



Scott Maddalo, M.D., joined NYSIF in 2022 as its Medical Director from Arbicare and Hartford Healthcare. At Hartford Healthcare, Dr. Maddalo served as a pain management physician and anesthesiologist treating complex pain conditions. He was a leader on their Opioid Council, which was tasked with improving opioid prescription monitoring and utilization.

At Arbicare, an organization that specializes in utilization management for workers' compensation cases, Dr. Maddalo served as Medical Director, working to improve quality control for the claims review process, conducting chart reviews on pain management and orthopedic surgery case submissions to workers' compensation carriers and performing reviews for case appeals.

Dr. Maddalo is also a published author whose work has appeared in books: *Sleep Medicine for Dentists: An Evidence-Based Overview*, 2nd ed. and *Academic Pain Medicine*, as well as numerous publications in journals including the *Journal of Cardiology Cases*, *Clinical and Translational Science* and *The Journal of Physical Chemistry*. He received his M.D./M.S. in Clinical Investigation from the New York University School of Medicine and a B.A. in Chemistry from Connecticut College.



James A. Tacci, M.D, M.P.H., is the Medical Director and Executive Medical Policy Director for the New York State Workers' Compensation Board, where his key focus is ensuring high quality care and outcomes for injured workers. He provides medical expertise to the Chair, Executive Staff and Members of the Board. The Medical Director's Office (MDO) conducts research and produces written and oral reports on medical subjects for internal and external groups, in such areas as: evidence-based medical treatment guidelines; the drug formulary; durable medical equipment and the medical fee schedule. The MDO also manages and addresses questions related to: the recruitment, authorization and compliance of providers and other entities; medical fee disputes; and medical guidance on complex cases or clinical questions. Dr. Tacci also holds a part-time teaching and clinical appointment at the University of Rochester Medical Center (URMC).

Dr. Tacci is board certified in both Occupational Medicine, as well as Public Health & General Preventive Medicine. He has attained the status of "Fellow" in both the American College of Occupational & Environmental Medicine (ACOEM), as well as American College of Preventive Medicine (ACPM). He has served on the governing boards of ACOEM, ACPM, the American Journal of Preventive Medicine, and the Occupational & Environmental Health Foundation. Dr. Tacci is a former member of the Monroe County (NY) Board of Health.

Originally from Rochester, NY, Dr. Tacci received his B.S. in Biology from Cornell University, and his M.D. with Distinction from the University of Rochester. He completed residency training in General Preventive Medicine & Public Health at the New York State Department of Health, and residency and research fellowship training in Occupational & Environmental Medicine at Harvard University. Dr. Tacci received his J.D. magna cum laude from the Syracuse University College of Law. He continues to reside in the Rochester area, with his wife and two children.



Eugene P. Heslin, M.D., is the First Deputy Commissioner and Chief Medical Officer for the New York State Department of Health since July 2017. Prior to that, he founded, owned and operated a private practice, Bridge Street Family Medicine, a primary care office located in rural New York where he has practiced for the past 30 years.

During his tenure at the New York State Department of Health he was involved in multiple aspects of the COVID pandemic response. Prior to COVID he developed global budget payment models as pilot programs in rural New York State and is currently involved in the Making Care Primary initiative for the state. He works across the entire New York State Department of Health as a policy and subject matter expert.

Dr. Heslin earned his M.D. from the University of Texas Health Science Center Houston, and his Family Medicine residency in Kingston, New York. He earned his B.S. in Chemistry and M.S. in Chemistry at Fordham University in the Bronx. He is board certified in Family Practice. His diverse career includes chairing the board of community health care system including three hospitals, two nursing homes and a CCRC, and serving as a founding member of the local RHIO as well as the New York State HIE.



Flavio Casoy, M.D., was born in São Paulo, Brazil, but grew up outside of Philadelphia. He completed a B.A. in Community Health and an M.D. at Brown University through the Program in Liberal Medical Education. He completed his internship and residency in General Adult Psychiatry at the University of California, San Francisco and his Public Psychiatry Fellowship at Columbia University/New York State Psychiatric Institute.

Dr. Casoy currently works for the New York State Office of Mental Health as the Medical Director for Adult Community Services and Managed Care and works on a variety of policy, regulatory, and clinical guidance issues. He is a Fellow of the American Psychiatric Association and chairs the LGBTQ+ Committee of the Group for the Advancement of Psychiatry. He currently lives in Brooklyn.

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This webinar from NYSIF, featuring the New State Workers' Compensation Board, the New York State Department of Health, and the New York State Office of Mental Health, is for medical providers serving injured workers. It highlights the importance of appropriate ICD code usage, including the dedicated ICD code for Long Covid.

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