



February 28, 2020

The attached Q&A response and supporting documentation will serve as Amendment #1 to NYSIF's Request for Quotes for Tricentis, bid number 2020-11-IT. Material in this Amendment supersedes any contradictory material in the RFQ.

Please note that the due date for submissions has not changed.

All bids are due 3/06/20, by 2:00 p.m. (eastern).

Sincerely,

A handwritten signature in black ink, appearing to read "V. Ginardi", is positioned below the "Sincerely," text.

Vincent Ginardi
Contract Management Specialist 2

Tricentis
RFQ #2020-11-IT
Amendment 1

| Question # | RFQ Page # | RFQ Section and Sub-Section Reference #/Heading | Question | NYSIF Response |
|------------|------------|--|--|--|
| 1 | | 6 11. MANDATORY REQUIREMENTS > A. Services | Could the NYSIF please define 'service package' as mentioned in referenced RFQ section? | 1) Tosca Starter Pack Custom – https://www.tricentis.com/wp-content/uploads/2019/11/Tosca-Starter-Package-Version-102019-EN.pdf 2. qTest Starter Pack Custom – https://www.tricentis.com/wp-content/uploads/2019/03/qtest_starterpack_en_2019-03_21.pdf However, this also includes the implementation of Tosca Connect Server, and its integration with NYSIF's on-premise Microsoft Azure DevOps. |
| 2 | 1 and 4 | 2 and 8 | The RFP says it is limited to MWBE but the section 8 says 30% MWBE allocation. It is conflicting | The RFQ is limited to vendors who are either a New York State Certified MWBEs or New York State Certified SDVOBs. Goals are still included in case a vendor is one of the certifications and can subcontract with the other. |
| 3 | | 6 11-A.2 | Tricentis suggests that Tosca connect server and its implementation will have to be a separate line for pricing. Could you please clarify in detail | Tosca Connect Server has already been procured through Tricentis. The implementation of Tosca Connect Server, and its integration with NYSIF's on-premise Microsoft Azure DevOps environment, is part of the Tricentis qTest Starter Pack Custom line item. |
| 4 | | 6 11-A.3 | Data Migration requires thorough analysis of scope and Tricentis is not able to commit to a fixed pricing. Do you have fully defined scope, data volume, internal team that would help etc.? | Please see attached supporting document that details the scope of the data migration. |
| 5 | | 6 11-B | All the listed courses are available online and will be self paced. It is not instructor lead. Could you confirm this? | Yes. The listed courses are online and will be self paced. |
| 6 | N/A | N/A | Were the full scope already discussed with Tricentis? If so, could you share the contact info? The current rep does not seem to be fully aware of it. Let us know | CHRIS MLINCSEK Commercial Account Executive m. +1 678-522-8350 e. c.mlincsek@tricentis.com |
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NYSIF

Data Migration from HPQC to qTest On-Premise

Scope and Estimation

Effective Date: 12/4/2019

1. IN SCOPE

1.1 HPQC Project Migration

Migrate data from HPQC to qTest, with following information:

- HPQC: Quality Center On-Premise 12.55
- qTest: On-Premise
- Number of HPQC projects: Around 155 projects as per migration form (30 Large & around 125 Small Projects)
- Number of objects per HPQC project:

| # | Project Name | Requirements | Test Cases | Defects | Attachment |
|---|---------------------|--------------|------------|---------|------------|
| 1 | Large Project * 30 | 3927 | 4568 | 817 | 9524 |
| 2 | Small Project * 125 | 39 | 39 | 31 | 37 |

- Object types to be migrated:

| |
|--------------------------|
| Releases and Milestones |
| Requirements and Folders |
| Test Cases and Folders |
| Test Cycles, Test Suites |
| Defects |
| Custom Fields/Values |
| Attachments |

- Object types NOT be migrated:

| |
|--|
| Integrations |
| Test Runs and Test Logs |
| Users |
| Reports |
| Any other object types not listed in-scope above |

2. ASSUMPTIONS & DEPENDENCIES

2.1 HPQC projects

- NYSIF will export qcp files and provide to Tricentis for migration.

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- One HPQC project is migrated into one qTest project, it doesn't allow to merge/split project.
- Migrate data from exported QCP files into new projects on qTest, not to existing projects on qTest.
- As the migration standard process, the migration tool migrates data fully per object type, it doesn't filter data per object type.
- The tool migrates the same data types from HPQC to qTest. qTest doesn't allow to change data types on qTest Projects after migration.
- By default, Releases and Milestones will be migrated to qTest as a must if HP ALM projects have.
- In case projects required to migrate test case instances only, the status of their test runs will be unexecuted because test run's status is based on the status of the latest test log.

2.2 Attachments

- No ability to add attachments at qTest folder levels (Requirement Folder, Test Case Folder, Test Step Calling, Test Suites, Test Cycles, and Test Runs) in qTest.
- Attachments over 50 MB will not be migrated over to qTest (It's only applicable on qTest cloud)

2.3 Integrations

- There is NO integration migration since qTest doesn't support API to migrate integrations, users need to set up manually after migration.

2.4 Reports

- There is NO reports migration since qTest does not support API to migrate reports.

2.5 User Migration

- In case client want to migrate user, please provide the user list for each HPQC projects in CSV format, with following migration:
 - Username - The username of HPQC user account.
 - Full Name - The full name associated to HPQC user account.
 - Email - HPQC doesn't require email address but it is required by qTest to create the user's account.
 - qTest Profile - This is optional, if you don't provide profiles, the migration tool will assign to a default profile. One qTest user belongs to only one qTest User profile while a HPQC, a user has multiple roles, so you need to make the decision for one profile per user in qTest.

| Username | Full Name | Email | qTest Profile |
|----------|-------------|--|---------------|
| User01 | Sample User | User01@sample.com | Developer |
| | | | |