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March 19, 2024

The following (Q&A) will serve as Amendment #1 to NYSIF's Request for Quotes (RFQ) for ITIL 4 Foundation Training, bid number 2024-31-IT. Material in this Amendment supersedes any contradictory material in the RFQ.

Please note that the due date for the submission of bids **remains unchanged**.

All bids are due Monday, March 25, 2024, by 2:00 p.m.(eastern).

Sincerely,

Ryan Cerone
Contract Management Specialist II

ITIL 4 Foundation Training
RFQ 2024-31-IT
Amendment 1

Question #	RFQ Page #	RFQ Section and Sub-Section Reference #/Heading	Question	NYSIF Response
1	1	2 - Purpose of this Request for Quotes (RFQ)	How many students overall should be allotted for in the bid?	Please allot for 50 students over the 3 classes.
2	1	2 - Purpose of this Request for Quotes (RFQ)	Should the bid be applicable for both public and private training? If private training is to be included, should options for both onsite and virtual be provided?	The bid should be for private trainings, please provide pricing for virtual.
3	1	3 - Contract Terms & Approval	At what time does the one-year agreement begin? At Award? At first class start?	Contract Term begins upon approval of Control Agencies and Execution of Agreement.
4	1	Appendix H - Disclosure of Prior Non-Responsibility Determinations	What is meant by Bid Number?	Bid number is the RFQ identification number, in this case 2024- 31-IT
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