NYSIF Report an Injury

Complete an Electronic First Report of Injury (eFROI) at nysif.com/reportinjury

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Report an Injury

Employers **must** file a report of work-related injury or illness with NYSIF immediately upon becoming aware of the injury or illness, and no later than 10 days after the employer's knowledge of the injury or illness, in all cases where the injury or illness:

- Has caused or will cause the employee's loss of time from regular duties of one day beyond the workday or shift during which the incident occurred, or
- Has required or will require medical treatment beyond ordinary first aid, or more than two treatments by a person rendering first aid

Once received, NYSIF will submit the report of injury to the Workers' Compensation Board (WCB) on behalf of the employer.

Visit **nysif.com/reportinjury** to start. To help you in completing your report, you may want to review our eFROI worksheet (at the end of this document), which details all the information requested in the report.

Resume an eFROI

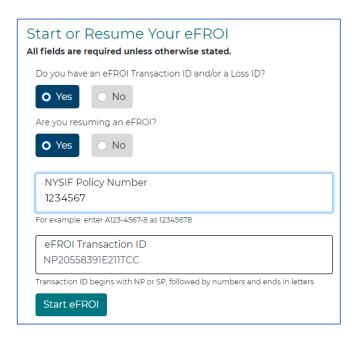
Do you have an eFROI Transaction ID and/or a Loss ID?

Enter the policy number and the Loss ID or eFROI Transaction ID.

Click Start eFROI.

All fields are required unless otherwise stated.

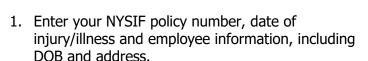
Please complete as much eFROI information as possible and click "Save Form" before you exit your eFROI session.



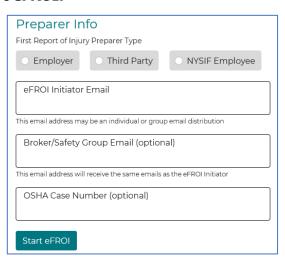
Login

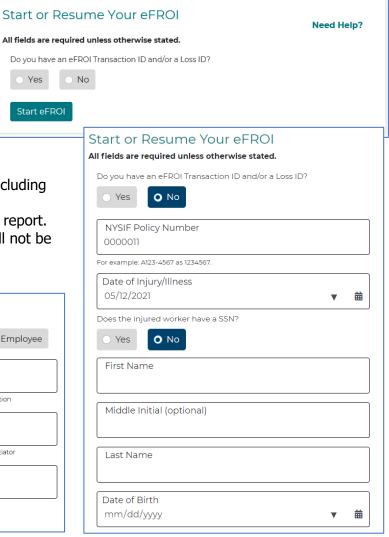
Start Your eFROI

If you do not have an eFROI Transaction ID or Loss ID, choose No to begin your report.



- 2. Enter your information, as preparer of this report. (You must choose preparer type or you will not be able to proceed.)
- 3. Click Start eFROI.





June 16, 2021

eFROI

Start eFROI

eFROI Workflow

You can always view the status of your report using the icons across the top of the page. Green checkmarks indicate sections that are complete. Red circles indicate information is missing. A blue circle indicates the current page. You can choose a circle at any time to navigate to that section.

