available in sufficient time for review by prospective M/WBEs.
- (4) Where feasible, divide the work into smaller portions to enhanced participations by M/WBEs and encourage the formation of joint venture and other partnerships among M/WBE contractors to enhance their participation.
- (5) Document and maintain records of bid solicitation, including those to M/WBEs and the results thereof. The Contractor will also maintain records of actions that its subcontractors have taken toward meeting M/WBE contract participation goals.
- (6) Ensure that progress payments to M/WBEs are made on a timely basis so that undue financial hardship is avoided, and that bonding and other credit requirements are waived or appropriate alternatives developed to encourage M/WBE participation

EEO

(a) This organization will not discriminate against any employee or applicant for employment because of race, creed, color, national origin, sex, age, disability or marital status, will undertake or continue existing programs of affirmative action to ensure that minority group members are afforded equal employment opportunities without discrimination, and shall make and document its conscientious and active efforts to employ and utilize minority group members and women in its work force on state contracts.

- (b) This organization shall state in all solicitation or advertisements for employees that in the performance of the State contract all qualified applicants will be afforded equal employment opportunities without discrimination because of race, creed, color, national origin, sex disability or marital status.
- (c) At the request of the contracting agency, this organization shall request each employment agency, labor union, or authorized representative will not discriminate on the basis of race, creed, color, national origin, sex, age, disability or marital status and that such union or representative will affirmatively cooperate in the implementation of this organization's obligations herein.
- (d) The Contractor shall comply with the provisions of the Human Rights Law, all other State and Federal statutory and constitutional non- discrimination provisions. The Contractor and subcontractors shall not discriminate against any employee or applicant for employment because of race, creed (religion), color, sex, national origin, sexual orientation, military status, age, disability, predisposing genetic characteristic, marital status or domestic violence victim status, and shall also follow the requirements of the Human Rights Law with regard to non-discrimination on the basis of prior criminal conviction and prior arrest.
- (e) This organization will include the provisions of sections (a) through (d) of this agreement in every subcontract in such a manner that the requirements of the subdivisions will be binding upon each subcontractor as to work in connection with the State contract

Agreed to this _____ day of _____, 2_____

By: _____

Print: _____ Title: _____

_____ is designated as the Minority Business Enterprise Liaison.
(Name of Designated Liaison)
responsible for administering the Minority and Women-Owned Business Enterprises- Equal Employment Opportunity (M/WBE-EEO) program.

M/WBE Contract Goals

_____ % Minority and Women's Business Enterprise Participation

_____ % Minority Business Enterprise Participation

_____ % Women's Business Enterprise Participation

(Authorized Representative)

Title: _____

Date: _____

**Contractor Certification to Covered Agency**

(Pursuant to Section 5-a of the Tax Law, as amended, effective April 26, 2006)

ST-220-CA

(12/11)

For information, consult Publication 223, Questions and Answers Concerning Tax Law Section 5-a (see Need Help? on back).

Contractor name				For covered agency use only Contract number or description		
Contractor's principal place of business		City	State			ZIP code
Contractor's mailing address (if different than above)						Estimated contract value over the full term of contract (but not including renewals)
Contractor's federal employer identification number (EIN)			Contractor's sales tax ID number (if different from contractor's EIN)			
Contractor's telephone number		Covered agency name				\$
Covered agency address					Covered agency telephone number	

I, _____, hereby affirm, under penalty of perjury, that I am _____
(name) (title)

of the above-named contractor, that I am authorized to make this certification on behalf of such contractor, and I further certify that:

(Mark an **X** in only one box)

☐ The contractor has filed Form ST-220-TD with the Department of Taxation and Finance in connection with this contract and, to the best of contractor's knowledge, the information provided on the Form ST-220-TD, is correct and complete.

☐ The contractor has previously filed Form ST-220-TD with the Tax Department in connection with _____
(insert contract number or description)

and, to the best of the contractor's knowledge, the information provided on that previously filed Form ST-220-TD, is correct and complete as of the current date, and thus the contractor is not required to file a new Form ST-220-TD at this time.

Sworn to this ____ day of _____, 20 ____

(sign before a notary public)

(title)

Instructions

General information

Tax Law section 5-a was amended, effective April 26, 2006. On or after that date, in all cases where a contract is subject to Tax Law section 5-a, a contractor must file (1) Form ST-220-CA, *Contractor Certification to Covered Agency*, with a covered agency, and (2) Form ST-220-TD with the Tax Department before a contract may take effect. The circumstances when a contract is subject to section 5-a are listed in Publication 223, Q&A 3. See *Need help?* for more information on how to obtain this publication. In addition, a contractor must file a new Form ST-220-CA with a covered agency before an existing contract with such agency may be renewed.

Note: Form ST-220-CA must be signed by a person authorized to make the certification on behalf of the contractor, and the acknowledgement on page 2 of this form must be completed before a notary public.

When to complete this form

As set forth in Publication 223, a contract is subject to section 5-a, and you must make the required certification(s), if:

- The procuring entity is a *covered agency* within the meaning of the statute (see Publication 223, Q&A 5);
- The contractor is a *contractor* within the meaning of the statute (see Publication 223, Q&A 6); and
- The contract is a *contract* within the meaning of the statute. This is the case when it (a) has a value in excess of \$100,000 and (b) is a contract for *commodities* or *services*, as such terms are defined for purposes of the statute (see Publication 223, Q&A 8 and 9).

Furthermore, the procuring entity must have begun the solicitation to purchase on or after January 1, 2005, and the resulting contract must have been awarded, amended, extended, renewed, or assigned *on or after April 26, 2006* (the effective date of the section 5-a amendments).

Individual, Corporation, Partnership, or LLC Acknowledgment

STATE OF _____ }
: _____ SS.:
COUNTY OF _____ }

On the ____ day of _____ in the year 20____, before me personally appeared _____, known to me to be the person who executed the foregoing instrument, who, being duly sworn by me did depose and say that _____ he resides at _____, Town of _____, County of _____, State of _____; and further that:

[Mark an **X** in the appropriate box and complete the accompanying statement.]

- ☐ (If an individual): _____ he executed the foregoing instrument in his/her name and on his/her own behalf.
- ☐ (If a corporation): _____ he is the _____ of _____, the corporation described in said instrument; that, by authority of the Board of Directors of said corporation, _____ he is authorized to execute the foregoing instrument on behalf of the corporation for purposes set forth therein; and that, pursuant to that authority, _____ he executed the foregoing instrument in the name of and on behalf of said corporation as the act and deed of said corporation.
- ☐ (If a partnership): _____ he is a _____ of _____, the partnership described in said instrument; that, by the terms of said partnership, _____ he is authorized to execute the foregoing instrument on behalf of the partnership for purposes set forth therein; and that, pursuant to that authority, _____ he executed the foregoing instrument in the name of and on behalf of said partnership as the act and deed of said partnership.
- ☐ (If a limited liability company): _____ he is a duly authorized member of _____, LLC, the limited liability company described in said instrument; that _____ he is authorized to execute the foregoing instrument on behalf of the limited liability company for purposes set forth therein; and that, pursuant to that authority, _____ he executed the foregoing instrument in the name of and on behalf of said limited liability company as the act and deed of said limited liability company.

Notary Public

Registration No.

Privacy notification

The Commissioner of Taxation and Finance may collect and maintain personal information pursuant to the New York State Tax Law, including but not limited to, sections 5-a, 171, 171-a, 287, 308, 429, 475, 505, 697, 1096, 1142, and 1415 of that Law; and may require disclosure of social security numbers pursuant to 42 USC 405(c)(2)(C)(i).

This information will be used to determine and administer tax liabilities and, when authorized by law, for certain tax offset and exchange of tax information programs as well as for any other lawful purpose.

