

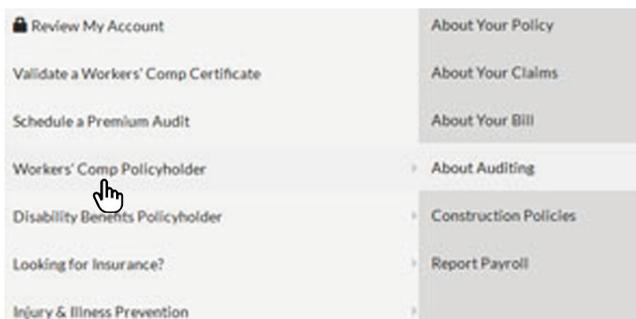
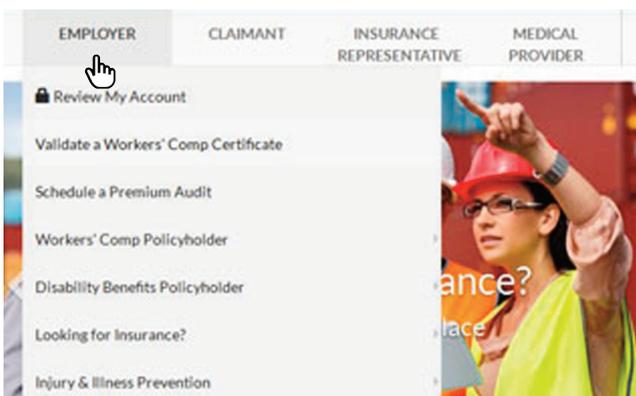
A Guide to Navigating Our New Website

NYSIF’s website is redesigned to make it faster for visitors to find the information they need and use the services NYSIF offers to make doing business with us easier. We reorganized the site based on your feedback in our web survey, and from data about the information and services you access most often.

Near the top of the home page to the right are **Quick Links** to frequently sought services and information: Print A Certificate, Get A Quote, Pay My Bill, Understanding My Bill, Find My Underwriter, Find My Case Manager.

The main menu at the top of the page organizes content under stakeholder tabs for **Employer, Claimant, Insurance Representative** and **Medical Provider**. **Where’s My Check?, Report An Injury, Login** and **Search** functions also are found here. For quick self-service, login to create a customer account to save time by using our full lineup of online services. Registering for an online account is easy and user-friendly. We now offer rapid registration with email confirmation.

Login is required to create and print certificates, view account statements and history, access important policy documents and track claims. Medical providers must register for online access to track bill payments, explanations of benefits and medical-claims progress.



Navigating The Main Menu

EMPLOYER

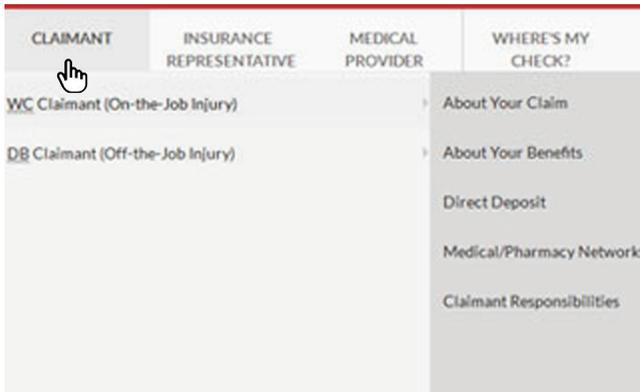
From the Employer tab, all visitors can Validate a NYSIF Workers’ Comp Certificate of Insurance. Are you Looking for Insurance? Here you also can learn about and apply for workers’ compensation or disability benefits insurance, as well as find information and resources about Injury and Illness Prevention for businesses.

Policyholders can Schedule a Premium Audit, and a registered user has the option to sign in here to Review My Account.

This also is where we’ve simplified navigation for NYSIF workers’ comp policyholders and disability benefits policyholders to find information on all topics including: About Your Policy, About Your Claims, About Your Bill, About Auditing, Construction Policies and Report Payroll.

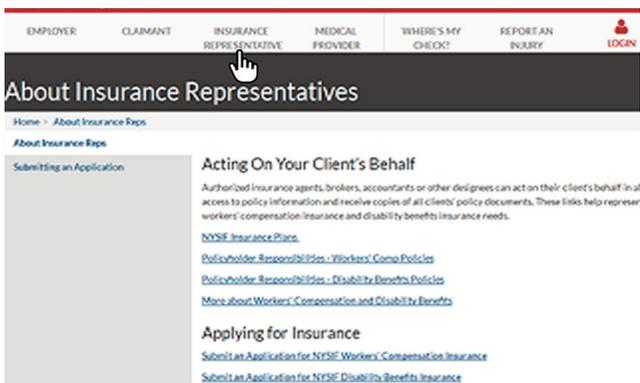
A Guide to Navigating Our New Website

Navigating The Main Menu



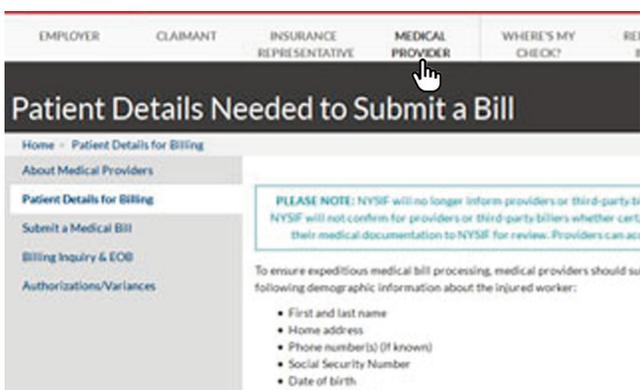
CLAIMANT

The Claimant tab leads workers' comp and disability benefits claimants to useful information about the claim process for on-the-job or off-the-job injury and illness. Under About Your Claim, About Your Benefits, Direct Deposit, Provider Networks, Claimant Responsibilities and Filing a Disability Claim, NYSIF answers questions about how benefits are structured, how to sign up for direct deposit of benefits, how to use medical and pharmacy networks, and a claimant's responsibilities for efficient claims service.



INSURANCE REPRESENTATIVE

We've designed the Insurance Representative tab to offer agents, brokers and authorized reps one stop where they can access everything needed to serve customers. Our page, entitled Acting On Your Client's Behalf, provides convenient links to NYSIF Insurance Plans, Policyholder Responsibilities for workers' comp policies and disability benefits policies, and Submitting an Application for Insurance for all NYSIF insurance products.



MEDICAL PROVIDER

Likewise, Medical Providers receive all necessary information and tools under one tab that includes About Medical Providers, where to Submit a Medical Bill and where to request Authorizations/Variations. Registered providers who have signed up for our Medical Payee Portal enjoy the convenience of using portal tools for online Patient Details for Billing, Billing Inquiry and EOB.



Navigating The Footer

All visitors can learn more About NYSIF in the footer section at the bottom of each page, including the best way to Contact Us, Frequently Asked Questions, a Glossary of workers' comp and disability benefits terms, and Social Media links. This is also where we have relocated one, convenient link to all of our Commonly Used Forms.