March 4, 2020

The following (Q&A) will serve as Amendment #1 to NYSIF's Request for Quotes (RFQ) for Network Assessment, bid number 2020-31-IT. Material in this Amendment supersedes any contradictory material in the RFQ.

Please note that the due date for the submission of bids remains unchanged.

All bids are due 3/16/20, by 2:00 p.m.(eastern).

Sincerely,

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Vincent Ginardi
Contract Management Specialist 2

Question #	RFQ Page #	RFQ Section and Sub-Section Reference #/Heading	Question	NYSIF Response
1	N/A	N/A	We're encouraged to utilize both a MWBE and SDVOB subcontractors for this proposal and we have both, we'll be given with a 36% point (30% for MWBE and 6% SDVOB) for having both?	No. There is no qualitative factor for MWBE/SDVOB, but only NYS certified MWBEs or SDVOBs are allowed to bid. Goals are included to encourage subcontracting.
2	1,2,3	2.1 to 2.10	Is NYSIF going to provide Read Only access to necessary hardware to collect relevant information for review or the information is going to be retreived by NYSIF staff and provided to the consultant?	Information will be retrieved by NYSIF staff and provided to the consultants.
3		1 Section 2	What type of lead time is expected to setup discovery tools on NYSIF appliances?	Most likely a week or so to get the proper approvals from ISO, and if any configuration changes are required to make the discovery tools work.
4		1 Section 2	What is the approximate number of devices currently installed on the NYSIF Network?	250+ Cisco devices
5	1	1	Are floor plans/blueprints available?	Floor plans will be available to the winning bidder upon request.
6	1	1	Do they need location services?	No
7	1	1	What applications does the wireless network need to support and how many users at peak timeframe.	The same functions as if staff were working at their desks.
8	2	2.7	What is the Current setup for video and audio system (Hardware, cluster/redundancy, OS type and OS version, such as CUCM, VCS, Expressway, TMS, CMS(Acano), etc)?	A new backend video system was recently installed. Equipment resides in both the Albany and Syracuse Data centers. CUCM, TMS, CMM, CMS all exist.
9	2	2.7	What types of endpoints are current used for the video and audio system(model, os vertion, etc.)?	MX200, MX300, MX800, and some room kits. All are on the CE9 software.

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10	2	2.7	What type of applications are supported(for example, jabber, webex teams, Skype for business, other third parties meeting clients etc.)?	Jabber, Skype for Business, WebEx, audio calling
11	2	2.7	Are specific features such as call recording, encryption, etc. currently supported?	Call recording is supported, encryption is not.
12	2	2.7	What type of certificates are used in the current setup(such as self signed, CA-signed, X.509, etc)?	Self Signed
13	2	2.7	What protocol(s) are supported (such as SIP, H.323, XMPP, etc.)?	SIP
14	2	2.7	What type of remote access supported for mobile users (such as Jabber, Webex Teams, CMA WebRTC, IOS, PC, and others)?	Jabber, Skype for Business, WebEx, audio calling, WebRTC
15	2	2.7	How about LDAP/AD integration? Is it currently using any local users authentication?	LDAP is integrated
16	2	2.7	What is the current setup for CAC(QoS) policies?	Already configured on the WAN
17	2	2.7	Is it currently integrated with phone system?	Yes
18	2	2.7	Are there any quality issues related to video and audio system?	No
19	2	2.7	Are there any capacity issues related to video and audio system?	No
20	Pages1-3	N/A	Will the survey team be given read only login accounts for the survey or will they need to work with someone at each step?	Most likely would need to work with someone on site.
21	Pages1-3	N/A	Will we receive the latest diagrams for the different components we will review?	We can supply you with what we have but part of the engagement is to supply us with updated maps/diagrams

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22	Pages1-3	N/A	Can we get the policies which apply to each component?	Policies will be supplied if you are the winning bidder
23	Pages1-3	N/A	Will we be able to do data collection from our remote office or will we have to be on site for the data collection?	Both options are acceptable however in past experience on site collection progresses in a more timely manner.
24	Pages1-3	N/A	Will we be able to meet with each team before and during the collection process? e.g. the security team for the firewall, the VMware team for nsx, Etc.	Yes
25	Pages1-3	N/A	Will we provide the final report to a group or individually to each team?	Group
26	48	Disaster Recovery Plan	Is DR plan to be part of project deliverables or will it be requested later?	Per the RFQ, this is upon NYSIF request.
27	106	Appendix T -NYSIF Vendor security Survey	Does this apply to what the propser has in place within their organization or how they would secure data for NYSIF?	Any vendor(s) that will have access to NYSIF's network and/or data will need to describe the information security controls in place in their organization(s) using the Apx T. Relevant substantiating documents should be provided as well.