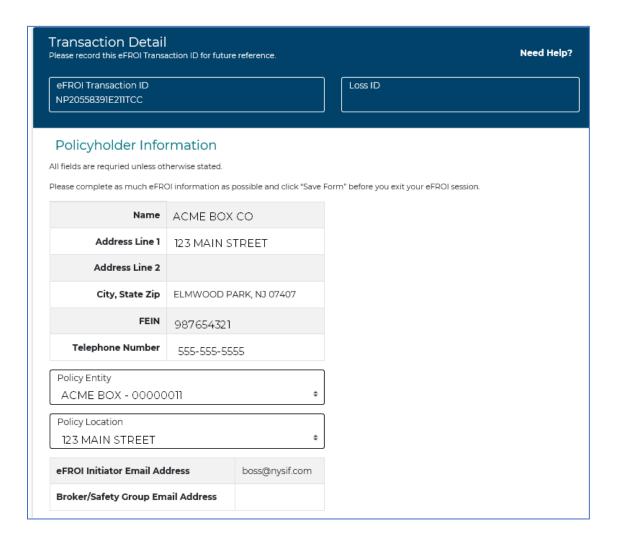


Policyholder Information

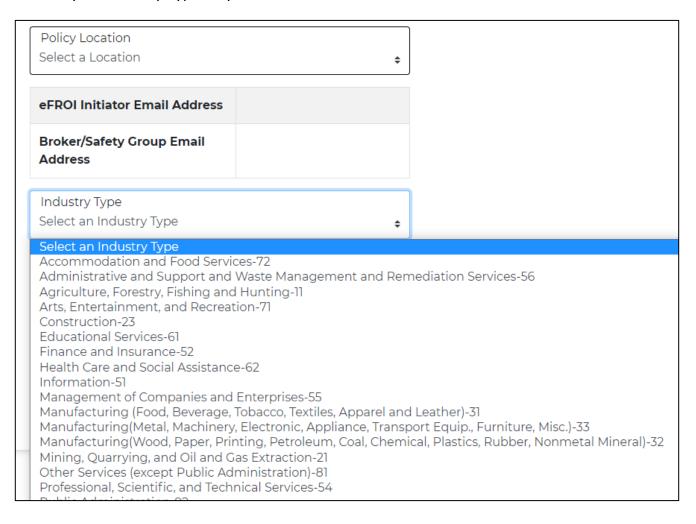
The information displayed in the table is auto-completed based on the policy number you entered. (You cannot change this information.)

Choose the Policy Entity and Policy Location.

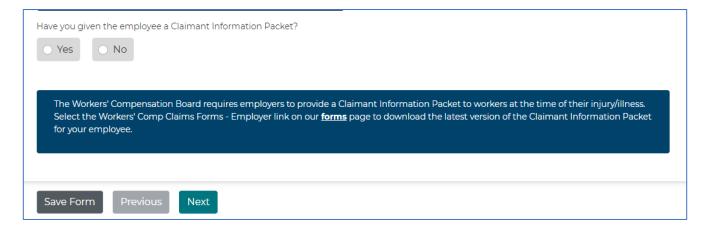
TIP: Your entities will be listed in the drop-down in the order they are listed on your policy.



If your policy or policy entity does not have a NAIC code indicated in our system, you may be asked to identify the Industry Type for your business.



Complete the question regarding the Claimant Information Packet.

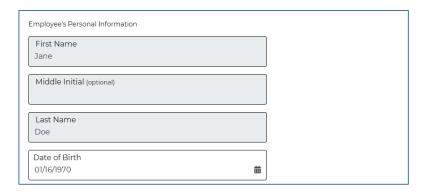


Once this page is complete, click Next.

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Employee Information

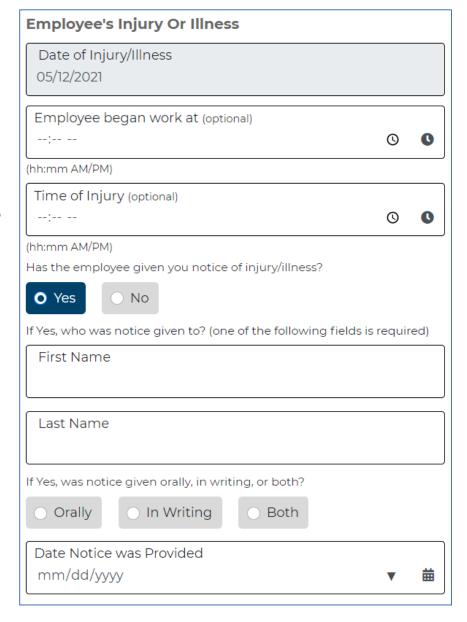
The employee's name is carried over from the first page. If needed, you can amend the employee's mailing address here.