Information concerning quarterly wages paid to employees is provided to certain state agencies for purposes of fraud prevention, support enforcement, evaluation of the effectiveness of certain employment and training programs and other purposes authorized by law.

Failure to provide the required information may subject you to civil or criminal penalties, or both, under the Tax Law.

This information is maintained by the Manager of Document Management, NYS Tax Department, W A Harriman Campus, Albany NY 12227; telephone (518) 457-5181.

Need help?



Visit our Web site at **www.tax.ny.gov**

- get information and manage your taxes online
- check for new online services and features



Telephone assistance

Sales Tax Information Center: (518) 485-2889

To order forms and publications: (518) 457-5431

Text Telephone (TTY) Hotline (for persons with hearing and speech disabilities using a TTY): (518) 485-5082



Persons with disabilities: In compliance with the Americans with Disabilities Act, we will ensure that our lobbies, offices, meeting rooms, and other facilities are accessible to persons with disabilities. If you have questions about special accommodations for persons with disabilities, call the information center.

**Contractor Certification**(Pursuant to Tax Law Section 5-a, as amended,
effective April 26, 2006)**ST-220-TD**

(4/15)

For information, consult Publication 223, *Questions and Answers Concerning Tax Law Section 5-a* (see *Need help?* below).

Contractor name

Contractor's principal place of business

City

State

ZIP code

Contractor's mailing address (if different than above)

City

State

ZIP code

Contractor's federal employer identification number (EIN)

Contractor's sales tax ID number (if different from contractor's EIN)

Contractor's telephone number

()

Covered agency or state agency

Contract number or description

Covered agency telephone number

()

Covered agency address

City

State

ZIP code

Is the estimated contract value over the full term of the contract (but not including renewals) more than \$100,000?

Yes ☐No ☐Unknown at this time ☐**General information**

Tax Law section 5-a, as amended, effective April 26, 2006, requires certain contractors awarded certain state contracts valued at more than \$100,000 to certify to the Tax Department that they are registered to collect New York State and local sales and compensating use taxes, if they made sales delivered by any means to locations within New York State of tangible personal property or taxable services having a cumulative value in excess of \$300,000, measured over a specified period. In addition, contractors must certify to the Tax Department that each affiliate and subcontractor exceeding such sales threshold during a specified period is registered to collect New York State and local sales and compensating use taxes. Contractors must also file Form ST-220-CA, *Contractor Certification to Covered Agency*, certifying to the procuring state entity that they filed Form ST-220-TD with the Tax Department and that the information contained on Form ST-220-TD is correct and complete as of the date they file Form ST-220-CA.

All sections must be completed including all fields on the top of this page, all sections on page 2, Schedule A on page 3, if applicable, and *Individual, Corporation, Partnership, or LLC Acknowledgement* on page 4. If you do not complete these areas, the form will be returned to you for completion.

For more detailed information regarding this form and Tax Law section 5-a, see Publication 223, *Questions and Answers Concerning Tax Law Section 5-a, (as amended, effective April 26, 2006)*. See *Need help?* for more information on how to obtain this publication.

Note: Form ST-220-TD must be signed by a person authorized to make the certification on behalf of the contractor, and the acknowledgement on page 4 of this form must be completed before a notary public.

Mail completed form to:

**NYS TAX DEPARTMENT
DATA ENTRY SECTION
W A HARRIMAN CAMPUS
ALBANY NY 12227-0826**

Privacy notification

New York State Law requires all government agencies that maintain a system of records to provide notification of the legal authority for any request, the principal purpose(s) for which the information is to be collected, and where it will be maintained. To view this information, visit our Web site, or, if you do not have Internet access, call and request Publication 54, *Privacy Notification*. See *Need help?* for the Web address and telephone number.

Need help?Visit our Web site at **www.tax.ny.gov**

- get information and manage your taxes online
- check for new online services and features

**Telephone assistance****Sales Tax** Information Center: (518) 485-2889

To order forms and publications: (518) 457-5431

Text Telephone (TTY) Hotline (for persons with hearing and speech disabilities using a TTY): (518) 485-5082

Persons with disabilities: In compliance with the Americans with Disabilities Act, we will ensure that our lobbies, offices, meeting rooms, and other facilities are accessible to persons with disabilities. If you have questions about special accommodations for persons with disabilities, call the information center.

I, _____, hereby affirm, under penalty of perjury, that I am _____
(name) (title)
of the above-named contractor, and that I am authorized to make this certification on behalf of such contractor.

Complete Sections 1, 2, and 3 below. Make only one entry in each section.

Section 1 – Contractor registration status

- ☐ The contractor has made sales delivered by any means to locations within New York State of tangible personal property or taxable services having a cumulative value in excess of \$300,000 during the four sales tax quarters which immediately precede the sales tax quarter in which this certification is made. The contractor is registered to collect New York State and local sales and compensating use taxes with the Commissioner of Taxation and Finance pursuant to Tax Law sections 1134 and 1253, and is listed on Schedule A of this certification.
- ☐ The contractor has not made sales delivered by any means to locations within New York State of tangible personal property or taxable services having a cumulative value in excess of \$300,000 during the four sales tax quarters which immediately precede the sales tax quarter in which this certification is made.

Section 2 – Affiliate registration status

- ☐ The contractor does not have any affiliates.
- ☐ To the best of the contractor's knowledge, the contractor has one or more affiliates having made sales delivered by any means to locations within New York State of tangible personal property or taxable services having a cumulative value in excess of \$300,000 during the four sales tax quarters which immediately precede the sales tax quarter in which this certification is made, and each affiliate exceeding the \$300,000 cumulative sales threshold during such quarters is registered to collect New York State and local sales and compensating use taxes with the Commissioner of Taxation and Finance pursuant to Tax Law sections 1134 and 1253. The contractor has listed each affiliate exceeding the \$300,000 cumulative sales threshold during such quarters on Schedule A of this certification.
- ☐ To the best of the contractor's knowledge, the contractor has one or more affiliates, and each affiliate has not made sales delivered by any means to locations within New York State of tangible personal property or taxable services having a cumulative value in excess of \$300,000 during the four sales tax quarters which immediately precede the sales tax quarter in which this certification is made.

Section 3 – Subcontractor registration status

- ☐ The contractor does not have any subcontractors.
- ☐ To the best of the contractor's knowledge, the contractor has one or more subcontractors having made sales delivered by any means to locations within New York State of tangible personal property or taxable services having a cumulative value in excess of \$300,000 during the four sales tax quarters which immediately precede the sales tax quarter in which this certification is made, and each subcontractor exceeding the \$300,000 cumulative sales threshold during such quarters is registered to collect New York State and local sales and compensating use taxes with the Commissioner of Taxation and Finance pursuant to Tax Law sections 1134 and 1253. The contractor has listed each subcontractor exceeding the \$300,000 cumulative sales threshold during such quarters on Schedule A of this certification.
- ☐ To the best of the contractor's knowledge, the contractor has one or more subcontractors, and each subcontractor has not made sales delivered by any means to locations within New York State of tangible personal property or taxable services having a cumulative value in excess of \$300,000 during the four sales tax quarters which immediately precede the sales tax quarter in which this certification is made.

Sworn to this ____ day of _____, 20 ____

(sign before a notary public)

(title)

Schedule A – Listing of each entity (contractor, affiliate, or subcontractor) exceeding \$300,000 cumulative sales threshold

List the contractor, or affiliate, or subcontractor in Schedule A only if such entity exceeded the \$300,000 cumulative sales threshold during the specified sales tax quarters. See directions below. For more information, see Publication 223.

