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12/18/20

The following (Q&A) will serve as Amendment #1 to NYSIF's Request for Proposals (RFP) for Online Safety Resources, bid number 2020-98-INS. Material in this Amendment supersedes any contradictory material in the RFP.

Please note that the due date for the submission of bids **remains the same.**

All bids are due 1/13/21, by 2:00 p.m.(eastern).

Sincerely,

A handwritten signature in black ink that reads "Alexandria Romano".

Alexandria Romano
Contract Management Specialist 2

Online Safety Resources

RFP # 2020-98-INS

Amendment 1

Question #	RFP Page #	RFP Section and Sub-Section Reference #/Heading	Question	NYSIF Response
1			Would like to quickly check if the resources are required onsite or offshore resources can be deployed as well.	Per the Bidder Certification and Appendix T, Vendor Security Survey, Bidders must assure that NYSIF's information or data is NOT transmitted outside of or accessed from outside the United States. Refer back to Appendix T for further information as to what is required.
2	20	2.5 Term	a 60 day term for convenience defeats the purpose of offering long term contracts. Is this time period negotiable? Our shortest term including term for convenience is 12 months, which is at a higher price point annually.	Per Section 2.5 NYSIF is seeking a 5-year contract with two, 1-year renewal options for a total potential 7-years. The 60 days is in reference to our termination for convenience Clause. See Exhibit C, Clause 3 for further information on NYSIF's termination language.
3			for the proposal itself, the format isn't specified. Would you prefer a combination of word, ppt and excel all saved into PDF on a flash drive?	As long as all requirements are addressed in the bidders proposals and each proposal response cites the particular RFP section and paragraph number being addressed, Bidders can provide proposals in a format as they see fit.
4	Not applicable	Not applicable	Has NYSIF deployed online training like this to policyholders in the past?	No
5	Not applicable	Not applicable	If so, how many unique users on average have used the training <i>annually</i> for the past few years?	N/A based on above
6	Not applicable	Not applicable	If NYSIF did deploy online training to policyholders in the past, what brand of online training was used?	Not material to this RFP.

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7	Page 17 of 35	2.2 Technical Requirements for Category A & Category B: 2.2.6	What exactly is meant by the second sentence of this number, and particularly the second part of the second sentence ("industry recognition....for targeted communications").	How would the vendor use email to notify specific users of recommendations for, or updates to, training resources based on their prior use, premium, industry or other data points. For e-learning, what email methods would be employed to contact users for e-learning results as well as to notify them of additional training opportunities/requirements. What data would you need either from the user or NYSIF to make this type of outreach operational?
8	Appendix Z, page 2 of 3	CATEGORY A, Part 1 - SAFETY LIBRARY: Number 4	Number 4 requests pricing for: Annual Fee for up to 155,000 policyholders. To clarify, are policy holders in this case companies or individuals? If companies, how many overall individuals are covered by NYSIF?	Policyholders are companies. The number of employees/individuals at each company varies.
9		2.1.2 CATEGORY B- OSHA 10 A	Will you only accept responses from OSHA approved vendors that offer the OSHA certificate?	Yes