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January 4, 2022

The following (Q&A) will serve as Amendment #1 to NYSIF's Request for Quotes (RFQ) for Open Text Live Cycle StreamServe Maintenance and Support, bid number 2021-85-IT. Material in this Amendment supersedes any contradictory material in the RFQ.

Please note that the due date for the submission of bids **remains unchanged**.

All bids are due January 12, 2022, by 2:00 p.m.(eastern).

Sincerely,

A handwritten signature in black ink that reads "Lindsay Fronk".

Lindsay Fronk
Contract Management Specialist

OPEN TEXT LIVE CYCLE STREAMSERVE MAINTENANCE SUPPORT
RFQ #2021-85-IT
Amendment 1

Question #	RFQ Page #	RFQ Section and Sub-Section Reference #/Heading	Question	NYSIF Response
1	N/A	N/A	Whether companies from Outside USA can apply for this? (like, from India or Canada)	There is not a prohibition on companies headquartered or based outside of the US, however a foreign country must: (1) Be able to provide evidence of responsibility and legal authority to do business with NY State and, (2) Not be a debarred business entity by NY State, (3) Vendors must consent to service of process, legal jurisdiction and choice of applicable laws in the State of New York, USA, and finally, (4) Security requirements may restrict storage and use of NYSIF data (in any form) to the United States.
2	N/A	N/A	Whether we need to come over there for meetings?	Any meetings that may be necessary can be done over the phone or via teleconference.
3	N/A	N/A	Can we perform the tasks (related to RFP) outside USA? (like, from India or Canada)	Vendor must meet all requirements outlined in the RFQ (see Section 11), no matter their location, and be subject to service of process, legal jurisdiction, and choice of applicable law in the State of New York, USA; NYSIF data security requirements may restrict storage and use of NYSIF data (in any form) to the United States. Upon award, further discussions can be had regarding data security requirements.
4	N/A	N/A	Can we submit the proposals via email?	Yes. See Sections 14 and 15 of the RFQ.