A Relationship to contractor	B Name	C Address	D Federal ID number	E Sales tax ID number	F Registration in progress

- Column A – Enter **C** in column A if the contractor; **A** if an affiliate of the contractor; or **S** if a subcontractor.
- Column B – Name - If the entity is a corporation or limited liability company, enter the exact legal name as registered with the NY Department of State, if applicable. If the entity is a partnership or sole proprietor, enter the name of the partnership and each partner’s given name, or the given name(s) of the owner(s), as applicable. If the entity has a different DBA (doing business as) name, enter that name as well.
- Column C – Address - Enter the street address of the entity’s principal place of business. Do not enter a PO box.
- Column D – ID number - Enter the federal employer identification number (EIN) assigned to the entity. If the entity is an individual, enter the social security number of that person.
- Column E – Sales tax ID number - Enter only if different from federal EIN in column D.
- Column F – If applicable, enter an X if the entity has submitted Form DTF-17 to the Tax Department but has not received its certificate of authority as of the date of this certification.

Individual, Corporation, Partnership, or LLC Acknowledgment

STATE OF }
 : SS.:
COUNTY OF }

On the ____ day of _____ in the year 20____, before me personally appeared _____, known to me to be the person who executed the foregoing instrument, who, being duly sworn by me did depose and say that
_ he resides at _____,
Town of _____,
County of _____,
State of _____; and further that:

(Mark an X in the appropriate box and complete the accompanying statement.)

- ☐ (If an individual): _he executed the foregoing instrument in his/her name and on his/her own behalf.
- ☐ (If a corporation): _he is the _____
of _____, the corporation described in said instrument; that, by authority of the Board of Directors of said corporation, _he is authorized to execute the foregoing instrument on behalf of the corporation for purposes set forth therein; and that, pursuant to that authority, _he executed the foregoing instrument in the name of and on behalf of said corporation as the act and deed of said corporation.
- ☐ (If a partnership): _he is a _____
of _____, the partnership described in said instrument; that, by the terms of said partnership, _he is authorized to execute the foregoing instrument on behalf of the partnership for purposes set forth therein; and that, pursuant to that authority, _he executed the foregoing instrument in the name of and on behalf of said partnership as the act and deed of said partnership.
- ☐ (If a limited liability company): _he is a duly authorized member of _____
LLC, the limited liability company described in said instrument; that _he is authorized to execute the foregoing instrument on behalf of the limited liability company for purposes set forth therein; and that, pursuant to that authority, _he executed the foregoing instrument in the name of and on behalf of said limited liability company as the act and deed of said limited liability company.

Notary Public

Registration No. _____



APPENDIX O

CONTRACTOR CONSULTANT LAW

Form A

Effective June 19, 2006, Chapter 10 of the Laws of 2006 amended the Civil Service and State Finance Laws, relative to maintaining certain information on contract employees working under State agency service and consulting contracts. State agency consultant contracts are defined as “contracts entered into by a state agency for *analysis, evaluation, research, training, data processing, computer programming, engineering, environmental health and mental health services, accounting, auditing, paralegal, legal, or similar services*”. The amendments require that certain contract employee information be provided to the state agency awarding such contracts, the Office of the State Comptroller (OSC), the Division of the Budget (DOB) and the Department of Civil Service (CS).

To meet these new requirements, the Contractor agrees to complete Form A - Contractor's Planned Employment Form.

A listing of employment categories, which is a required column on the form, can be found at the following link:

<http://www.onetonline.org/>

OSC Use Only:

Reporting Code:

Category Code:

Date Contract Approved:

FORM A

State Consultant Services - Contractor's Planned Employment From Contract Start Date Through The End Of The Contract Term	
State Agency Name: NYS Insurance Fund	Agency Code: 7010204

Contractor Name: _____ Contract Number: _____

Contract Start Date: _____ Contract End Date: _____

Employment Category	Number of Employees	Number of hours to be worked	Amount Payable Under the Contract
Total this page			
Grand Total			

Name of person who prepared this report:

Title:

Phone #:

Preparer's Signature:

Date Prepared:

(Use additional pages, if necessary)

Page ____ of ____

Contractor Consultant Law

Form B

Form B - Contractor's Annual Employment Report. By May 15th of each year of the contract, the contractor agrees to report the following information to the State agency awarding the contract, or, if the contractor has provided contract employees pursuant to an OGS centralized contract, such report must be made to the State agency purchasing from such contract:

1. Total number of employees employed to provide the consultant services, by employment category.
2. Total number of hours worked by such employees.
3. Total compensation paid to all employees that performed consultant services under such Contract.*

Form B is required for each covered consultant contract in effect at any time between the preceding April 1st through March 31st fiscal year or for the period of time such contract was in effect during such prior State fiscal year.

For more information on this requirement, please see the NYS Office of the State Comptroller's Guide to Financial Operations Section [XI.18.C Consultant Disclosure Legislation](#).

To determine employment categories, you may access the U.S. Department of Labor Employment and Training Administration's O*NET database - www.onetonline.org and select "Find Occupations".

**NOTE: The information to be reported is applicable only to those employees who are directly providing services or directly performing covered consultant services. However, such information shall also be provided relative to employees of Subcontractors who perform any part of the service contract or any part of the covered consultant contract. This information does not have to be collected and reported in circumstances where there is ancillary involvement of an employee in a clerical, support, organizational or other administrative capacity.*

Contractor agrees to simultaneously report such information to the Department of Civil Service and the Office of the State Comptroller as designated below:

NYSIF	Department of Civil Service	OSC-Bureau of Contracts
contracts@nysif.com	Alfred E. Smith Office Building	110 State St, 11 th Floor
	Albany, NY 12239	Albany, New York 12236
	Attn: Executive Office	Attn: Consultant Reporting

email: SubmitFormB@cs.ny.gov

email: CDMOST@osc.ny.gov

Contractor is advised herein and understands that this information is available for public inspection and copying pursuant to §87 of the New York State Public Officers Law (Freedom of Information Law). In the event individual employee names or social security numbers are set forth on a document, the State agency making such disclosure is obligated to redact both the name and social security number prior to disclosure.

Should you have any questions, please contact the NYSIF Procurement Unit at contracts@nysif.com (email) or 518-437-4209 (fax).

APPENDIX O

FORM B

OSC Use Only:

Reporting Code:

Category Code:

State Consultant Services Contractor's Annual Employment Report

Report Period: April 1, to March 31,

Contracting State Agency Name: NYSIF

Agency Code: 7010204

Contract Number:

Contract Term: to

Contractor Name:

Contractor Address:

Description of Services Being Provided:

Scope of Contract (Choose one that best fits):

Analysis ☐ Evaluation ☐ Research ☐ Training ☐

Data Processing ☐ Computer Programming ☐ Other IT consulting ☐

Engineering ☐ Architect Services ☐ Surveying ☐ Environmental Services ☐

Health Services ☐ Mental Health Services ☐

Accounting ☐ Auditing ☐ Paralegal ☐ Legal ☐ Other Consulting ☐

Employment Category	Number of Employees	Number of Hours Worked	Amount Payable Under the Contract
Total this page			
Grand Total			

Name of person who prepared this report:

Preparer's Signature: _____

Title: _____ Phone #: _____

Date Prepared:

Use additional pages if necessary)

Page of



APPENDIX S

CONTRACTOR REQUIREMENTS AND PROCEDURES FOR BUSINESS PARTICIPATION OPPORTUNITIES FOR NEW YORK STATE CERTIFIED SERVICE-DISABLED VETERAN OWNED BUSINESSES (SDVOB)

Article 3 of the New York State Veterans' Services Law provides for more meaningful participation in public procurement by certified Service-Disabled Veteran-Owned Businesses ("SDVOB"), thereby further integrating such businesses into New York State's economy. NYSIF recognizes the need to promote the employment of service-disabled veterans and to ensure that certified service-disabled veteran-owned businesses have opportunities for maximum feasible participation in the performance of NYSIF contracts.