Enter work start time and time of injury, if available.

Indicate whether the employee gave notice of injury, and if so, to whom.

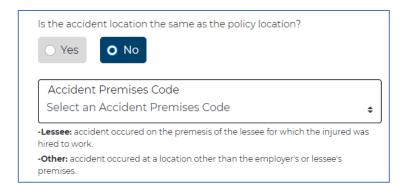
Once this page is complete, click **Next.**

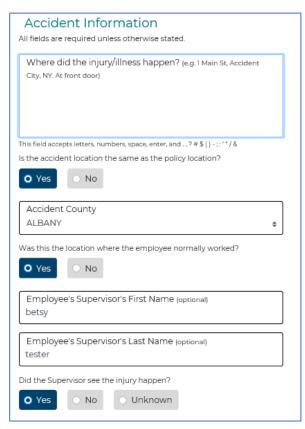


Accident Information

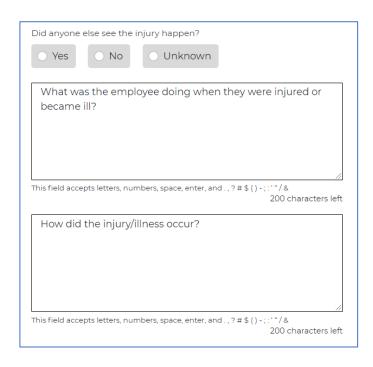
Complete all fields regarding the accident/injury/illness, including the names of witnesses, if any.

If the accident location is not the same as the policy location, please indicate if the location was a "lessee" or "other."



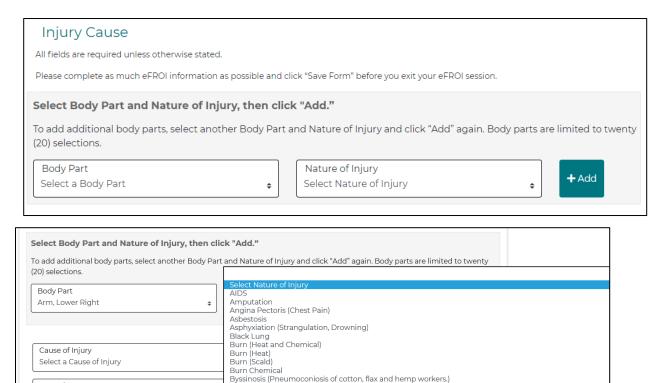


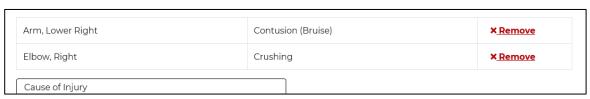
Describe what the injured worker was doing when they became injured or ill, along with how the injury/illness occurred.



Injury Cause

Select the body part and then the nature of injury from the drop-downs and then click **Add**. To add additional body parts, select another body part and nature of injury and click **Add** again. You are limited to 20 selections.





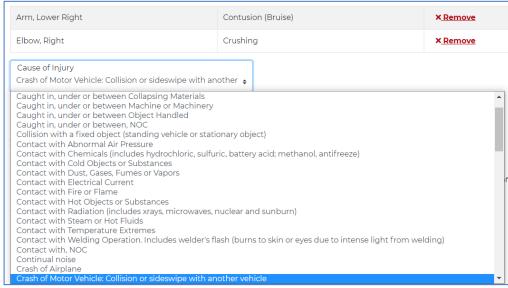
COVID-19 - Coronavirus

Carpal Tunnel Syndrome

Choose **Cause of Injury** from the drop-down. Example shown.

Type of Loss

Select a Type of Loss



Choose Type of Loss: Traumatic, Occupational Disease or Cumulative Disease

<u>Traumatic Injury:</u> Injury is traceable to an accident in the worker's present employment. Example: Slip or fall, struck by an object, injured while using equipment, suffered burns, etc.

