



May 4, 2026

The following (Q&A) will serve as Amendment #1 to NYSIF's Request for Quotes (RFQ) for ADS Firewall Management, bid number 2026-60-IT. Material in this Amendment supersedes any contradictory material in the RFQ.

Please note that the due date for the submission of bids **remains unchanged**.

All bids are due 5/14/2026, by 2:00 p.m.(eastern).

Sincerely,

*Shanece Robinson*

Shanece Robinson  
Contract Management Specialist I

**Name: ADS Firewall Managemenet**

**RFQ # 2026-60-IT**

**Amendment 1**

Question #	RFQ Page #	RFQ Section and Sub-Section Reference #/Heading	Question	NYSIF Response
1	5	12	Could you please confirm if the awarded vendor is responsible for procuring ADS Support Aware (SKU: ADS-SA-SD), or if this licensing will be provided by NYSIF.	This is a reselling solicitation. The work would be provided by Atlantic Data Security (ADS). The selected vendor would be responsible for reselling the product to NYSIF.
2	2	1	Please provide details regarding the firewall environment in scope, including number of devices, firewall vendors and if the environment is on-prem, cloud or hybrid.	On-prem, Checkpoint, 4 6600 devices in 2 physical locations in HA and 1 management server and 1 log server
3	6	14	Please confirm if all services are expected to be delivered remotely or if onsite support will be required at any NYSIF locations.	Remote
4	3	8	Is subcontracting permitted for this engagement, and are there any limitations or approval requirements for subcontractors?	Per Sections 2 and 12 of the RFQ, as long as the prime contractor is a NYS certified MWBE or SDVOB firm and is authorized to resell the products required in the RFQ they may provide a bid.
5	5	13	Can you please clarify what is the expected service level agreements (SLAs) for incident response, resolution times and change management activities.	4 hours critical 24 hours regular service requests After 7pm for most regular service requests
6	5	12	Can you provide any historical metrics like for example, the average number of firewalls related incidents, service request and change reuesetes per month?	This is a reselling solicitation. The work would be provided by Atlantic Data Security (ADS). The selected vendor would be responsible for reselling the product to NYSIF.