In recognition of the service and sacrifices made by service-disabled veterans and in recognition of their economic activity in doing business in New York State, Bidders/Contractors are strongly encouraged and expected to consider SDVOBs in the fulfillment of the requirements of the Contract. Such participation may be as subcontractors or suppliers, as protégés, or in other partnering or supporting roles.

CONTRACT GOALS

For purposes of this procurement, NYSIF conducted a comprehensive search and determined that the Contract does not offer sufficient opportunities to set specific goals for participation by SDVOBs as subcontractors, service providers, and suppliers to Contractor. Nevertheless, Bidder/Contractor is encouraged to make good faith efforts to promote and assist in the participation of SDVOBs on the Contract for the provision of services and materials. The directory of New York State Certified SDVOBs can be viewed at: <https://ogs.ny.gov/veterans/>.

Bidder/Contractor is encouraged to contact the Office of General Services' Division of Service-Disabled Veteran's Business Development at 518-474-2015 or VeteransDevelopment@ogs.ny.gov to discuss methods of maximizing participation by SDVOBs on the Contract.

SDVOB UTILIZATION PLAN

☐ Initial Plan☐ Revised plan

Contract/Solicitation

#

INSTRUCTIONS: This Utilization Plan must contain a detailed description of the supplies and/or services to be provided by each NYS **Certified** Service-Disabled Veteran-Owned Business (SDVOB) under the contract. By submission of this Plan, the Bidder/Contractor commits to making good faith efforts in the utilization of SDVOB subcontractors and suppliers as required by the SDVOB goals contained in the Solicitation/Contract. Making false representations or providing information that shows a lack of good faith as part of, or in conjunction with, the submission of a Utilization Plan is prohibited by law and may result in penalties including, but not limited to, termination of a contract for cause, loss of eligibility to submit future bids, and/or withholding of payments. Firms that do not perform commercially useful functions may not be counted toward SDVOB utilization. Attach additional sheets if necessary.

BIDDER/CONTRACTOR INFORMATION**SDVOB Goals In Contract**

Bidder/Contractor Name:

Federal Identification No.:

%

Bidder/Contractor Address (Street, City, State and Zip Code):

Bidder/Contractor Telephone Number:

Contract Work Location/Region:

Contract Description/Title:

CONTRACTOR INFORMATION

Prepared by (Signature):

Name and Title of Preparer:

Telephone Number:

Date:

Email Address:

If unable to meet the SDVOB goals set forth in the solicitation/contract, bidder/contractor must submit a request for waiver on the SDVOB Waiver Form (S-200).

SDVOB Subcontractor/Supplier Name:

Please identify the person you contacted:

Federal Identification No.:

Telephone No.:

Address:

Email Address:

Detailed description of work to be provided by subcontractor/supplier:

Dollar Value of subcontracts/supplies/services (When \$ value cannot be estimated, provide the estimated % of contract work the SDVOB will perform): \$ _____ or _____ %

SDVOB Subcontractor/Supplier Name:

Please identify the person you contacted:

Federal Identification No.:

Telephone No.:

Address:

Email Address:

Detailed Description of work to be provided by subcontractor/supplier:

Dollar Value of subcontracts/supplies/services (When \$ value cannot be estimated, provide the estimated % of contract work the SDVOB will perform): \$ _____ or _____ %

FOR NYSIF USE ONLY

NYSIF Authorized Signature:

☐ Accepted☐ Accepted as Noted☐ Notice of Deficiency

NAME (Please Print):

SDVOB %/\$

Date Received:

Date Processed:

Comments:

NYS CERTIFIED SDVOB SUBCONTRACTOR/SUPPLIER INFORMATION: The directory of New York State Certified SDVOBs can be viewed at: https://ogs.ny.gov/Veterans/Docs/CertifiedNYS_SDVOB.pdf

Note: All listed Subcontractors/Suppliers will be contacted and verified by NYSIF.

ADDITIONAL SHEET

Bidder/Contractor Name:	Contract/Solicitation # _____
-------------------------	-------------------------------

SDVOB Subcontractor/Supplier Name:		
Please identify the person you contacted:	Federal Identification No.:	Telephone No.:
Address:	Email Address:	
Detailed Description of work to be provided by subcontractor/supplier:		
Dollar Value of subcontracts/supplies/services (When \$ value cannot be estimated, provide the estimated % of contract work the SDVOB will perform): \$ _____ or _____ %		
SDVOB Subcontractor/Supplier Name:		
Please identify the person you contacted:	Federal Identification No.:	Telephone No.:
Address:	Email Address:	
Detailed Description of work to be provided by subcontractor/supplier:		
Dollar Value of subcontracts/supplies/services (When \$ value cannot be estimated, provide the estimated % of contract work the SDVOB will perform): \$ _____ or _____ %		
SDVOB Subcontractor/Supplier Name:		
Please identify the person you contacted:	Federal Identification No.:	Telephone No.:
Address:	Email Address:	
Detailed Description of work to be provided by subcontractor/supplier:		
Dollar Value of subcontracts/supplies/services (When \$ value cannot be estimated, provide the estimated % of contract work the SDVOB will perform): \$ _____ or _____ %		
SDVOB Subcontractor/Supplier Name:		
Please identify the person you contacted:	Federal Identification No.:	Telephone No.:
Address:	Email Address:	
Detailed Description of work to be provided by subcontractor/supplier:		
Dollar Value of subcontracts/supplies/services (When \$ value cannot be estimated, provide the estimated % of contract work the SDVOB will perform): \$ _____ or _____ %		



APPENDIX T

NYSIF VENDOR SECURITY SURVEY & VENDOR PROFILE

REQUIREMENTS

The Vendor Security Survey & Vendor Profile (Appendix T) is to be submitted as part of the bid or proposal package. Bidders are required to answer all of the questions in order to be considered for an award of a contract with the New York State Insurance Fund (NYSIF).

The completed Vendor Security Survey section of Appendix T will be reviewed and evaluated by NYSIF personnel on a pass/fail basis. The minimum required implementation levels are included in the survey and defined below. Bidders who do not meet the minimum required implementation levels will be disqualified.

INSTRUCTIONS FOR COMPLETION

For purposes of this Appendix T and notwithstanding any other definition in the Agreement to which this Appendix T is attached and incorporated, the following terms have special meanings:

"NYSIF's Information or Data" shall have the same meaning as the term "Nonpublic Information," as defined in the New York State Department of Financial Services Cybersecurity Regulation at 23 N.Y.C.R.R. § 500.1, and shall include NYSIF information for which disclosure is prohibited or restricted pursuant to Workers' Compensation Law §§ 98 or 110-a. This term is used in Questions A and B.

Personal Information means "record" information, including "Individually Identifiable Information," as the terms are defined in the Worker's Compensation Law § 110-a, non-public "Individually Identifiable Health Information," as such term is defined in 42 U.S.C. § 1320d, and individual financial information that would be confidential pursuant to 12 U.S.C. § 3403 if held by a financial institution.

"Generative Artificial Intelligence ("GenAI")" is defined as any form of Artificial Intelligence (AI) that is capable of creating and/or generating text, images, or other media, using generative models or otherwise simulating human intelligence through learning, reasoning, and/or self-correction. This includes any Gen AI technology that is composed of, uses, or implements machine learning algorithms to generate wholly new content, whether supervised, unsupervised, or partially supervised by a human being. It also includes any GenAI models that learn from the patterns and structure of their input training data and then generate new data that has similar characteristics based on those inputs.

Within the "**RESPONSE**" column all questions must be answered by selecting the appropriate answer from the drop-down list, providing an explanation of the controls, and providing substantiating document(s). The drop-down list is defined as follows:

1. **Fully** (Implemented) = The control is in place, functioning effectively, and is optimized.
2. **Partially** (Implemented) = The control is in place, effectiveness may not be rated, and the control is not optimized.
3. **Non-Existent** = The control is not in place.

