



New York State Insurance Fund
Procurement Unit

April 24, 2019

The following (Q&A) will serve as Amendment #1 to NYSIF's Request for Quotes (RFQ) for the Empirix IVR/SIP Licenses, bid number 2019-18-IT. Material in this Amendment supersedes any contradictory material in the RFQ.

Please note that the due date for the submission of bids **remains unchanged**.

All bids are due 5/8/2019, by 2:00 p.m.(eastern).

Sincerely,

A handwritten signature in black ink, appearing to read "Megan McClune".

Megan McClune
Contract Management Specialist

Empirix IVR/SIP Licenses RFQ

RFQ #2019-18-IT

Amendment 1

Question #	RFQ Page #	RFQ Section and Sub-Section Reference #/Heading	Question	NYSIF Response
1	N/A	N/A	What is the name of the current vendor providing the services and can you provide the bid document.	This is not material to the RFQ.