



***New York State Insurance Fund  
Procurement Unit***

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December 7, 2017

The following will serve as Amendment #4 to NYSIF's Request for Proposals (RFP) for Customer Relationship Management (CRM) System, bid number 2017-87-ADM. Material in this Amendment supersedes any contradictory material in the RFP.

- RFP Section 4.B.Security.2.b. and Amendment 2, bullet 1 are hereby deleted and replaced with the following:
  - "A cloud-based/SaaS solution must ensure secure separation of NYSIF's data from other tenants (NYSIF's data cannot be co-mingled with other entities. Other entities must not be able to access NYSIF data)."

Please note that the due date for the submission of bids **remains unchanged.**

**All bids are due 12/18/17, by 2:00 p.m.(eastern).**

Sincerely,

A handwritten signature in black ink that reads "Alexandria Romano".

Alexandria Romano  
Contract Management Specialist