*Note: Section 1, Data Privacy, Questions A, B, C and D have a different drop down of 'Yes' or 'No', with a request to further explain in the "Explanation of Controls" Section.

Within the "**EXPLANATION OF CONTROLS**" column, comments must be provided to support a bidder's selected "**RESPONSE**". Comments must clarify the controls implemented, describe

mitigating factors, such as alternative controls or exposure limits, and specify the date when the control will be operational.

Within the "*SUBSTANTIATING DOCUMENT(S)*" column, supporting documentation is optional. Documentation should support a bidder's response, such as written policy, audits, screenshots, etc.

All questions related to this Vendor Security Survey & Vendor Profile must be submitted in writing to contracts@nysif.com by the date and time indicated in the solicitation calendar, citing the question and bid number.

EMERGENCY CONTACT REQUIREMENTS

NYSIF must have the ability to immediately contact a vendor when a question or issue arises. Primary and secondary emergency contact information must be provided below. Vendor must respond to NYSIF based on the priority levels outlined below. It is the vendors responsibility to notify NYSIF if the provided emergency contacts change during the term of the contract. Should a vendor breach the emergency contact and/or response requirements, NYSIF reserves the right to suspend or terminate work in accordance with the terms and conditions of the contract.

- **Priority 1:** An incident where vendor believes NYSIF data may have been compromised. Vendor needs to inform NYSIF within **4 hours**.
- **Priority 2:** An incident where functionality to a service provided to NYSIF has been impacted. Vendor needs to inform NYSIF within **1 business day**.
- **Priority 3:** An incident where there was a compromise of systems at the vendor's business, but NYSIF data was not affected. Vendor needs to inform NYSIF within **2 business days**.

Primary Emergency Contact

Name: _____

Phone Number: _____

Contact Email: _____

Secondary Emergency Contact

Name: _____

Phone Number: _____

Contact Email: _____

APPENDIX T
NYSIF VENDOR SECURITY SURVEY & VENDOR PROFILE

VENDOR COMPANY INFORMATION		VENDOR RESOURCE COMPLETING QUESTIONNAIRE	
NAME			
ADDRESS			
CITY/STATE/ZIP			
General Instructions: The following questions are divided by Critical Security Control topic. Details entered within the "Explanation of Controls" should clarify and explain the response to the data request as well as explain exposure limits that may apply. Provide references to any supporting documentation included along with the survey within "Substantiating Document(s)". For example, "See attached documentation - <filename1.pdf>, <filename2.docx>." Bidder Affirmation: Bidder affirms understanding and agreeing to the mandatory technical requirements described in the Bid Documents and inquired about in this Appendix T, and provides its responses to the inquiries in this Appendix T and signature of its authorized representative who completed this Appendix T certifying that Contractor meets such mandatory technical requirements. Bidder further affirms and agrees that if Bidder is awarded the contract for which this Appendix T is submitted that the responses to this Appendix T, as well as any and all responses to Data Requests from NYSIF for supplemental information completed and submitted by Bidder, will be incorporated in and attached to the Agreement between NYSIF and Bidder.			
INSTRUCTIONS FOR "EXPLANATION OF CONTROLS"		INSTRUCTIONS FOR "SUBSTANTIATING DOCUMENT(S)"	
Within the "EXPLANATION OF CONTROLS" column, comments MUST be provided to support a bidder's' selected "RESPONSE". Comments must clarify the controls implemented, describe mitigating factors, such as alternative controls or exposure limits, and specify the date when the control will be operational.		Within the "SUBSTANTIATING DOCUMENT(S)" column, supporting documentation is not required if the "EXPLANATION OF CONTROLS" provides sufficient detail.	
Appendix T WILL NOT be accepted if "EXPLANATION OF CONTROLS" is left blank for ANY of the questions below.			
The MINIMUM Required Level for Controls 1-20 is PARTIALLY.			
DATA PRIVACY	RESPONSE	EXPLANATION OF CONTROLS	SUBSTANTIATING
A	Bidder asserts NYSIF's information or data is NOT transmitted outside of or accessed from outside of the United States. Please explain how this is accomplished in the Explanation of Controls box.		
B	Do you use one or more cloud service providers to store NYSIF's Information or Data? Please describe how you secure it in the Explanation of Controls box.		
C	Do you use Generative Artificial Intelligence (GenAI) in any process or solution which may use, input, or store NYSIF data for any period of time? If yes, please describe how you are securing [the data (?); as opposed to AI] used by the process or solution, and identify any and all security controls in place. Use of Generative Artificial Intelligence (GenAI) Bidders/Contractors may not use any GenAI tool or solution, including GenAI transcription or recording tools without prior written approval of NYSIF and, if approval is obtained, the use of the tool or solution must be in a manner that is consistent with NYSIF's GenAI Policy.		

APPENDIX T
NYSIF VENDOR SECURITY SURVEY & VENDOR PROFILE

D	Do you use Multi-Factor Authentication (MFA) for users to connect to your internal network? Please describe the MFA used (FIDO/WebAuthn, Authenticator App, etc.) Multi-Factor Authentication (MFA) is a requirement.			
E	Do you have a Cybersecurity Vendor Risk Management program or process in place for your third party vendors? Please describe in the Explanation of Controls box.			
	INVENTORY OF AUTHORIZED AND UNAUTHORIZED DEVICES	RESPONSE	EXPLANATION OF CONTROLS	SUBSTANTIATING DOCUMENT(S)
1	Actively manage (inventory, track, and correct) all hardware devices on the network so that only authorized devices are given access, and unauthorized and unmanaged devices are found and prevented from gaining access.			
	INVENTORY OF AUTHORIZED AND UNAUTHORIZED SOFTWARE	RESPONSE	EXPLANATION OF CONTROLS	SUBSTANTIATING DOCUMENT(S)
2	Actively manage (inventory, track, and correct) all software on the network so that only authorized software is installed and can execute, and that unauthorized and unmanaged software is found and prevented from installation or execution.			
	SECURE CONFIGURATIONS FOR HARDWARE AND SOFTWARE	RESPONSE	EXPLANATION OF CONTROLS	SUBSTANTIATING DOCUMENT(S)
3	Establish, implement, and actively manage (track, report on, correct) the security configuration of laptops, servers, and workstations using a rigorous configuration management and change control process in order to prevent attackers from exploiting vulnerable services and settings. Additional Information for Vendors: Since many systems don't come out-of-the-box secured, the purpose of this control is to maintain documented, standard security configuration standards for all authorized operating systems and software. Your organization should among others 1) create security baselines for every system using established resource; 2) use a rigorous configuration management and change control process; 3) use a compliant configuration monitoring system to verify all security configuration elements, catalog approved exceptions, and alert when unauthorized changes occur.			