<u>Occupational Disease:</u> Injury/illness caused by exposure to a disease producing agent in the worker's occupational environment. Not traceable to a definite accident in the worker's past or present employment. Example: An occupational disease arises from the conditions to which a specific type of worker is exposed. The disease must be produced as a natural incident of a particular occupation, such as asbestosis from asbestos removal.

<u>Cumulative Injury (other than disease):</u> Injury having occurred from, or aggravated by, a repetitive employment activity. Not traceable to a definite accident in the worker's past or present employment. Example: Carpal tunnel syndrome; hearing loss resulting from continued exposure to

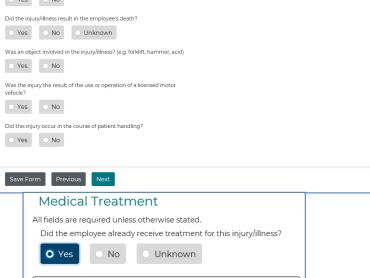
harmful noise over time, etc.

Answer a few additional questions. If the accident involved machinery or a motor vehicle, there will be additional details required from you. Click **Next.**

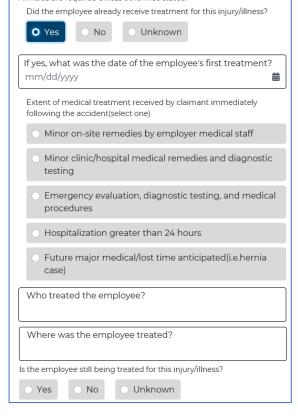
Medical Treatment

Please complete all fields regarding the injured employee's medical treatment (to the best of your knowledge).

Click Next.

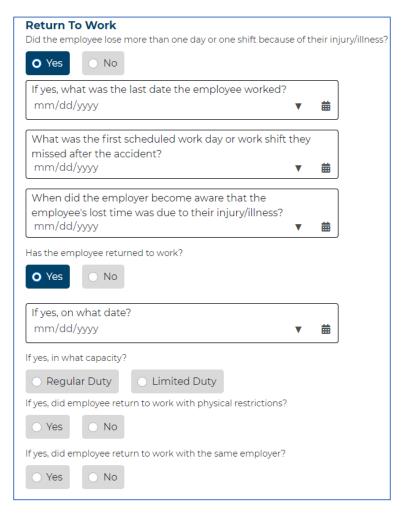


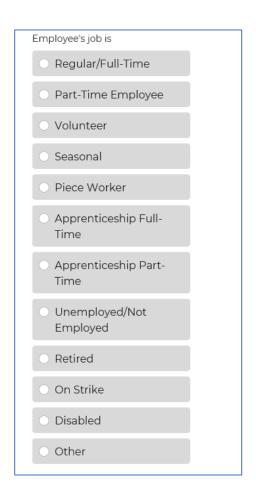
To your knowledge, did the employee have another work-related injury to the same body part or a similar illness while working for you?



Work Info

The last section before eFROI submission is information about the employee's work history: job title, occupation, class code, average gross weekly pay, work frequency, etc.

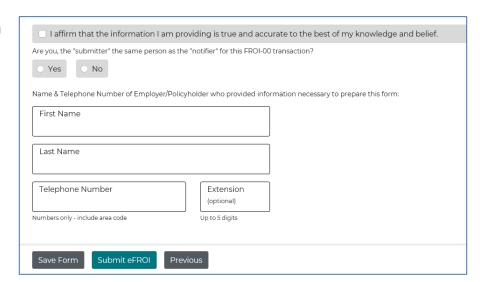




eFROI Submission

Before submitting, be sure to make a note of your eFROI Transaction ID.

Enter your contact information, click the attestation box and click **Submit eFROI**.



