



PO BOX 66699; ALBANY, NY 12206
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3/4/21

The following (Revised Financial Response) will serve as Amendment #3 to NYSIF's Request for Quotes (RFQ) for Empirix IVR/SIP Licenses, bid number 2021-14-IT. The original financial response incorrectly stated a five-year term instead of a three year term. Material in this Amendment supersedes any contradictory material in the RFQ.

Please note that the due date for the submission of bids **has been extended.**

All bids are due 3/12/21 by 2:00 p.m.(eastern).

Sincerely,

A handwritten signature in black ink, appearing to read "V. Ginardi", is written over a faint, light blue circular watermark.

Vincent Ginardi
Contract Management Specialist 2

APPENDIX Z
FEE SCHEDULE PROPOSAL
RFQ # 2021-114-IT
EMPIRIX IVR/SIP LICENSES

Bidder	_____	Contact	_____
DBA, if any	_____	Title	_____
Federal ID #	_____	Email Address	_____
Type of Firm	_____	Telephone #	_____
Address	_____	Fax #	_____
	_____	Web Address	_____

Bid prices shall be "all inclusive". All prices shall include all direct and indirect costs, including, but not limited to, direct labor costs, overhead, fee or profit, clerical support, equipment, materials, supplies, managerial (administrative) support, system maintenance, system trouble shooting and modifications, all documents, reports, forms, reproduction and any other costs.

Bidders are not to change, delete, or make any additions to this form, and are to supply only the bid information that is required. If any changes, deletions, or additions are made by the bidder, or if all of the required bid information is not provided, then at NYSIF's discretion, the bid may be disqualified.

Please note, the licenses outlined below include maintenance and monitoring services.

Signature: _____	Title: _____
Typed Name: _____	Date: _____

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FEE SCHEDULE PROPOSAL
RFQ # 2020-14-IT
EMPIRIX IVR/SIP LICENSES

	DESCRIPTION	SKU	QTY	Year 1 Cost	Year 2 Cost	Year 3 Cost	=	Subtotal 3- Year Cost
A.	OneSight Voice Package	OS-VOICE-PKG-T	1	\$	\$	\$	=	\$
B.	OneSight Voice-Video transaction	OS-VOICE-TX-T	20	\$	\$	\$	=	\$
C.	OneSight Voice-Video Quality Transaction	OS-VQ-TX-T	3	\$	\$	\$	=	\$
D.	Active Voice Software for a Remote Location	OS-VOICE-LOC-T	9	\$	\$	\$	=	\$
E.	CallMaster Developer Client (Floating)	ET-CM-CLT-T	2	\$	\$	\$	=	\$
F.	ASR Per Port	ET-HDS-NR10-T	4	\$	\$	\$	=	\$
G.	Project Consulting Hours	SV-CONS-D – HMR- N	10	\$	\$	\$	=	\$

GRAND TOTAL THREE YEAR COST (A+G): \$_____