APPENDIX T
NYSIF VENDOR SECURITY SURVEY & VENDOR PROFILE

	CONTINUOUS VULNERABILITY ASSESSMENT AND REMEDIATION	RESPONSE	EXPLANATION OF CONTROLS	SUBSTANTIATING DOCUMENT(S)
4	Continuously acquire, assess, and take action on new information in order to identify vulnerabilities, remediate, and minimize the window of opportunity for attackers. Additional Information for Vendors: Organizations that do not scan for vulnerabilities and proactively address discovered flaws face a significant likelihood of having their computer systems compromised. To achieve compliance with this control, you will need to show your organization has 1) implemented automated vulnerability scanning tools (not to be confused with Anti-Virus scanning tools or a Penetration test) against all systems on a weekly or more frequent basis, 2) deployed automated patch management & software update tools 3) routinely monitor event logs.			
	CONTROLLED USE OF ADMINISTRATIVE PRIVILEGES	RESPONSE	EXPLANATION OF CONTROLS	SUBSTANTIATING DOCUMENT(S)
5	The processes and tools used to track/control/prevent/correct the use, assignment, and configuration of administrative privileges on computers, networks, and applications. Additional Information for Vendors: The misuse of administrative privileges is a primary method for attackers to spread inside a target enterprise. Controls should be implemented by job role and follow the principles of least privilege to accomplish the job, change default passwords, use dedicated accounts with multi-factor authentication for elevated access and activities, logging and monitoring such access etc.			
	MAINTENANCE, MONITORING, AND ANALYSIS OF AUDIT LOGS	RESPONSE	EXPLANATION OF CONTROLS	SUBSTANTIATING DOCUMENT(S)
6	Collect, manage, and analyze audit logs of events that could help detect, understand, or recover from an attack.			
	EMAIL AND WEB BROWSER PROTECTIONS	RESPONSE	EXPLANATION OF CONTROLS	SUBSTANTIATING DOCUMENT(S)
7	Minimize the attack surface and the opportunities for attackers to manipulate human behavior through their interaction with web browsers and email systems. Additional Information for Vendors: Web browsers and email are easy entry points for attackers. Please: 1) demonstrate that only fully supported web browsers and email clients are allowed to execute in the organization; 2) implement Domain-based Message Authentication, Reporting and Conformance (DMARC) policy and verification, starting by implementing the Sender Policy Framework (SPF) and the Domain Keys Identified Mail (DKIM) standards for email security.			

APPENDIX T
NYSIF VENDOR SECURITY SURVEY & VENDOR PROFILE

	MALWARE DEFENSES	RESPONSE	EXPLANATION OF CONTROLS	SUBSTANTIATING DOCUMENT(S)
8	Control the installation, spread, and execution of malicious code at multiple points in the enterprise, while optimizing the use of automation to enable rapid updating of defense, data gathering, and corrective action.			
	LIMITATION AND CONTROL OF NETWORK PORTS	RESPONSE	EXPLANATION OF CONTROLS	SUBSTANTIATING DOCUMENT(S)
9	Manage (track/control/correct) the ongoing operational use of ports, protocols, and services on networked devices in order to minimize windows of vulnerability available to attackers.			
	DATA RECOVERY CAPABILITY	RESPONSE	EXPLANATION OF CONTROLS	SUBSTANTIATING DOCUMENT(S)
10	The processes and tools used to properly back up critical information with a proven methodology for timely recovery of it. Additional Information for Vendors: When systems get compromised, it can be extremely difficult for organizations without a trustworthy data recovery capability to remove all aspects of the attacker's presence on the machine. Please show 1) that all system data is automatically backed up on regular basis; 2) that each of the organization's key systems are backed up as a complete system, through processes such as imaging, to enable the quick recovery of an entire system.			
	SECURE CONFIGURATIONS FOR NETWORK DEVICES	RESPONSE	EXPLANATION OF CONTROLS	SUBSTANTIATING DOCUMENT(S)
11	Establish, implement, and actively manage (track, report on, correct) the security configuration of network infrastructure devices using a rigorous configuration management and change control process in order to prevent attackers from exploiting vulnerable services and settings. Additional Information for Vendors: By default network infrastructure devices are not secured adequately. They are generally delivered with default configurations, open services and ports, default accounts or passwords, support for vulnerable protocols. Detail how you: 1) Compare all network device configuration against approved security configurations defined for each network device in use and alert when any deviations are discovered; 2) Manage all network devices using multi-factor authentication and encrypted sessions.			

APPENDIX T
NYSIF VENDOR SECURITY SURVEY & VENDOR PROFILE

	BOUNDARY DEFENSE	RESPONSE	EXPLANATION OF CONTROLS	SUBSTANTIATING DOCUMENT(S)
12	Detect/prevent/correct the flow of information transferring networks of different trust levels with a focus on security-damaging data. Additional Information for Vendors: Traffic through network borders should be controlled and monitored for attacks and evidence of compromised machines. Boundary defenses should be multi-layered, relying on firewalls, proxies, Demilitarized Zone (DMZ) perimeter networks, and network-based intrusion detection and prevention systems. It is critical to filter both inbound and outbound traffic and require all remote login access to the organization's network to encrypt data and use multi-factor authentication.			
	DATA PROTECTION	RESPONSE	EXPLANATION OF CONTROLS	SUBSTANTIATING DOCUMENT(S)
13	The processes and tools used to prevent data exfiltration, mitigate the effects of exfiltrated data, and ensure the privacy and integrity of sensitive information, including Personal Information received from NYSIF. Additional Information for Vendors: Ensuring that data is protected and not compromised can be achieved through data encryption, integrity protection and data loss prevention. Encrypt hard drives and if there is no business need, disable removable media such as USB, CD, DVDs etc... If removable media is required, all data stored on such devices must be encrypted while at rest.			
	CONTROLLED ACCESS BASED ON THE NEED TO KNOW	RESPONSE	EXPLANATION OF CONTROLS	SUBSTANTIATING DOCUMENT(S)
14	The processes and tools used to track/control/prevent/correct secure access to critical assets (e.g., information, resources, systems) according to the formal determination of which persons, computers, and applications have a need and right to access these critical assets based on an approved classification.			
	WIRELESS ACCESS CONTROL	RESPONSE	EXPLANATION OF CONTROLS	SUBSTANTIATING DOCUMENT(S)
15	The processes and tools used to track/control/prevent/correct the security use of wireless local area networks (LANS), access points, and wireless client systems.			

APPENDIX T
NYSIF VENDOR SECURITY SURVEY & VENDOR PROFILE

	ACCOUNT MONITORING AND CONTROL	RESPONSE	EXPLANATION OF CONTROLS	SUBSTANTIATING DOCUMENT(S)
16	Actively manage the life cycle of system and application accounts -their creation, use, dormancy, deletion - in order to minimize opportunities for attackers to leverage them.			
	SECURITY SKILLS ASSESSMENT AND TRAINING	RESPONSE	EXPLANATION OF CONTROLS	SUBSTANTIATING DOCUMENT(S)
17	For all functional roles in the organization (prioritizing those mission-critical to the business and its security), identify the specific knowledge, skills, and abilities needed to support defense of the enterprise; develop and execute an integrated plan to assess, identify gaps, and remediate through policy, organizational planning, training, and awareness programs.			
	APPLICATION SOFTWARE SECURITY	RESPONSE	EXPLANATION OF CONTROLS	SUBSTANTIATING DOCUMENT(S)
18	Manage the security life cycle of all in-house developed and acquired software in order to prevent, detect, and correct security weaknesses. Additional Information for Vendors: Please include information on controls around your acquired or purchased software also (including commercial off the shelf software, for example, Microsoft Office, Adobe etc...) such as using supported or latest versions, installing patches and applying security recommendations.			
	INCIDENT RESPONSE AND MANAGEMENT	RESPONSE	EXPLANATION OF CONTROLS	SUBSTANTIATING DOCUMENT(S)
19	Protect the organization's information, as well as its reputation, by developing and implementing an incident response infrastructure (e.g., plans, defined roles, training, communications, management oversight) for quickly discovering an attack and then effectively containing the damage, eradicating the attacker's presence, and restoring the integrity of the network and systems. Additional Information for Vendors: Without an incident response plan, an organization may not discover an attack in the first place, or, if the attack is detected, the organization may not follow good procedures to contain damage, eradicate the attacker's presence, and recover in a secure fashion. An effective incident response plan is a written document that defines roles of personnel as well as phases of incident handling/management. It also assembles and maintains information on third-party contact information to be used to report a security incident, such as Law Enforcement, relevant government departments, vendors etc. Provide details about your organization's Incident Response Plan.			