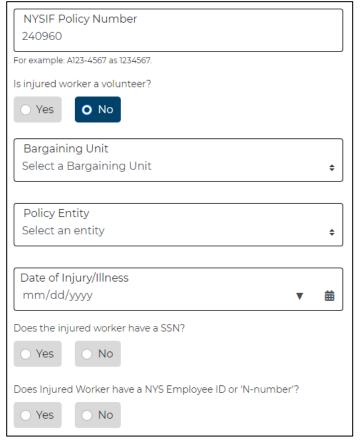
A confirmation page will display. Be sure to make a note of the Loss ID and the **Transaction ID.** (A Transaction ID begins with NP or SP, followed by several numbers and letters.)

Thank you for using eFRO!! Your FROI-00 has been successfully created and will be sent to the Workers' Compensation Board (WCB). Your loss record identification number a/k/a claim number is shown below. Please refer to this loss record identification number when communicating with NYSIF. Loss Record Identification Number 0321654 EFROI Transaction ID SP20558391E211XYZ To view and/or print a copy of the FROI-00, please enter: Your policy number The last four digits of the injured worker's SSN, or if not available, the eFROI Transaction ID (as shown above) The loss record identification number (as shown above) NYSIF may contact you to confirm the information contained in this report so that this claim may be processed in a timely manner. Please be available to provide any additional information that may be required. On and after April 1, 2009, you must also provide your injured employee with a Claimant Information Packet before filing the Employer's Report of Work-Related Injury/Illness (Form FROI-00). The Claimant Information Packet is available in several languages under the "Workers' Comp Claim Forms - Employer" section and can be accessed by clicking on the link below.

For New York State Agencies & Employees

To report a New York State agency employee injury, call the state Accident Reporting System at 1-888-800-0029.

For those state entities that report via eFROI, you will be asked to choose the bargaining unit, policy entity and include the employee's NYS Employee ID number.



June 16, 2021

NYSIF eFROI Worksheet

| Initial Information: (If resuming an eFROI, you must have the Transaction I | (D) |
|--|-----|
| * NYSIF Policy Number (must be active on Date of Accident being reported) | |
| * Date of Injury/Illness | |
| * Does Injured Worker have a SSN? If yes, SSN is required. | |
| * First and Last Name of Injured Worker | |
| * Date of Birth of Injured Worker | |
| * Mailing Address of Injured Worker | |
| * First Report of Injury Preparer (Employer, Third Party or NYSIF Employee) | |
| * eFROI Initiator e-mail address | |
| Broker/Safety Group Manager's email (optional) | |
| Policyholder Information: | |
| * Policy Entity | |
| * Policy Location | |
| * Industry Type | |
| * Did you give the employee a Claimant Information Packet? If yes, date required. | |
| Employee Information: | |
| * Gender | |
| Telephone Number | |
| Employee's Mailing Address (update if necessary) | |
| Time employee began work | |
| Time of injury | |
| * Did employee give notice of accident/illness? If yes, must indicate when and to whom. Was it given orally, in writing or both? | |
| Accident Information: | |
| * Where did the accident/illness happen? | |
| * Is the accident location the same as the policy location? If no, select Accident Premises Code (Lessee or Other) | |
| * Accident County | |
| * Was this the location where the employee normally worked? If no, indicate why the employee was there. | |
| First and Last Name of Employee's Supervisor | |
| * Did Supervisor see injury happen? | |
| * Did anyone else see injury happen? If yes, need names and contact info. | |
| * What was employee doing when they were injured or became ill? | |
| * How did the injury/illness occur? | |
| Injury Information: | |
| * Body part(s) injured (up to 20 body parts may be selected) | |
| * Nature of Injury (such as laceration, bruise, fracture, burn, etc.) | |
| * Cause of Injury (ex: caught under vehicle, contact with fire, tripped over wire) | |
| * Type of Loss (traumatic, occupational disease or cumulative injury) | |

^{*} required fields

| Additional Information: Please provide any additional information. (This information is provided to NYSIF only) | | |
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| | | |
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| | | |

^{*} required fields