APPENDIX T
NYSIF VENDOR SECURITY SURVEY & VENDOR PROFILE

	PENETRATION TESTS	RESPONSE	EXPLANATION OF CONTROLS	SUBSTANTIATING DOCUMENT(S)
20	Test the overall strength of an organization’s defenses (the technology, the processes, and the people) by simulating the objectives and actions of an attacker. NOTE: An annual Penetration Test is a requirement for doing business with NYSIF. (A Statement of Work may be used to continue through the contract execution process.) Upon award Firm(s) will be required to provide Penetration Test documentation of test performed within the last 12-months. No work will be provided under the contract until this requirement has been satisfied. Additional Information for Vendors: 1. What is a Penetration Test – A penetration test is an authorized security attack where certified skilled cyber security experts attempt to find and exploit vulnerabilities in your organization's computer systems or network. The test identifies any loopholes or weaknesses you may have. This should not be confused with vulnerability assessments which may be part of a penetration test but not a substitute for it. 2. The Importance of a Penetration Test - The test is a simulated attack to identify any weaknesses in a system's defenses that attackers could take advantage of. This is so any information, especially sensitive information is not stolen by a hacker. Penetration testing leverages many of the previous controls and provides feedback to help remediate vulnerabilities discovered during the test. 3. Why NYSIF requires the test - NYSIF requires a penetration test as it helps vendors uncover any hidden vulnerabilities which help identify and validate any security loopholes in their systems. 4. What is acceptable Penetration Test Documentation VS. Not acceptable - A penetration test is done by a certified skilled professional. Documentation should provide evidence of a completed penetration test such as: A report with findings and remediations, or an Executive Summary, or an Attestation letter from the testing company. The primary components of a Penetration Test are: a) Network Testing. b) Cloud, Web and Mobile Application Testing (Where Applicable). c) Vulnerability Scanning. d) Exploitation. e) Remediation Plan. 5. Additional information: a) The length of the penetration testing engagement depends on the type of testing and can take an average of 1 - 4 weeks not including the planning stages which could extend out to months depending on the activities the pen tester needs to perform. b) Getting a comprehensive risk picture of your company gives you an opportunity to map the identified vulnerabilities and exploits and give a summary of those risks that would have any threats materialize. c) Effectively finding and fixing any security issues should include collaboration and communication with product, security, and development teams to leverage the vulnerabilities found on the external assets.			

APPENDIX T
NYSIF VENDOR SECURITY SURVEY & VENDOR PROFILE

VENDOR PROFILE	
Instructions: <i>Please answer the questions making entries in the Response area.</i>	
VENDOR SERVICE STATUS	RESPONSE
1 Is your organization currently providing services to NY State Insurance Fund (NYSIF), either actively or on an intermittent (ad-hoc) basis? Is your organization currently providing services to NY State Insurance Fund (NYSIF), either actively or on an intermittent (ad-hoc) basis? Note: If no longer providing services in any capacity, please provide details of service termination, dates, etc. for review and consideration.	
SERVICE OVERVIEW	RESPONSE
2 Is there an executed contract between NYSIF and your organization?	
3 What is the current business relationship? (I.e. What services does your organization currently provide to NYSIF? (*Please be detailed*))	
4 Will the business relationship between NYSIF and your organization change within the next year? If so, please describe the changes.	
5 From what physical location(s) does your organization provide services to NYSIF? (Please include all locations providing services.)	
DATA EXCHANGE	RESPONSE
6 Does your organization receive data from NYSIF?	
6-a If yes, by what means is NYSIF data exchanged and in what direction; from NYSIF to your organization or both directions?	
7 Are any of the following types of data transmitted, stored, and/or processed by your organization during the course of providing services to NYSIF?	
7-a Protected Health Information ("PHI") or Individually Identifiable Health Information, as 42 U.S.C. § 1320d?	
7-b Payment Card Information ("PCI")?	
7-c Individually Identifiable Information as defined in Worker's Compensation Law § 110-a ?	
7-d Social Security Number ("SSN")	
7-e Financial information, or information that could be covered under SOX?	
7-f Other type of personally identifiable information, not listed above?	
8 On average, what is the volume of NYSIF data transmitted, processed, received, etc. per month by your organization?	
9 On average, what is the volume of NYSIF data stored by your organization?	
10 In the past 12 months has your organization, or any of your sub-contractors, experienced a material breach or unauthorized disclosure of any data? If yes, please describe situation, data exposed and timing in detail.	

By signing this form you agree that the information provided is both accurate and complete. Signature of affirming authorized representative of Bidder:

Bidder's Name:

Authorized Representative Signature:

Printed or Typed Name:

Title of Signatory:

Date:



APPENDIX V

Vendor Assurance of No Conflict of Interest or Detrimental Effect

The Firm offering to provide services pursuant to this Specialized Workers Compensation Claims Services RFP 2025-90-INS, as a contractor, joint venture contractor, subcontractor, or consultant, attests that its performance of the services outlined in this Contract does not and will not create a conflict of interest with nor position the Firm to breach any other contract currently in force with the State of New York.

Furthermore, the Firm attests that it will not act in any manner that is detrimental to any State project on which the Firm is rendering services. Specifically, the Firm attests that:

1. The fulfillment of obligations by the Firm, as proposed in the response, does not violate any existing contracts or agreements between the Firm and the State;
2. The fulfillment of obligations by the Firm, as proposed in the response, does not and will not create any conflict of interest, or perception thereof, with any current role or responsibility that the Firm has with regard to any existing contracts or agreements between the Firm and the State;
3. The fulfillment of obligations by the Firm, as proposed in the response, does not and will not compromise the Firm's ability to carry out its obligations under any existing contracts between the Firm and the State;
4. The fulfillment of any other contractual obligations that the Firm has with the State will not affect or influence its ability to perform under any contract with the State resulting from this Contract;
5. During the negotiation this Contract, the Firm will not knowingly take any action or make any decision which creates a potential for conflict of interest or might cause a detrimental impact to the State as a whole including, but not limited to, any action or decision to divert resources from one State project to another;
6. In fulfilling obligations under each of its State contracts, including any contract which results from this Contract, the Firm will act in accordance with the terms of each of its State contracts and will not knowingly take any action or make any decision which might cause a detrimental impact to the State as a whole including, but not limited to, any action or decision to divert resources from one State project to another;
7. No former officer or employee of the State who is now employed by the Firm, nor any former officer or employee of the Firm who is now employed by the State, has played a role with regard to the administration of this contract procurement in a manner that may violate section 73(8)(a) of the State Ethics Law; and
8. The Firm has not and shall not offer to any employee, member or director of the State any gift, whether in the form of money, service, loan, travel, entertainment, hospitality, thing or

promise, or in any other form, under circumstances in which it could reasonably be inferred that the gift was intended to influence said employee, member or director, or could reasonably be expected to influence said employee, member or director, in the performance of the official duty of said employee, member or director or was intended as a reward for any official action on the part of said employee, member or director.

Firms engaged under this RFP should note that the State recognizes that conflicts may occur in the future because a Firm may have existing or new relationships. The State will review the nature of any such new relationship and reserves the right to terminate the contract for cause if, in its judgment, a real or potential conflict of interest cannot be cured.

Signature

Typed Name

Company Position

Company Name

Date Signed

This form must be signed by an authorized executive or legal representative.



APPENDIX X

EO 177 CERTIFICATION PROHIBITING STATE CONTRACTS WITH ENTITIES THAT SUPPORT DISCRIMINATION

The New York State Human Rights Law, Article 15 of the Executive Law, prohibits discrimination and harassment based on age, race, creed, color, national origin, sex, pregnancy or pregnancy-related conditions, sexual orientation, gender identity, disability, marital status, familial status, domestic violence victim status, prior arrest or conviction record, military status or predisposing genetic characteristics.

The Human Rights Law may also require reasonable accommodation for persons with disabilities and pregnancy-related conditions. A reasonable accommodation is an adjustment to a job or work environment that enables a person with a disability to perform the essential functions of a job in a reasonable manner. The Human Rights Law may also require reasonable accommodation in employment on the basis of Sabbath observance or religious practices.

Generally, the Human Rights Law applies to:

- all employers of four or more people, employment agencies, labor organizations and apprenticeship training programs in all instances of discrimination or harassment;
- employers with fewer than four employees in all cases involving sexual harassment; and,
- any employer of domestic workers in cases involving sexual harassment or harassment based on gender, race, religion or national origin.

In accordance with Executive Order No. 177, the Bidder hereby certifies that it does not have institutional policies or practices that fail to address the harassment and discrimination of individuals on the basis of their age, race, creed, color, national origin, sex, sexual orientation, gender identity, disability, marital status, military status, or other protected status under the Human Rights Law.

Executive Order No. 177 and this certification do not affect institutional policies or practices that are protected by existing law, including but not limited to the First Amendment of the United States Constitution, Article 1, Section 3 of the New York State Constitution, and Section 296(11) of the New York State Human Rights Law.

Contractor: _____

By: _____

Name: _____

Title: _____

Date: _____, 20____



APPENDIX Y
LISTING OF PROPOSED SUBCONTRACTORS

Legal Business Name: _____

D/B/A — Doing Business As (if applicable): _____

Federal ID No.: _____

Address: _____

Contact Name: _____

Contact Title: _____

Email Address: _____

Phone Number: _____

Detailed description of work to be provided by subcontractor: _____

Dollar Value: _____

Certification (if applicable): MBE WBE SDVOB

Attachments: Appendix V – Vendor Assurance of No Conflict of Interest or Detrimental Effect

Appendix E – Vendor Responsibility Questionnaire (if value exceeds \$100,000)

Legal Business Name: _____

D/B/A — Doing Business As (if applicable): _____

Federal ID No.: _____

Address: _____

Contact Name: _____

Contact Title: _____

Email Address: _____

Phone Number: _____

Detailed description of work to be provided by subcontractor: _____

Dollar Value: _____

Certification (if applicable): MBE WBE SDVOB

Attachments: Appendix V – Vendor Assurance of No Conflict of Interest or Detrimental Effect

Appendix E – Vendor Responsibility Questionnaire (if value exceeds \$100,000)



**APPENDIX Z
FEE SCHEDULE PROPOSAL**

**SPECIALIZED WORKERS' COMPENSATION CLAIMS SERVICES
BID #2025-90-INS**

Bidder	_____	Contact	_____
DBA, if any	_____	Title	_____
Federal ID #	_____	Email Address	_____
Type of Firm	_____	Telephone #	_____
Address	_____	Fax #	_____
	_____	Web Address	_____

**CATEGORY A
24/7 SERVICES**

Please Note:

1. Bid prices shall be "all inclusive". All prices shall include all direct and indirect costs, including, but not limited to, travel, translation services as needed, direct labor costs, overhead, fee or profit, clerical support, equipment, materials, supplies, managerial (administrative) support, system maintenance, system trouble shooting and modifications, all documents, reports, forms, reproduction and any other costs needed to provide services as described in the RFP.

Bidders are not to change, delete, or make any additions to this form, and are to supply only the bid information that is required. If any changes, deletions, or additions are made by the bidder, or if all of the required bid information is not provided, then at NYSIF's discretion, the bid may be disqualified.

2. Please provide pricing for your highest level of service for each subsection.

24/7 First Report of Injury Reporting

Fee Per Incident

First Report of Injury Reporting \$ _____

24/7 Telephonic Nurse Triage

Fee Per Incident

Telephonic Nurse Triage: \$ _____



APPENDIX Z
FEE SCHEDULE PROPOSAL

SPECIALIZED WORKERS' COMPENSATION CLAIMS SERVICES
BID #2025-90-INS

Bidder	_____	Contact	_____
DBA, if any	_____	Title	_____
Federal ID #	_____	Email Address	_____
Type of Firm	_____	Telephone #	_____
Address	_____	Fax #	_____
	_____	Web Address	_____

CATEGORY B
Telehealth Services

Please Note:

1. Bid prices shall be "all inclusive". All prices shall include all direct and indirect costs, including, but not limited to, travel, translation services as needed, direct labor costs, overhead, fee or profit, clerical support, equipment, materials, supplies, managerial (administrative) support, system maintenance, system trouble shooting and modifications, all documents, reports, forms, reproduction and any other costs needed to provide services as described in the RFP.

Bidders are not to change, delete, or make any additions to this form, and are to supply only the bid information that is required. If any changes, deletions, or additions are made by the bidder, or if all of the required bid information is not provided, then at NYSIF's discretion, the bid may be disqualified.

2. The fee for Telehealth services will be based on the NYS Workers' Compensation Medical Fee Schedule rate as a percentage of the applicable Medical Fee Schedule. For example, if your fee is 5 percent below the Medical Fee Schedule, then you would present your rate as 95%. If your fee is 10 percent above the Medical Fee Schedule, then you would present your rate as 110%. Please provide your company's proposed rate for this category below.

Percentage Rate

Telehealth Services: _____%



**APPENDIX Z
FEE SCHEDULE PROPOSAL**

**SPECIALIZED WORKERS' COMPENSATION CLAIMS SERVICES
BID #2025-90-INS**

Bidder	_____	Contact	_____
DBA, if any	_____	Title	_____
Federal ID #	_____	Email Address	_____
Type of Firm	_____	Telephone #	_____
Address	_____	Fax #	_____
	_____	Web Address	_____

**CATEGORY C
NURSE CASE MANAGEMENT SERVICES**

Please Note:

1. Bid prices shall be "all inclusive". All prices shall include all direct and indirect costs, including, but not limited to, travel, translation services as needed, direct labor costs, overhead, fee or profit, clerical support, equipment, materials, supplies, managerial (administrative) support, system maintenance, system trouble shooting and modifications, all documents, reports, forms, reproduction and any other costs needed to provide services as described in the RFP.

Bidders are not to change, delete, or make any additions to this form, and are to supply only the bid information that is required. If any changes, deletions, or additions are made by the bidder, or if all of the required bid information is not provided, then at NYSIF's discretion, the bid may be disqualified.

2. Please provide pricing in the form of a billable hourly rate for your highest level of service. Successful Bidders in this category will be required to bill in 6-minute increments (i.e., increments of 1/10th of an hour).

Hourly Rate

Nurse Case Management: \$ _____



**APPENDIX Z
FEE SCHEDULE PROPOSAL**

**SPECIALIZED WORKERS' COMPENSATION CLAIMS SERVICES
BID #2025-90-INS**

Bidder	_____	Contact	_____
DBA, if any	_____	Title	_____
Federal ID #	_____	Email Address	_____
Type of Firm	_____	Telephone #	_____
Address	_____	Fax #	_____
	_____	Web Address	_____

**CATEGORY D
RETURN TO WORK SERVICES**

Please Note:

1. Bid prices shall be "all inclusive". All prices shall include all direct and indirect costs, including, but not limited to, travel, translation services as needed, direct labor costs, overhead, fee or profit, clerical support, equipment, materials, supplies, managerial (administrative) support, system maintenance, system trouble shooting and modifications, all documents, reports, forms, reproduction and any other costs needed to provide services as described in the RFP.

Bidders are not to change, delete, or make any additions to this form, and are to supply only the bid information that is required. If any changes, deletions, or additions are made by the bidder, or if all of the required bid information is not provided, then at NYSIF's discretion, the bid may be disqualified.

2. Please provide pricing for your highest level of service.

Hourly Rate

Return to Work Coordinator: \$ _____